

## **MGayle Outdoor Adventures, LLC.**

### **Cancellation & Reimbursement and Additional Fee Disclosure Policies**

#### **Cancellation & Reimbursement Policies**

- Trip members are required to read, sign and return to MGayle Outdoor Adventures, LLC., all required travel paperwork no later than 6 months prior to the trip start date. Such documentation includes: the trip waiver, personal information form, and any requested health and medical disclosure forms.
- Half of the full adventure trip cost is paid at the time all required paperwork is signed and returned. The balance is due 6 months before start date of the trip
- A request to cancel their place on the trip roster, must be received in writing from the trip member no less than 60days prior to the trip start date. If cancelled less than 6 months, but more than 60days prior to the start date, 20 percent of the cost paid to date by the trip member will be credited towards another trip, or refunded, based on choice of the trip member. The funds retained will be used to pay for airfare cancellation fees, vendor and other trip related obligations already contracted for the trip member by MGayle Outdoor Adventures, LLC.
- The trip member will be provided with the gear list for their chosen trip at the time they sign the required paperwork. At that time, a date 90days prior to the trip start date will be scheduled when the trip member is expected to confirm they have acquired the required gear.
- If trip member conducts themselves in a way that negatively impacts the enjoyment and safety of other trip members, or effectively impedes the trip itinerary, MGayle Outdoor Adventures, LLC., reserves the right to release the trip member from the trip as soon as they arrive at a location where trip member can arrange independent travel home at their own expense. In such cases, the

#### **Additional Fee Disclosure**

- Upon request, at an additional cost of \$30/hour, an MGayle Outdoor Adventures, LLC., staff member can provide gear procurement advice and support.
- While connection cannot be guaranteed, a satellite phone will be available during all trips for urgent or emergency calls only. If a trip member makes use of the phone, the charge is \$5.00 per minute. Trip members must pay in full for use of the satellite phone prior to the end of the trip.
- Trip members must acquire trip insurance at their own expense prior to the start date of their chosen trip. This insurance is required to pay for emergency evacuation, should such a need arise during the trip.
- While available power cannot be guaranteed, a copier will be available to trip members to make print outs or copies during the trip at the cost of \$1.00 per page. This charge must be paid in full prior to the end of the trip.