



Login

Username

Password

Remember me

[Forgot password?](#)

Login



SMARTRISE



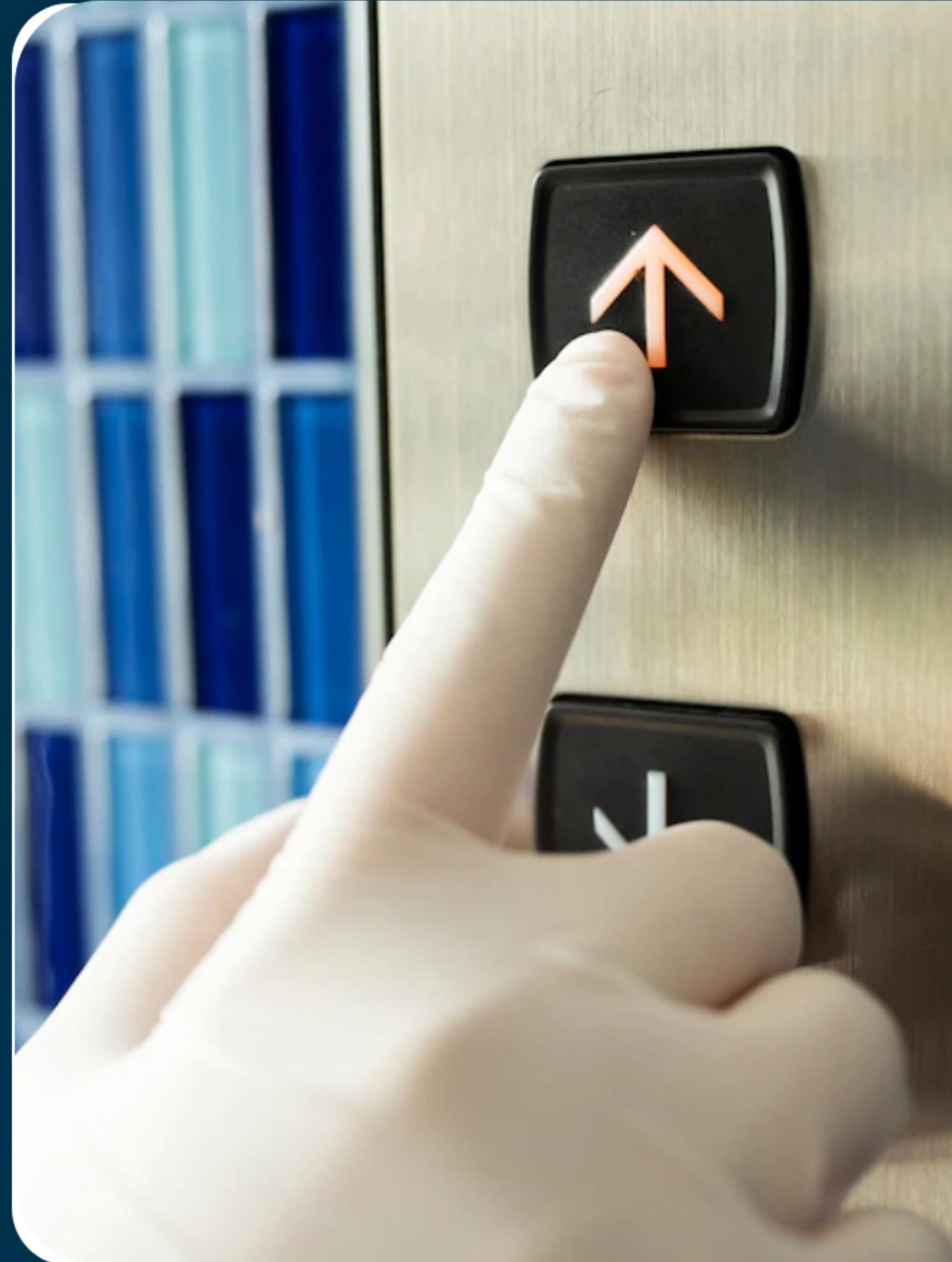
Request Access

First NameLast NameTitlePhone NumberEmail AddressCompany NameBusiness AddressCityState/ProvinceZIP CodeCountryRequest Access

Already have an account? [Login](#)



