Process Diagram mobile-one-to-one-v1.graffle

Routine

Subroutine

Notes

Discuss

Blah, blah, blah



Initiate Connection

Power User Asks New User to Connect Via SMS

Sends SMS to 12345 with the username first and then a message. E.g. jongal we met at social networking event in barrio logan



Reciprocate Connection

Power User Receives Connection Request Via SMS

Incoming message from MeKey: "A New MeKey user at 858-774-1129 wants to connect with you. Reply "Yes" to confirm request. Reply "no" to deny. Reply "notes" to see a note from this user.

Must be a MeKey user first

Take through login/sign-up process.



New User is Automatically Registered as a User

Profile Completeness is low until she adds web and profile info.





Power User's Reply

If Yes, then connection is established (see 3 below). SMS "yes" confirmation message sent and connection details follow.

If No, then connection is denied and request is archived. No more than 3 attempts between users is permitted. 3rd attempt to connect puts account in temporary lockout until user appeals for activation. Subject to review. If "Notes" then reply with user's note is sent to Power User. If no note, then template "no note message" is sent instead. User may then choose to connect or not with "yes" or "no" reply.



Connection Details Sent

New User Receives Power User's MeKey link via SMS.

This is provided in order to motivate new user to visit the site and provide more details about herself (in order to unlock the connection to the Power user).

Power User is Sent New User's Connection Info

One message is sent via user's preferred method (i.e. IM/SMS/Facebook Notofication/ Email) immediately that a connection has been made. When the New User provides more details about herself a follow-on email is sent with those details. Follow-on emails are sent in digest format limited to once a day (if at all).







New User is Sent Requests to Flesh **Our Profile and Describe Connections**

As a result of signing up, the new user must also begin to fill out more connections. These happen periodically and contain specific information about the connections she has initiated. MeKey will also send reminder

Info Message messages (with a less specific angle) if the user is lacking certain milestones in the set-up process.

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