




 **Karla L:** Hi, my name is Karla L. Thank you for contacting the FMCSA Contact Center. Please hold one moment while I review your question.


 **Karla L:** Thank you for holding. I see that you asked about an out of service and I will be happy to help you with that. May I verify your name is Marla Paneque and your email is ins@firstcallintermodal.com?


 **marla paneque:** yes


 **Karla L:** Thank you, may I have a phone number for our records?


 **marla paneque:** 8328988256


 **Karla L:** I see that your DOT is 2936134, correct?


 **marla paneque:** correct


 **Karla L:** Thank you, I see that you were placed out of service on 02/27/2017 due to no contact to the safety audit.


 **marla paneque:** and was he notified ? how can this be fixed ??


 **Karla L:** Yes, the safety audit department sends 3 letters before revoking the USDOT number.


 **Karla L:** The carrier will need to wait 30 days before he can reactivate the USDOT Number.


 **marla paneque:** how ?


 **Karla L:** Once the 30 days have passed by, the carrier will need to file a reapplication online with the USDOT PIN number.


 **Karla L:** The reapplication would be on the following link: [http://li-public.fmcsa.dot.gov/LIVIEW/PKG\\_REGISTRATION.prc\\_option](http://li-public.fmcsa.dot.gov/LIVIEW/PKG_REGISTRATION.prc_option)


 **marla paneque:** re application mcs150??


 **Karla L:** Correct.


 **marla paneque:** okay ! anything else ? cant be sooner ??


 **Karla L:** No, unfortunately he will need to wait the 30 days.


 **marla paneque:** where did you send the letters to ??


 **Karla L:** We always send correspondence to the address listed on file, let me verify the address.

 **marla paneque:** okay becayse to the address 10550 windfern rd i did not recieve ANYTHING

 **Karla L:** 10550 Windfern RD, Houston, Texas, 77064-5218.

 **Karla L:** 3 letters were sent to that address.

 **marla paneque:** yes i have not recieved any there

 **Karla L:** The dates were on 12/19/2016, 02/16/2017 and 02/27/2017.