

Comparison of Data Usage and Practices of Organizations in Bangladesh

Cybersecurity, Laws, and Ethics

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Uber:

“The Services may be made available or accessed in connection with third party services and content (including advertising) that Uber does not control. You acknowledge that different terms of use and privacy policies may apply to your use of such third-party services and content. Uber does not endorse such third-party services and content and in no event shall Uber be responsible or liable for any products or services of such third-party providers”.

Uber does not ensure security from the third party’s control of data and privacy. It directly denies to be responsible for data used and surveyed by third party companies or organizations. It is not secure for user to give personal information in order to create account or use the applications.



SAM:

“Please note that nowhere on the SAM Platform do We knowingly collect, keep or maintain personal information from children under the age of 18, as We require that all users represent to Us that they are at least 18 years old”.

SAM has to ensure legal capacity to enter into the Agreement and that Users are at least eighteen (18) years old. Users cannot enter the Agreement if they are below eighteen (18) years old. Why collect information on those under the age of 18 if they mentioned that registration required you to be at least 18? It's unclear what is being said.

OBHAI:

“If passenger wants to cancel his/her request, he/she at this stage passenger shall immediately call the driver. Otherwise, passenger agrees to wait for the assigned OBHAI ride and abide by the terms and conditions therein”.

The user should cancel his order for a ride through the app, not the cellular connection, as soon as he places it. Why is he going to waste money by skipping the ride? This can be carried out using the app.



MUV:

“MUV will protect your basic personal data such(name, address) but they will share your other info if you agree to their terms and conditions”.

“MUV will not take any responsibility to third party transactions”.

MUV updates their terms and conditions frequently but don't inform it publicly which needed to be changed and inform it publicly before changing any terms and condition. There is another issue, if a profile is hacked and not informed in, they will not take any responsibility for any damage during that time which also needed to be changed.



Pathao:

“The company will share personal Information with its affiliated or subsidiary company's but didn’t briefly describe whether those company will protect Personal Data Information”.

“The company will not bear any responsibility of making any deal with third party companies, in such case user will responsible for all”.

Terms and conditions needed to be more easy to understand. Pathao must briefly describe how they use personal Information and monitor third party deal with the user for building trust with the users.



Shohoz :

“We will only share personal information with companies, organizations or individuals outside the periphery of Shohoz.com if we have a good-faith and believe that access, use, preservation or disclosure of the information is reasonably necessary”.

Shohoz needs to clear that which companies or organizations will get the personal data and how it can be secured. It is unclear that user information will be shared with whom. So, user information can be leaked through the application.

