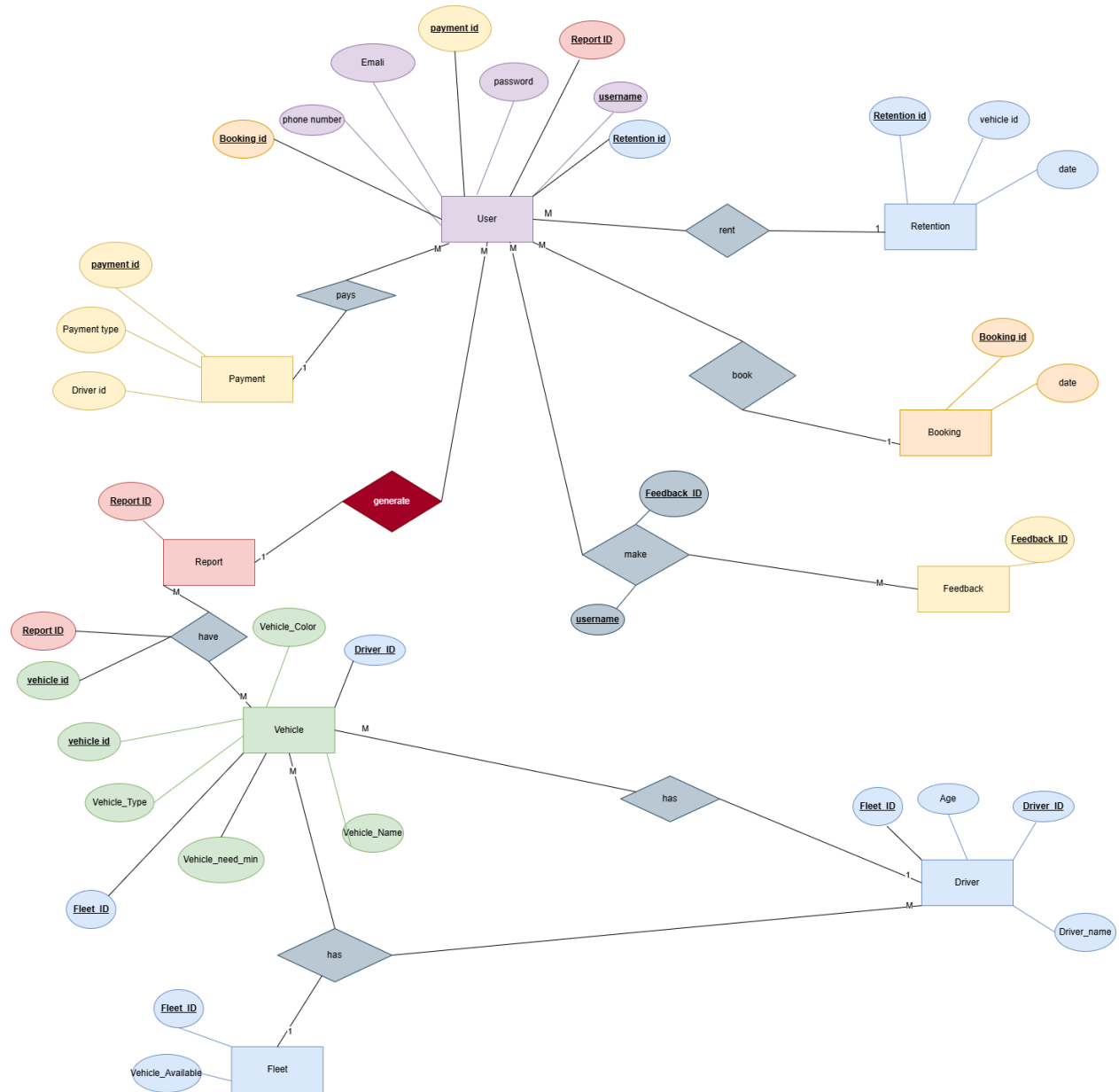


Project Design and Planning

Software Engineering CSE251

ERD Diagram



Relational Schema

User(**user_id**, email, password, phone_number, retention_id, report_id, username)

Driver(**driver_id**, driver_name, age, fleet_id)

Fleet(**fleet_id**, vehicle_available)

Vehicle(**vehicle_id**, vehicle_name, vehicle_type, vehicle_color, vehicle_need_min, fleet_id, driver_id)

Report(**report_id**, vehicle_id)

Booking(**booking_id**, date, user_id)

Payment(**payment_id**, payment_type, driver_id, user_id)

Feedback(**feedback_id**, username, user_id)

Retention(**retention_id**, vehicle_id, date)

make(**Feedback ID, username**)

Have(**Report ID, vehicle id**)

Users

- user_id (PRIMARY KEY)
- email
- password

- phone_number
- retention_id (FOREIGN KEY references Retention.retention_id)
- report_id (FOREIGN KEY references Reports.report_id)
- username

Drivers

- driver_id (PRIMARY KEY)
- driver_name
- age
- fleet_id (FOREIGN KEY references Fleet.fleet_id)

Fleet

- fleet_id (PRIMARY KEY)
- vehicle_available

Vehicles

- vehicle_id (PRIMARY KEY)
- vehicle_name
- vehicle_type
- vehicle_color
- vehicle_need_min
- fleet_id (FOREIGN KEY references Fleet.fleet_id)
- driver_id (FOREIGN KEY references Drivers.driver_id)

Reports

- report_id (PRIMARY KEY)
- vehicle_id (FOREIGN KEY references Vehicles.vehicle_id)

Bookings

- booking_id (PRIMARY KEY)
- date
- user_id (FOREIGN KEY references Users.user_id)

Payments

- payment_id (PRIMARY KEY)
- payment_type
- driver_id (FOREIGN KEY references Drivers.driver_id)
- user_id (FOREIGN KEY references Users.user_id)

Feedback

- feedback_id (PRIMARY KEY)
- username
- user_id (FOREIGN KEY references Users.user_id)

Retention

- retention_id (PRIMARY KEY)

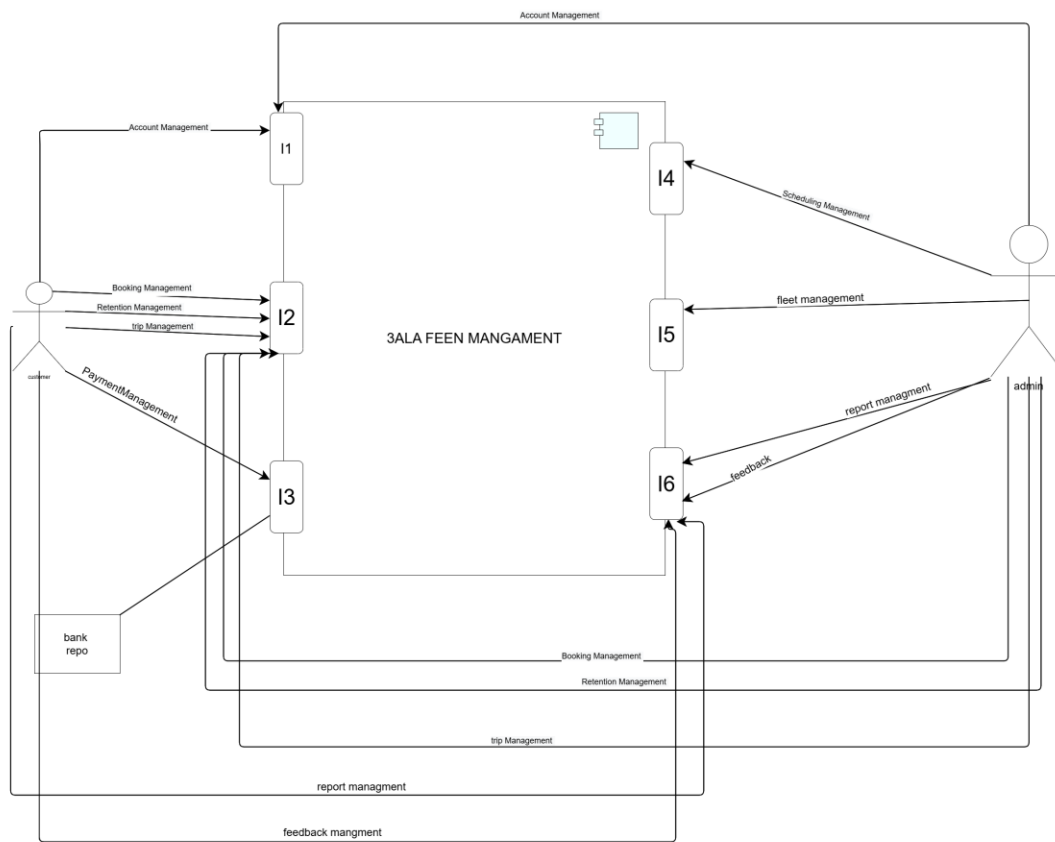
- vehicle_id (FOREIGN KEY references Vehicles.vehicle_id)
- date

Relationships:

- **User (One)** "Pays" -> **Payment (Many)**
- **User (One)** "Generates" -> **Report (Many)**
- **User (One)** "Makes" -> **Feedback (Many)**
- **User (One)** "Rents" -> **Retention (Many)**
- **User (One)** "Books" -> **Booking (Many)**
- **Payment (One)** "Includes" -> **Payment Type (One)**
- **Payment (One)** "Associates with" -> **Driver (One)**
- **Retention (Many)** "Relates to" -> **Vehicle (One)**
- **Booking (Many)** "Includes" -> **Booking Date (One)**
- **Feedback (Many)** "Refers to" -> **Feedback ID (One)**
- **Report (Many)** "Has" -> **Vehicle (Many)**
- **Report (Many)** "Associates with" -> **Report ID (One)**
- **Vehicle (One)** "Belongs to" -> **Fleet (Many)**
- **Vehicle (One)** "Relates to" -> **Driver (One)**
- **Vehicle (One)** "Includes Details of" -> **Vehicle Type, Name, Color, and Needs Minimum (One each)**
- **Fleet (Many)** "Includes" -> **Fleet ID (One)**
- **Fleet (Many)** "Tracks Availability of" -> **Vehicle (Many)**
- **Driver (Many)** "Has" -> **Driver Name and Age (One each)**
- **Driver (Many)** "Belongs to" -> **Fleet (Many)**

Architecture Model level 0

level 0



Interface Definitions:

1- Interface I1: Account Management

- `boolean login(String email, String password);`

- boolean SignUp(String email, String password, String UserName, String ConfirmationPassword);
- String getAccountDetails(String userId);
- boolean checkCredentials(String email, String password);
- boolean validateCredentials(String email, String password);
- boolean invalidCredentials(String email, String password);
- String errorMessage();
- boolean updateDatabase(String email, String password);
- boolean createAccount(String email, String password, String userType);
- boolean updateAccount(String userId, String newDetails);
- boolean deleteAccount(String userId);
- boolean getAccount(String userId);

2- Interface I2 : Booking Management

- boolean createBooking(String userId, String tripId, String date);
- boolean cancelBooking(String bookingId);
- boolean confirmBooking(String bookingId);
- String getBookingDetails(String bookingId);
- boolean offerRetentionPlan(String userId);
- boolean acceptRetentionPlan(String userId);
- String getRetentionDetails(String userId);
- boolean createTrip(String route, String date, int seatsAvailable);
- boolean updateTrip(String tripId, String newDetails);
- boolean cancelTrip(String tripId);
- String getTripDetails(String tripId);

3- Interface I3: Payment Management

- boolean processPayment(String bookingId, double amount);
- boolean confirmPayment(String paymentId);
- String sendInvoice(String email, String bookingId);
- boolean refundPayment(String paymentId);

4- Interface I4: Scheduling Management

- boolean scheduleTrip(String tripId, String date, String time);

- boolean updateSchedule(String scheduleId, String newDetails);
- String getScheduleDetails(String scheduleId);
- boolean cancelSchedule(String scheduleId);

