Raneem Mohammad Mahmoud Hassouneh

hassounahraneem@gmail.com |+962 791930310 | LinkedIn | Amman- Jordan

Objective

A 2024 graduate in Computer Information Systems with a solid technical foundation in system and web development. I completed an intensive Web Development training program using Appian at Al-Hussein Technical University. I am passionate about learning new programming languages and aspire to build a successful career in software development. I am known for my strong teamwork, analytical thinking, and ability to adapt quickly in dynamic environments.

Education

ICT Upskilling Program – Web Development (Appian)   Jan– Jun 2025
Al-Hussein Technical University

- **Technical Skills (180 hours):**
  Gained hands-on experience in Appian low-code platform including interface design, process modeling, records, reports, and integration with APIs. Developed applications following best practices in low-code development.

- **Soft Skills (60 hours):**
  Improved teamwork and agile collaboration within simulated enterprise environments. Strengthened communication, problem-solving, and adaptability skills through group projects.

- **English Language Skills (100 hours):**
  Enhanced English communication skills in technical and business contexts. Focused on professional writing, report preparation, and verbal communication in workplace scenarios.

Bachelor's Degree in Computer Information Systems   2021 – 2024
Al-Balqa Applied University – Jordan

Projects

Procurement and Inventory Management System   May – June 2025

Overview:
A comprehensive system designed to manage procurement and inventory operations within a mid-sized organization. The system includes item tracking, supply requests, purchase orders, delivery follow-up, and budget management.

My Role:
- Designed and developed the user interface using Appian
- Built Record Types and Process Models for Restock Requests, Purchase Orders, and Budget Approvals
- Implemented budget logic with support for time-based calculations

- Developed a user-role-based custom site for Inventory, Procurement, Finance, and Admin users
- Configured relational databases and integrated them with Appian Records
- Utilized Expression Rules to manage UI logic and business conditions

Leave Request System
- Designed and implemented a digital leave management system using Appian.
- Developed user interfaces, approval workflows based on roles, and automated notifications.
- Streamlined the leave request process and improved transparency for both employees and managers.

IT Help Desk System
- Built an internal ticketing system for handling technical support requests via Appian.
- Automated ticket classification, routing to IT teams, and tracking of resolution status.
- Reduced resolution times and improved communication between users and support staff.

Mufakkira – A Smart School Communication Web Platform   **2024**

is a web-based platform developed to streamline communication between schools and parents. It enables parents to monitor their children's academic progress, view grades, assignments, and school notices without the need for physical visits.

Technical Skills

- Appian (Low-code Development)
- HTML / CSS
- Database Concepts
- System Analysis and Process Modeling

Soft skills

- Teamwork
- Time-management
- Decision-making
- Problem-solving
- Adaptability and Flexibility
- Effective Communication
- Self-Learning and Technical Curiosity
- Working Under Pressure

Languages

- Arabic: Native
- English: Very Good (Reading, Writing, Speaking)