



December 22, 2010

Mr. David Tiberi - President
Emergency Response Protocol, LLP
101 West Ayer Street
Newport, DE 19804

Dear Dave,

I am writing to offer my congratulations on the successful launch of your Emergency Response Protocol product.

As you are aware, I have written and consulted extensively over the past 30 years on chemical safety in the workplace and the need for better training and equipping of our first responders for hazmat situations. I have often told my audience that the most vital piece of equipment one brings to a hazmat incident is knowledge.

I was very encouraged to see how your team incorporated the MSDS data-sheets along with chemical names, types, quantities and locations into the ERP software. This level of knowledge in the hands of a trained first responder prior to their entry into a hazmat area is one of the best tools for minimizing possible injury or harm.

I was also impressed with the overall design and easy-of-use offered by ERP. In the field, large blueprints or thick manuals can be more cumbersome than useful. ERP's one-source architecture makes it a highly versatile tool for use in nearly any setting.

Again, my congratulations and encouragement to continue with future refinements and upgrades on this very worthwhile tool.

Warmest Regards,

Dr. Norman J. Van Houten

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