



Alain Herve

FRONT-END DEVELOPER

PROFESSIONAL SUMMARY

Enthusiastic Front-end developer eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Motivated to learn, grow and excel in the IT industry.

PROFESSIONAL SKILLS

Basic IT support
SEO and Google Analytics
UX Design
Web development
Copywriting
Logo design
Project management
Layout design
Image manipulation
Market research
Code debugging
Software Best Practices

PERSONAL SKILLS

Creative spirit
Reliable and professional
Organized
Time management
Team player
Fast learner
Motivated

CONTACT

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SOCIAL

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WORK HISTORY

INTERN. IT SUPPORT TECHNICIAN

<https://rura.rw/> | June 2021 to Current

- Identified issues, analyzed information, and provided solutions to problems.
- Broke down and evaluated user problems, using test scripts, personal expertise, and probing questions.
- Configured hardware, devices, and software to set up workstations for employees. Patched software and installed new versions to eliminate security problems and protect data.
- Removed malware, ransomware and other threats from laptops and desktop systems.
- Helped streamline repair processes and update procedures for support action consistency.

EDUCATION

BACHELOR OF BUSINESS INFORMATION TECHNOLOGY

The University of Kigali | 2020 - 2023

HIGH SCHOOL DIPLOMA

Collège Saint André | 2014 - 2017

LANGUAGES

ENGLISH
Very good
FRENCH
Very good
Kinyarwanda
Excellent

INTERESTS

Drawing and Sketching
Sports: Sprinting & Basketball