SMARTRISE



Forgot Password

Enter your email address and we will send you
a link to reset your password

Send Email

Already have an account? [Login](#)



Dashboard

Active Jobs

[View all jobs](#)

OB8 & OB9 Towers

210528-01

P.O #987645

1500 Pennsylvania Ave.
Irving, TX 75038

Status	In production
Requested Ship Date	04/23/2022
Planned Ship Date	04/23/2022
Actual Ship Date	04/24/2022
Tracking Number	2342354634

[Drawings](#) [Power Report](#) [Software](#) [Other](#)


Technical Support Case

210201-001



Controller Type

Select



Contact

Type Here

Contact Phone

1-203-084322

[Submit](#)

Request a Quote

[Download RFQ](#)

Request Quote Form

Job Name

Location

 Hydro AC DC
[Continue](#)

Upload Files



Drag & Drop files here

or

[Browse Files](#)

Passcodes

210201-001

**Passcode temporarily unavailable**

We're sorry, passcode generation is currently unavailable until a payment has been made.

[Make Payment](#)



27



Light Mode



Users / Graycee Hajj

 Search

User Details



First Name
Graycee

Email Address
graycee.hajj@gmail.com

Last Name
Hajj

Phone Number
+1 (393) 298-0328

Title
Mechanic

Fax Number
+1 (393) 298-0328

Role

Standard

Administrator

If standard role:

Role

Standard



27



Light Mode



Users / Graycee Hajj

 Search

User Details



First Name
Graycee

Email Address
graycee.hajj@gmail.com

Last Name
Hajj

Phone Number
+1 (393) 298-0328

Title
Mechanic

Fax Number
+1 (393) 298-0328

Role

- Standard i
- Administrator i

If standard role:

Role

- Standard i



27

Light Mode



Users / Graycee Hajj

 Search

User Details



First Name

Graycee

Email Address

graycee.hajj@gmail.com

Last Name

Hajj

Phone Number

+1 (393) 298-0328

Title

Mechanic

Fax Number

+1 (393) 298-0328

Role

 Standard (i) Administrator (i)

If standard role:

Role

 Standard (i)



User Activity



< 1 - 15 of 101 >



27

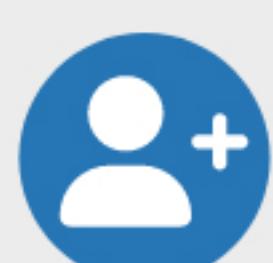
Light Mode



Users

Search

< 1 - 15 of 101 >



First Name ▾

Last Name ▾

Email ▾

Role ▾

Title ▾

First Name

Last Name

Email

Graycee

Hajj

gmaitesting31@gmail.com

Standard

Project Manager



Graycee

Hajj

gmaitesting31@gmail.com

Administrator

Mechanic



Graycee

Hajj

gmaitesting31@gmail.com

Standard

Project Manager



Graycee

Hajj

gmaitesting31@gmail.com

Administrator

Mechanic



User

User Activity

Graycee

Hajj

gmaitesting31@gmail.com

Administrator

Project Manager



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Hajj

gmaitesting31@gmail.com

Standard

Project Manager



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Mechanic



Graycee

Hajj

gmaitesting31@gmail.com

Standard

Project Manager



Graycee

Hajj

gmaitesting31@gmail.com

Administrator

Mechanic





27

Light Mode



Jane Doe

Edit Profile

[Edit photo](#)

First Name

Jane

Last Name

Doe

Title

Regional manager

Primary Phone Number

+1-202-3049593

Secondary Phone Number

+1-202-3049593

Primary Email Address

jane.doe@gmail.com

Secondary Email Address

jane_doe34@hotmail.com

Company Name

High Rise Inc.

