



Digital Convergence Initiative

Anita Mittal, GIZ

Diversity of Social Protection programs



Social Care

Social Assistance

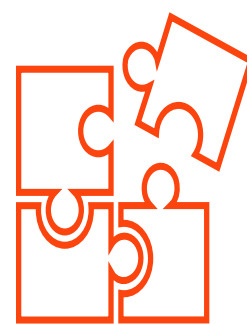
Social Insurance

Labor market programs

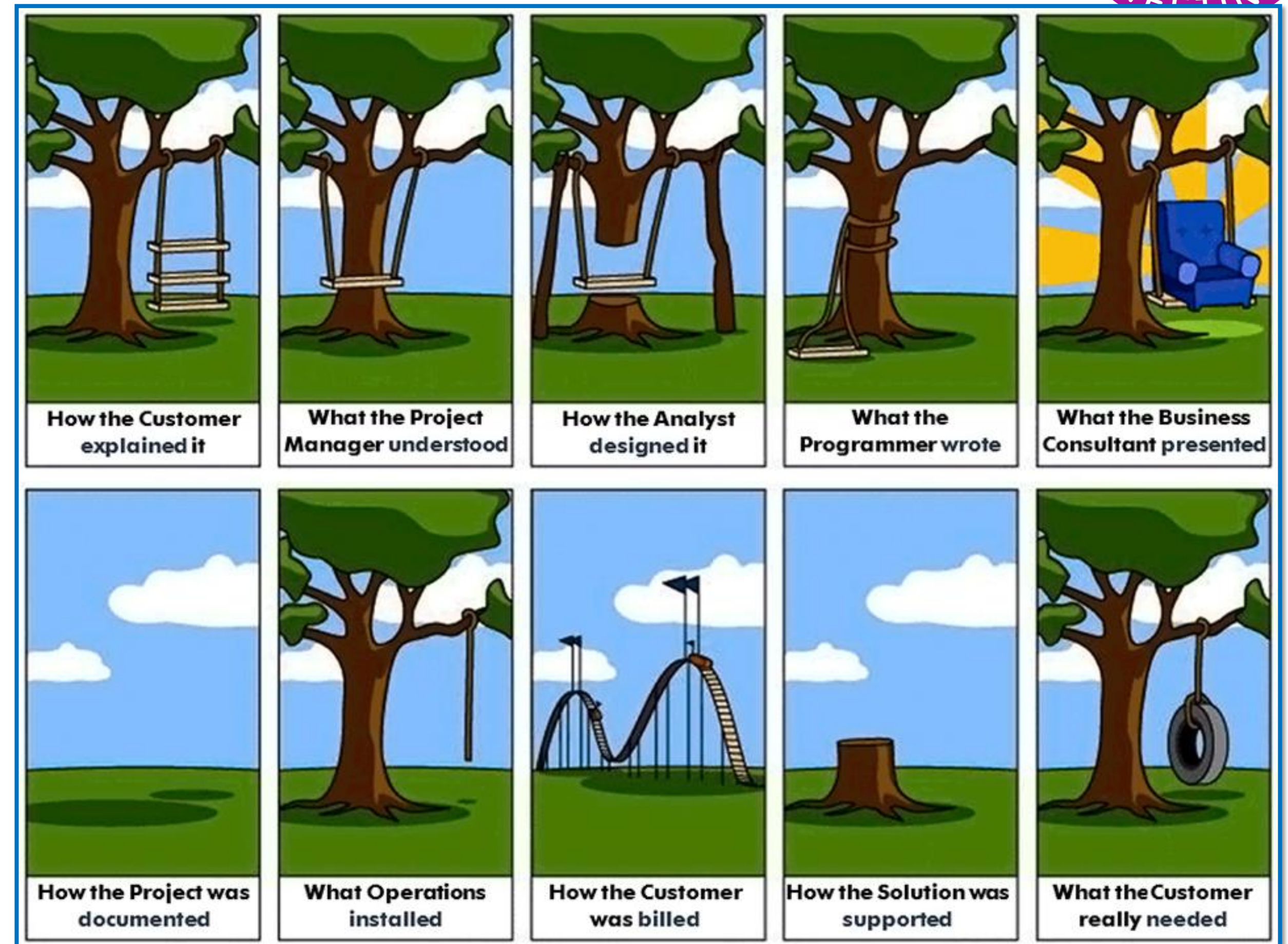
Unrealised Potential of Information Systems



