

# Alex Kuligowski

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## Professional Experience:

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### Five Star Technology Solutions

Software Engineer, Remote

*October 2022 - November 2025*

- Architected feedback-driven process improvements across software operations by aligning developers and management on team SDLC standards.
- Improved team cycle (sprint) completion rate from 60% to 90% by increasing visibility and accountability across software and product operations.
- Reduced bug triage and customer issue resolution time by 70% by implementing structured escalation workflows and facilitating cross-team alignment.
- Introduced automated API and web testing frameworks to replace manual QA with scalable AI-assisted testing solutions that reduced QA overhead hours.
- Maintained and refactored core education modules serving ~250 school districts by modernizing codebases and optimizing API data processing.

### Stryker (via acquisition of Vocera Communications)

Software Quality Assurance Engineer II, Remote

*August 2020 - September 2022*

- Automated 200+ product features within a custom Python framework, expanding automated test coverage by ~30% and improving overall release reliability.
- Led the XMPP continuous integration initiative, achieving 500+ automated feature coverage and reducing manual verification workload by ~80%.
- Collaborated with cross-functional engineering teams to investigate and resolve issues in medical communication systems used in clinical environments.
- Applied rigorous testing and root-cause analysis to uphold medical safety and compliance standards.

### Neumo (formerly Intellectual Technology, Inc)

Solutions Engineer, Fort Wayne, IN

*October 2019 - July 2020*

- Delivered technical solution designs and architecture recommendations to internal and external stakeholders, aligning business objectives with scalable system implementations.
- Standardized engineering processes and technology integrations in partnership with R&D to accelerate prototyping and cross-functional collaboration.
- Designed infrastructure topologies and solution architecture documentation to support scalable, high-availability deployments and improve system transparency.

### Brotherhood Mutual Insurance Company

Business Analyst & Quality Assurance Analyst, Fort Wayne, IN

*April 2017 – January 2019*

- Contributed to and maintained a Ruby automation framework with 4,000+ test cases to ensure reliability and quality of client-facing systems.
- Authored automation training guides and served as team trainer for automation onboarding.
- Defined acceptance criteria, analyzed requirements, and created test plans translating business objectives into actionable backlog items.

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## Education:

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### Albion College

Bachelor of Arts in Economics and Management  
Minor in Mathematics

*Graduation: December 2016*

### West Virginia University

Master of Science, Software Engineering (*In Progress*)

*Expected Graduation: December 2026*

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## Core Competencies & Technical Skills:

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- **Languages & Frameworks:** PHP (Laravel, Symfony, Zend, Doctrine), JavaScript (React, Next.js, TypeScript), Python
- **Testing & Quality Engineering:** Playwright, Selenium, Jenkins, CI/CD pipelines, TDD, BDD, automation frameworks
- **Systems & Cloud Infrastructure:** AWS (S3, EC2, DynamoDB, single-table design), Docker, Linux, Monitoring (Prometheus, Grafana)
- **Data & Storage:** MySQL, PostgreSQL, MongoDB
- **AI & Emerging Technologies:** OpenAI / Anthropic integrations, AI-assisted development (Copilot, Claude, ChatGPT API), AI Agents
- **Agile & Team Enablement:** Agile (Scrum, Kanban, SAFe), Atlassian Suite (Jira, Confluence, Bitbucket, Jira Product Discovery), stakeholder alignment, cross-functional collaboration

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## Projects:

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### Abstractly

*October 2025 - Present*

- Laravel-based web application designed to aggregate and summarize recent research publications for daily reading.
- Built a backend service to collect academic news and publications from multiple sources using scheduled API fetches.
- Implemented an AI summarizer (OpenAI API) to produce multi-paragraph overviews of research papers, contextualizing relevance to software engineering, education, and prototype opportunities.
- Designing an interactive dashboard to surface summarized insights by topic to help users track emerging trends and explore relevant research areas.

### Just Be Funny

*September 2024 – November 2024*

- ReactJS-based mobile app designed to gamify improv and introduce users to themes in comedy.
- Designed and built a full-stack MVP with React, Node.js, and MongoDB by implementing gameplay logic and real-time scoring.
- Delivered final MVP presentation demonstrating architecture, setup, and cross-platform (iOS/Android) demo builds.

### Brita

*June 2024 – August 2024*

- AI-powered documentation generator that creates contextual README files and docstrings from source code repositories.
- Collaborated with a 3-person team to design and develop Python scripts integrating Anthropic Claude for natural-language documentation generation.
- Automated retrieval of repository metadata and code summaries via GitHub API to ensure accurate, contextual documentation output.