Business Address

Business Address

City

City

State/Province

State/Province

ZIP Code

125645

Country

United States

[Save](#)

Change Password

Current password

New password

Confirm New Password

[Save](#)



27

Light Mode



Company Profile

 Search

Company Info


 Default

 Default

Billing/Shipping Address
Maya Zankoul
(0720-2044)

Phone Number
+1 (393) 298-0328
+1 (393) 298-0328

19 SHEA WAY STE 307,
NEWARK DE 19713

Fax Number (optional)
+1 (393) 298-0328

Timezone
GMT +3

Email Address
graycee.hajj@gmail.com

Website
www.website.com

Payment Info

Mastercard

Debit card ending in •••• 5134

Visa

Credit card ending in •••• 5134

First Name	Last Name	Email	Role	Title
Graycee	Hajj	gmaitest31@gmail.com	Standard	Project Manager
Graycee	Hajj	gmaitest31@gmail.com	Standard	Project Manager
Graycee	Hajj	gmaitest31@gmail.com	Standard	Project Manager
Graycee	Hajj	gmaitest31@gmail.com	Standard	Project Manager
Graycee	Hajj	gmaitest31@gmail.com	Standard	Project Manager
Graycee	Hajj	gmaitest31@gmail.com	Standard	Project Manager
Graycee	Hajj	gmaitest31@gmail.com	Standard	Project Manager
Graycee	Hajj	gmaitest31@gmail.com	Standard	Project Manager





