



VISHAL KUWARPAL PARCHA

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SUMMARY

Motivating leader with over 9+ years of rich experience into finance and accounts functions in MNC sector entailing Team Set-up, Team Management, Operations & Collections, Accounts Payable, Procurement, Client Relationship Management, P&L Management with focus on topline & bottom-line performance, and highest customer satisfaction. Keen strategist with proficiency in devising & implementing robust operational policies & procedures, systems & controls, and establishing high customer service standards, thereby achieving operational brilliance. Excellent Leadership skills showcased while directing teams and driving the team members towards revenue growth and achievement of SKILLS individual & organizational goals; showcased Procurement excellent interpersonal skills - motivated the teams to meet/exceed targets, retained workforce and arranged need-based training across the branches Divergent outlook with proactive approach to business expansion, revenue generation and customer delight.

SKILLS

- Financial accounting
- Team management
- Strategizing
- Operations & Collections
- Accounts Payable
- Procurement
- Client Relationship Management
- P&L Management
- Customer satisfaction
- Operational policies & procedures
- Systems & controls
- High customer service standards
- Leadership skills
- Interpersonal skills
- Business expansion
- Revenue generation
- Customer delight
- Process improvement
- Payment update
- Statement reconciliation
- E-mail handling
- Adding beneficiary for Market Payment
- Meeting daily and monthly targets
- Preparation of reports
- Macro
- Self-planning
- Decision making
- Critical thinking
- Invoice processing
- Vendor management
- Trouble ticketing
- Debit and credit transactions
- Supplier management
- SOA reconciliation
- Process analysis
- Journal entries
- CRM system knowledge
- Process flows

EXPERIENCE

SENIOR FINANCE SERVICE ADVISOR, 01/2023 - 11/2023

Quess corp (Vodafone Australia)

- Prepared Purchase orders based on Requisition request
- Receipting / PO Cancel and closure
- Reconciliation vendor's report
- Implemented more efficient processes and reduced wasted resources
- Spoke to customers to resolve problems and answer questions
- Created plans and communicated deadlines to complete projects on time
- Managed complaints with calm, clear communication and problem-solving
- Actively listened to customers to fully understand requests and address concerns
- Weekly Internal Audit / Huddle file reporting
- System: Oracle cloud Saas ERP and Oracle EBS

SENIOR EXECUTIVE ACCOUNTS, 01/2020 - 10/2022

Capita India Pvt Ltd

- Process Overview: Handling markets account with end-to-end processing for UK and Overseas
- Working for Marsh McLennan Insurance Brokers process
- Responsibilities: To handle small and big markets accounts for UK and Overseas
- Responsible for handling escalation and Markets related queries
- Provide payment update to the Markets which includes: Markets calling, Statement reconciliation, E-mail handling, Adding beneficiary for Market Payment
- Responsible for meeting daily and monthly targets
- Preparation of reports with help of macro
- Process Improvement ideas (Preparing Kaizen's)
- Self-planning and priorities our work with good decision
- Systems/Tools: Broker sure 64 / EA / EBA

SENIOR FINOPS ANALYST, 08/2017 - 12/2019

Amazon Development Center Pvt Ltd

- Process Overview: Critical Vendors is a team coming under the head of Fin-Ops a segment of CORP AP
- Worked for Amazon's process (Captive)
- Responsibilities: To handle the Critical Vendors - Payable team, we are responsible for processing critical invoices of NA and EU region
- For invoice processing we verify the invoice with multiple checks
- Responsible for handling escalation and vendor related queries
- Provide payment update to the Vendors which includes: Vendor calling, Statement reconciliation, E-mail management, Creation of new site and vendor setup
- Responsible for meeting daily and monthly targets
- To take process related initiatives
- Preparing internal task reports and monthly reports
- To generate Process Improvement ideas (Preparing Kaizen's)
- Sending PO and NON-PO based invoices to approver for effective payments within stipulated timelines
- Processing internal and external debit and credit transactions for incorrectly paid invoices (debit and credit memo)
- Cancellation of incorrectly processed invoices before payment

- Checking for banking details at supplier level for any bad payments and then creating trouble tickets for getting them amended
- Pulling remittances for vendor inquiries for already paid invoices
- Raising trouble tickets for creating new suppliers and their accounts/sites
- Pulling extract reports for SOA reconciliation through Oracle
- Oracle 12i - Used for processing and inquiries of open invoices
- Creature, Laser-fiche (imaging application) - Amazon inbuilt applications used for creating open transactions
- System tools: Oracle 12i / Laserfiche

PROCESS ANALYST, 03/2015 - 08/2017

Gallagher Operations Support Services Private Limited

- Process Overview: Handling all markets account with end-to-end processing for UK and EU region
- Worked for Gallagher Insurance Brokers process (Captive)
- Handling Insurer's end to end processing
- Process improvement ideas and implementation
- Calling to market for any discrepancy
- Provide payment update to the Market
- Statement reconciliation
- Responsible for meeting daily and monthly targets
- Process Improvement ideas (Preparing Kaizen's)
- Self-planning and priorities our work with good decision

CUSTOMER EXECUTIVE, 04/2014 - 12/2014

Tata Capital

- Tata Capital Limited is a financial and investment service provider in India
- The company is based in Mumbai and has more than 100 branches across the country
- JOB SKILLS: Perform process analysis, and communicate recommendations to management
- Process journal entries and correction records to ensure accuracy
- Trainee and supervised 2 new employees ensuring they maintain high attention to detail applied deep function Knowledge of CRM system to customer needs and requirements
- Gathering, created, and documented current and future business process flows

EDUCATION AND TRAINING

Brihan Maharashtra College of Commerce, Pune, Maharashtra, 01/2013
PG Diploma, International Business

Brihan Maharashtra College of Commerce, Pune, Maharashtra, 01/2011
B.Com, Commerce

Maharashtra Board, Maharashtra, 01/2008
Class XII

CERTIFICATIONS

- Six Sigma White Belt: Learn Six Sigma And Grow Your Potential
- Kaizen Certificate 5
- Diploma In Basic Financial Accounting

LANGUAGES

- Hindi
- English
- Marathi

**EXTRACURRICULAR
ACTIVITIES**

NCC (National Cadet Corps) from 2, Maharashtra Battalion, Pune (2006-2009) wherein I was Senior under officer and was responsible for Training, Reporting, Encouraging and Coordination activities. I have participated in various state level camps. Organized blood donation camp at college level. Participated In 3rd Common Wealth Youth Games, Pune 2010 & was the Senior Supervisor in Tennis Tournament. I have played Volleyball and cricket at inter college level.

HOBBIES AND INTERESTS

- Listening Music
- Playing outdoors games

PROJECTS

Six sigma white belt