

P L S D V Prasad

Subject Matter Expert - Associate Lead

As a seasoned Subject Matter Expert in RCM, I bring extensive expertise in revenue optimization, compliance, and process improvement within the healthcare finance sector leading a team of 60+ RCM professionals. With a proven track record of effectively navigating complex billing and coding landscapes, I am poised to transition into a Team Lead role.



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📞 7842539439

📍 Palakol, India

WORK EXPERIENCE

Subject Matter Expert - Associate Lead

Data Marshall

07/2023 - Present Hyderabad

Tasks

- Implemented process improvements, training and mentorship for 60+ FTP's.
- Addressing client queries and resolving escalations promptly to ensure client satisfaction.
- Generated and analyzed performance reports to track KPIs, KRA's and identify areas for improvement

Senior Analyst

Huron Consulting Groups

08/2021 - 06/2023 Bangalore

Achievements/Tasks

- Gained good ability to manage team, interpret rules and regulations set by Federal and commercial payers.

Medical Billing Specialist

Cerner Corporation & R1 RCM

08/2019 - 08/2021

Achievements/Tasks

- Auditing/Monitoring the team's production and providing feedback to improve the performance and quality to meet the SLA.

Senior Client Partner

Access Healthcare Pvt Ltd

08/2017 - 07/2019 Chennai

Achievements/Tasks

- Functioning as a Super User to provide support for co-workers and meeting all productivity and collection goals.

EDUCATION

Bachelor of Technology

Indian Institute of Integrated Science and Technology

06/2013 - 05/2016

Diploma In Engineering

Swarnandhra College of Engineering and Technology

08/2009 - 05/2012

High School

Montessori's English Medium School

06/1997 - 04/2009

SKILLS



CERTIFICATES

Certified Revenue Cycle Professional

Pursuing

HONOR AWARDS

Best Employee of the year - Multitasking

Access Healthcare India Pvt Ltd

Star Performer of the Year - Operation (2018)

Access Healthcare India Pvt Ltd

Lean Six Sigma - Yellow Belt (04/2022 - Present)

Project Management Institute Inc.

LANGUAGES

English

Native or Bilingual Proficiency

Tamil

Full Professional Proficiency

Kannada

Professional Working Proficiency

Telugu

Native or Bilingual Proficiency

Hindi

Professional Working Proficiency

INTERESTS

Listening and Playing Music

Cooking

Photography

Travelling

Table Tennis

Playing Chess

Solving Rubix Cube