27

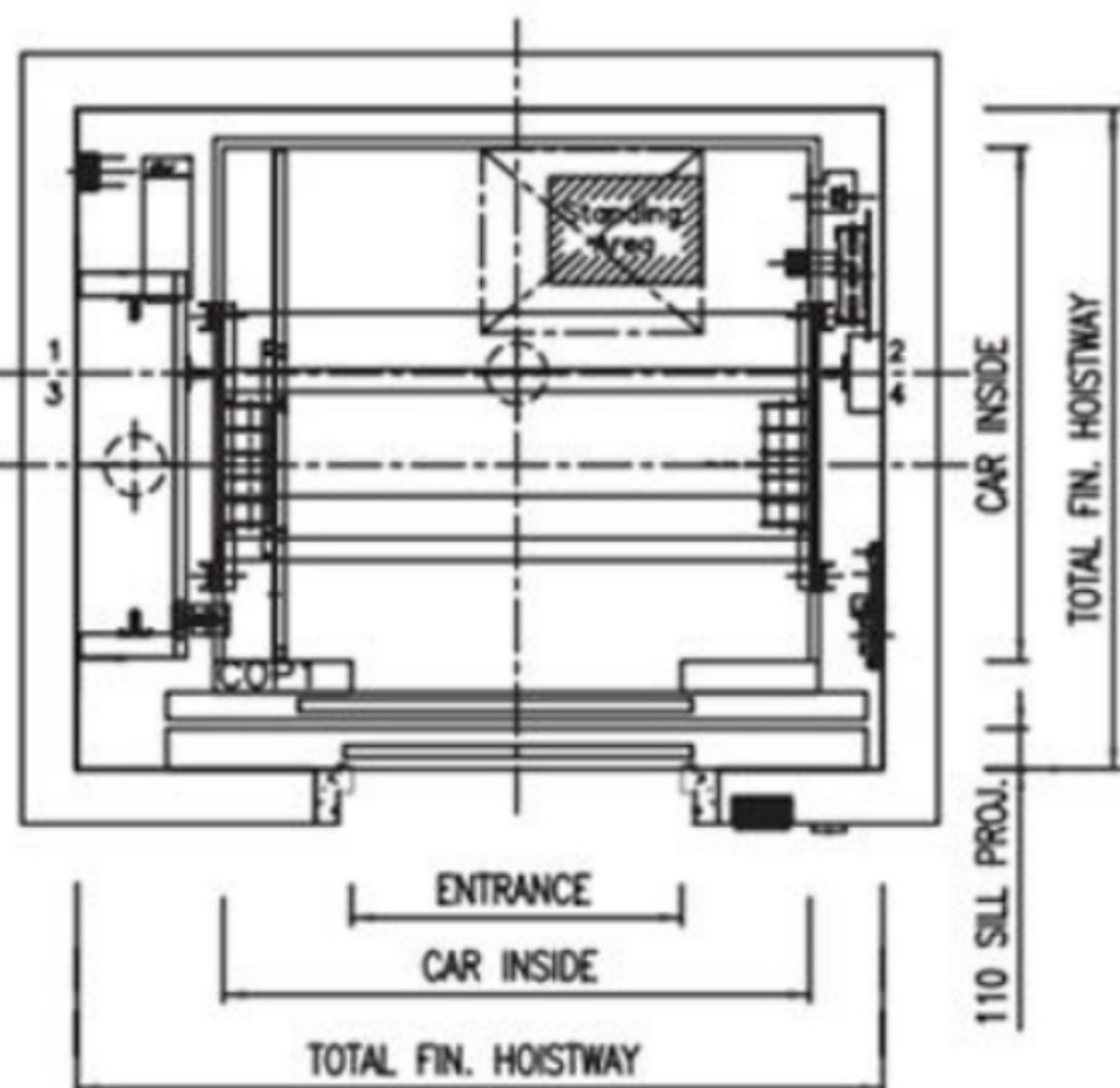
Light Mode



Controller Maintenance / 190403945

/ All Parts / Alert Details

Search



Part Number

#013452

Job Name

1 Hallidie Plaza

Job Number

#194002

Your request

Write your request here...

Submit Request

Reset Counter

Check Status

Resolve Alert

Attention needed in the door lock

High

Door lock time span might be over

Critical



27



Light Mode



Controller Maintenance / 190403945

/ All Parts / Alert Details

Search

Cart

1

Part Name

Description of the part goes here.

