KION KAIMI

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| --- | --- | --- | --- |
|  | Development Skills   |  | | --- | | Python, Javascript, HTML5, CSS3, React.js, Vue.js, Firebase, Github, MongoDB, Node.js |   Recent Projects  **Workout Buddy** - https://workout-buddy.netlify.app/   * Nuxt.js, Vuetify, Firebase * Used Firebase for user authentication and data storage to plan and keep track of workouts * Built single page responsive web site to deliver content   **Recipe App** - <https://kion-recipes-app.netlify.app/>   * Nuxt.js, TailwindCSS, Spoonacular API * Built single page app to deliver results from Spoonacular API   **Pin Kaow Thai Restaurant** - <https://pinkaow-restaurant.netlify.app/>   * React.js, Bootstrap * Designed and built new page of a local restaurant   **BMR & Macro Calculator** - <https://bmr-macro-calculator.netlify.app/>   * Nuxt.js, TailwindCSS * Designed and built single page app to calculate calories based on goals   **Personal Portfolio** - <https://kionkaimi.com/>   * Nuxt.js, TailwindCSS * Built responsive, single page application; includes contactt form and project showcase   Experience  **IS Support Tech** - 02/2021 - Current  **UHS Inc. - Henderson Hospital - Las Vegas, Nevada**  **Help Desk Technician II** - 11/2020 - 12/2020  **DAS Health - Las Vegas, Nevada**  **Clinical Support Specialist I** - 01/2020 - 10/2020  **Cleveland Clinic - Las Vegas, Nevada**   * Managed phones, servers, workstations, etc. * Coordinated large scale projects with vendors and clients * Provided support for multiple sites and remote users * Able to support and coordinate users being moved to remote due to pandemic   **Desktop Support Associate** - 05/2017 - 10/2019  **Kaiser Permanente - Corona, California**   * Provided day to day technical support at an enterprise level via ServiceNow. * Lead various projects to completion. * Utilized various programming languages to implement new and/or better processes for tasks. * Played key roles in the completion of multiple IT related projects. * Developed extensive understanding of computer systems for efficient analysis and resolution of issues. * Managed thousands of assets with great accuracy.   **Intermediate PC Workstation Technician** - 09/2015 - 10/2016  **Kaiser Permanente - Riverside, California**   * Lead lifecycle refresh project that completed the migration of +5,000 workstations. * Gained experience working on medical, pharmaceutical, and call center systems in fast paced environments. * Assisted with completion of tickets and projects. * Trained incoming technicians.   **Associate PC Workstation Technician** - 09/2014 - 07/2015  **Kaiser Permanente - Riverside, California**   * Deployed thousands of workstations for the refresh project. * Completed tasks and tickets via Remedy ticketing system. * Created and implemented a new process that led to my team’s early completion of the refresh project. * Assisted other teams with completion of the refresh project.   **IT Intern** – 07/2014 – 09/2014  **Kaiser Permanente – Riverside, California**   * Assisted technicians with tickets. * Learned enterprise technologies |  |