

# Mousa Nedal AbuKhaled

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## Summary

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**Motivated and detail-oriented Software Quality Assurance professional** with expertise in Manual and Automation Testing. Skilled in SDLC, test case creation, API testing with Postman, and automation using Selenium (Java/JavaScript). Proficient in HTML and bug tracking with Jira. Eager to contribute to a team by ensuring high quality software through thorough testing and performance analysis and I will use all my experiences in making work a success.

## Work Experience

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### Quality Assurances & Technical Support Engineer at ESKADENIA Software, Amman, Jordan Sep 2025 – Present

- Conduct manual and automated testing using Selenium to ensure software reliability and functionality.
- Perform API testing and database validation to verify system integrity and data consistency.
- Collaborate with developers and product teams to identify, document, and resolve software defects.
- Provide technical support to clients, troubleshooting issues and delivering effective solutions.
- Create and maintain detailed test cases, test plans, and bug reports to support continuous quality improvement.
- Participate in regression, integration, and user acceptance testing across multiple environments.

### Quality Assurances Manual and Automation Testing at Umniah Company, Amman, Jordan Jun 2024 – Jan 2025

- Performed Manual Testing (Smoke, Sanity, Regression, Functional) for web platforms.
- Conducted API Testing using Postman.
- Implemented Automation Testing with Selenium WebDriver, including writing scripts and initiating frameworks.
- Reported and tracked bugs using Jira and authored release reports/notes.
- Followed Agile methodologies (Scrum, daily stand-ups, sprint planning).

### Quality Assurances & Software Tester at Busch Gardens Williamsburg, Virginia, USA May 2022 – Oct 2023

- Results-driven Software Tester with expertise in system testing, bug identification, and quality assurance.
- Skilled in functional, performance, and security testing for large-scale applications.
- Designed and executed test cases for hardware/software systems to ensure seamless guest experiences.
- Conducted performance and load testing to ensure system stability under high traffic conditions.
- Identified and prioritized bugs, collaborating with developers for quick fixes.
- Performed security checks to protect guest data and support system hardening.
- Maintained test documentation and reported defects and improvements to management.

## Education

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### ICT Upskilling program (Software Quality Assurance) at Al-Hussein Technical University Jan 2025 – Jun 2025

- **Technical Skills (180 hours):**  
Proficient in Software Quality Assurance (QA) with expertise in manual and automation testing, test case design, execution, defect reporting, and performance testing. Experienced in API testing using Postman and security testing. Familiar with SDLC, Jira for bug tracking, and test management.
- **Soft Skills (60 hours):**  
Strong collaboration and communication within agile teams. Enhanced problem-solving and adaptability in fast-paced environments.
- **English Language Skills (100 hours):**  
Improved English communication for effective global collaboration. Developed technical and business writing skills for clear documentation and professional reporting. Enhanced email communication for seamless international interactions.

### Bachelor of Electrical Engineer at The Hashemite University

Sep 2019 – Feb 2024

## Voluntary work

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- IEEE Member
  - The representative of the electrical engineering faculty in the ABET organization.
  - Volunteered in "Elcom" which is a team dedicated to help the university students in the electrical engineering field.

## Projects:

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### Final Project at HTU 2025

**Manual and Automation Testing of Almosafer.com Using Selenium and TestNG** Performed manual and automated testing on **Almosafer.com** using **Selenium**, **TestNG**, and **Java**. Covered core features like registration, booking, and UI behaviour. Ensured performance and reliability through functional and regression testing.

## Technical Skills

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Automation Testing & Manual Testing - Software Development Life Cycle (SDLC) -Test Cases - Test Planning - API Testing - Performance Testing - Write Bug Report - HTML - Jira - Java & JavaScript - Selenium - Postman API - Analytical Skills.

## Professional Skills

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Project Management - Operations Management - Team Leadership & Mentorship - Team Work - Problem Solving - Planning - Analytical Thinking - Creativity - Excellent Communication Skills - Strategic Thinking and Judgment - Time-management - Decision-making - Adaptability – Teaching.