\$29

Part Number

#013452

Job Name

1 Hallidie Plaza

Job Number

#194002

PO

#4839

Shipping Address

Address line 1

Address line 2

State/Province

ZIP Code

Pay Now

At

Door lock time spanning might be over

Counter

Status

Active Alert

High

Critical



27

Light Mode



Users

Search

1 >



Invite New User

First Name

Last Name

Email

Role

Title

Pay Now

Graycee

Hajj

gmaitest31@gmail.com

Administrator

Mechanic



Graycee

Hajj

gmaitest31@gmail.com

Standard

Project Manager



Graycee

Hajj

gmaitest31@gmail.com

Administrator

Mechanic



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gmaitest31@gmail.com

Standard

Project Manager



Graycee

Hajj

gmaitest31@gmail.com

Administrator

Mechanic





27

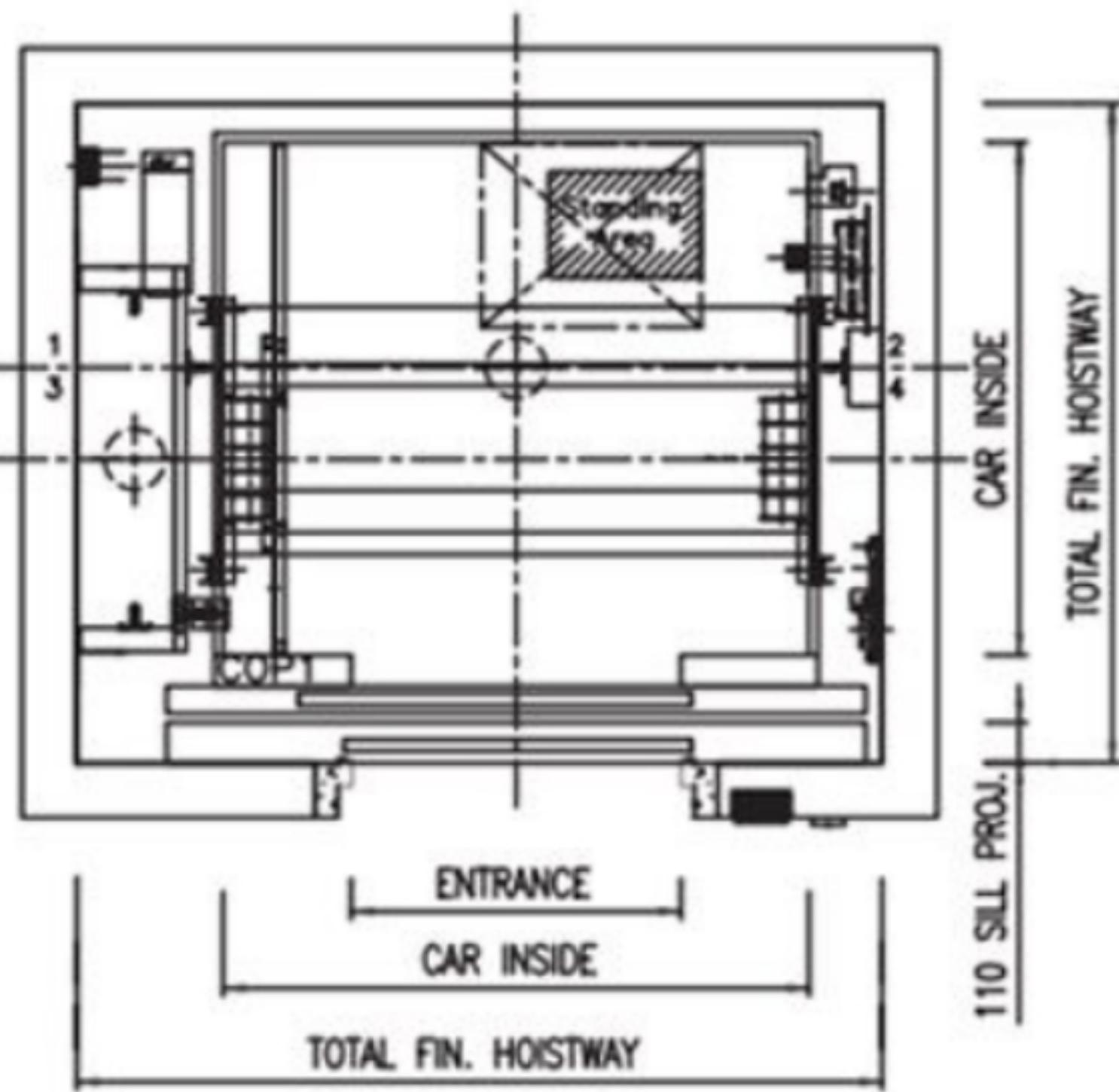
Light Mode



Controller Maintenance / 190403945

/ All Parts / Alert Details

Search



Part Name

Part Number	#013452
Job Name	1 Hallidie Plaza
Job Number	#194002
Quantity	<input type="button" value="1 ▾"/>
Price	\$98.99

Add to Cart

Order Now

Contact Technical Support

Reset Counter

Check Status

Resolve Alert

Attention needed in the door lock

High

▼

Door lock time span might be over

Critical

▼



Jobs / 1 Hallidie Plaza

 Search

Job Details

Job Number	Desired Ship Date
200506-004	06/19/2020
PO Number	Planned Ship Date
1 Hallidie Plaza	07/01/2020

Job History

Released to Engineering	05/15/2021	05:06:40 PM
Engineered	04/15/2020	05:06:40 PM
Released to Production	03/15/2020	05:06:40 PM

Shipments

Prewire		Unknown	
Traveler Cable		Delivered	
Tracking Number	1ZA036R80373227426	Ship Address	2575 Greensburg Road North Canton, OH, 44720 USA
Carrier	N/A	Ship Date	3/31/2020

Date

Address

Activity

No data found

Hoistway Cable



Unknown



Job Files

Drawing	
Supplemental Documents	
Software	
Prewire	
Power Report	



Jobs & Tracking

 Search


Jobs

Shipments

Job Files

< 1 - 15 of 101 >

+

Job Name	Job Number	Shipment Type	Tracking Number	Drop Shipment	Ship Date	Status	Delivery Date/Time
----------	------------	---------------	-----------------	---------------	-----------	--------	--------------------

Job Name	Job Number	Show all	Tracking Number	Show all	Ship Date	Show all
----------	------------	----------	-----------------	----------	-----------	----------

1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	No	07/01/2020	Unknown	
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	Yes	07/01/2020	Transit	
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	Yes	07/01/2020	Delivered	04/15/2020 05:06:40 PM
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	Yes	07/01/2020	Delivered	04/15/2020 05:06:40 PM
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	No	07/01/2020	Unknown	
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	Yes	07/01/2020	Transit	
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	Yes	07/01/2020	Delivered	04/15/2020 05:06:40 PM
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	Yes	07/01/2020	Delivered	04/15/2020 05:06:40 PM
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	No	07/01/2020	Unknown	
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	Yes	07/01/2020	Transit	
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	Yes	07/01/2020	Delivered	04/15/2020 05:06:40 PM
1 Hallidie Plaza	200506-004	Prewire	1Z2378RE0325561655	Yes	07/01/2020	Delivered	04/15/2020 05:06:40 PM



27



Jobs & Tracking / Shipments

Search



This page will include details for each individual shipment row from the previous page.
Awaiting contents of this page.



