

ROHIT MAKKAR

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Seeking assignments with a growth oriented organization

PROFESSIONAL SNAPSHOT

- A budding professional having experience in the field of USSD based applications in service monitoring, deployment of new features and testing.
- Possess understanding of assisting and managing the department according to the established concept statement providing courteous, professional, efficient and flexible services.
- Believes in continuous learning and an innovative approach; detail oriented with an analytical bent of mind and positive attitude.
- An effective communicator & a team player with skills in managing workforce and updating them as per the latest industry trends & technicalities.
- Possess skills to work under pressure and ready to take up challenges.
- Having Experience in WMS Project (ERP) in Application Support at Database level.

CAREER RECITAL

Currently associated with Vinculum Solutions, NOIDA

Role: Application Support Engineer (May 2015- till present).

Job Responsibilities:

- **Giving Database and Application Solutions/Support for Ware House Management System (an ERP).**
- **Main responsibilities are to troubleshoot the issues coming in the application at UI level and Database level.**
- **Making data reports according to client requirements which include complex data sets, which later on deployed on Production Server after validation and testing.**
- **Major clients are ColdEX , Holisol , PayTM.**
- **Database Backup and Maintenance**
- **Scheduling Crontabs for Error alerts and data fetching.**
- **Making Bash Scripts to automate the manual works for better efficiency and system performance.**

Previous Experience (1 Year and 9 Months in U2opia Mobile)

Level 2 NOC Engineer in U2opia Mobile Pvt. Ltd. (August 2013 to May 2015).

U2opia Mobile Ltd is a telecom vas company having social networking like Facebook on USSD and Twitter on USSD products .Main focus of company is to minimize the dependencies of users on internet by providing USSD social networking applications. It develops applications that are easily recognized and have passionate users in every continent.

- [Facebook on USSD](#)
- [Twitter by Fonetwish](#)

Deployment Projects: Responsible for deploying twitter service in Airtel India, Idea India and Aircel India

Key Skills:

- Having proficient knowledge in Mysql, Linux, USSD, SMPP, Shell scripting.
- Logic Designing according to the requirement.

Core Responsibilities:

- Working as a core member of operations, handling major international operators like Airtel India and Idea India
- Integration of new services and migration of ussd g/w.
- Monitoring, troubleshooting and maintenance of services and analysis of data.
- Deployment and upgradation of new features like Celebrity Tweets and Page like
- Writing shell scripts and working on MYSQL database to automate and optimize the processes.
- Deals with operator, business and client requirements.
- Centralized management of new subscriptions, renewals, upgrades, charging provisioning
- Presenting ideas for application improvements.

Notable Attainments:

- Received 2 months of industrial training in
 - Developing code according to Standard guidelines.
 - Understanding of ASP.net
 - Designing and developing the Leave Management System for the companyFrom **Taylor & Francis India Pvt. Ltd., CP - Delhi**
- Received 6 weeks of training in
 - From OSRAM **India Pvt. Ltd.**

ACADEMICS

2012 **73.7% in B.Tech** (Computer Science) from SD Institute of Tech & Mgt. , Panipat
2008 Secured **76% marks in class 12th** from GNAV Kurukshetra , (CBSE)
2006 Secured **81% marks in class 10th** from Satyanand Public School Gohana (CBSE)

IT FORTE

Programming language: C, Shell scripting in BASH, C#
Operating systems: Windows XP, 7, Linux
Databases: SQLServer, Mysql
Office tools: MS Word, PowerPoint, Excel, Microsoft Outlook, Libre Office
Tools: BIRT,Wireshark,MySQL Query Browser,Mysql Workbench

PROJECT UNDERTAKEN

Title: **Credit Scoring Engine**
 (An ASP.Net Based Application)
Environment: C#, Visual Studio 2008, SQL Server 2005
Description: Application was designed to get the point scoring idea of Credit Cards from Hardware level to Software level. Only Card Number is enough to get all the debit/credit and shopping and to score points too.

PERSONAL SNIPPETS

Date of Birth: 10 Sep 1991
Residential Address: 411, Sector - 7, Mehem Road, Gohana , Sonapat - 131301
Linguistic Skills: English, Hindi, Punjabi
Personal Strengths: Hard Working, Patient, Adaptation to new environment, Team Player, Team Management

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

Place: Gohana

ROHIT MAKKAR