

# Case Study on Food Delivery Company in Bangladesh

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- Pathao collects not only relevant info but also all SMS, contacts, and installed apps list of user phone.
- Their website may contain links to other websites operated by companies that are not affiliated with Pathao. But they are not responsible for the operation of these other sites or the information that they collect from their visitors.



- They collect personal information from customers but they do not mention clearly which type of information like mail address, contact, name, etc in their privacy policy section.
- Food Panda upholds Bangladeshi law regarding the delivery of prohibited items, which is extremely admirable.



- They do not give access to customer information if they request a copy of the information
- They reserve the right to change, modify, add, or remove portions of these User Agreements at any time without any prior notification.



- Shohoz will be free to use, collect and disclose information that is freely available in the public domain without customer consent.
- Users can receive notifications from Shohoz via SMS on the time and location of the transport's departure as well as other details. If incorrect information is produced by this facility, Shohoz will not be held accountable.



- Don't have age verification by the consent of parents below age 18.
- They do not mention how they protect customer data in their privacy policy.

With the exception of HungryNaki, all of the companies mentioned accept user requests to amend or remove their preferences or interests from their opt-out creating lists. Any food delivery service should offer this as a valuable service.