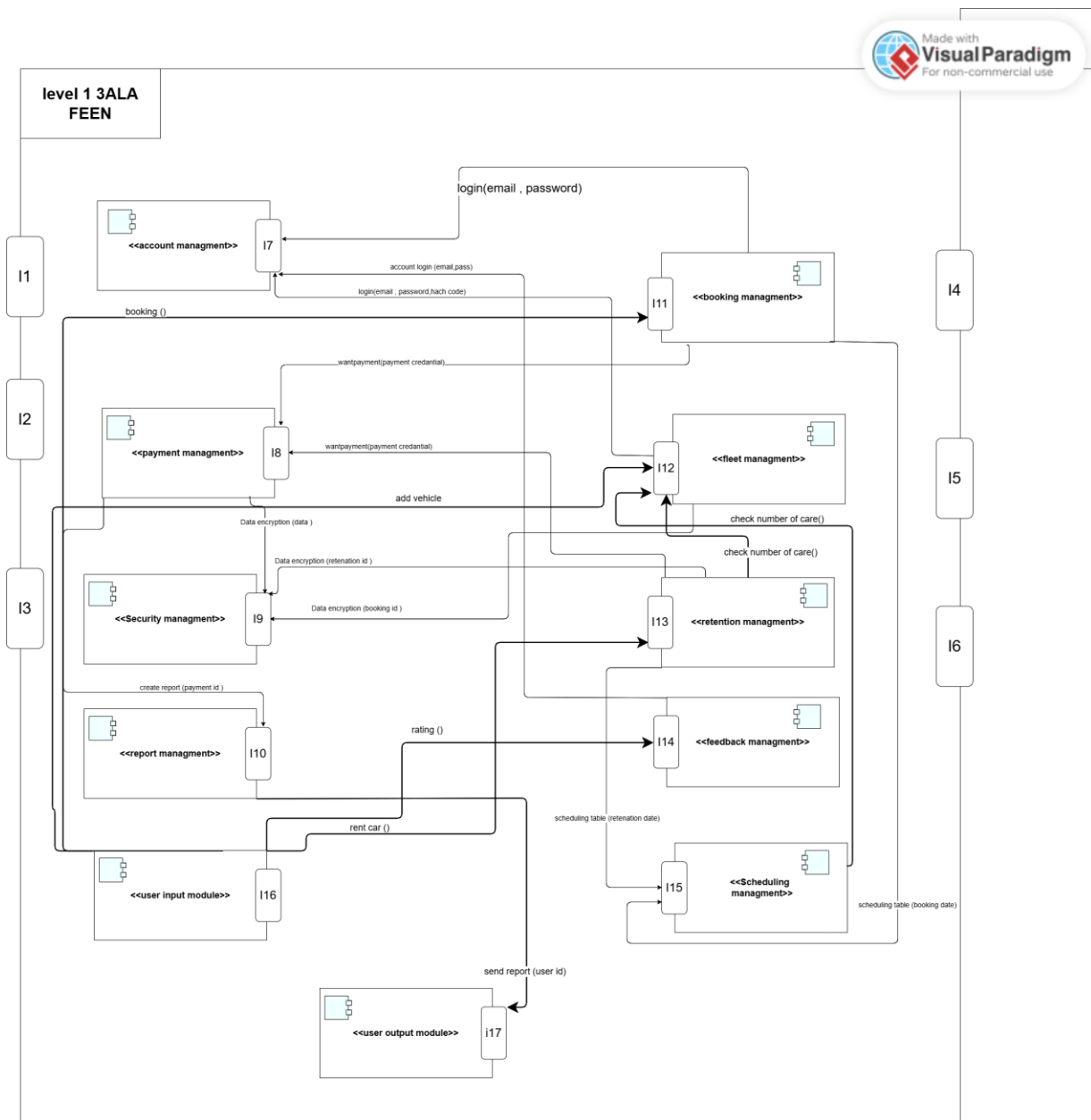
Interface I5: Fleet Management

- boolean removeVehicle(String vehicleId);
- String getVehicleDetails(String vehicleId);
- boolean updateVehicleDetails(String vehicleId, String newDetails);
- boolean scheduleMaintenance(String vehicleId, String date);
- boolean addVehicle(String vehicleDetails);

Interface I6: Reports Management

- String generateReport(String reportType, String dateRange);
- String getReportDetails(String reportId);
- boolean sendReport(String email, String reportId);
- boolean archiveReport(String reportId);

Architecture Model level 1



Interface Definitions:

Interface I7: Account Management

- boolean userLogin(String username, String password);
- boolean adminLogin(String username, String password, String hashcode);

- String getAccountInfo(String accountId);
- boolean changePassword(String accountId, String newPassword);
- boolean createAccount(String email, String password);
- boolean updateAccount(String accountId, String details);
- boolean deleteAccount(String accountId);

Interface I8: Payment Management

- boolean makePayment(String bookingId, double amount);
- String getPaymentStatus(String paymentId);
- String generateReceipt(String paymentId);
- boolean refundPayment(String paymentId);
- boolean applyDiscount(String bookingId, double discount);

Interface I9: Security Management

- String encrypt(String data);
- String decrypt(String encryptedData);
- boolean validateAccess(String userId);
- boolean logEvent(String event);

Interface I10: Report Management

- String createReport(String reportType, String dateRange);
- String getReport(String reportId);
- boolean sendReport(String reportId, String email);
- boolean archiveReport(String reportId);

Interface I11: Booking Management

- boolean createBooking(String userId, String tripId);
- boolean cancelBooking(String bookingId);
- String getBookingInfo(String bookingId);
- boolean updateBooking(String bookingId, String details);

Interface I12: Fleet Management

- boolean addVehicle(String vehicleDetails);
- boolean removeVehicle(String vehicleId);
- String getVehicleInfo(String vehicleId);
- boolean updateVehicle(String vehicleId, String details);
- boolean scheduleMaintenance(String vehicleId, String date);

Interface I13: Retention Management

- boolean createRetention(String userId);
- boolean cancelRetention(String userId);
- String getRetentionDetails(String userId);
- boolean offerRetention(String userId);

Interface I14: Feedback Management

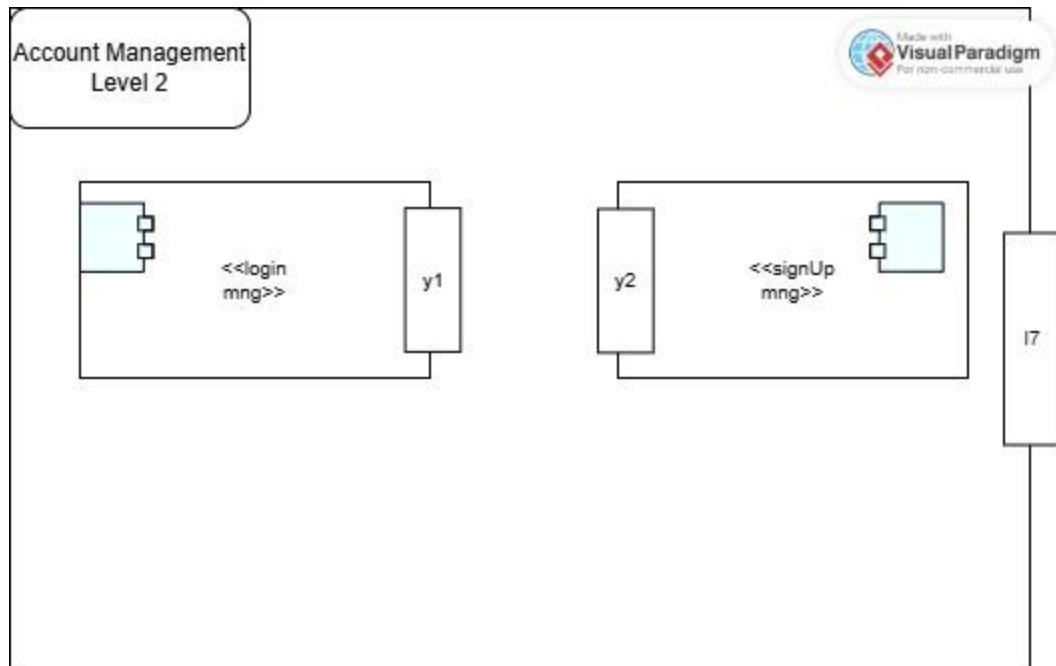
- boolean submitFeedback(String userId, String feedbackText);
- String getFeedback(String feedbackId);
- boolean updateFeedback(String feedbackId, String updatedText);
- boolean deleteFeedback(String feedbackId);
- String analyzeFeedback(String tripId);

Interface I15: Scheduling Management

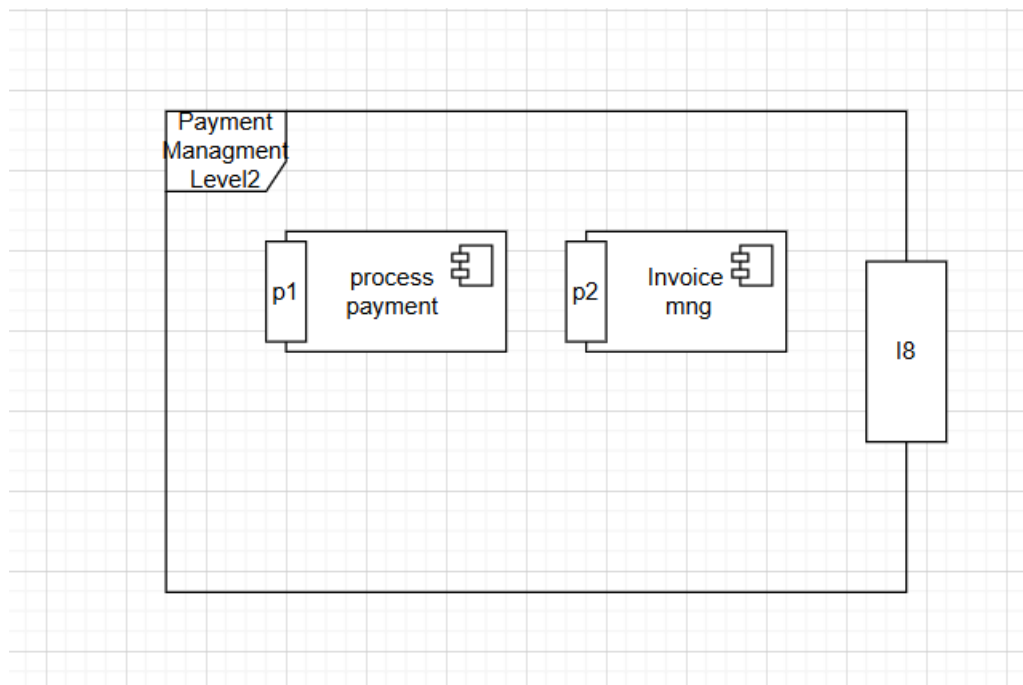
- boolean scheduleTrip(String tripId, String date);
- boolean updateSchedule(String scheduleId, String newDetails);
- String getSchedule(String scheduleId);
- boolean cancelSchedule(String scheduleId);

Architecture Model level 2

Account Management level 2



Payment Management level 2



Interface Definitions:

