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| --- | --- | --- |
| Event | Event Type | Actor |
| requests assistance | External | Client |
| Coordinates all the clients’ activities and schedules the aide | External | Scheduler |
| annotates any changes on the schedule | External | Assistant |
| update schedule | Internal | Scheduler |
| passed schedule to the billing system | External | Scheduler |
| Produced schedule for each aide | Internal | Scheduler |
| produces a monthly invoice for each client | temporal | Billing system |
| passed the invoice to the accounting department | Internal | Billing system |