Al-Amal Express system

Al-Amal Express A special system for Al-Amal Microfinance Bank that enables the bank's branches and agents to use the following services

System login screen

After ensuring that the device is connected to the Internet, click on the system icon to open the system login screen to enter user data

Main Screen

After logging into the system, you will be taken to the main screen to view Services provided by the system

Al Amal Express transfer screens

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Bank of the Unbanked

First: Sending Al-Amal Express transfers

Modifying Al-Amal Express transfers

In order to modify Amal Express transfers, it is required that they be ready for payment and that the transfer be modified by the same user who disbursed the transfer.

Follow the amendment of Al-Amal Express transfers

A message confirming the modification is displayed

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Click the Yes button to make the modification

The warning message is displayed if the conditions for amending the transfer are not met and the amendment is not allowed

Second: Sending collective transfers (issuing a transfer from an Excel file)

٢ Click on the Import Excel file button that contains transfer data

١ Transfer data must be filled out according to the Excel file header, in addition to the importance of filling out the fields shown in red and not leaving them empty, and keeping the Excel on the disk or desktop.

٤ The transfers are displayed after importing from Excel

٣ Display the total number of transfers The total amount of transfers with commission

٥ **Click on the Send button to send the transfers**

Third: Receiving Al Amal Express transfers

١ Enter recipient data

٢ Click on the Search and Inquire button

٣ View sender data

٤ Enter recipient data

٥ Click on the transfer button

٦ Click on the Print Instrument button

Fourth: Al-Amal Express transfer report

External transfers shifted

First: Sending external transfers (sending shift transfers

Click on the arrow to choose the service provider

Choose the type of service

Click on the arrow to choose the recipient's country

Click on the arrow to select the branch

Choose city

Enter the transfer amount

Commission is fetched

Purpose of conversion

Currency calculation

Specify the receiving currency

Enter the name sender

Determine gender

Enter the recipient's name

Mobile number

Determine nationality

Determine nationality

ID type and number, date of issue and place of issue

Mobile number

Enter the address

Enter the address

Define the job

Specify the date, place and place of birth

Define the job

Click on the Send Transfer button

Second: Receiving external transfers (receiving shift transfers

Click on the Search and Inquire button

Enter transfer data Number of remittance voucher beneficiary the amount

Enter beneficiary data Telephone numbers place of birth Card issuance and expiry date Function the address Exchange note

Enter beneficiary data The recipient's name Determine nationality Type of card number place of issue

Click on the transfer button

External remittances Aleilawina

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Sending Aleilawina transfers

Receiving Aleilawina transfers

Project transfers and social transfers

Activate Windows
Go to Settings to activate Windows.

First: The mechanism for disbursing the transfer to the Social Security Project (UNICEF)

Follows the transfer disbursement mechanism for the Social Security Project (UNICEF)

Click on the YES button to disburse the transfer and proceed to printing the bond

Follows the transfer disbursement mechanism for the Social Security Project (UNICEF)

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After printing the bond ,the scanner screen appears to archive the bond after taking the beneficiary's fingerprint on the bond

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Click on the scan document button ,after placing the document on the scanner

Follows the transfer disbursement mechanism for the Social Security Project (UNICEF)

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Click on Save and Close to finish archiving and close the screen

You can press the delete button again, if there is another document to be archived

Second: The mechanism for disbursing individual transfers and social transfers

Third: Disbursement of collective transfers

click on the Fetch Exchange Center button and choose the center

Enter data related to the project

Click on download transfers

All transfers belonging to the selected exchange center will be displayed

Click on transfer button

The most prominent differences between individual transfers and project transfers

Project transfers

- Start with the number.(٣)
- The length of the remittance number(13)
- Pay through the bank system only
- According to what appears in the system
- It is mandatory to submit exchange documents

Al-Amal Express transfers

- Start with the number.(٢)
- The length of the remittance number(11)
- Disbursement through the bank system or a main agent (manager - Nasser... etc.)
- Electronic ID card or any approved document..
- Accommodation is not required (optional)

Reverse Transfer

Reverse Transfer

Reactivating a spent transfer

Coverages and transfers

First: Transferring between accounts

Second: Transferring the disbursed transfers to the financial account

Pyes service

Pyes services screens

Activate Windows
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First: Open a Pyes account

Work data (mobile number - client name - gender - nationality - ID type and number - governorate of residence and directorate - residence address - place and date of birth - email

Click on the save data button

Avery important note

Fifth: Withdrawal from Pyes account

Enter the account number (mobile number). ١

Click on (Verify)button ٢

The customer's name appears automatically after verification. ٣

Enter the amount you want to withdraw. ٤

Click the Withdraw button ٥

٦ **After pressing the withdraw button, this message appears. Click the (Yes) button to withdraw**

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After pressing the Yes button, this message appears. The (OK) button is pressed and the code is sent to the customer's mobile phone.