1. Interface y1: loginManagement Interface:

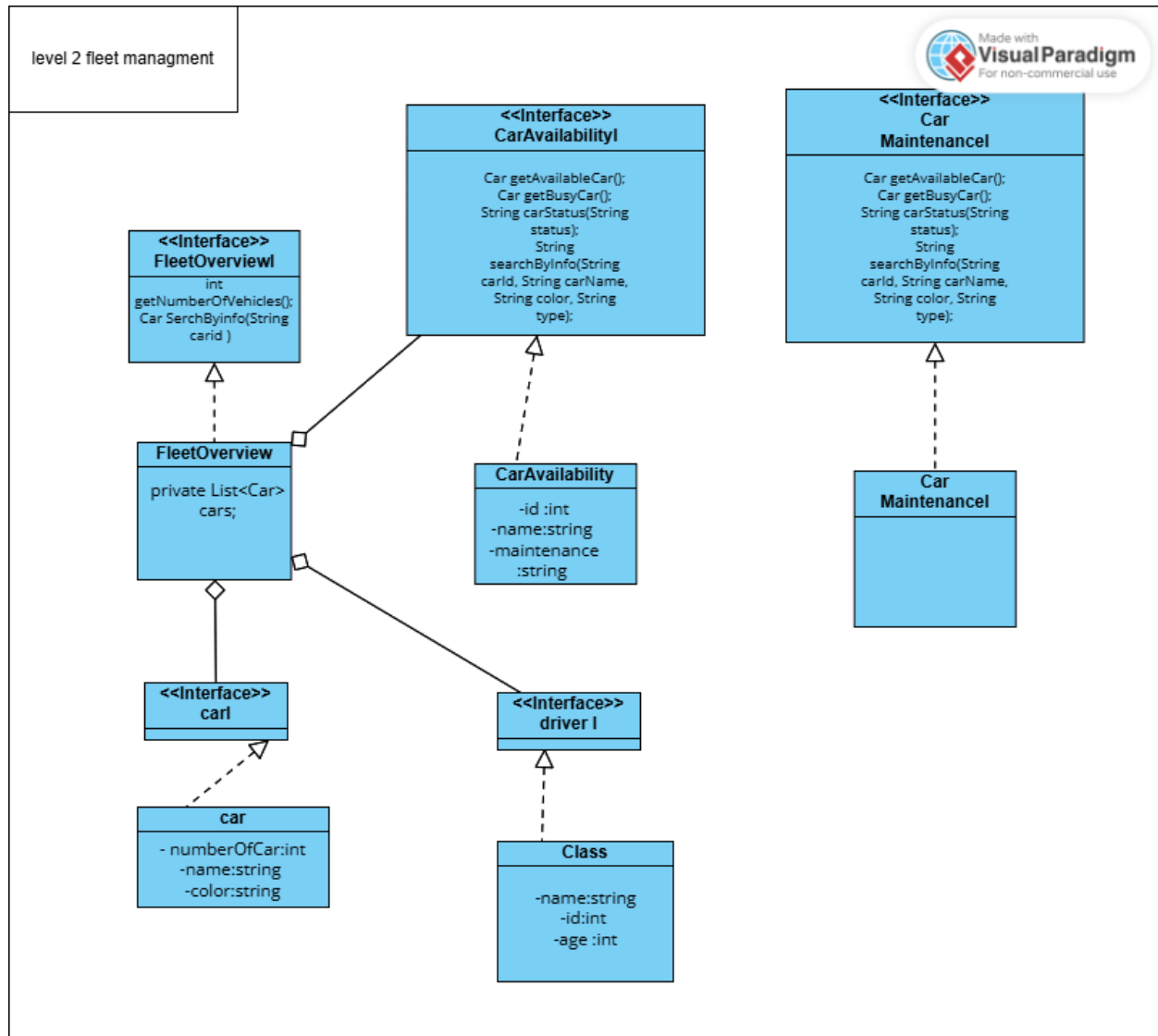
- `public boolean userLogin(String email, String password);`

- `boolean adminLogin(String username, String password, String hashcode);`
- `public boolean validateCredentials(String email, String password);`
- `public String getUserDetails(String email);`

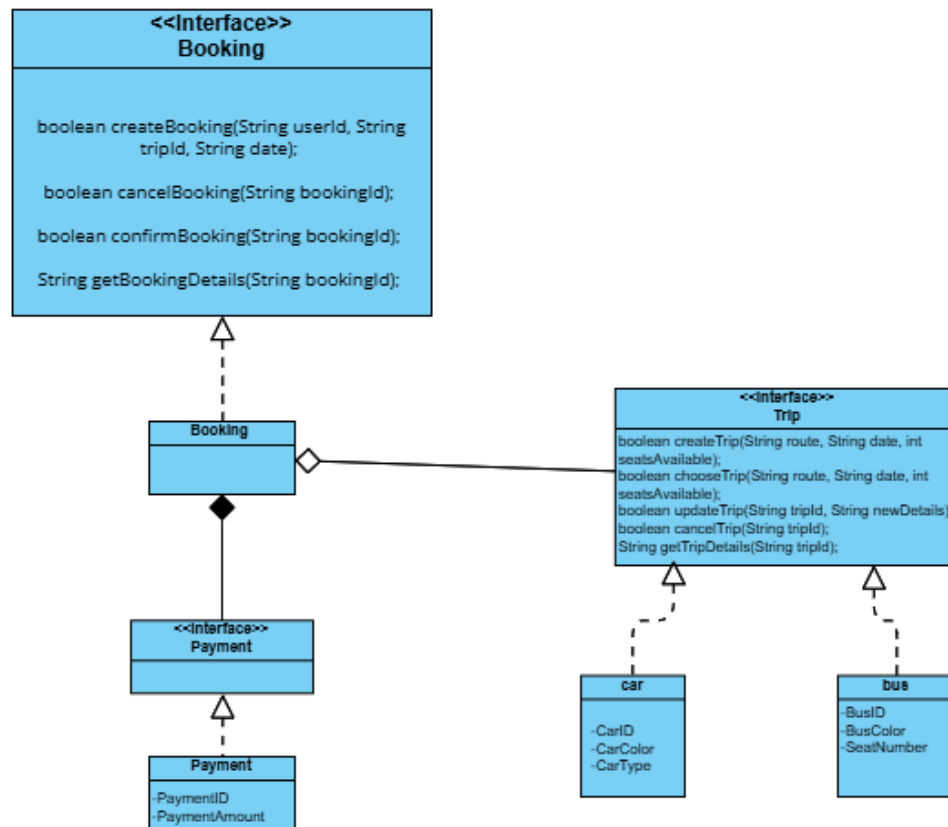
2. Interface y2: signUpManagement Interface:

- `public boolean signUp(String email, String password, String username);`
- `public boolean checkUserExists(String email);`
- `public String generateUserId();`

