



## Terms & Conditions

- Pay by Visa, Master Card, Discover or American Express. Charges on credit card statements will appear as Top Promotions, Inc. If you wish to pay by check, please contact customer service at 800-344-2968. Orders paid by check will not be shipped until check is cleared through the bank.
- Returns
  - Returns of stock items may be made within 30 days of receipt of your order. Returned items must be in new, unworn, unlaundered condition. Simply download a return form from the webstore and include it with the items you wish to return. Original freight will not be credited and customer is responsible for return freight. Credits will not be issued for goods lost in transit so please make sure to return via a ship method that can be tracked.
  - Customized items may not be returned unless defective.
  - Stock or custom items that have a manufacturer's defect may be returned for full credit, including freight. Contact customer service for a return authorization and shipping call tag.
  - Credits will be processed in the same method as used for payment and will be processed within 14 days of receipt of returned product.
- We are not able to guarantee the availability of all stock products at all times.
- Shipping
  - Shipping service options are detailed at checkout. Selecting an expedited ship method does not guarantee an expedited order processing time. If you need your order expedited, contact customer service to discuss availability. We will make every effort to accommodate your request but cannot make any guarantee.
- If you have tax exempt status, please contact customer service for a tax-exempt form.