Reinventing the wheel



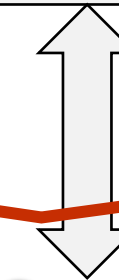
Lack of interoperability



Interoperability is not simple



Program specific Management System



Whole-of-Government Interoperability & Data Protection Framework

Civil
Registry

GIS
Platform

Foundational
ID Platform

Social Registry
Platform

Payments
Platform

Grievance
Redress

Data Analytics
Platform

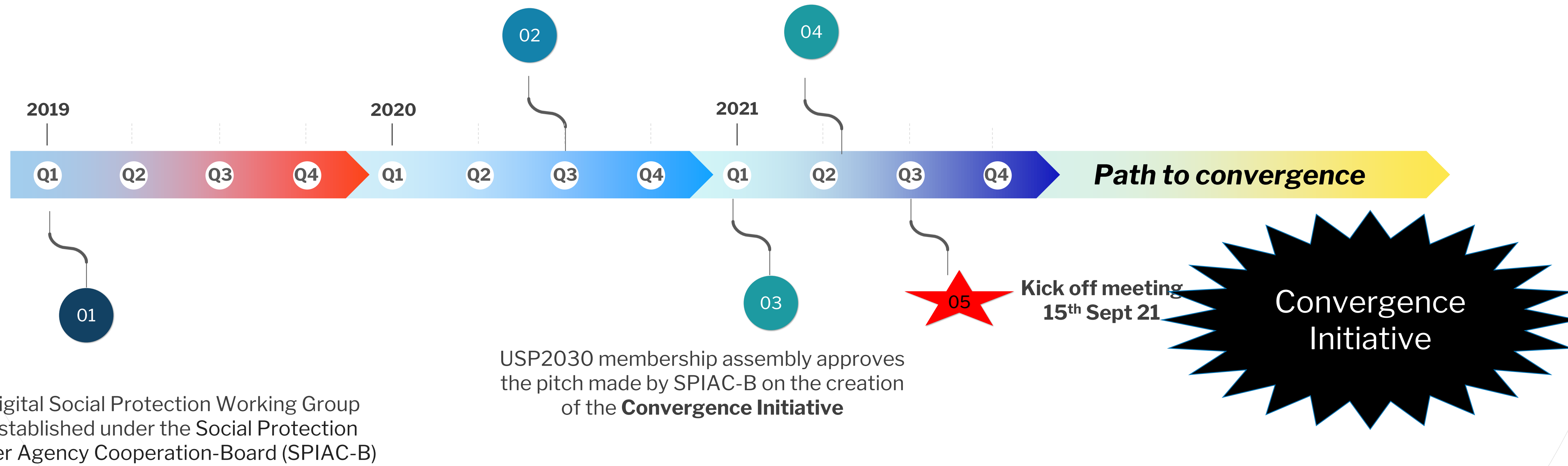
Foundational Technology Platforms for Social Protection & Beyond

Source :World Bank

Convergence of Stakeholders to address the need

Study commissioned to understand how the social protection sector can achieve convergence of digital systems