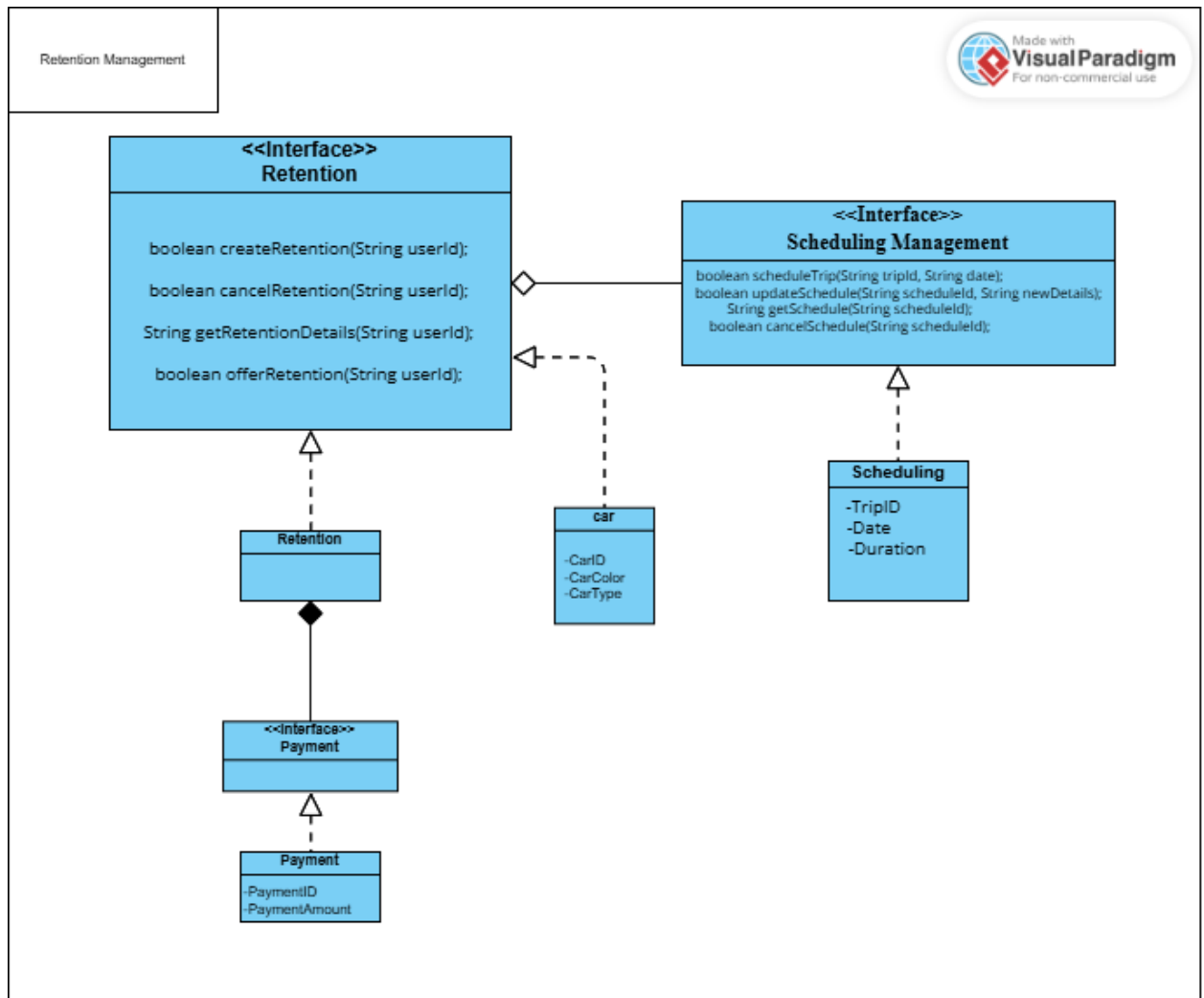
Fleet Management level 2



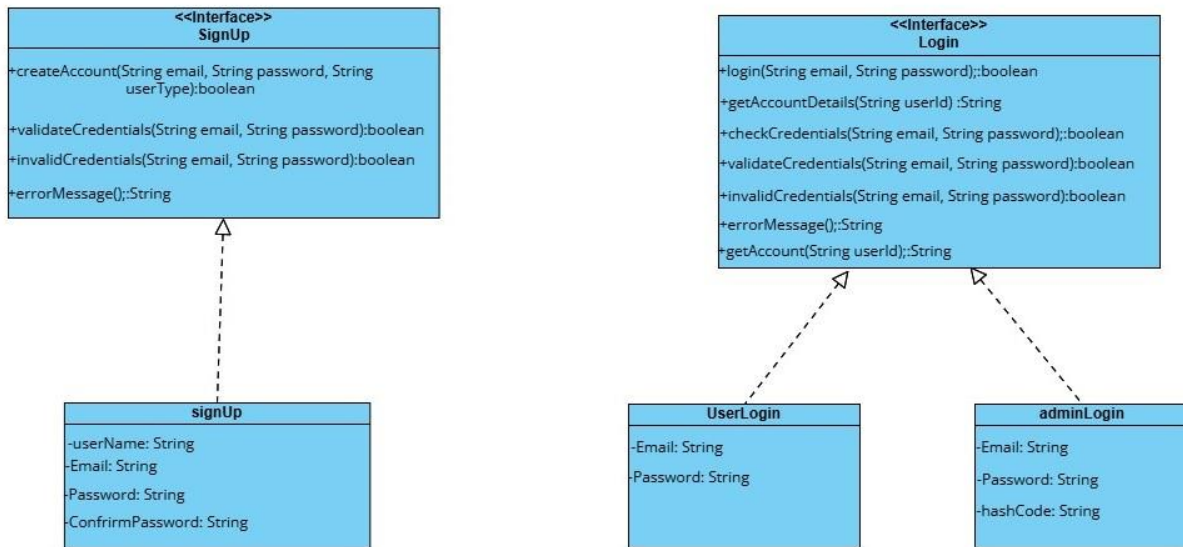
Booking Management level 2



Retention Management level 2

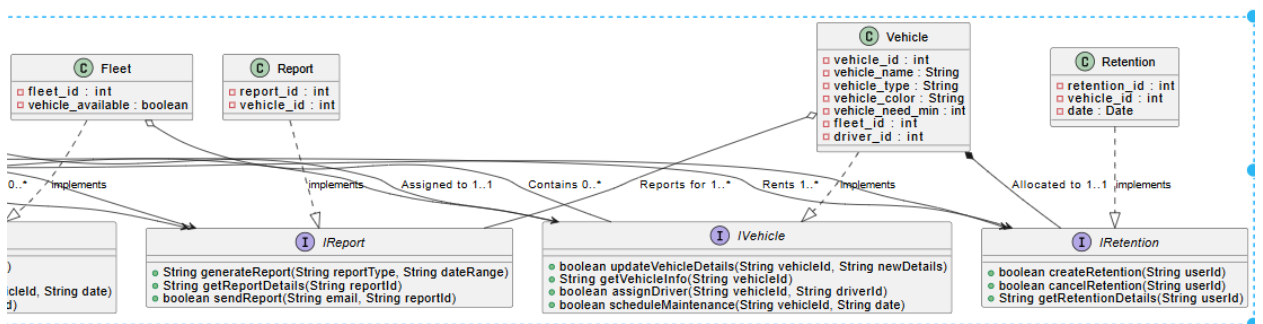
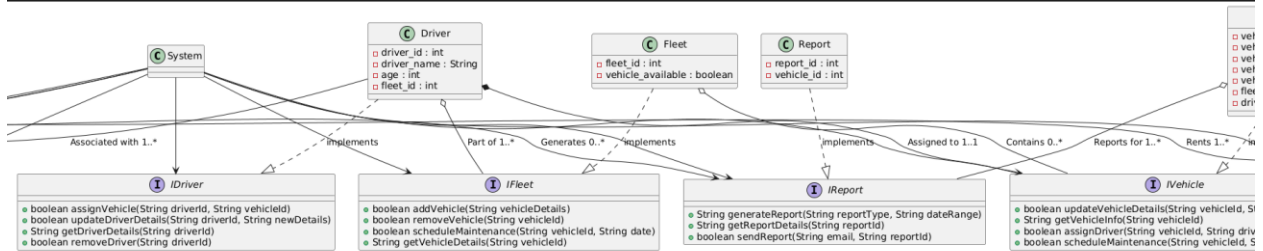
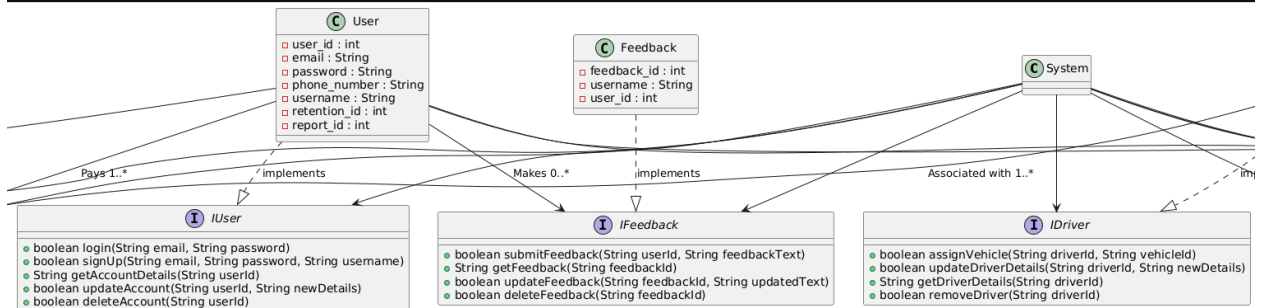
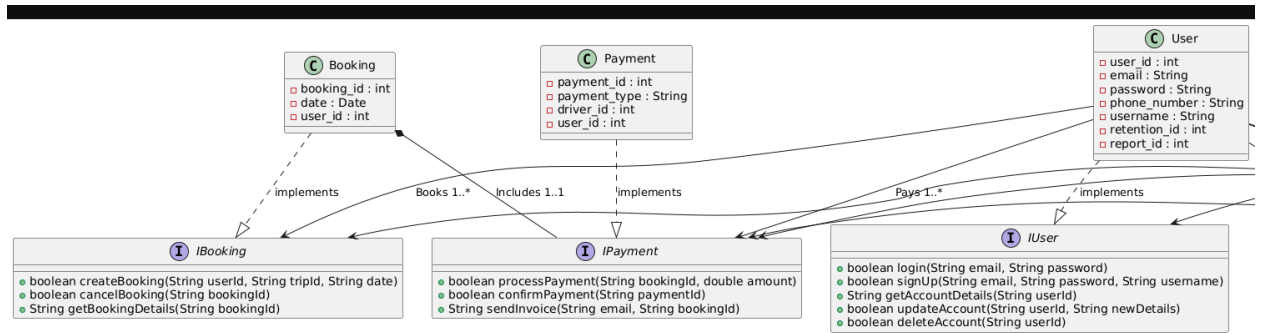


Account Management level 3



Class Diagram

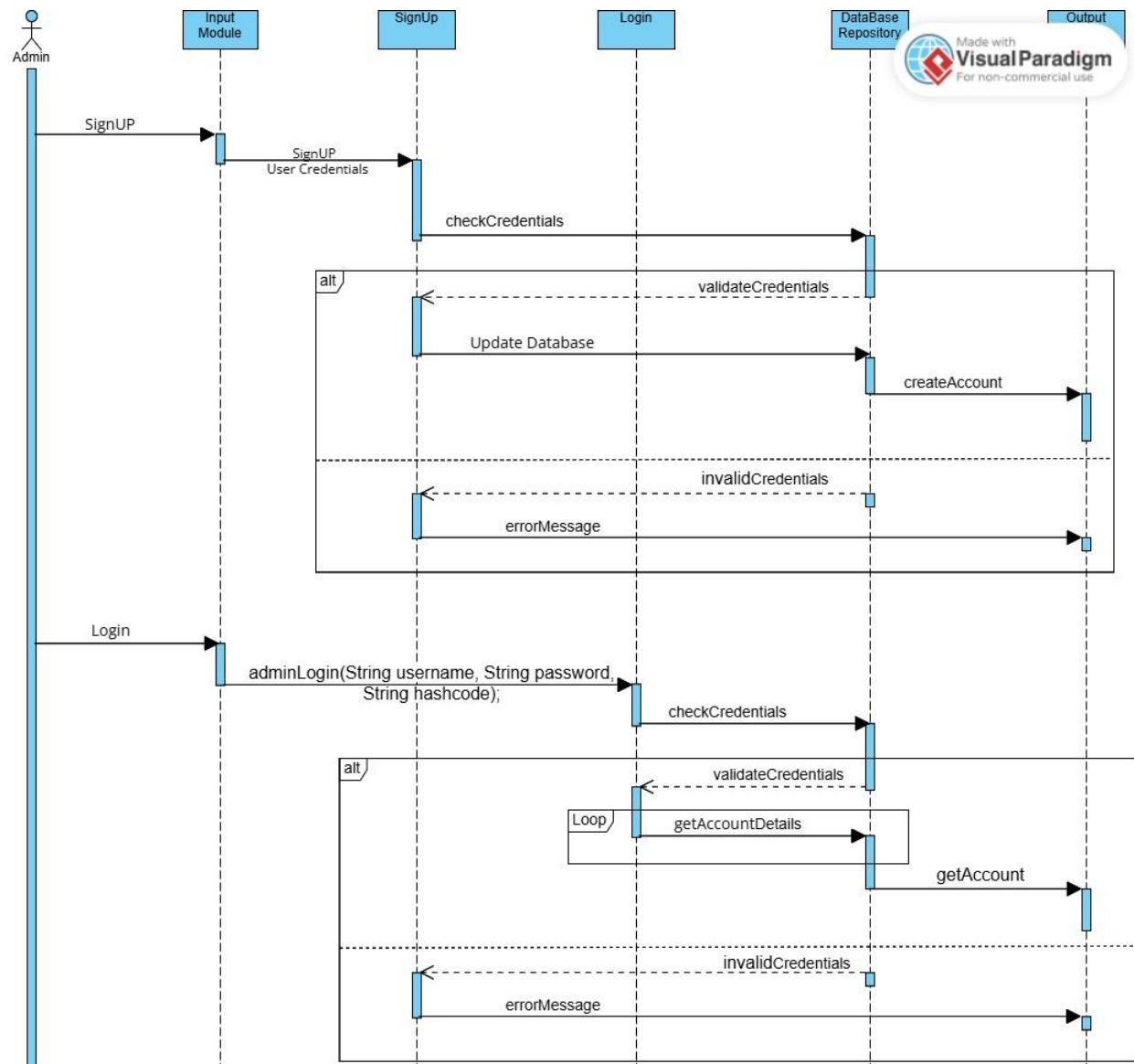




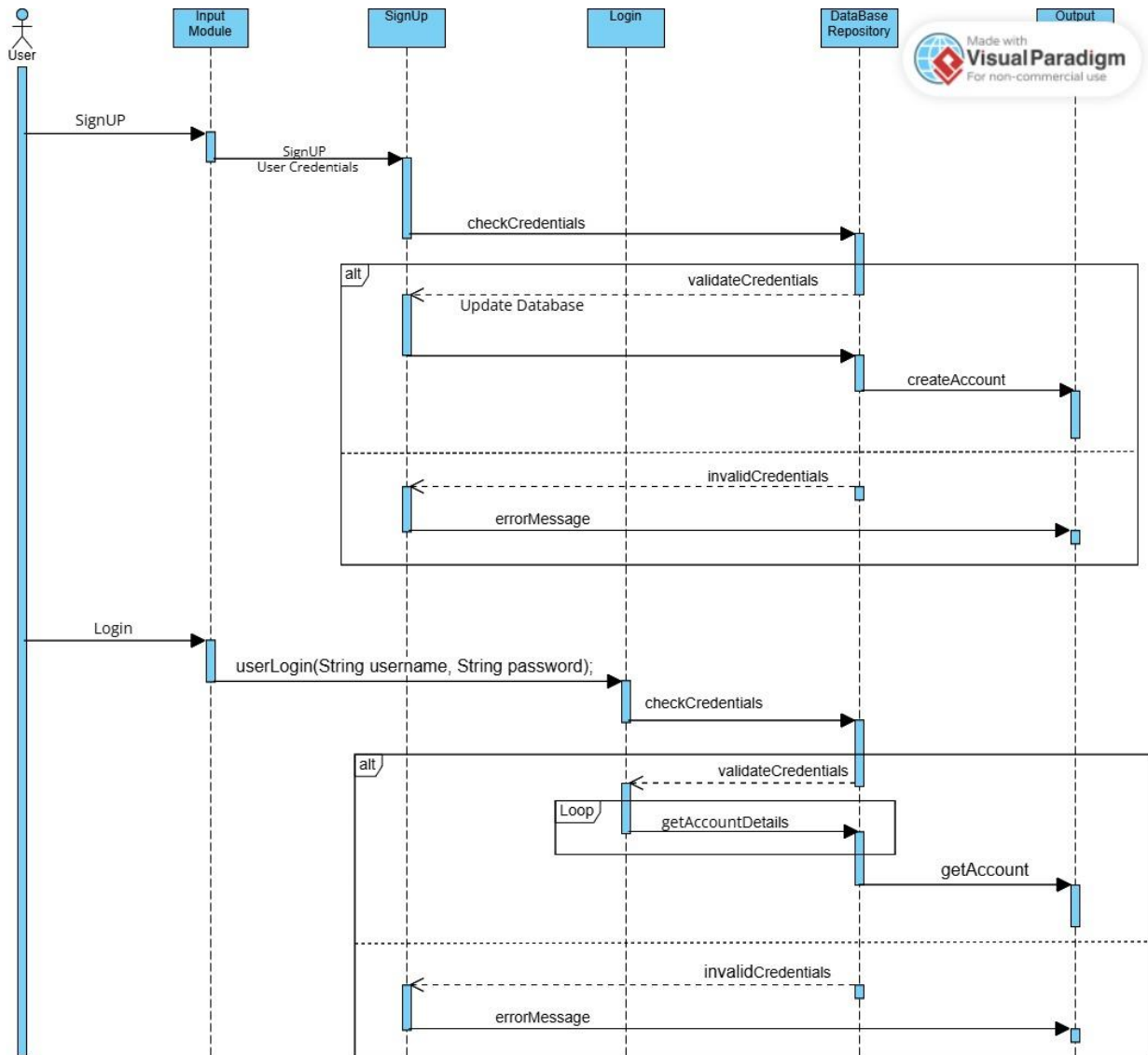
Traceability matrix

Use cases	Account Management	Booking Management	Payment Management	Fleet Management	Retention Management	Security Management	Report Management	Scheduling Management	Feedback Management
Designed Class									
Booking		✓	✓					✓	
Payment			✓						
User	✓	✓	✓		✓	✓			✓
Feedback									✓
System	✓	✓	✓	✓	✓	✓	✓	✓	✓
Driver		✓						✓	
Fleet				✓					
Report							✓		
Vehicle				✓				✓	
Retention					✓				