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Light Mode



Jobs & Tracking

Search

Jobs

Shipments

Job Files

< 1 - 15 of 101 >

+

 Has uploaded file

Job Name ▾

Job Number ▾

File Type ▾

Actions

Job Name

Job Number

File Type

1 Hallidie Plaza

200506-004

Supplemental Documents

+

1 Hallidie Plaza

200506-004

Drawing

+

1 Hallidie Plaza

200506-004

Supplemental Documents

1 Hallidie Plaza

200506-004

Supplemental Documents

+

1 Hallidie Plaza

200506-004

Drawing

+

1 Hallidie Plaza

200506-004

Supplemental Documents

1 Hallidie Plaza

200506-004

Supplemental Documents

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1 Hallidie Plaza

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Drawing

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1 Hallidie Plaza

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1 Hallidie Plaza

200506-004

Drawing

+

1 Hallidie Plaza

200506-004

Supplemental Documents



27



Jobs & Tracking / Job Files

 Search

This page will include details for each individual shipment row from the previous page.
Awaiting contents of this page.



27

Light Mode



Jobs & Tracking

Search

Jobs

Shipments

Job Files

< 1 - 15 of 101 >

+

 Job Name ▾ | Job Number ▾ | PO Number ▾ | Desired Ship Date ▾ | Planned Ship Date ▾ | Actual Ship Date ▾ | Waiting on Info ▾ |

1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>
1 Hallidie Plaza	200506-004	26909	06/19/2020	07/01/2020	07/01/2020	<input type="button" value="No"/>

Select number of records 15 ▾



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Light Mode



Jobs / 1 Hallidie Plaza / Job History

Search

This page will include details for each individual shipment row from the previous page.

Awaiting contents of this page.



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Light Mode



Notification Settings

Search

< 1 - 15 of 101 >

Type of Alert	Notification Method	Severity	Part Type	Alert Type	Alert	Modified Date
All	All	All	Part Type	All	Alert	Modified Date

Alert Type	Email		Alarm	02/02/2022	
Alert Type	Email	Critical	Alarm	02/02/2022	
Alert Type	Email		Alarm	02/02/2022	
Alert Type	Email		Attention needed to emergency Brake	02/02/2022	
Alert Type	Email	Critical	Alarm	02/02/2022	
Alert Type	Email		Alarm	02/02/2022	
Alert Type	Email	Critical	Alarm	02/02/2022	
Alert Type	Email		Alarm	02/02/2022	
Alert Type	Email		Alarm	02/02/2022	
Alert Type	Email		Alarm	02/02/2022	





Open Quotes / 200506-004

 Search
 Print
 PDF
 Edit

Date
11/01/2021

Need Price By
11/03/2021

Job Status
Bidding

Specification
Yes

Consultant Name
Maria Mercedes

Job Name
1 Hallidie Plaza

Company
Vintage Elevator Services - Belmont, CA

Job Location
Florida, USA
New Construction

Contact
Johnny Hallyday
+1-393-5625698
johnny.hallyday@gmail.com

General Data

Controller type SRD (DC Drive)

Group #	Car Label	Simplex/ Group	# of Risers	Openings (F/R)	Speed (fpm)	Capacity (lbs)	HP	Full Load Amps (FLA)	RPM	Main Line Voltage
1	23	23	23	F	30	1,000	10	10	10	10
1	23	23	23	F	30	1,000	10	10	10	10
1	23	23	23	F	30	1,000	10	10	10	10

Traction

Group #	Motor Volts	Machine	Machine	Machine Brand and Model	Motor	New Motor Provided by	Motor Mounting
1	12	Geared	Overhead	Machine Brand and Model	Replaced	Smartrise	Foot

Hydraulic

Group #	Roped Hydro	Single or 3 Phase	Value Volts	Starter	Motor Volts	Motor Leads
12	Yes	3-Phase	120V	Siemens	120V	Foot

Door Operator(s): Brand and Model or Manual Doors:

Machine Brand and Model

Retiring Cam Present

Provided By Smartrise

Smart Connect (Inspection Box) Load Weighing Device
Voice Announcer (Interface Only)

Provisions

VIP Service
Interface to Patient Security
Interface to Hospital Service

Elevator Management Systems

Machine Room Monitoring
Local Monitoring (Lobby / Engineering / Management)

Integrated Display Systems Lift -Net (Interface Only)
Kings III of America
BACnet

Special Requests / Options / Comments

Please let me know if you have any questions. I'm available for a call to discuss your quotation next week. Thank you!



