Mohammed Alamgir

IT and Network maintenance Technician

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Expériences professionnelles

PC technician – TIC Harmony ASBL – Brussels 15/12/2022-14/12/2024
- Installation and configuration of desktops and laptops, assembly, Windows, software, and hardware.
- Repair of IT equipment and peripherals from various brands.
- Setup and configuration of network devices (servers, printers, workstations, Active Directory, etc.).

Web designer (WordPress) – Freelancer 03/2021- Present
- Installation, configuration, and maintenance of WordPress, domain names, and client hosting.
- Backend maintenance of websites including themes, plugins, tools, and databases.
- Creation and deployment of websites such as absb.be, starofasia.eu, and sawad.be.

System and Network Technician (Intern) - Espace Furcan ASBL- Brussels 03/08 - 03/09/2020
- Installation, maintenance, and configuration of new equipment.
- Setup and configuration of network devices such as servers, printers, workstations, and Active Directory.

PC Technician and Online Seller - Independent - Brussels 03/2014 – 02/2017
- Installed, configured, and maintained equipment (software and hardware) related to IT networks.
- Enabled shared Internet connections and ensured seamless operations.
- Managed IT helpdesk and provided user support, assembled and sold computers and peripherals.
- Installed and configured ADSL modems, routers, and CCTV cameras/DVRs/NVRs (LAN & WiFi).
- RJ-45 cabling, print server configuration, and WiFi AP installation.
- Provided technical intervention and maintenance services for individuals.
- Designed and created various print and digital materials such as business cards, wedding invitations, logos, restaurant menus.
- Conducted training on Word, Excel, Publisher, Adobe Photoshop, and Internet usage.

PC technician - Hard and Softronics SCS – Brussels 11/2005 – 12/2008
- Installed and configured desktops and laptops, assembly, Windows, software, and hardware.
- Performed maintenance for IT devices and peripherals of various brands.

PC technician - Infoelectro SPRL· Brussels 10/2004 – 11/2005
- Installed and configured desktops and laptops.
- Installed Microsoft products for clients.

On Site PC Technician - Banghabhondhu Jamuna Multipurpose Bridge - Tangail, Bangladesh
(**An international Project via INDEX IT Limited, Dhaka, Bangladesh**) 01/1995 – 12/2000
- Installed and configured desktops and laptops; performed data backup and restoration.
- Assembled hardware for desktops and laptops.
- Designed network cabling, installed IT resources, and established cable connections.
- Installed and configured MS DOS, Windows NT server, and Windows 3.11.
- Maintained IT systems (software and hardware) and corporate local area networks with diverse OS.

Education and Training

PC- en netwerktechnicus (Néerlandais) - INTEC BRUSSEL, Brussels   2019–2020
Logica: binaire en hexadecimaleberekeningen, Virtualisatie -Hyper V, Installatie, configuratie,back-up en troubleshooting, Windows 10/7 Cliënt ,Windows Server 12/16, Active Directory, DNS, DHCP, IIS, Exchange Server, Firewall (pfsense), Registry, Cybersecurity, Outlook, Basis hardware, ITIL, CISCO Networking: voorbereidende modules met oog op CCENT certificering.

CISCO LAN Switching (French) - EVOLIRIS, Bruxelles   01/2018 (One month)
Basic configurations of routers and switches, VLAN and inter-VLAN setup.

BSC in Information Systems (English) - International Management Institute, Brussels 2001–2004
Focused on databases, website design, SQL, programming, IT management, Management, Finance, Accounting and Statistics.

Bachelor of Commerce (English) - Tejgaon College, Dhaka, Bangladesh   1991 – 1993
Majored in Management, Accounting, Marketing, and Statistics.

Skills

- Active Directory administration (user and group management, domain integration, GPO).
- Proficient with MS-DOS, Windows XP/95/98/ME/NT/2000/Vista/7/10/11, and server environments (MS Server 2000/2012R2/2016).
- Strong knowledge of networking technologies and protocols (DNS, TCP/IP, LAN/WAN, WiFi, Ethernet, ADSL, routing).
- Experienced in HTML, CSS, WordPress development, and Ubuntu Linux.
- Skilled in virtualization (Hyper-V and VirtualBox).
- Proficient in remote communication tools: Zoom, WebEx, Teams, TeamViewer, AnyDesk.
- Video editing expertise with Adobe Premiere Pro and OBS Studio.

Languages

Dutch: Good written and spoken proficiency.
French: Good written and spoken proficiency.
English: Academic and technical proficiency (written and spoken).
Bangla: Native language.

Aditional Information

Awarded as the best social worker by a social organization in Bangladesh.
Former President of the Association of Bangladeshi Students in Belgium (2011–2013).
Hobbies : Social work, reading, music, movies, chess.

Seeking a permanent contract. Available immediately.