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The customer will be asked for the confirmation code that was sent to his mobile phone and write it in this box, then press the (Yes) button.

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This message indicates that the withdrawal process has been completed successfully and the (OK) button has been clicked.

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After pressing the OK button, this message will appear. To print the bond, click the (OK) button.

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The bond is printed by clicking on the printer icon

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After printing the bond, the customer is asked to sign the bond in the box

Second: Deposit into the Pyes account

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٢

Click on (verify) button

Enter the account number (mobile number)

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The customer's name appears automatically after verification

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Enter the depositors name

٥

Enter the amount you want to deposit

٦

Click on the deposit button

Activate Windows

٧

After clicking the Deposit button, this message appears. Click the (Yes) button.

٨

After clicking the (Yes) button, this message appears. Click the (OK) button to deposit

٩

The customer will be asked for the confirmation code that was sent to his mobile phone and write it in this box, then press the (Yes) button.

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The customer will be asked for the confirmation code that was sent to his mobile phone and write it in this box, then press the (Yes) button.

Third: Review accounts for archive and synchronization

Ninth: Showing Pyes's movements

Inquiries - Reports

First: Review the remittances disbursed and the archive

٥ **Exporting disbursed remittances to Excel**

Click on the Print Transfer Document button ٤

١ **Choose a username**

٢ Determine the date of disbursement of transfers

٣ Click on view a daily report of disbursed transfers

Second: Comparing disbursed remittances with archived and synchronized remittances

Third: A general inquiry about the beneficiary's status

View account statement

Permissions, setting and help

First: User Permissions

Second: Change the password

Third: Preparing the exchange team

Fourth: Entering the daily report

نظام الأمل اكسبرس| الشاشة الرئيسية

حوالات الأمل اكسبرس | الحوالات الخارجية | حوالات المشاريع والتحويلات الاجتماعية | عكس الحوالة | التغطيات والتحويلات | خدمات بيس | الاستعلامات - التقارير | الصلاحيات والاعدادات والمساعدة

الاخوة الكرام حرصا لعدم فقدان الصور يتم ارشفة الصور نهاية كل اسبوع في فر

- صلاحيات المستخدمين
- تغيير كلمة المرور
- تسجيل ملفات الماسح الضوئي
- تحضير فريق الصرف
- عرض الرصيد
- ادخال التقرير اليومي
- إعادة / تحديث تهيئة النظام

التقرير اليومي

مركز الصرف	
نوع مركز الصرف	
تاريخ التقرير	30-57-2023
وقت الفتح	57:12
وقت الاغلاق	57:12
وظيفة المركز	
اشكالات وظائفية	
سبب اغلاق المركز	
ساعات الاغلاق	0
تهديدات امنية	
ازدحام الجمهور	
اشكاليات تقنية	
اشكاليات موارد	
يوجد احتيال	
تفاصيل الاحتيال	
معرفة المستفيد بالمشروع	
التزام المستفيدين باللاوامر	
عدد الصرافون ذكور	1
عدد الحراس ذكور	0
عدد المساعدون ذكور	0
عدد الفاحصون ذكور	0
عدد الصرافون اناث	0
عدد المساعدون اناث	0
عدد الفاحصون اناث	0
عدد الحراس اناث	0
عدد الموظفين الحاضرين اناث	0
عدد الموظفين الحاضرين ذكور	0
عدد الموظفين الغائبين	0
ملاحظة	
عدد الحوالات المصروف من النظام	قيمة
عدد الحوالات المصروف سندات	قيمة

ترحيل

Specify all the data to be uploaded to the daily report by choosing from the drop-down menus next to each field

Click the Post button

التواصل للمساعدة و الدعم الفني

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Fifth: Reset/update the system configuration

After clicking on Update System Configuration, a bar will be displayed at the bottom of the screen that automatically retrieves the latest system updates