Prepare for the launch of the initiative



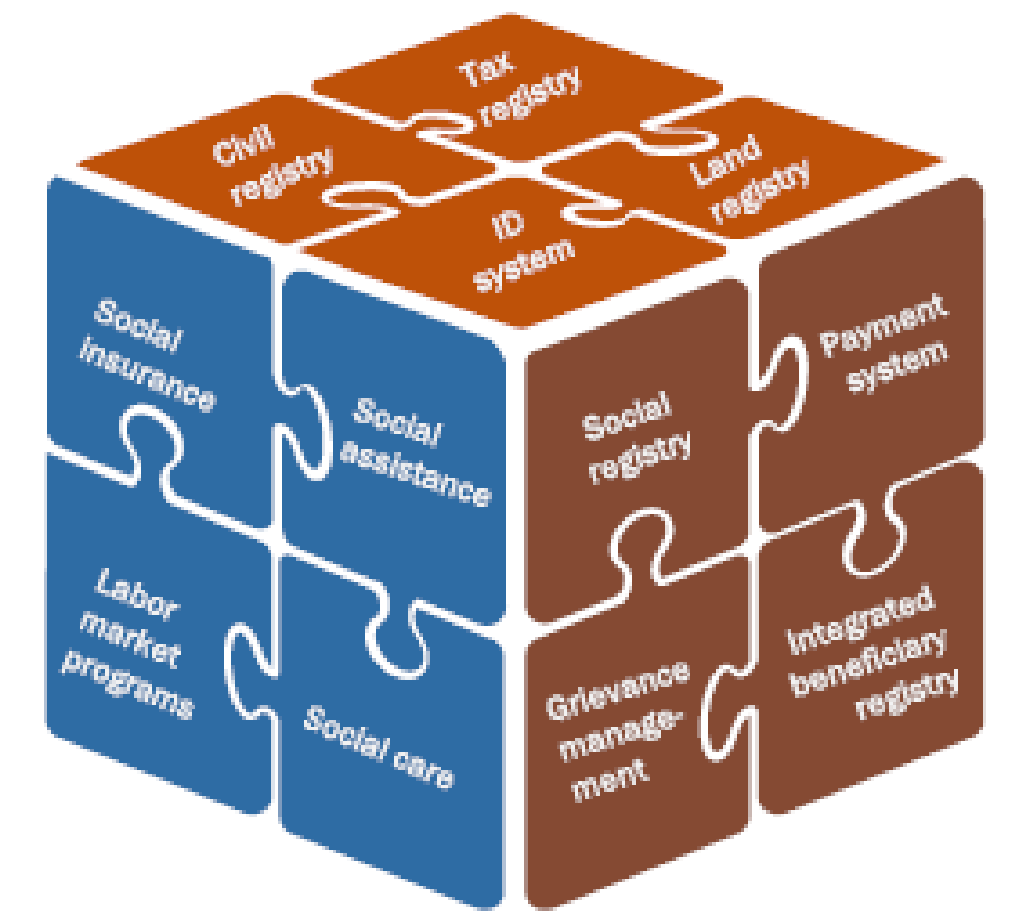
The Digital Convergence Initiative (DCI)



A joint effort by USP2030 members and non-members, governments, development partners and private sector towards creating a harmonized and interoperable digital ecosystem for social protection

Formulation of consensus-based standards for interoperability to

- **foster an ecosystem for innovation** by ICT solution providers to build products that are interoperable, easy to use, integrate, maintain and scale
- **reduce time and costs** of implementing integrated SP information systems
- enable programs and countries to **mix and match different components** from different suppliers
- **ensure that systems are future-proof by design**, regardless of current levels of policy and information systems maturity



Consensus based standards through participative bottom-up approach

3 pronged under DCI



Dialogue series – Talking interoperability

deep dive on interoperability aspects with one country case each month

Partnership with Open-Source Software (OSS) Solution Providers

Workflows , data standards and technical standards of the solutions which are generic by design

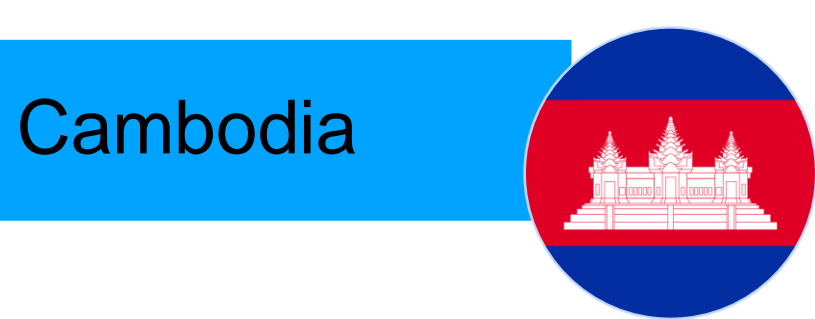
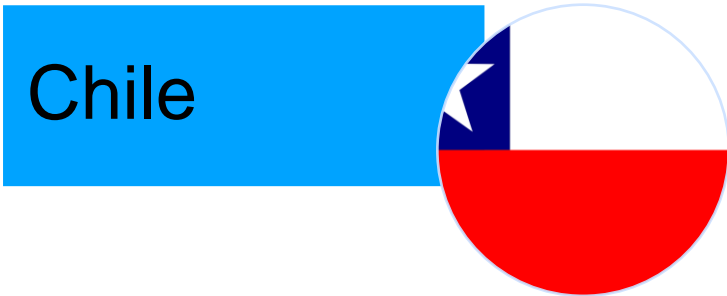
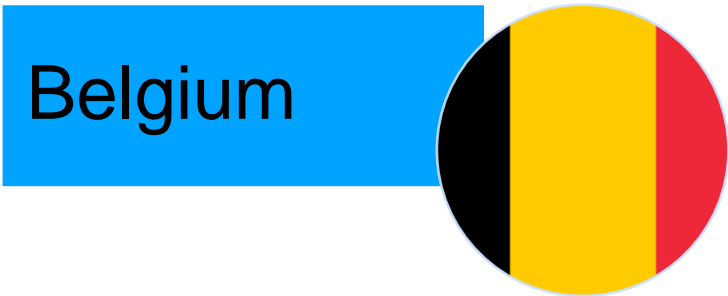
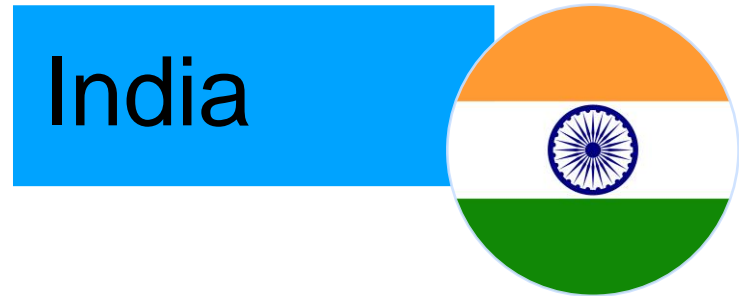
Interoperability in action - workshop series

