### Contact

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## Top Skills

Ansible Microsoft Azure Traefik

## Languages

Turkish (Limited Working)
Urdu (Full Professional)
Hindi (Native or Bilingual)
English (Native or Bilingual)
Bangla (Native or Bilingual)

## Certifications

Observability with Grafana, Prometheus, Loki, Alloy and Tempo

# Honors-Awards Hackathon Champion App Fest Runner Up

## Alamin M.

AI, Cloud & MLOps | Crafting AI-Powered Infrastructure for Global Scale | Source Code Podcast Host | Driving \$20M+ ARR, \$1M+ Savings, 99.99% Uptime | 10+ Years of Impactful Tech Leadership Dhaka, Bangladesh

## Summary

I'm a strategic technology leader dedicated to architecting and scaling innovative cloud-native solutions for global enterprises, with a strong entrepreneurial spirit that drives startup growth. Over the past ten years, I've successfully built next-generation Event driven SaaS platforms, led transformative DevOps and SRE initiatives, and consistently delivered measurable impact:

- ★ \$20M+ SaaS Annual Recurring Revenue: Spearheaded the design and deployment of scalable platforms that not only meet rigorous enterprise demands but also boost revenue.
- ★ \$1M+ in Operational Savings: Implemented cost-optimizing strategies and automated workflows, significantly reducing cloud expenditures.
- ★ 99.99% Uptime Achievement: Engineered resilient architectures that ensure near-perfect operational continuity across critical business applications.

## # What I Bring to the Table:

- ★ Visionary Leadership & Mentorship: I excel at leading crossfunctional teams, cultivating high-performance cultures, and mentoring emerging talent—driving projects to successful, highimpact outcomes.
- ★ Entrepreneurial Drive: With hands-on experience launching and guiding startups, I leverage my technical and business expertise to identify market opportunities and accelerate growth in competitive sectors.

- ★ Deep Technical Expertise: Proficient in AWS, Kubernetes, Python, and modern cloud technologies, I design and implement robust, scalable solutions that meet the complex needs of global organizations.
- ★ Impact-Driven Execution: I transform complex business challenges into actionable, cost-effective digital strategies that streamline operations, enhance customer experiences, and support sustainable growth.

My passion lies at the intersection of technology innovation and strategic business transformation. I am committed to empowering enterprises and startups alike—driving digital transformation with a blend of technical excellence and entrepreneurial insight. Let's connect to explore how we can shape the future of cloud innovation together.

## Experience

Kahf Yazılım A.Ş. 3 months Senior DevOps Engineer July 2025 - Present (1 month) Istanbul, Türkiye

DevOps Contributor May 2025 - July 2025 (3 months) Istanbul, Türkiye

- ★ On a mission to make your online world safe & secure.
- ★ Migrating the entire infrastructure from Azure to Bare-metal

Source Code Podcast Founder & Host March 2025 - Present (5 months)

Dark Knight Technologies Founder, Platform Architect November 2023 - Present (1 year 9 months) Dhaka, Bangladesh

- ★ Empowering Businesses by building highly scalable, fault-tolerant applications.
- ★ Robust Cybersecurity and Efficient Platforms

Leadsync Al Senior Software Engineer May 2025 - July 2025 (3 months) Singapore, Singapore

AK2 Tech Co-Founder & CSO August 2024 - April 2025 (9 months) Dhaka, Bangladesh

- ★ Building next-generation Al-powered solutions to assist on-call support.
- ★ Spearheaded product strategy and GTM , and secured initial customer traction in Bangladesh and Southeast Asia
- ★ Grew internal team of engineers, product, and GTM to 10+ members across 3 time zones

(Raising pre-seed, strategic investment only.)

#### **BriteCore**

5 years 5 months

Senior Site Reliability Engineer February 2022 - January 2025 (3 years)

Springfield, Missouri, United States

- ★ Generated \$20M+ ARR by designing, implementing, and maintaining highly available, cost-efficient SaaS platforms.
- ★ Cut \$1M+ cloud bill by spearheading cloud cost-saving initiatives.
- ★ Eliminated 30% of production brownouts by optimizing the runtime configuration and state management
- ★ Accelerated development cycles by ~35% by engineering CI/CD pipelines with GitHub Actions self-hosted runners, enabling 200+ daily builds.
- ★ Attained SOC2 compliance by lowering vulnerability exposure by ~60% through robust security measures and passing all external audits on the first attempt.
- ★ Neutralized DDoS attacks from high-volume bot traffic through proactive monitoring and advanced filtering solutions, blocking an average of several thousand malicious requests per day with reduced brownouts.

