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| Use case | Brief use case description |
| requests assistance | The client requests assistance from the scheduling clerk |
| coordinates all the clients’activities and schedules the aides | The scheduler coordinates all the clients’activities and schedules the aides |
| annotates any changes on the schedule | The aide annotates any changes on the schedule as they occur |
| update schedule | The schedule is up-dated to reflect the activities as they occurred. |
| passed schedule to the billing system | Completed and corrected schedule information is passed to the billing system |
| Produced schedule for each aide | A daily activity schedule is produced for each aide |
| produces a monthly invoice for each client | The billing system produces a monthly invoice for each client |
| passed the invoice to the accounting department | This invoice is passed to the accounting department |