

# P L S D V Prasad

## Subject Matter Expert - Associate Lead

As a seasoned Subject Matter Expert in RCM, I bring extensive expertise in revenue optimization, compliance, and process improvement within the healthcare finance sector leading a team of 60+ RCM professionals. With a proven track record of effectively navigating complex billing and coding landscapes, I am poised to transition into a Team Lead role.



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📍 Palakol, India

## WORK EXPERIENCE

### Subject Matter Expert - Associate Lead Data Marshall

07/2023 - Present

Hyderabad

#### Tasks

- Implemented process improvements, training and mentorship for 60+ FTP's.
- Addressing client queries and resolving escalations promptly to ensure client satisfaction.
- Generated and analyzed performance reports to track KPIs, KRA's and identify areas for improvement

### Senior Analyst Huron Consulting Groups

08/2021 - 06/2023

Bangalore

#### Achievements/Tasks

- Gained good ability to manage team, interpret rules and regulations set by Federal and commercial payers.

### Medical Billing Specialist Cerner Corporation & R1 RCM

08/2019 - 08/2021

#### Achievements/Tasks

- Auditing/Monitoring the team's production and providing feedback to improve the performance and quality to meet the SLA.

### Senior Client Partner Access Healthcare Pvt Ltd

08/2017 - 07/2019

Chennai

#### Achievements/Tasks

- Functioning as a Super User to provide support for co-workers and meeting all productivity and collection goals.

## EDUCATION

### Bachelor of Technology Indian Institute of Integrated Science and Technology

06/2013 - 05/2016

### Diploma In Engineering Swarnandhra College of Engineering and Technology

08/2009 - 05/2012

### High School Montessori's English Medium School

06/1997 - 04/2009

## SKILLS

Athena Health

Cerner Practice Management

Meditech

Practice Suite

SIS

HST

VISION

CPSI

SSI

nThrive

Waystar

Kareo

Tebra

eCW

MS Excel

Denial Management

UB-04 (CMS-1450)

CMS 1500

PHI Handling

RCM Training

Healthcare IT

Power BI

ModMed

## CERTIFICATES

Certified Revenue Cycle Professional

Pursuing

## HONOR AWARDS

Best Employee of the year - Multitasking

Access Healthcare India Pvt Ltd

Star Performer of the Year - Operation (2018)

Access Healthcare India Pvt Ltd

Lean Six Sigma - Yellow Belt (04/2022 - Present)

Project Management Institute Inc.

## LANGUAGES

English

Native or Bilingual Proficiency

Telugu

Native or Bilingual Proficiency

Tamil

Full Professional Proficiency

Hindi

Professional Working Proficiency

Kannada

Professional Working Proficiency

## INTERESTS

Listening and Playing Music

Cooking

Photography

Travelling

Table Tennis

Playing Chess

Solving Rubix Cube