## PLAN 390 Homework 2 Write Up

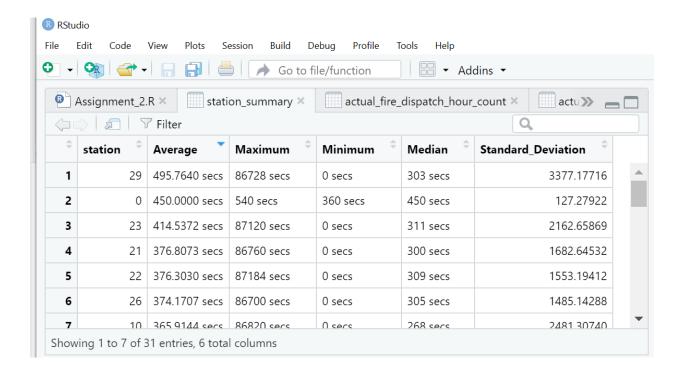
Link to github repository: https://github.com/akunna1/PLAN\_390\_Homework\_2

Using the Fire Department Dataset:

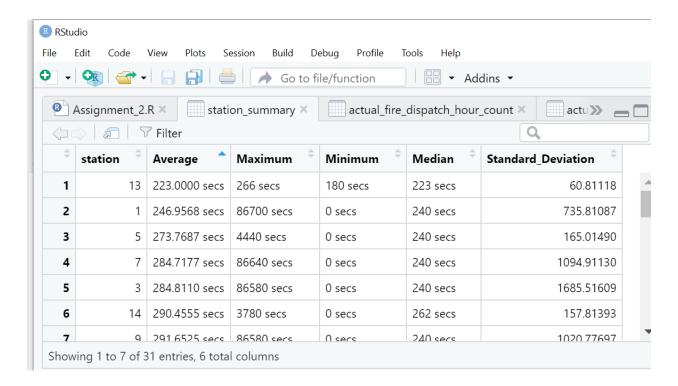
# Answers to questions:

- 1. How long does it take Wake County Fire to respond to incidents, on average (i.e. the time between when an incident is dispatched and when firefighters arrive on the scene)? (hint: you can subtract lubridate date columns from each other). [1 point]
  - 318.7927 seconds (approximately 5.3 minutes) is the average response time for Wake County Fire to respond to incidents.
  - I calculated that from arrival\_time dispatch\_time = response\_time\_secs
  - Average (response\_time\_secs). I had to exclude all the NA values here using na.rm =
     TRUE
- 2. Does this response time vary by station? What stations have the highest and lowest average response times? [0.5 points]
  - Each station has a unique average response time ranging between 200 to 500 seconds
  - Station 29 has the highest average response time, which is 495.7640 secs
  - Station 13 has the lowest average response time, which is 223.0000 secs

Showing the maximum average response time:

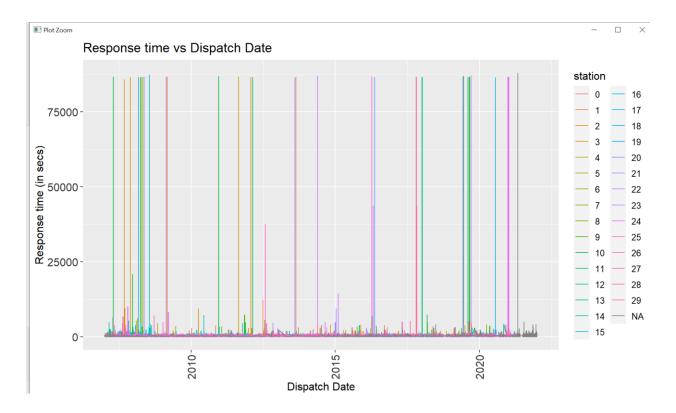


Showing the minimum average response time:



3. Have Wake County Fire's response times been going up or down over time? What might be the reason for these changes? [0.5 points]

- Yes, it has been going up and down over time as seen in the graph below.
- The changes in response time could be due to the availability of resources and the time of the day. For example, if Wake County Fire is called multiple times a day to the same area or neighborhood, response times in other areas may suffer. The time of day has an effect on response times. Graveyard shift response times (12am 6am) are generally the slowest because there are generally fewer firefighters on duty ready to respond to emergencies during those times.



- 4. At what times of day are fire calls most likely to occur? [1 point]
  - 22h (10pm)
  - I got that by looking at the count for dispatch hour
- 5. The dataset contains all types of fire department calls, other than emergency medical

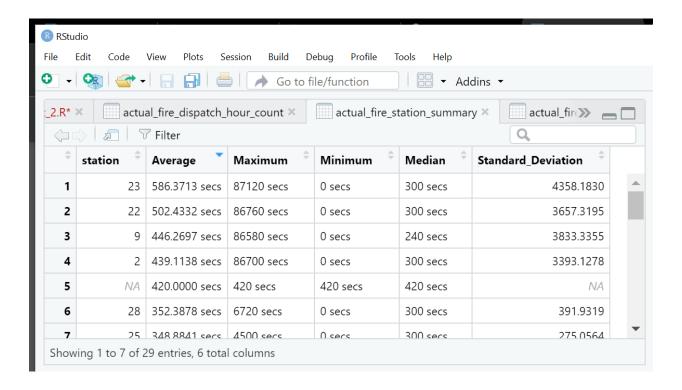
services (which are removed to protect privacy). The codes for the different incident types can be found on page 3-22 of the National Fire Incident Reporting System