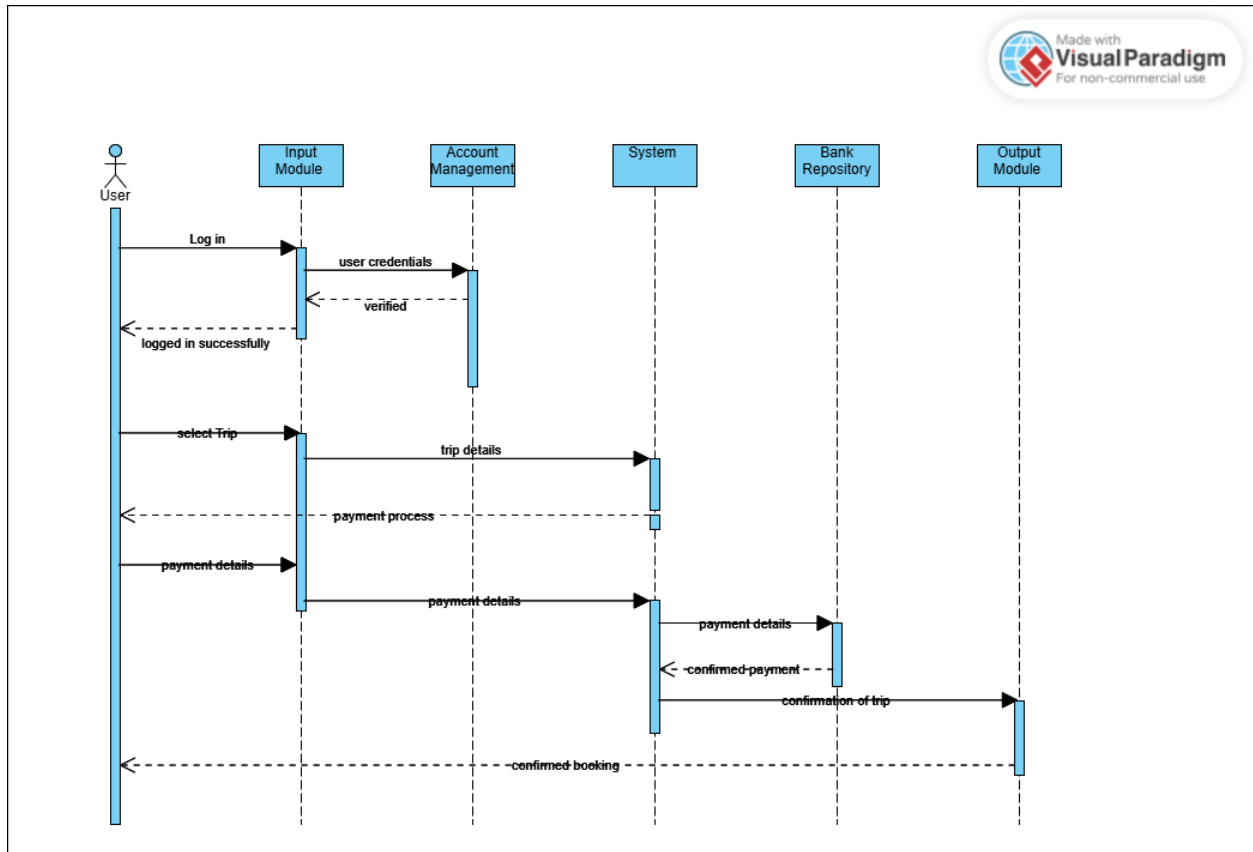
Sequence diagram for Fleet Management:



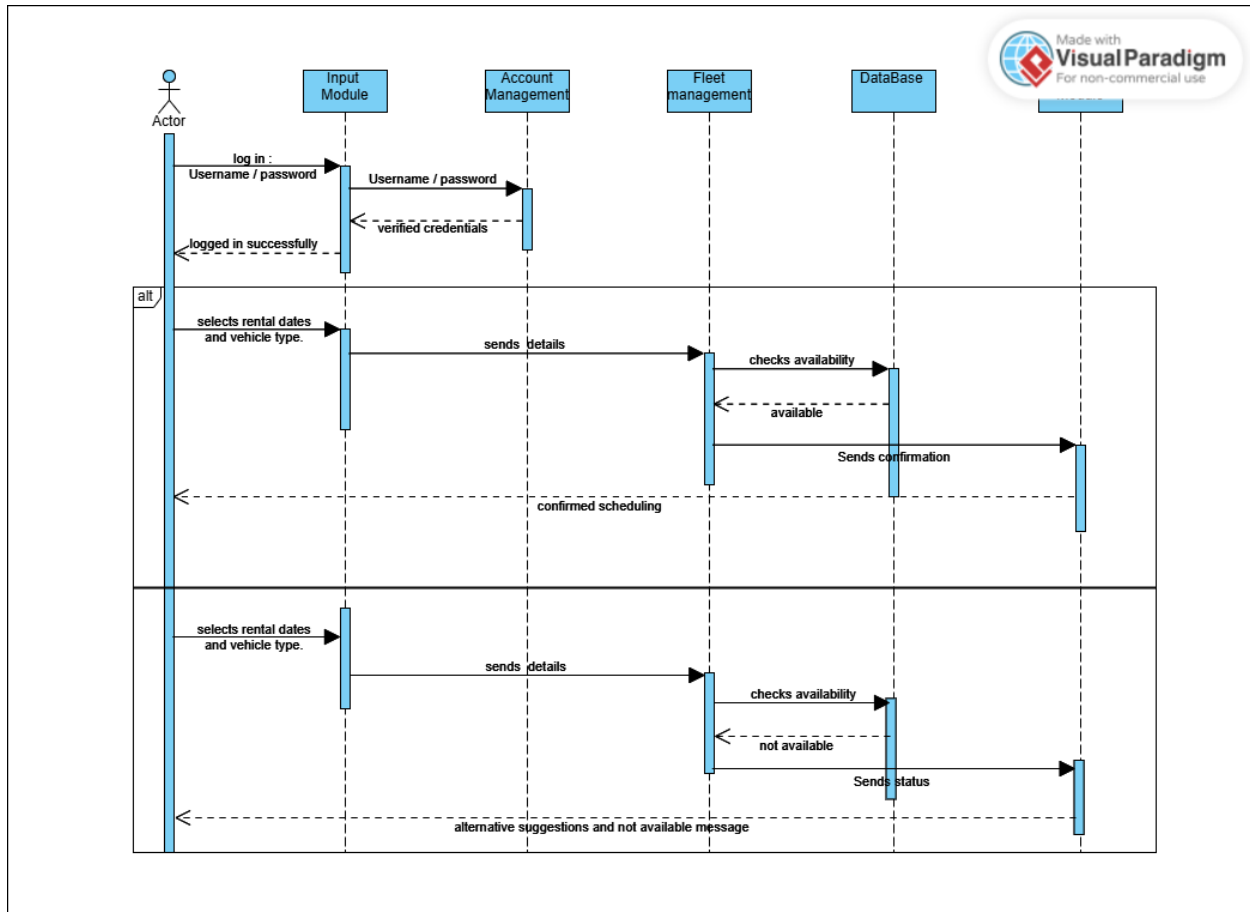
Sequence Diagram Account Management for User:



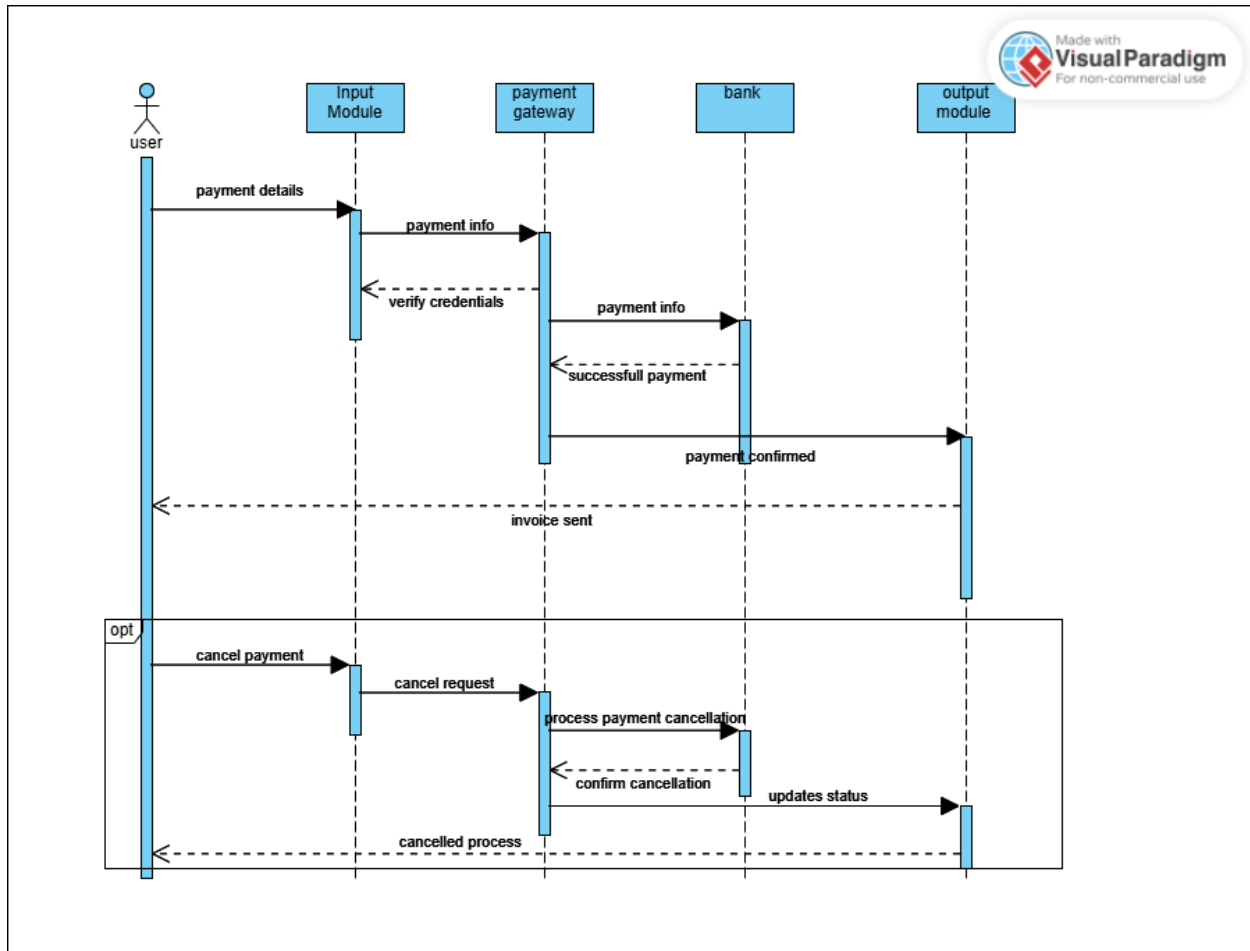
Sequence Diagram Booking Management:



Sequence Diagram Renting Management :

