

# Alexander C. Lopez

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## EDUCATION

Drexel University

Bachelor of Science in Computing and Security Technology

GPA: 3.96

Philadelphia, PA

Expected Graduation: June 2027

Dean's List, Pennoni Honors College

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## EXPERIENCE

The Wharton School, The University Of Pennsylvania

Philadelphia, PA

Computer Support Specialist

September 2023 - April 2024

- Provided on-site and remote assistance to clients, leveraging the troubleshooting process to analyze, isolate and resolve various issues.
- Fostered client trust by communicating procedures and aiding in software navigation
- Built and configured Windows and Mac laptops, provisioned accounts using Identity and Access Management, and software according to employee needs

Masonic Villages

Elizabethtown, PA

Information Technology Intern

June 2023 - September 2023

- Assist in operating computer systems, including all peripherals and communications equipment
- Perform computer software, equipment, cabling, and communication equipment installations
- Provide support for clients, vendors, contractors and maintenance providers

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## TECHNICAL PROJECTS

Drexel University

Philadelphia, PA

Project Manager

January 2023 - June 2023

- Initiated and led a project to build a website connecting students with tutors
- Co-led the front-end of the website and created a database using MySQL
- Applied agile methodologies including a Kanban Board, Sprint Reviews and Retrospectives

Lancaster Catholic High School

Lancaster, PA

Project Leader

August 2021 - June 2022

- Initiated and led a yearlong project to create a database tracking a high school's physical technology, and a way to locate each logged asset
- Created the front-end of a website and learned Microsoft Access to create the database

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## SKILLS

Programing Languages: Python, HTML, CSS, SQL, PHP, JavaScript, Visual Basic

Operating systems: Ubuntu Linux, Kali Linux, Microsoft Windows, macOS

Tools: Identity and Access Management, Active Directory, Wireshark, Shodan, Visual Studio, MySQL, Zendesk

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## RELEVANT COURSEWORK

Information Technology Security

Intro to Computing and Security Tech

Network Administration

Systems Analysis

Open Server

Web Systems and Services

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## ACTIVITIES

Drexel Cyberdragons

Learned techniques to infiltrate computers and increase experience in cyber security

Drexel Fencing Club

Placed in competitions and took part in multiple tournaments