Complete Reference Guide. How many calls to Wake County Fire are recorded in this dataset, and how many of them are actual fires? [0.5 points]

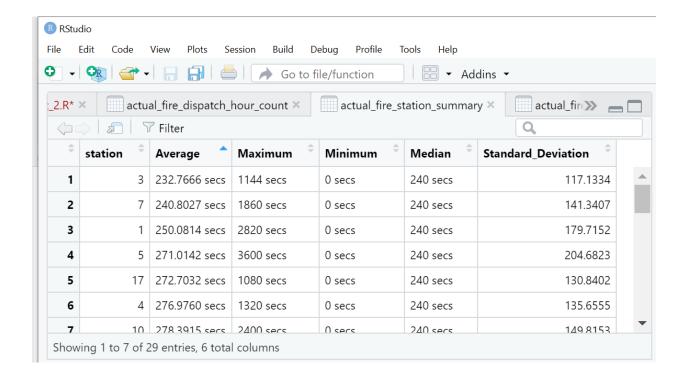
- 229,047 calls to Wake County Fire are recorded in this dataset
- 17,231 calls to Wake County Fire are actual fires
- 6. It is reasonable that firefighters might respond more quickly to some types of incidents than others (e.g., a building fire, code 111 might be higher priority than a cat stuck in a tree, code 542). Using the reference guide linked above to determine appropriate incident codes, evaluate the average response time to actual fires. Is this response time faster than the average response time for all incidents? [0.5 points]
  - It takes 311.1936 seconds (approximately 5.2 minutes) for Wake County Fire to respond to actual fires. It is faster than the average response time for all incidents, which was 318.7927 seconds (5.3 mins)
- 7. Repeat the analysis for questions 2-4 for actual fires, rather than all incidents. [2 points]
- 2) Does this response time vary by station? What stations have the highest and lowest average response times?
  - Each station has a unique average response time ranging between 200 to 600 seconds
  - Station 29 has the highest average response time, which is 586.3713 secs

- Station 13 has the lowest average response time, which is 232.7666 secs

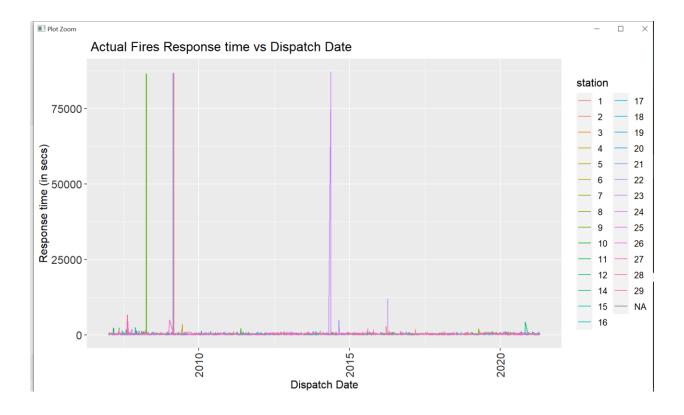
Showing the maximum average response time:



Showing the minimum average response time:



- 3) Have Wake County Fire's response times been going up or down over time? What might be the reason for these changes?
  - Yes, it has been going up and down over time as seen in the graph below.
  - The changes in response time could be due to the availability of resources and the time of the day. For example, if Wake County Fire is called multiple times a day to the same area or neighborhood, response times in other areas may suffer. The time of day has an effect on response times. Graveyard shift response times (12am 6am) are generally the slowest because there are generally fewer firefighters on duty ready to respond to emergencies during those times.



- 4) At what times of day are fire calls most likely to occur?
  - 21hr (9 pm)
  - I got that by looking at the count for dispatch hour

## New columns I created:

arrival\_time: includes arrival date and time. It was added to the fire\_incidents\_data table.
dispatch\_time: includes dispatch date and time. It was added to the fire\_incidents\_data table.
cleared\_time: includes cleared date and time. It was added to the fire\_incidents\_data table.
response\_time\_secs: It was added to the fire\_incidents\_data table. It was created from arrival time – dispatch time.

**dispatch\_hour:** It was created from dispatch date and time; it includes only hours. It was added to clean fire incidents data

#### Data frames used and created:

- **fire\_incidents\_data:** the original data. I added 4 extra columns to it i.e. arrival\_time, dispatch time, cleared time (was not used) response time secs,
- **clean\_fire\_incidents\_data:** similar to the fire\_incidents\_data dataset but includes only response\_time\_secs that are greater than 0 and are not "NA" values.
- **station\_summary:** was created using summarize and group by station. It was used to find which station had the highest and lowest average response time in question 2.
- dispatch hour count: shows count for dispatch hours
- actual\_fire\_data: includes only actual fire i.e. where the numbers in incident\_type
   column are less than 200 (all 100s values).
- actual fire station summary
- actual fire dispatch hour count

## Small calculations made using columns:

- avg response time: the average of response time secs in the fire incidents data dataset
- actual fire avg response time

## Notes about missing data for each data set:

- **fire\_incidents\_data** contains missing data which is represented by "NA". It has 229,047 entries.
- To calculate avg response time for question 1, I removed all the "NA" values.
- To create the **clean\_fire\_incidents\_data**, I had to remove all **response\_time\_secs** (i.e., a column in the data set) that were less than 0 and were "NA" values (i.e. missing values). It has 184,382 entries.
- To create **station summary**, I removed all the "NA" values (i.e., missing values)
- To create **actual\_fire\_data**, I removed all the "NA" values (i.e., missing values). It contains 17,231 entries.