

Opt Out Policy

All Company mentioned are accepting opt-out Mailing list service of them
Users if any users want to update their preferences or interests

Age Verification

All the companies mentioned below verifies age

- FoodPanda
- Pathao Foods
- Hungry Naki
- Foodfex
- Cookups

Only company that doesn't verify age while registration :

- Khaas Food

Accuracy and Secrecy

“Cookups” doesn't mention of maintaining accuracy and secrecy of customers data

Refund Policy

All the companies have mentioned refund policy in their terms and conditions
But their refund periods are different
(i.e. Pathao refunds within three days.)



Comparison of data usage policies and practices of Food Delivery Companies in Bangladesh

A discussion about the data usage and terms and conditions of 6 food delivery company of Bangladesh. Which are :

- Foodpanda,
- PathaoFoods ,
- HungryNaki,
- Foodfex,
- Cookups
- Khaas foods

COPPA Law Violation

Khaas Foods Allow below 18 registration.
According to COPPA Law it has to :

- Ask parental consent for any kind of personal data collection.
- Seek Verifiable consent from a parent
- Highly Protect collected data .

Any of the above is not maintained by Khaas Foods

Legal Laws Violation

Khaas food and Cookups didn't mention about
End User License Agreement

Except Cookups and foodfex all other companies implied restrictions on contraband items

Pathao was slapped with two grave allegations: improper hogging and storing of private data from users including SMS and contact list, and illegally charging extra fare from the passengers.

