Reimbursement Procedure

For claim reimbursement, you will have to submit all the hospitalization related original documents within 30 days from date of discharge to the address mentioned below address.

Address:

Health India Insurance TPA Services Pvt Ltd.

Neelkanth Corporate Park, Number 406-412, Floor IV Kirol Road, Vidyavihar (West), Mumbai-400086

Please Note_ In case of any delay in sending the claim documents to TPA additional 10% copay will be applicable on all claims.

Cashless Procedure

If you are going in any of the network hospital for the treatment, then you can avail for the cashless facility by sharing your ecard and govt photo id to the insurance desk in the hospital. In case of planned hospitalization the procedure can be done a week prior to the Date of Admission and in case of emergency immediately after the admission the hospital will send the cashless request for processing and within 2hrs will revert back.