



# Case Study on Telemedicine Sector



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## Companies with better privacy policies



Praava offers way to opt-out which other companies do not



Praava, DocTime and Doctor Dekhao allow users to update data



Praava, DocTime and Doctor Dekhao follow COPPA, Praava specifies about under 13 children



Praava and DocTime protect intellectual property



DocTime follows section 89A of the Code of Civil Procedure, 1908



DocTime mentions PHI which others do not

All of them provide strong protection for sensitive data



All three follow BMDC guidelines



Praava and Doctor Dekhao mention about abiding by the law, but do not specify any section.



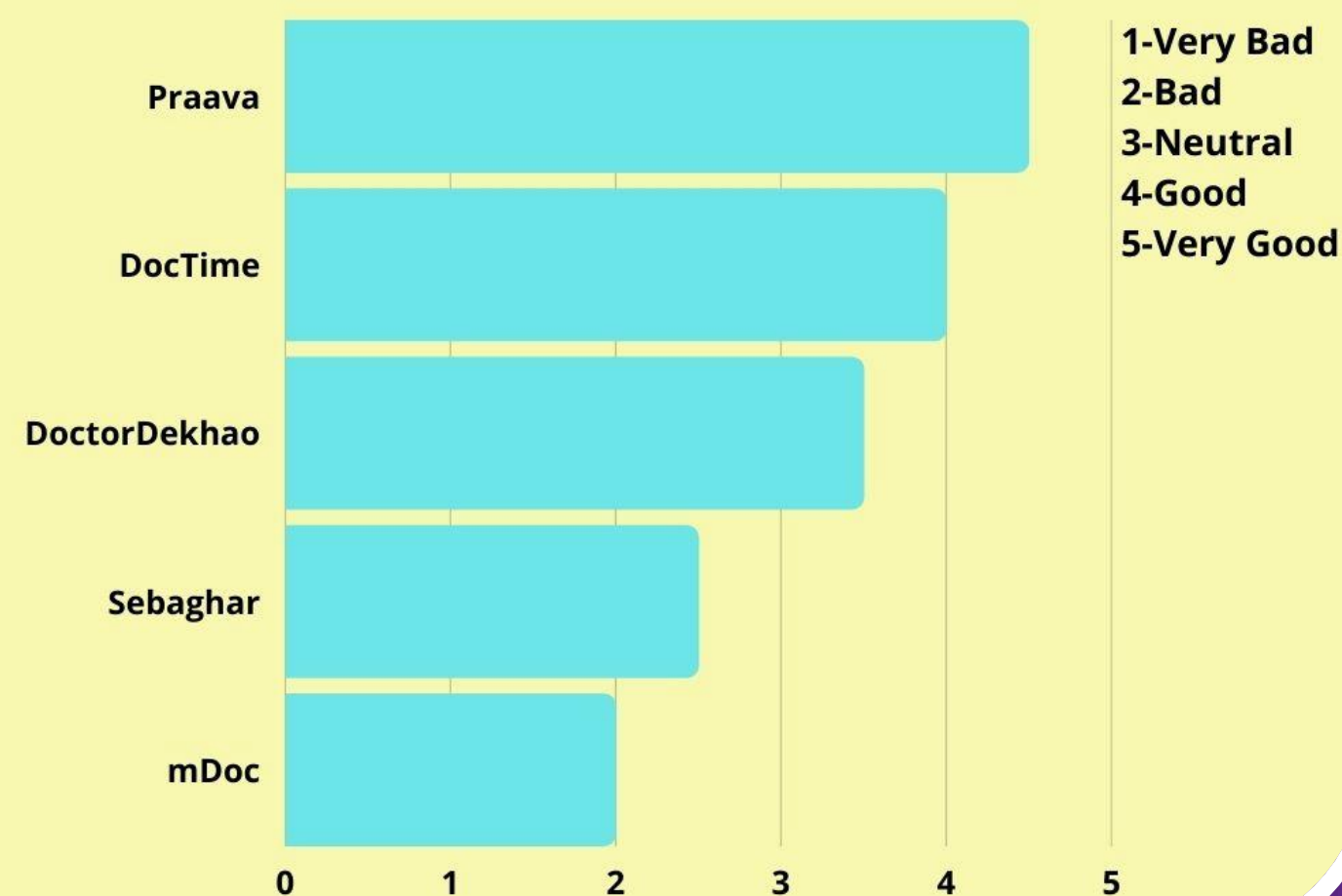
## Companies with better terms and conditions



Praava, DocTime and Doctor Dekhao take action against fraud, abusive and malicious content



## Ratings of 5 BD companies



## Based on GDPR, comparison between Praava (Highest rated) and Sesame (No. 1 in USA)

**SESAME**

- Follows PHI and HIPAA
- Avoids DNT
- Does not sell data to third party

**PRAAVA HEALTH**

- Does not follow PHI and HIPAA
- Does not mention DNT
- Not only sells data but also buys from third party



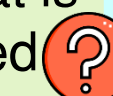
## Companies with poor privacy policies



Sebaghar and mDoc do not specify the duration of keeping the data



Do not let users know what is collected and how it is used



mDoc does not maintain accuracy and security of data



Do not provide access to update data



No option to opt-out



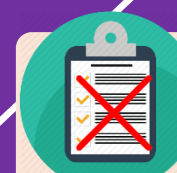
Do not mention anything about BMDC laws



Sebaghar does not provide protection for data



mDoc does not specify about COPPA



## Companies with poor terms and conditions



Companies should be cautious regarding fraud, harassing, bullying, abusive and malicious content. Sebaghar and mDoc do not mention anything about these.



**Sources:** praavahealth.com, sebgahar.com, doctime.com.bd, doctordekhao.com.bd, mdoc.com, sesamecare.com, gdpr-info.eu

**Abbreviation:** DNT(Do Not Track), PHI(Protected Health Information) and HIPAA(Health Insurance Portability and Accountability Act), COPPA(Children's online privacy protection rule), BMDC(Bangladesh Medical and Dental Council)