



# **Chargent Accounting Seed Integration**

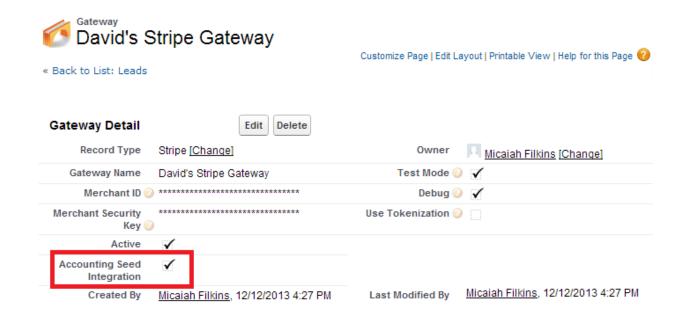
# **Overview**

AppFrontier's **Chargent Payment Processing for Salesforce** includes a prebuilt integration with the popular **Accounting Seed** Accounting and ERP application for Salesforce. Check a single box in a Chargent Gateway record, and successful credit card transactions in Chargent will automatically create corresponding records related to that Account in Accounting Seed. You can then apply the Cash Receipts or Cash Disbursement records to the account that was billed without any additional data entry in Accounting Seed.

- Approved Charge transactions in Chargent automatically create a Cash Receipt in Accounting Seed
- Approved Refund transactions in Chargent automatically create a Cash Disbursement Batch with a single Cash Disbursement in Accounting Seed

# **Implementation**

1. