

Customer Service Dashboard

Case Volume by Origin and Category

Date

1/1/2022

1/31/2022

Country

Belgi...

EMEA

Finland

France

Germ...

Greece

Italy

Neth...

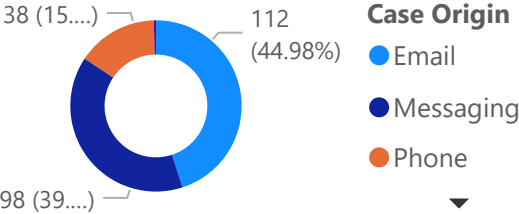
Poland

Spain

Swed...

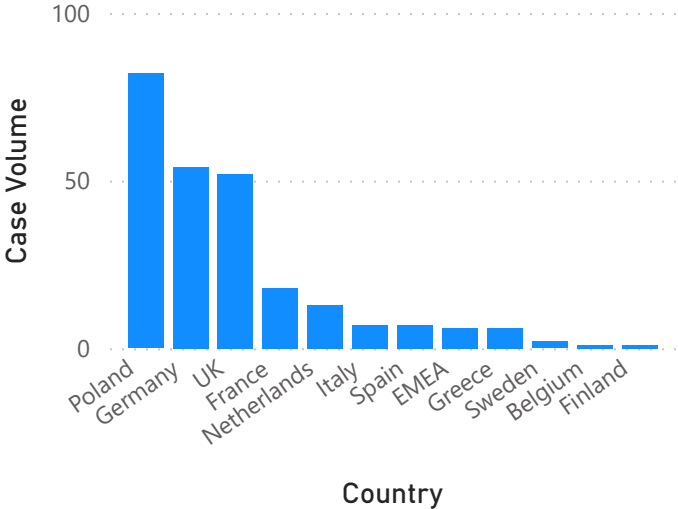
UK

Case Volume by Case Origin



Case Origin	Case Volume
Email	112
Messaging	98
Phone	38
Chat	1
Total	249

Case Volume by Country



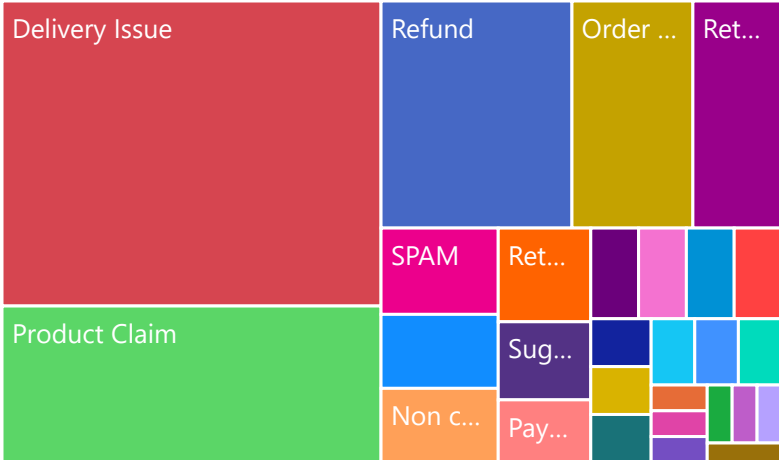
Contact Reason	Case Volume
Existing order	150
Returns & Refunds	50
Customer Feedback	16
Spam/No Contact	7
Vouchers & Gift cards	7
	6
Payment	6
Apps & Website	2
Product Information	2
Support on Ordering	2
Company Information	1
Total	249

Case Volume by Closed



Country	Case Volume
Poland	82
Germany	54
UK	52
France	18
Netherlands	13
Italy	7
Spain	7
EMEA	6
Greece	6
Sweden	2
Total	249

Case Volume by Category



Customer Service Dashboard

Case Volume by Consumer Specifics

Date

1/1/2022

1/31/2022

Country

Belgi...

EMEA

Finland

France

Germ...

Greece

Italy

Neth...

Poland

Spain

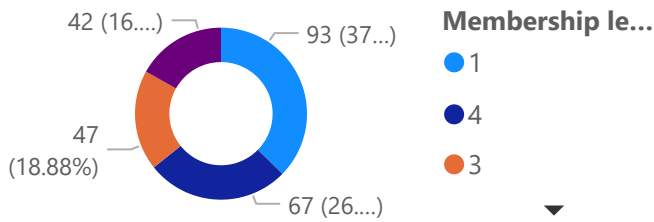
Swed...

UK

Consumer ID

All

Case Volume by Membership level



Membership level	Case Volume
1	93
2	42
3	47
4	67
Total	249

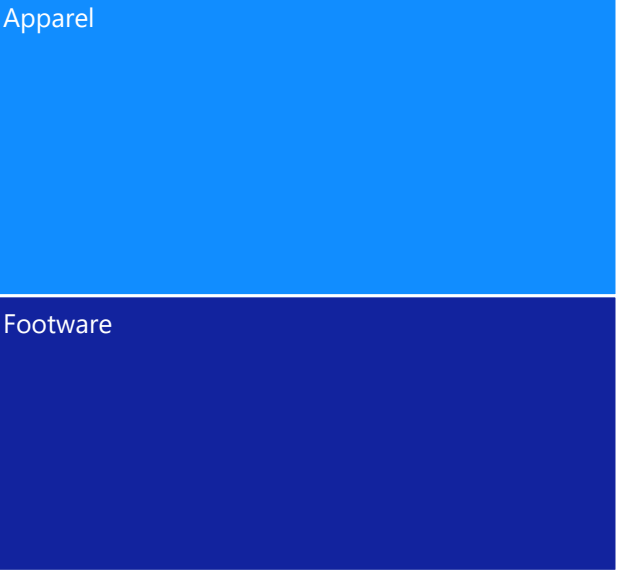
Case Volume by Closed



Product preference 1

Product preference 1	Case Volume
Apparel	131
Footware	118
Total	249

Case Volume by Product preference 1



Product Preference 2

Product Preference 2	Case Volume
Footbal	46
Basketball	42
Originals	42
Running	40
Swimming	40
Fitness	39
Total	249

Case Volume by Product Preference 2