Live demonstration of interoperability interfaces with Open source solution and use case discussions

Participative bottom-up approach



1. Dialogue series – Talking interoperability



Participative bottom-up approach



2. Open-Source Solution providers partnership

Workshop with 7 open source solution providers which contribute to Social Protection Delivery held in March22

hope



Mifos

OpenG2P



mojaloop
foundation



Participative bottom-up approach



3. Interoperability in action - workshop series

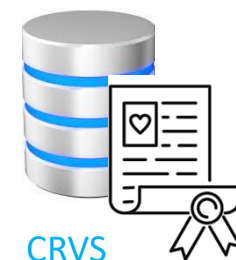
Old Age Pension /Subsidy Scheme

From applicant
to beneficiary in
seconds

19th nov 22



6th oct 22



1st nov 22

mojaloop



openIMIS

Steering Committee - Digital Convergence Initiative



International
Labour
Organization



THE WORLD BANK
IBRD • IDA | WORLD BANK GROUP

giz



Veronika Wodsak

ILO, Social Protection Policy Specialist



Melis U. Guven

Worldbank, Global Lead for Social Protection Delivery Systems (Lead Economist)



Anita Mittal

GIZ, Senior Advisor, Sector Initiative Social Protection

Participative bottom up approach



Participate in working groups

Group 1 : Payment layer interoperability

Group 2 : CRVS layer interoperability

Group 3 : identification layer
interoperability

Levels of participation

Level 1: Share existing materials

Level 2: Review outputs

Level 3: Join group discussions and validation workshops

Level 4: Drafting standards and guidelines alongside
facilitators



[www.sp-
convergen
ce.org](http://www.sp-convergence.org)



[socialprotection-
convergence.dis
course.group](https://socialprotection-convergence.discourse.group)



[social-
protection-
convergence-
initiative](https://social-protection-convergence-initiative)

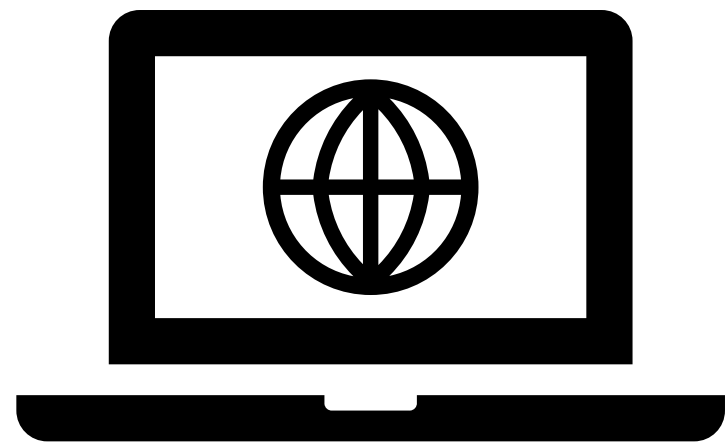


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Connect with Convergence Initiative



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Thank you
