

## **Amal Ahmad Alame**

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### **Professional Profile**

Results-driven and enthusiastic BSc Computing graduate with expertise in web development, user-centered design, and database systems. Built responsive full-stack web applications with a focus on functionality, user experience, and database integration. Including a final year dissertation project improving digital operations for early education settings. Known for taking initiative, embracing challenges, and delivering user-focused solutions with high-quality results. Seeking challenging roles in web development, UX/UI design, and IT support where I can apply my skills to drive real-world impact.

### **Education**

#### **University of Northampton (2021-2024)**

BSc Computer Science - Achieved a second class upper division (2:1).

Modules included Web Development, Web Programming, Databases 1–3, Software Engineering, Systems Design and Development, Artificial Intelligence Techniques, Operating Systems, and Mobile Application Development.

Final-year project: Development of a web based nursery management system

- Developed a responsive web application to replace paper-based systems in nursery schools, using PHP, MySQL, HTML/CSS, and JavaScript.
- Key features included managing user roles, attendance tracking, parental communication tools, and real-time data access, which improved admin and scheduling efficiency, as well as parental engagement in early education settings.

#### **University of Northampton International College (2021)**

Foundation in Computing. Achieved high distinction in key modules.

Modules included Numerical Techniques, Physics, Problem-Solving Creative and Analytical thinking, ICT, Programming Techniques, and Interactive learning and communication.

#### **Rainbow International School of Uganda ( 2016-2020)**

10 IGCSEs in Mathematics (A), Computer Science (B). First Language English (B), Combined Science (B), French (B), Literature in English (B), Sociology (B), Geography (C).

### **Skills**

- Logical Problem Solving and Debugging: Confident in identifying and fixing bugs in both front-end and back-end code. Able to break down complex problems using logical thinking and assess different methods to find clean, effective solutions.

- **Web Development and Back-End Integration:** Built responsive, accessible websites using HTML, CSS, JavaScript, PHP, and MySQL, including a fully functional nursery management system. Gained additional experience using Python through university projects. Strong understanding of responsive design principles and front-end component structure, focusing on usability, consistency, and clean code. Take pride in delivering clean, maintainable code and seeing projects through from planning to deployment.
- **User-Centered Design:** Passionate about designing simple, effective digital experiences. Skilled in using feedback and usability testing to improve user interfaces, always aiming to enhance interface layout based on end-user needs.
- **UX Research and Prototyping:** Proficient in user research methods such as user interviews and unstructured feedback. Confident using tools such as Figma and Canva to create wireframes, mockups, and prototypes that help shape user-friendly digital experiences.
- **Code Management and Teamwork:** Skilled in using Git and GitHub to manage code and collaborate with others. Gained hands-on experience working on group projects at university, where I took initiative, contributed ideas, reviewed code, and helped the team push work forward to meet tight deadlines. Confident working independently or as part of a team.
- **Soft Skills:** Excellent verbal and written communication skills, with experience leading team projects developed through academic projects, and customer-facing roles. Organised, adaptable, self-motivated, and always looking to learn and grow in my field. Committed to maintaining high standards and delivering reliable results.

## **Employment**

### **Care Assistant, Reliance Staffing, Leicester, United Kingdom (Sep 2024 - Dec 2024)**

- Helped clients with personal hygiene, meal preparation, and mobility assistance such as walking and repositioning.
- Developed strong communication and empathy by supporting residents and coordinating with staff to maintain accurate client records and ensure consistent care.

### **Waitress , Aroma Restaurant, Leicester, United Kingdom (Apr 2021 - Jun 2021)**

- Took customer orders, answered questions about menu items and other requests, and ensured food was served correctly and promptly.
- Worked efficiently with kitchen staff, building teamwork and clear communication under pressure.

### **Sales Assistant, Viva Fashion, Kampala, Uganda (Sep 2020 - Nov 2020)**

- Welcomed customers, recommended clothing options, handled cash transactions, and maintained tidy product displays.

### **Volunteer Nursery Assistant, Mom's Daycare, Kampala, Uganda (Jun 2020 - Jul 2020)**

- Supported daily routines such as helping with meals, tidying play areas, and supervising activities, while gaining insight into educational support and team collaboration while working with young children.