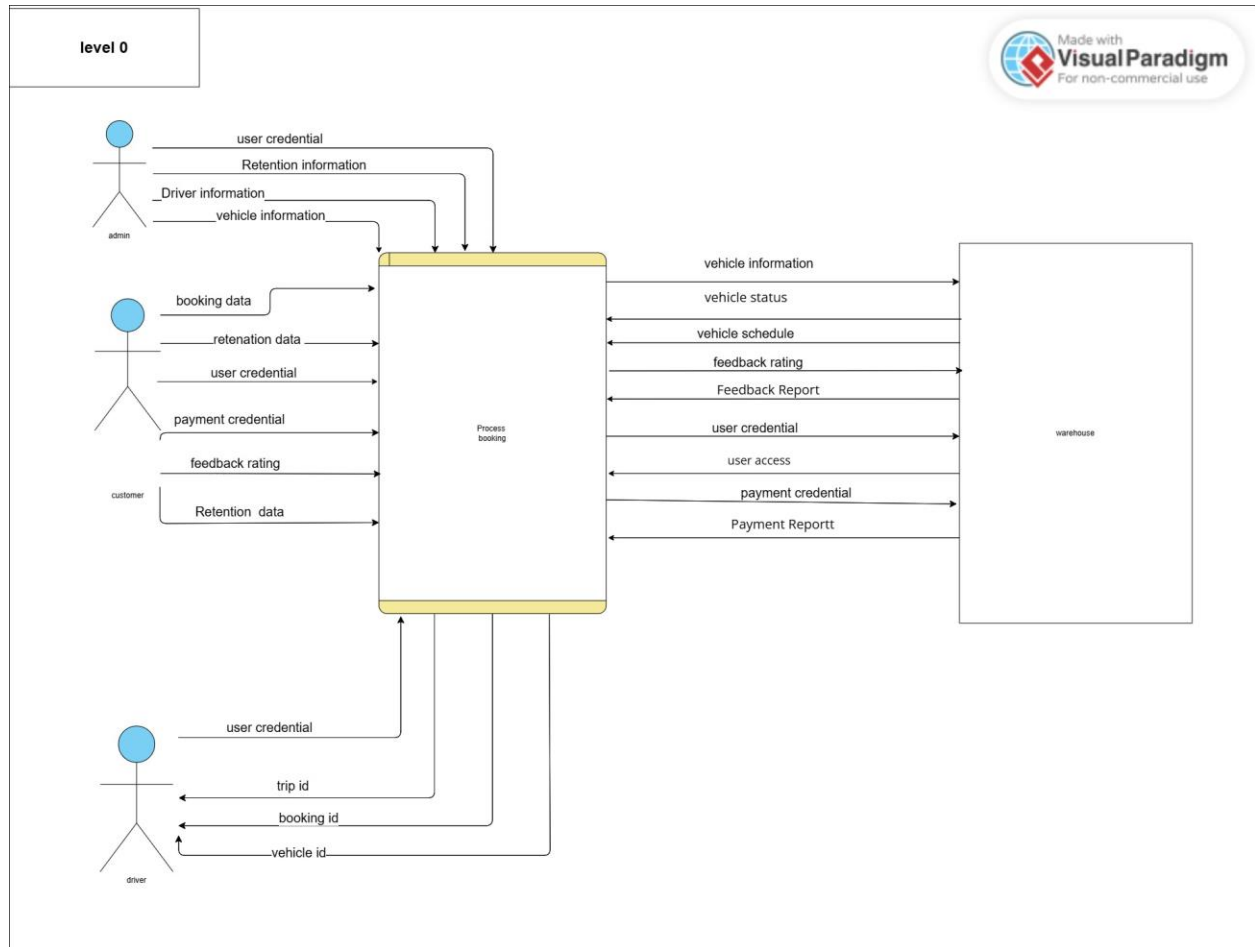


Sequence Diagram Payment Management :

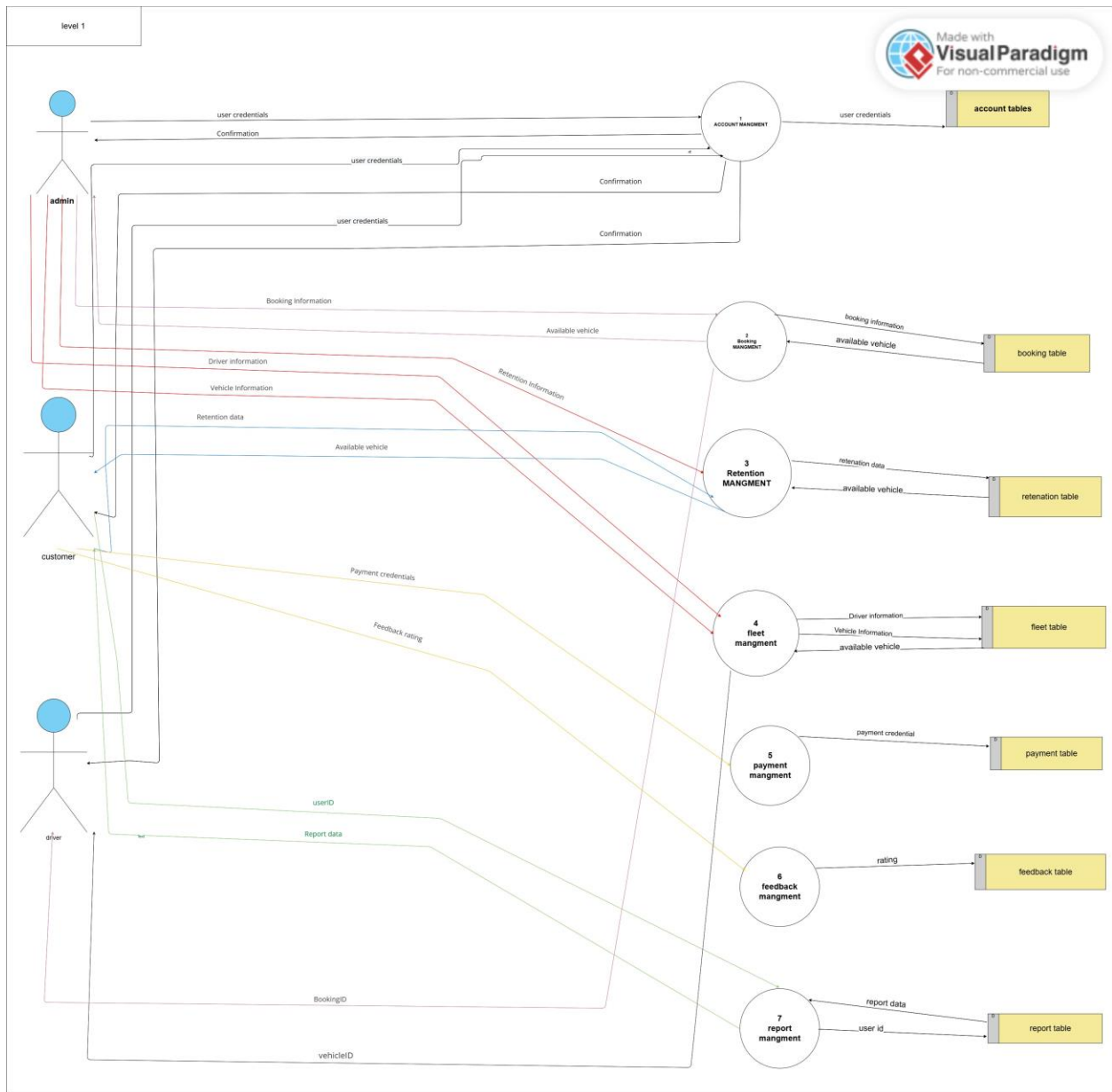


Data Flows:

