# HICHAM ALAMI TALBI

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## OBJECTIVE

To obtain a position where I can apply my technical expertise and passion for problem-solving. I am enthusiastic about acquiring practical experience while working alongside a team of IT professionals to collectively achieve the objectives of the organization. With my proficiency in software engineering principles and methodologies, such as object-oriented design, algorithms, and data structures, I am confident in my ability to make valuable contributions to the success of the team.

## EDUCATION

**St. Cloud State University** - St Cloud, MN
B.S in Information Systems | GPA: 3.2 | Aug 2018 - Dec 2022

## WORK EXPERIENCE

**Global One Payments** - Chicago, IL
Junior Developer | May 2022 – Mar 2023
- Assisted the development team in the design and development of software applications.
- Collaborated with the team on problem-solving, code reviews, and testing to ensure the application was functional and user-friendly.
- Gained experience in a variety of programming languages and frameworks, including PHP, JavaScript, and React.

**Amazon** - Tampa, FL
IT Support Technician | Oct 2019 – May 2022

- Provided technical support to end-users to resolve hardware, software, and networking issues for 500+ users on-site and remote workers.
- Administered the Active Directory domain, successfully migrating user accounts and implementing group policies to manage security and system reliability.
- Configured and maintained local servers, routers, firewalls, and other network and systems infrastructure for optimal performance and data security.
- Documented issues, solutions, and procedures for troubleshooting and future reference.

## SKILLS

**Front End:** HTML/CSS, JavaScript, React, Bootstrap, Photoshop & Illustrator.

**Back End:** Node.js, PHP, C#, ASP.NET, Python, MongoDB.

**Software:** AWS, Oracle, SAP HANA, MS Azure, MS Office, MS SharePoint.

**Database Design & Management:** MS Visio, MS SQL Server & MS Access.

**Foreign Languages:** English, French, Spanish, Arabic.