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Light Mode



Open Quotes

Search

101 >

**1 Hallidie Plaza 200506-004****Please include additional notes****Submit****1 Hallidie Plaza 200506-004 09/16/2021 01:29:15 PM 4 Hydro: Evolved \$7,800 Johnny Hallyday****1 Hallidie Plaza 200506-004 09/16/2021 01:29:15 PM 4 Hydro: Evolved \$7,800 Johnny Hallyday****1 Hallidie Plaza 200506-004 09/16/2021 01:29:15 PM 4 Hydro: Evolved \$7,800 Johnny Hallyday**



27

Light Mode



Open Quotes

Search

< 1 - 15 of 101 > +

Job Name	Quote Number	Date	Time	Cars	Controller Type	Amount	Contact	Actions
<input type="text"/> Job Name	<input type="text"/> Quote Number	<input type="text"/> Pick Date		<input type="text"/> Car	<input type="text"/> Controller Type	<input type="text"/> Amount	<input type="text"/> Contact	
1 Hallidie Plaza	200506-004	09/16/2021	01:29:15 PM	4	Hydro: Evolved	\$7,800	Johnny Hallyday	
1 Hallidie Plaza	200506-004	09/16/2021	01:29:15 PM	4	Hydro: Evolved	\$7,800	Johnny Hallyday	
1 Hallidie Plaza	200506-004	09/16/2021	01:29:15 PM	4	Hydro: Evolved	\$7,800	Johnny Hallyday	
1 Hallidie Plaza	200506-004	09/16/2021	01:29:15 PM	4	Hydro: Evolved	\$7,800	Johnny Hallyday	
1 Hallidie Plaza	200506-004	09/16/2021	01:29:15 PM	4	Hydro: Evolved	\$7,800	Johnny Hallyday	
1 Hallidie Plaza	200506-004	09/16/2021	01:29:15 PM	4	Hydro: Evolved	\$7,800	Johnny Hallyday	
1 Hallidie Plaza	200506-004	09/16/2021	01:29:15 PM	4	Hydro: Evolved	\$7,800	Johnny Hallyday	
1 Hallidie Plaza	200506-004	09/16/2021	01:29:15 PM	4	Hydro: Evolved	\$7,800	Johnny Hallyday	



27

Light Mode



Controller Maintenance

Search

5 Critical

2 High

9 Low

25 Latest

3 Part Required

10 Counter

Job Name	Job Number	Most Recent Alert	Group or Simplex	Car Label	Total Number of Alerts	Severity
----------	------------	-------------------	------------------	-----------	------------------------	----------

Job Name	Job Name	Pick Time & Date		Total Number of Alerts
----------	----------	------------------	--	------------------------



101 Ocean A Sunset	190403945	09/10/2021 08:14:14 PM	Group	12	Critical
--------------------	-----------	------------------------	-------	----	----------

101 Ocean A Sunset	190403945	09/10/2021 08:14:14 PM	Group	12	Critical
--------------------	-----------	------------------------	-------	----	----------

Maintenance Dashboard	1945	09/10/2021 08:14:14 PM	Simplex	12	High
-----------------------	------	------------------------	---------	----	------

Controller Maintenance	1945	09/10/2021 08:14:14 PM	Simplex	12	Medium
------------------------	------	------------------------	---------	----	--------

Alert Settings	1945	09/10/2021 08:14:14 PM	Simplex	12	Low
----------------	------	------------------------	---------	----	-----

Notifications Settings	1945	09/10/2021 08:14:14 PM	Simplex	12	Low
------------------------	------	------------------------	---------	----	-----

101 Ocean A Sunset	190403945	09/10/2021 08:14:14 PM	Simplex	12	Low
--------------------	-----------	------------------------	---------	----	-----