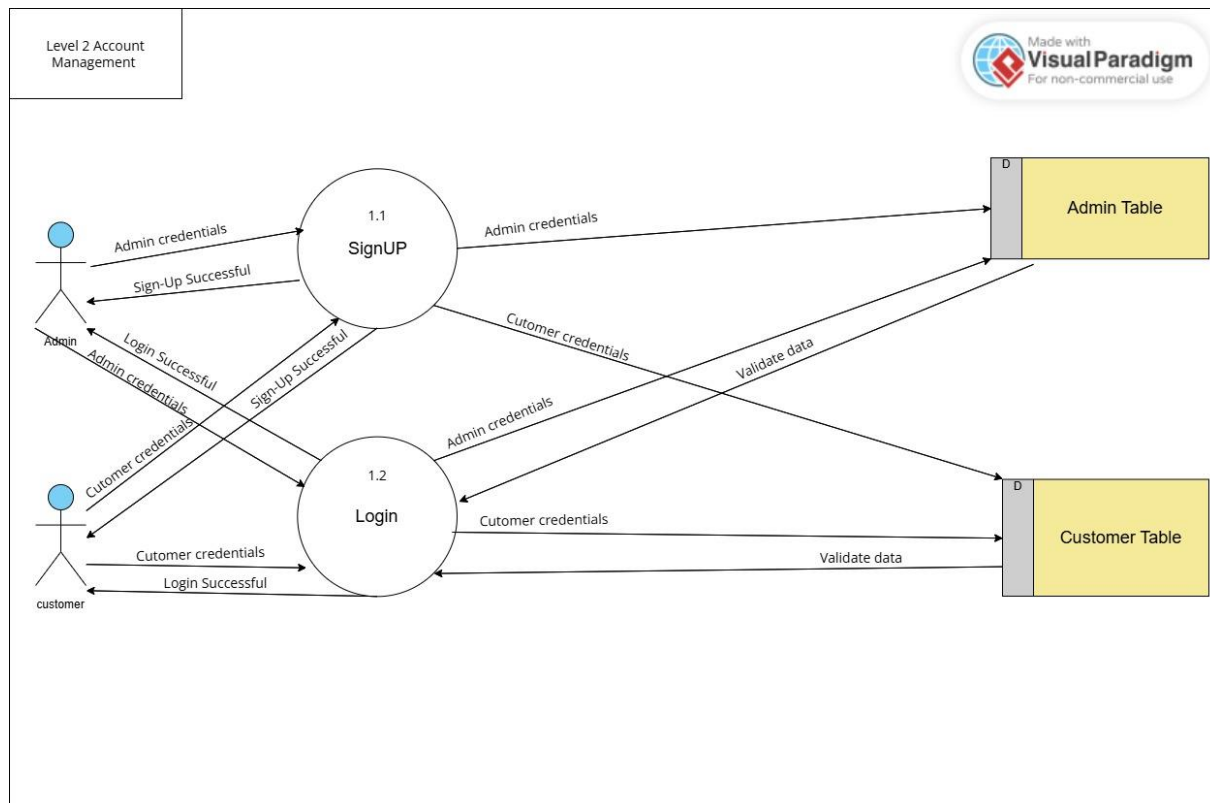
DFD LEVEL 0



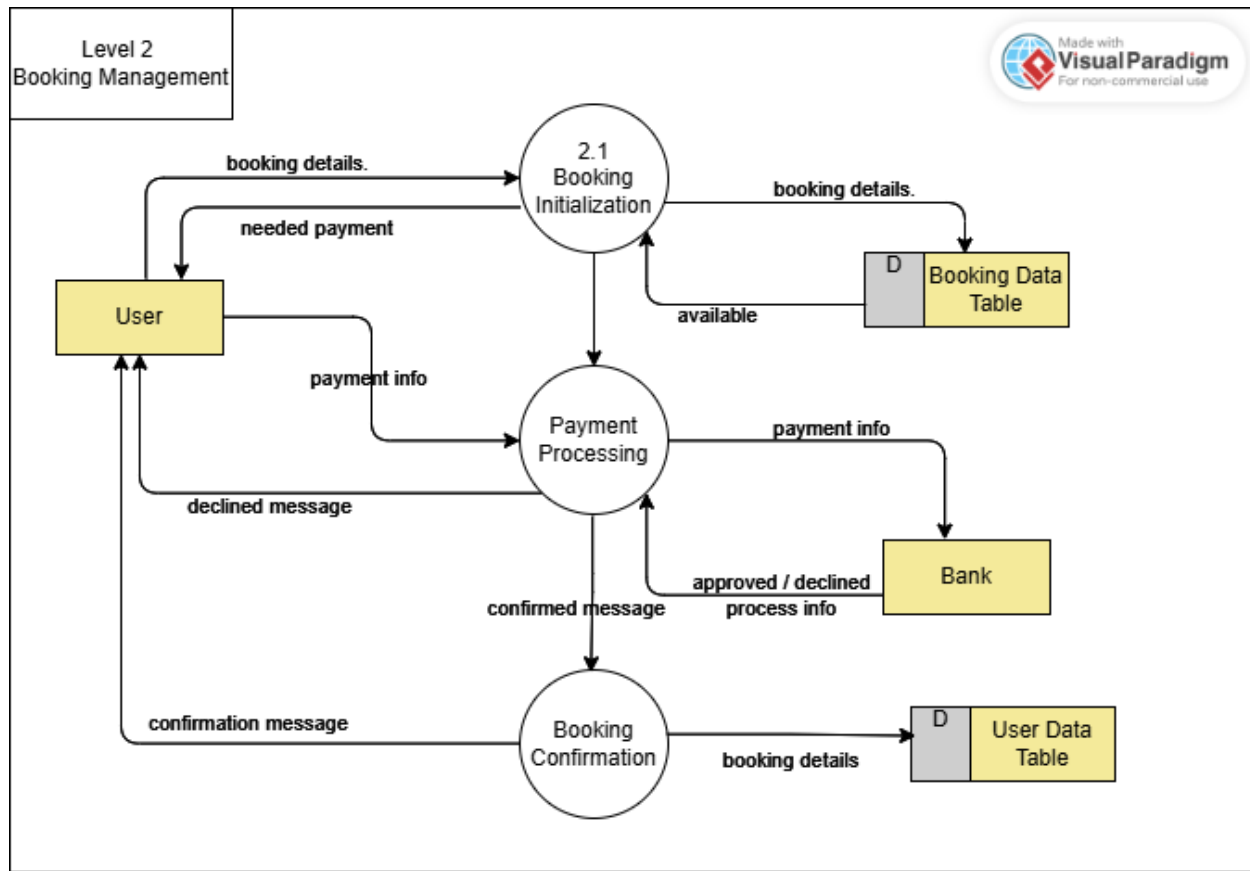
DFD Level 1



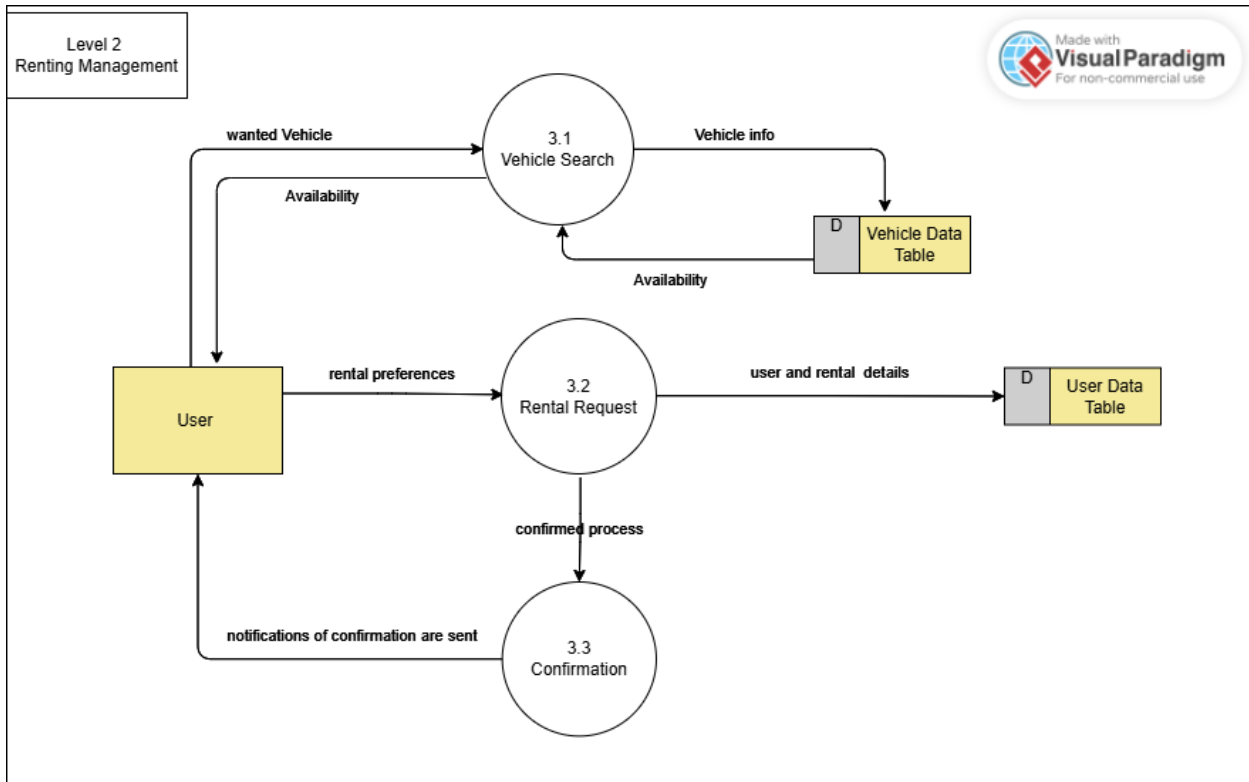
DFD Account Management Level 2



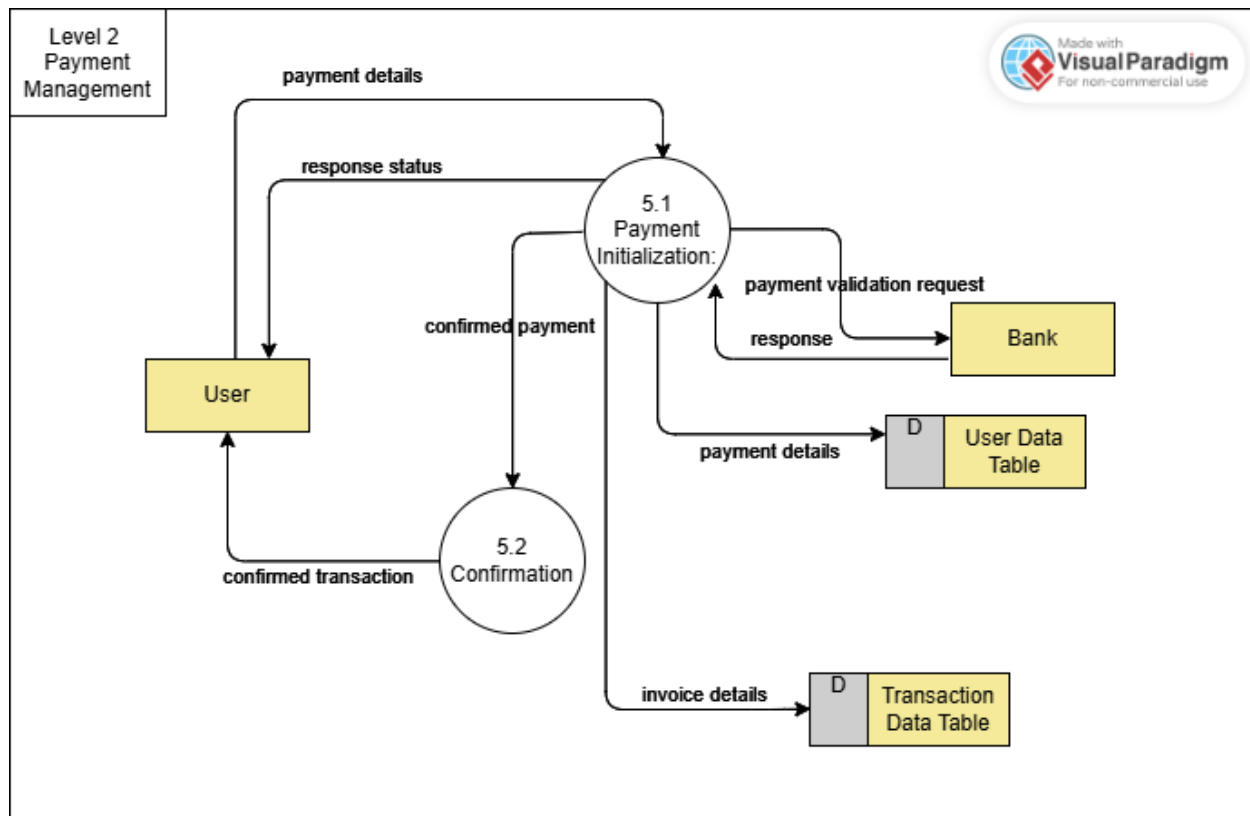
DFD Booking Management Level 2



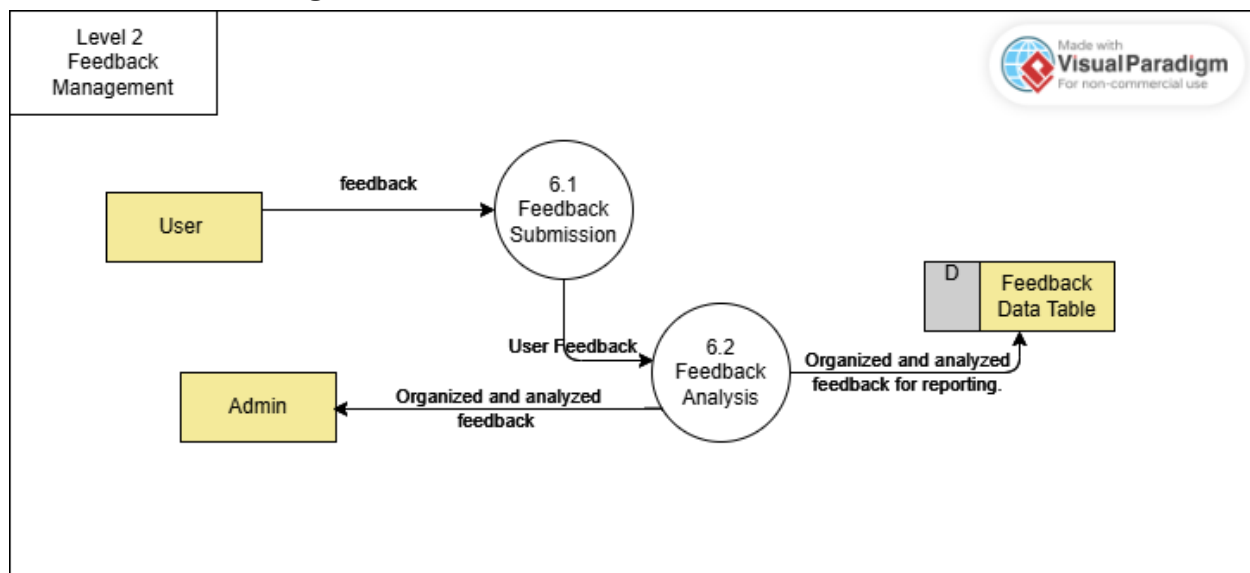
DFD Renting Management Level 2



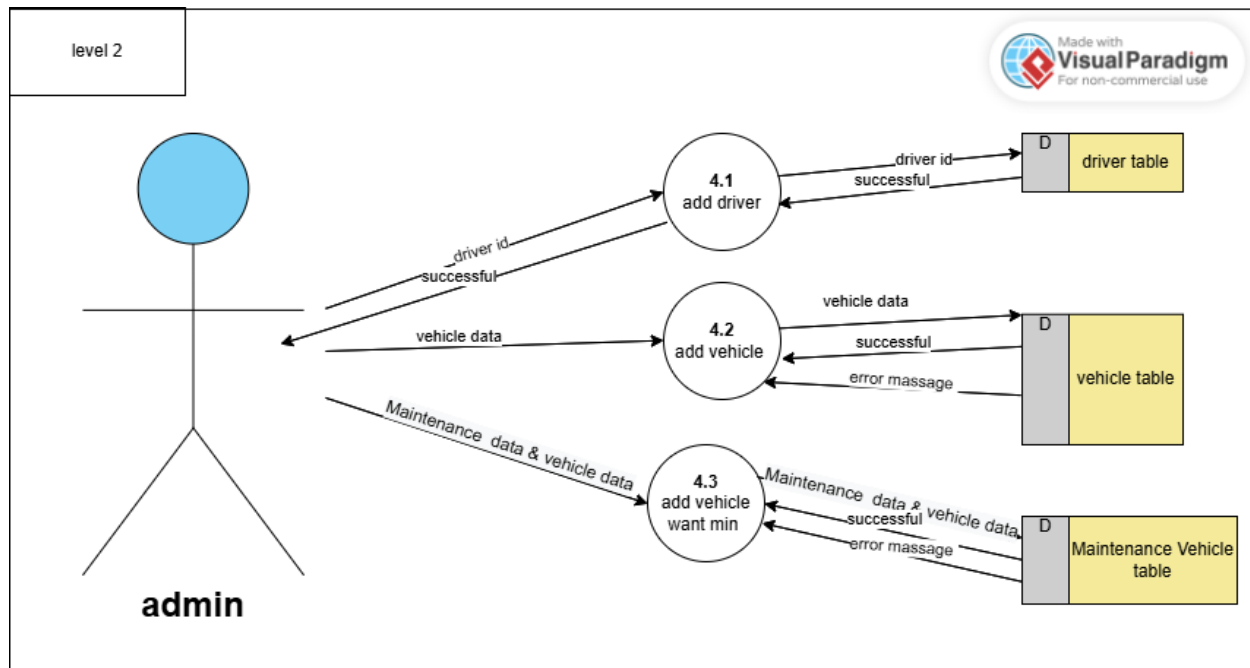
DFD Payment Management Level 2



DFD Feedback Management Level 2



DFD Fleet Management Level 2



Fibonacci-Based Rough Use Case Estimations

Using the Fibonacci Method for relative complexity estimates:

