



First Call Intermodal <ins@firstcallintermodal.com>

Operating Authority - Status Inquiry/Un-dismissal of Operating Authority [Incident: 170719-002200]

1 message

FMCSA Customer Service <FMCSAInsurance@dot.gov>
Reply-To: FMCSA Customer Service <FMCSAInsurance@dot.gov>
To: ins@firstcallintermodal.com

Wed, Jul 19, 2017 at 2:30 PM



Recently you requested assistance from FMCSA Contact Center support. Below is a summary of your request and our response. If this issue is not resolved to your satisfaction, please contact us again and provide the incident reference # below. Thank you for allowing us to be of service to you.

Subject**Operating Authority - Status Inquiry/Un-dismissal of Operating Authority****Response By Email (Sandra P) (07/19/2017 03:30 PM)**

Hello,

If insurance and [Form BOC-3](#) are not filed approximately 90 days from the date of filing of the application, then the application will be dismissed. If the FMCSA has dismissed your application for operating authority, it is because the process of obtaining authority was not completed and your operating authority was never granted.

Please note: after the second phase of the Unified Registration System (URS) takes effect, FMCSA will no longer be undismissing applications. If an application is dismissed, the applicant must reapply for operating authority and pay another \$300. However, on January 17, 2017, FMCSA [published a Federal Register notice](#) suspending the January 14 and April 14, 2017 URS effectiveness dates.

To have your operating authority undismissed you must:

- Be in compliance with insurance and [Form BOC-3](#) requirements
- Fax a written request for undismissal to [202-366-3477](#), ATTN: Licensing or
- You can also scan and email statement online [via our web form](#). You will receive a tracking number.
- Include the following information:
 - USDOT number
 - Company MC number
 - Company name
 - Date

- Statement requesting that your operating authority be undismissed

An undismissal request will be considered within one year from the dismissal date (as long as that date is before URS is fully implemented).

If you have additional questions or need further assistance please contact us via <https://ask.fmcsa.dot.gov/app/ask/> or call the FMCSA contact center number listed below.

Thank you,

FMCSA Contact Center

Phone: 1-800-832-5660

Ask a Question: <https://ask.fmcsa.dot.gov/app/ask/>

Reminder: You may update your record immediately at our FMCSA registration portal which can be accessed from www.fmcsa.dot.gov.

Chat By Chat (Sandra P) (07/19/2017 03:30 PM)

[03:12:09 PM]Hi, my name is Sandra P. Thank you for contacting the FMCSA Contact Center. Please hold one moment while I review your question.

[03:12:48 PM]Sandra P: Thank you for holding. I see that you asked for the status of the MC number and I will be happy to help you with that. May I verify your name is Yoandry Lopez and your email is ins@firstcallintermodal.com?

[03:14:45 PM]Yoandry Lopez: YES CORRECT

[03:15:38 PM]Sandra P: Thank you, may I also confirm your phone number is [8328839425](tel:8328839425)?

[03:17:47 PM]Yoandry Lopez: YES ITS CORRECT

[03:17:58 PM]Sandra P: Thank you, may I have the USDOT or MC number please?

[03:18:46 PM]Yoandry Lopez: USDOT IS 2927947 MC IS 988312

[03:20:01 PM]Sandra P: Thank you. Please give me one moment.

[03:20:44 PM]Yoandry Lopez: OKAY

[03:22:06 PM]Sandra P: Thank you for holding. This MC number was dismissed on 01/09/2017. This means the process of obtaining the number was not completed and the number was never granted. This happened because we did not receive your insurance within 90 days of applying. Since it has been less than a year from the date of dismissal, you can still finish the process to get the number granted.

[03:23:40 PM]Yoandry Lopez: SO IF I GET AN INSURANCE IT WILL BE ACTIVE AGAIN?

[03:24:19 PM]Sandra P: First you will need to get your insurance on file. Once the insurance has been received, you will need to fax or email us a statement asking to "un-dismiss" the MC number. The statement will need to have the date, USDOT, MC, and company name. It will need to be faxed to [202-366-3477](tel:202-366-3477) or you can upload it online at <https://ask.fmcsa.dot.gov/app/ask>

[03:27:30 PM]Yoandry Lopez: OKAY THANKS SO MUCH

[03:27:42 PM]Sandra P: You are welcome. Would you like an email with this information?

[03:27:54 PM]Yoandry Lopez: YES PLEASE

[03:28:12 PM]Sandra P: Perfect, you will receive my email shortly. Thank you for contacting the FMCSA Contact Center. Please keep in mind that you may update your record at any time with your USDOT/MC PIN at our FMCSA registration portal: http://li-public.fmcsa.dot.gov/LIVIEW/PKG_REGISTRATION.prc_option.

You may also submit a question or upload documents at <https://ask.fmcsa.dot.gov/app/ask/>.

Have a great day! Goodbye.

[03:28:15 PM]'Yoandry Lopez' disconnected ('Concluded by Agent').

Question Reference # 170719-002200

Date Created: 07/19/2017 03:30 PM

Date Last Updated: 07/19/2017 03:30 PM

Status: Solved

The Unified Registration System is here! For more information on how the phased approach affected new applicants (12/12/2015) and those already registered (later phases), [click here](#).

Questions for the Federal Motor Carrier Safety Administration? Please [Contact Us](#).

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