

Annie Kwan

PROFILE

Motivated and professional individual seeking a full-stack web developer position that will utilize excellent programming and troubleshooting skills to meet client demands. Hard working and quick learner who is keen on contributing to the growth of the tech industry.

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PROFESSIONAL EXPERIENCE

Innova Medical
Toronto, Ontario
2017 - present

Technical and Clinical Support Engineer

- ✓ Provide technical support for medical devices to both English and French customers
- ✓ Troubleshoot software and hardware issues with an average resolution time of 1 hour
- ✓ Provide clinical training to optometrists and ophthalmologists
- ✓ Assist sale representatives at conferences, trade shows and remotely to increase sale
- ✓ Design UI for new software and perform QA testing

McGill University
Montreal, Quebec
2015 - 2016

Teaching Assistant

- ✓ Taught a graduate level class on computational neuroscience
- ✓ Instructed both theoretical and computational concepts

McGill University
Montreal, Quebec
2012 - 2013

Research Assistant

- ✓ Research and development of enzymatic microbiosensor
- ✓ Optimized design of microbiosensor for *in-vivo* detection of D-serine

EDUCATION

McGill University
Montreal, Quebec
2014 - 2016

MEng, Biomedical Engineering

- ✓ CGPA: 4.00/4.00
- ✓ Thesis: Galvanic Vestibular Stimulation in Primates: Recording Vestibular Afferents during Transmastoid Stimulation
- ✓ Collaborated with lab members in various experiments and analysis.
- ✓ Programmed custom written MATLAB codes to efficiently analyze the data

McGill University
Montreal, Quebec
2011 - 2014

BS in Neuroscience

- ✓ CGPA: 3.99/4.00
- ✓ Minor in Physics

TECHNICAL PROJECTS

From Scratch:

- ✓ Online recipe box that tracks user progression in their cooking endeavours
- ✓ Responsive-design using Semantic UI and JQuery framework
- ✓ Nutritionix and MealDB API

Weather Dashboard:

- ✓ Weather Dashboard that show user the city's current weather and 5-day forecast
- ✓ JQuery and Bootstrap framework with OpenWeatherMap API

Coding Challenge:

- ✓ Online coding quiz with leaderboard
- ✓ Bootstrap framework and JavaScript

SKILLS

Tech Support	● ● ● ● ●
Training	● ● ● ● ○
HTML	● ● ● ● ○
Bootstrap	● ● ● ● ○
JavaScript	● ● ● ● ○
MatLab	● ● ● ○ ○
Python	● ● ○ ○ ○

LANGUAGE

English	● ● ● ● ●
French	● ● ● ● ●
Cantonese	● ● ● ○ ○
Mandarin	● ● ○ ○ ○

AWARDS

Governor General's Gold Medal	May 2017
Frederick Banting and Charles Best Canada Graduate Scholarship	Sep 2015 - Aug 2016
BME Recruitment Award	Sep 2014 - Aug 2015
Emanuel Taveres Memorial Prize	May 2014
McGill Alumnae Carrie Derick Scholarship	Sep 2013 - May 2014
NSERC Scholarship	Sep 2012 - May 2013
Emily Ross Crawford Scholarship	Sep 2012