1. **General Rules:**
   * User must be able to change the app language at any time.
2. **Login:**

* User can login with (either Email or Mobile) and password.
* User can register if he does not have an account.
* Login info is entered only at the first time, or if the user logged out of the app.

1. **Register:**

* User must fill required inputs to make login (Name, Email, mobile and Password) and all other inputs can be fill in rent car request, except upload profile photo, its optional.
* After register user does not need to make login again.
* After register the application move user to verification code page.
* The application ignore register if verification code is not completed.
* If user select the country then system will fill the cities of this country automatically to let user to select one of them.

1. **Verification Code:**

* There is a code send to mobile number or the email that the user registered with, and if fail he can resend code three times only.
* The code is random number with 5 digits and the time out of inserting it is 60 seconds.
* After checking the code the application moves the user to the "Rent Car" page.

1. **Rent Car:**

* This is home (default) page of application, so if user make login or register success or he open application after make login in the past; the application opens this page.
* All inputs are required but with default values.
* Default value of the City is value user add it in his information in register.
* Default value of pickup is now.
* Default value of return is tomorrow.
* Pickup value is in date and time, but Return value is in date and time will be the same as pickup + 2 hours.
* After fill data user can click on search button otherwise if user click on search button then the application show error message that you must fill required data **and this must be in all actions done on the application.**
* After click on search button the application show to user list of cars available within date he enters and in city he inserts.
* Every item in list contains:
  + Icon for the car.
  + Icon to specify the color of the car.
  + Model and category of the car.
  + Name of the office.
  + Cost of car per day.
  + Cost of the car with in period from pickup to return.
* User can make sort by price descending or ascending.
* User can make sort by office review.
* After user select a car then application show car details in checkout page.
* User can filter the result by these criteria:
  + Model of car.
  + Category of car.
  + Color: and chose color.
  + Has glass Tinting.
  + Has baby chair in the back.
  + Type of car:
    - Small.
    - Medium.
    - Big.
    - Luxury.

1. **Checkout:**

* If user did not fill information in register then the application till him to fill them and return again to this page.
* If user was blocked then he cannot get this page anymore.
* User here must select methods of pickup and return, and the color he wants if there are more than one color for this car.
* Methods of Return:
  + Same office.
  + Another branch of the office: then he must select one of available branches for this office (This is available if the office has more than one branch).
  + Location: he must determine location on google map and he can do search (This is available if the office has this feature).
* methods of Pickup:
  + My location (This is available if the office has this feature).
  + Same office.
* The application shows all car information:
  + Car description.
  + Car Uploaded photos.
  + Office description.
  + Additional feature in this car.
* User must check the checkbox "I read terms and conditions", and this is link so if he clicks then he can see all terms and conditions for this office and application.
* When user enter all information then he can check out and get the car.

1. **Rent Request:**
   * If the user chose to go to the office and get the car then he can see the status of the car:
     1. Pending: first status.
     2. Processing: The office sees the request and they make the deal and collecting information.
     3. Approved: the office done and waiting for you.
     4. Done: when you receive the car, and sign the deal with approved.
   * If user chose to pick up the car to his location then he can see the status of car:
     1. Pending: first status.
     2. Processing: The office sees the request and they make the deal and collecting information.
     3. Approved: the office approved and waiting to send car to user.
     4. On the way: car is coming to you.
     5. Delivered: when the car delivered to you.
     6. Done: when you receive the car, and sign the deal with approved.
   * User can cancel the request the car and submit the reason to the application to see it by customer service.
   * The application must notify the user 4 hours before his car renting time is due.
2. **Offers:**

* When there is an offer then the application must send it to everyone in the city where the offer is.
* In this page application will show all the offers depend on city user select.
* If user click on any offer then application redirect him to checkout page with the car in the offer.

1. **Messages:**
   * Show list of messages from application administrator to this user.
   * If user is block from the administrator then the reason will show here as a message.
2. **Transaction:**
   * Show list of all transactions done on the application from this user.
   * User can filter them by date (from and to).