- ★ Streamlined infrastructure provisioning by 80% by leveraging Terraform modules and libraries.
- ★ Enhanced production visibility by reducing mean time to detect (MTTD) by 80% through real-time operational dashboards in Datadog.

Cloud System Administrator II
October 2021 - January 2022 (4 months)
Springfield, Missouri, United States

- ★ Boosted system scalability and maintainability by 40% by leading cross-
- functional teams to design, develop, test, and document DevOps tooling, sustaining 99.99% uptime across multiple environments.
- ★ Expedited go-to-market timelines by ~30% and boosted overall product performance by ~15% by diagnosing root causes and collaborating with crossfunctional teams to implement targeted fixes.

Software Engineer - Cloud July 2021 - September 2021 (3 months) Springfield, Missouri, United States

- ★ Cut AWS cloud costs by ~\$36.5K/year by optimizing log ingestion on CloudWatch.
- ★ Mitigated data breaches and multi-million dollar customer churn by enhancing client data security by deploying a cross-account read replica setup for safe data storage.

Software Engineer - Platform April 2021 - June 2021 (3 months) Springfield, Missouri, United States

★ Engineered a robust Data Abstraction Layer (DAL) by integrating staged deployments across a multi-organizational AWS structure, enabling users to query observability metrics from 50+ accounts for data-driven decision-making and facilitating near-instant production cloning for 24/7 client support.

Software Engineer - SysOps October 2020 - March 2021 (6 months) Missouri, United States

- ★ Elevated internal team satisfaction by 20% by enabling custom production data selection at application launch.
- ★ Automated support operations by reducing manual toil by 75% by developing a serverless nightly release reporting system.
- ★ Boosted high-profile customer satisfaction to 90% by enabling continuous delivery on multiple cadences

## Site Reliability Engineer

September 2019 - September 2020 (1 year 1 month)

Springfield, Missouri Area

- ★ Upheld 99.99% SLA for 50+ clients by integrating advanced monitoring tools, proactive alerts, and robust SLOs to ensure a reliable, scalable, and fault-tolerant system.
- ★ Eliminated 30 minutes of downtime by implementing blue/green deployments, achieving a seamless zero-downtime production environment.

#### Pathao

Software Engineer

May 2019 - July 2019 (3 months)

Dhaka, Bangladesh

- ★ Migrated 2M user ratings by architecting and deploying a scalable feedback system.
- ★ Standardized API structure by bootstrapping a robust API aggregation service.
- ★ Optimized order invoicing by authoring a stateless microservice to calculate invoice amounts accurately.

#### Portonics Limited

Software Engineer

April 2018 - April 2019 (1 year 1 month)

Dhaka, Bangladesh

- ★ Sustained 99.99% uptime for high-traffic applications with 1M+ daily hits by restructuring the underlying infrastructure.
- ★ Reduced page load times by over 90% by implementing robust caching mechanisms and fallback support.
- ★ Enabled EMI features in the payment module by integrating with a secure, efficient payment gateway.
- ★ Expanded system scalability for a nationwide distribution network by decoupling a monolithic architecture into microservices, load-balancing traffic, and deploying read-write database replicas.
- ★ Enhanced shopping experience for users by developing innovative features like "cancel and re-order" and "coupon refund."

Cookups Technologies

Software Engineer

December 2017 - March 2018 (4 months)

Dhaka, Bangladesh

- ★ Streamlined promotional workflows by 25% by integrating enhanced promo code generation, location management, and commission management systems.
- ★ Developed a messenger bot that can automate customer interactions for their delivery service.

## Education

Chittagong University of Engineering and Technology
Bachelor of Science (BSc), Mechanical Engineering · (2013 - 2017)

## Dhaka College

Higher Secondary Certificate, Science · (2010 - 2012)