

Ibrahim Badriyah

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Software Developer

I'm a developer and IT technical support specialist with a strong background in web, Android, Flutter, and Python development. I hold a bachelor's degree in Computer Science and have also earned a certificate in Data Science. Throughout my career, I've worked with a wide range of programming languages including Python, Java, Flutter, HTML, CSS, C#, JavaScript, and .NET. I have hands-on experience with frameworks such as Django, Frappe, and others, allowing me to build efficient and scalable applications across various platforms.

WORK EXPERIENCE

Extensya • Amman, Jordan • 01/2024 - 01/2025

Customer service

I worked at Extensya for approximately six months in a customer care role, handling calls and support requests from customers in Saudi Arabia and worldwide. My responsibilities included managing customer inquiries, processing payments, handling case resolutions, and overseeing refund-related tasks to ensure a smooth and professional customer experience.

IT/Development companies • Amman, Jordan • 04/2023 - 01/2024

Programming in Android/Flutter and Web Development

I have hands-on experience in Android and Flutter development, as well as working with frameworks like Frappe, .NET, and Django. My background also includes front-end web development using HTML, CSS, JavaScript, and TypeScript, allowing me to build responsive and dynamic applications across multiple platforms.

Estarta • Amman, Jordan • 01/2020 - 04/2023

Technical Support/Python developer

I spent approximately two years working with Cisco TAC (Technical Assistance Center), specializing in voice and video communication devices. During this time, I provided global technical support, assisting customers over the phone with a wide range of complex technical issues. In the following year, I transitioned to the Sales team, where I took on the role of a Python developer. My responsibilities included developing and maintaining Python and JavaScript scripts, particularly in integration with Salesforce. I also worked extensively with large datasets, creating visualizations and Excel-based reports to support data-driven decision-making.

EDUCATION

Data science

HTU • Amman, Jordan • 01/2023 - 01/2024

Computer Science

Al-Balqaa Applied University: BAU • Amman, Jordan • 01/2015 - 01/2020

CERTIFICATIONS

Data science • 10/2020 - 01/2021

HTU

PROJECTS

Soul

For my graduation project, I developed an Android application focused on meditation and stress relief. The app included a variety of features such as integration with Google APIs, audio playback, text-to-speech functionality, and other tools designed to enhance the user experience. Despite having no prior experience with Android development, I quickly learned

and applied the necessary skills while building the project. The application was completed in a short time frame and received highly positive feedback from my professors for its functionality, design, and innovation.

My Milestone project

sentiment analysis project on Arabic text data from Twitter, which was featured in an article I authored on Medium: Sentiment Analysis of Arabic Text Data - Tweets.

PUBLICATIONS

data science project i made after graduation of data science course • 02/2021

Analytics Vidhya

The company collected this dataset to provide Arabic sentiment corpus for the research the company doing to investigate deep learning approaches for Arabic sentiment analysis, the link for the article is: <https://medium.com/analytics-vidhya/sentiment-analysis-of-arabic-text-data-tweets-4e96c8da892b>

SKILLS

C++, Data science, HTML, Java, Javascript, Microsoft Excel, Python, SQL

Organisational / Communication skills: Always on time, Analytics, Decision making, Fast Learner, Loyalty, Open minded, Sense of humour, Very Social