27

Light Mode



Controller Maintenance

Search



101 Ocean A Sunset / 190403945

Parts Review

< 1 - 15 of 101 >

Group	Car	Parts	Part Type	Alerts Count	Status
<button>Group</button>	<button>Car</button>	<button>All Parts</button> ▾	<button>Part Type</button>	<button>Alerts Count</button>	<button>Show All</button> ▾
1	2	A C Aux Contactor	Contactor Auxiliary Contacts	8	Attention Needed
1	2	A C Aux Contactor	Contactor Auxiliary Contacts	6	At Fault
1	2	A C Aux Contactor	Contactor Auxiliary Contacts	6	Normal
1	2	A C Aux Contactor	Contactor Auxiliary Contacts	6	Offline
1	2	A C Aux Contactor	Contactor Auxiliary Contacts	23	Attention Needed
1	2	A C Aux Contactor	Contactor Auxiliary Contacts	6	At Fault
1	2	A C Aux Contactor	Contactor Auxiliary Contacts	6	Normal
1	2	A C Aux Contactor	Contactor Auxiliary Contacts	6	Offline



27

Light Mode



Alert Settings

Search

< 1 - 15 of 101 >



Alert Name	Severity	Alert Type	Alert Created	Alert Modified	Total Alerts
Alert Name	All	All	Alert Created	Alert Modified	Total Alerts

Attention needed on emergency Brakes	Critical	Time Based Part	02/02/2022	02/02/2022	77
Attention needed on Door Contactor	High	Alarm	02/02/2022	02/02/2022	12
Attention needed on Brakes	Critical	Fault	02/02/2022	02/02/2022	22
Attention needed on Brakes	Critical	Count Based Part	02/02/2022	02/02/2022	34
Attention needed on emergency Brakes	Critical	Time Based Part	02/02/2022	02/02/2022	77
Attention needed on Door Contactor	High	Alarm	02/02/2022	02/02/2022	12
Attention needed on Brakes	Critical	Fault	02/02/2022	02/02/2022	22
Attention needed on Brakes	Critical	Count Based Part	02/02/2022	02/02/2022	34
Attention needed on emergency Brakes	Critical	Time Based Part	02/02/2022	02/02/2022	77
Attention needed on Door Contactor	High	Alarm	02/02/2022	02/02/2022	12
Attention needed on Brakes	Critical	Fault	02/02/2022	02/02/2022	22
Attention needed on Brakes	Critical	Count Based Part	02/02/2022	02/02/2022	34



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Light Mode



Alert Settings

Search

< 1 - 15 of 101 > +

Alert Name	Severity	Alert Type	Alert Created	Alert Modified	Total Alerts	
Alert Name	All	All	Alert Created	Alert Modified	Total Alerts	
Attention needed on emergency Brakes	Critical	Time Based Part	02/02/2022	02/02/2022	77	
Attention needed on Door Contact	High	Alarm	02/02/2022	02/02/2022	12	
Attention needed on Brakes	Critical	Fault	02/02/2022	02/02/2022	22	
Attention needed on Brakes	Critical	Count Based Part	02/02/2022	02/02/2022	34	
Attention needed on emergency Brakes	Critical	Time Based Part	02/02/2022	02/02/2022	77	
Attention needed on Door Contact	High	Alarm	02/02/2022	02/02/2022	12	
Attention needed on Brakes	Critical	Fault	02/02/2022	02/02/2022	22	
Attention needed on Brakes	Critical	Count Based Part	02/02/2022	02/02/2022	34	
Attention needed on emergency Brakes	Critical	Time Based Part	02/02/2022	02/02/2022	77	
Attention needed on Door Contact	High	Alarm	02/02/2022	02/02/2022	12	
Attention needed on Brakes	Critical	Fault	02/02/2022	02/02/2022	22	
Attention needed on Brakes	Critical	Count Based Part	02/02/2022	02/02/2022	34	



Maintenance Dashboard

Search



12 2 ↑

Jobs

91 -4 ↓

Alerts

23 -2 ↓

Critical Alerts

56 -8 ↓

Requires Attention

22 -4 ↓

High Alerts



Alerts Requiring Attention

Job name job name (119119-118)

Critical

Job name job name (119119-118)

Critical

Job name job name (119119-118)

High

Job name job name (119119-118)

Medium

Job name job name (119119-118)

Low

Job name job name (119119-118)

Low

[See all alerts requiring attention](#)

Jobs Mapped