1. **Account Management: 3** (Low complexity).
2. **Fleet Management: 8** (Moderate complexity with dependencies).
3. **Renting Management: 13** (High complexity due to user interaction and availability checks).
4. **Booking Management: 5** (Low complexity; focuses on interactions and payment).
5. **Scheduling Management: 8** (Moderate complexity due to conflict resolution).
6. **Payment Management: 5** (Medium complexity; requires secure integrations).
7. **Feedback Management: 3** (Low complexity).

1. Account Management: 3

- **Explanation:**
 - Account management typically involves basic CRUD (Create, Read, Update, Delete) operations for user accounts.

- Complexity is considered low as these are well-defined, common tasks with minimal dependencies.

2. Fleet Management: 8

- **Explanation:**
 - Fleet management includes handling vehicle inventories, tracking availability, scheduling maintenance, and managing operational statuses.
 - It is moderately complex due to dependencies on external data sources (e.g., maintenance schedules) and the need for synchronization between different entities.

3. Renting Management: 13

- **Explanation:**
 - Renting management requires managing user interactions (e.g., selecting rental items, durations) and performing availability checks against a dynamic inventory.
 - High complexity arises due to real-time updates, multiple user interactions, and potential edge cases (e.g., double bookings).

4. Booking Management: 5

- **Explanation:**
 - Booking management focuses on reserving resources or services, managing interactions, and processing payments.
 - It has a lower complexity because it primarily deals with straightforward user input, resource allocation, and transactional workflows.

5. Scheduling Management: 8

- **Explanation:**
 - Scheduling management involves resolving conflicts between overlapping bookings or schedules, optimizing resource allocation, and ensuring time-sensitive operations.
 - This adds moderate complexity due to the need for algorithms to handle scheduling conflicts and edge cases.

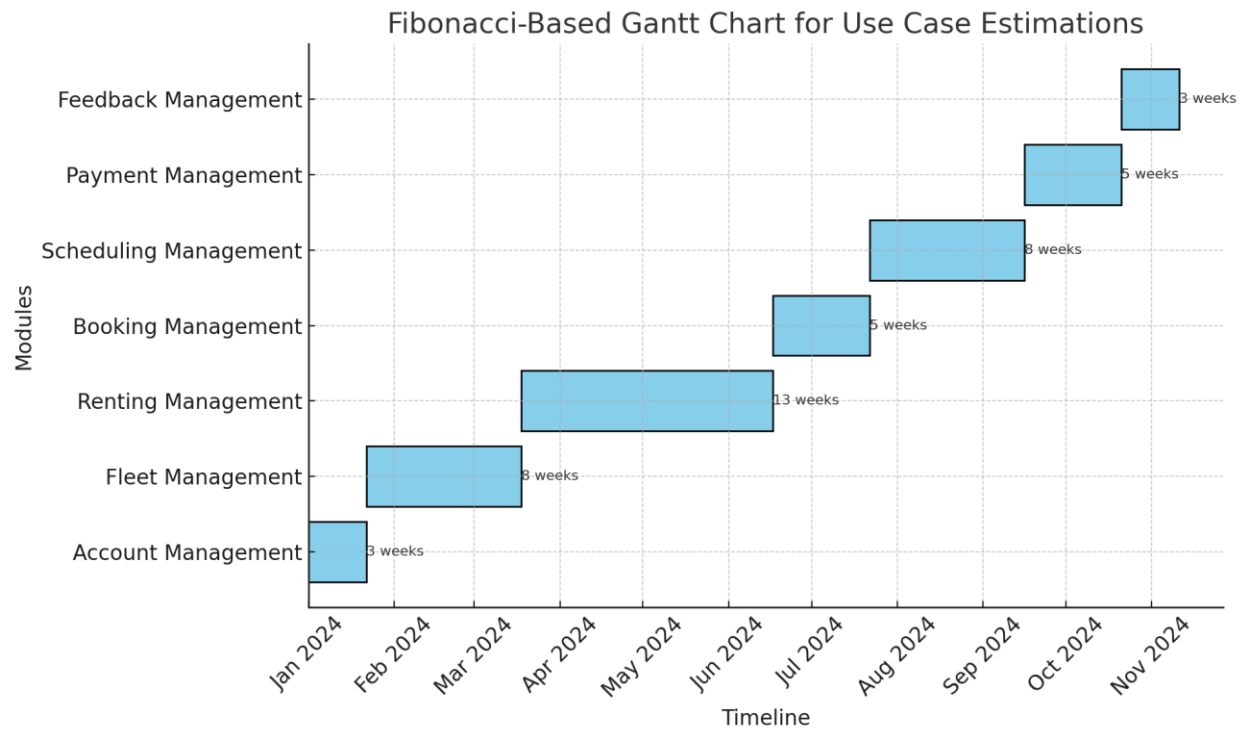
6. Payment Management: 5

- **Explanation:**
 - Payment management includes handling secure payment gateways, processing transactions, and integrating with external payment systems.
 - While slightly more complex than basic CRUD operations, it's manageable due to the availability of standardized APIs and libraries for secure payment processing.

7. Feedback Management: 3

- **Explanation:**
 - Feedback management generally involves collecting user feedback, storing it, and displaying it.
 - Low complexity as it primarily involves straightforward form handling and database operations with minimal dependencies.
-

Gantt Chart:



Test Plan:

1. UT(Account Management)
2. UT(Route Optimization)
3. UT(Fleet Management)
4. UT(Payment Management)
5. UT(Scheduling Management)
6. UT(Customer Engagement)
7. IT(Account Management, Route Optimization)
8. RT(Account Management)
9. RT(Account Management, Route Optimization)

- 10.IT(Account Management, Route Optimization, Fleet Management)
- 11.RT(Account Management)
- 12.RT(Route Optimization)
- 13.RT(Account Management, Route Optimization)
- 14.RT(Fleet Management)
- 15.RT(Account Management, Route Optimization, Fleet Management)
- 16.IT(Account Management, Route Optimization, Fleet Management, Payment Management)
- 17.RT(Account Management)
- 18.RT(Route Optimization)
- 19.RT(Fleet Management)
- 20.RT(Payment Management)
- 21.RT(Account Management, Route Optimization)
- 22.RT(Account Management, Route Optimization, Fleet Management)
- 23.RT(Account Management, Route Optimization, Fleet Management, Payment Management)
- 24.IT(Account Management, Route Optimization, Fleet Management, Payment Management, Scheduling Management)
- 25.RT(Account Management)
- 26.RT(Route Optimization)
- 27.RT(Fleet Management)
- 28.RT(Payment Management)
- 29.RT(Scheduling Management)
- 30.RT(Account Management, Route Optimization, Fleet Management)
- 31.RT(Account Management, Route Optimization, Fleet Management, Payment Management)
- 32.RT(Account Management, Route Optimization, Fleet Management, Payment Management, Scheduling Management)
- 33.IT(Account Management, Route Optimization, Fleet Management, Payment Management, Scheduling Management, Customer Engagement)
- 34.RT(Account Management)
- 35.RT(Route Optimization)
- 36.RT(Fleet Management)
- 37.RT(Payment Management)
- 38.RT(Scheduling Management)
- 39.RT(Customer Engagement)
- 40.RT(Account Management, Route Optimization)
- 41.RT(Account Management, Route Optimization, Fleet Management)
- 42.RT(Account Management, Route Optimization, Fleet Management, Payment Management)

- 43. RT(Account Management, Route Optimization, Fleet Management, Payment Management, Scheduling Management)
- 44. RT(Account Management, Route Optimization, Fleet Management, Payment Management, Scheduling Management, Customer Engagement)
- 45. Release Testing
- 46. Performance Testing
- 47. Stress Testing
- 48. Installation Testing
- 49. Acceptance Testing
- 50. Alpha
- 51. Beta

Explanation:

- 1) Test the functionality of account creation, deletion, and updates.
- 2) Test the efficiency and accuracy of route planning.
- 3) Test the system's ability to manage vehicle assignments and status.
- 4) Test the payment processing, including transactions and validations.
- 5) Test the scheduling of resources, vehicles, and tasks.
- 6) Test customer interaction features such as feedback and communication.
- 7) Test the integration of account management with route optimization functionality.
- 8) Re-test account management to ensure it still works after integration.
- 9) Ensure the combined functionality of account management and route optimization remains intact.
- 10) Test the interaction between account management, route optimization, and fleet management.
- 11) Verify account management after further integrations.
- 12) Re-check route optimization functionality post-integration.
- 13) Ensure that account management and route optimization work well together.
- 14) Test fleet management to confirm no regressions after integration.
- 15) Verify the combined functionality of all three modules.

- 16) Test the integration of payment management with the other three features.
- 17) Ensure account management remains functional post-payment integration.
- 18) Verify route optimization after the addition of payment features.
- 19) Check fleet management functionality after integration.
- 20) Test payment management for regressions.
- 21) Revalidate account and route optimization interaction.
- 22) Ensure the functionality of account, route, and fleet features together.
- 23) Verify the integration of all four features.
- 24) Test the interaction of scheduling management with the other features.
- 25) Confirm account management functionality post-scheduling integration.
- 26) Ensure route optimization is unaffected by scheduling features.
- 27) Test fleet management for regressions.
- 28) Verify payment management functionality post-integration.
- 29) Test scheduling management to confirm no issues.
- 30) Ensure these three features work seamlessly together.
- 31) Verify the interaction of four key features.
- 32) Confirm the functionality of all five modules.
- 33) Test customer engagement integration with all other features.
- 34) Ensure account management functionality remains intact.
- 35) Verify no issues with route optimization post-integration.
- 36) Confirm fleet management works as expected.
- 37) Re-test payment management for consistency.
- 38) Verify scheduling management functionality.
- 39) Test customer engagement for regressions.
- 40) Revalidate the integration of account management and route optimization.
- 41) Ensure these three modules work correctly together.
- 42) Verify no issues across these four features.
- 43) Confirm seamless functionality of all five key features.
- 44) Verify the comprehensive integration of all features.
- 45) Verifies the readiness of the software for deployment by testing it in a production-like environment.
- 46) Measures how the system performs under normal and peak conditions, focusing on speed, scalability, and reliability.
- 47) Assesses the system's stability and robustness by pushing it beyond its normal operational limits.
- 48) Ensures the software installs correctly, configures as expected, and operates after installation.
- 49) Validates that the system meets the business requirements and is ready for end-user approval.
- 50) A pre-release testing phase where the software is tested internally by the development team or in a controlled environment.

51) A pre-release testing phase where the software is tested by a limited number of external users to identify any remaining issues before final release.

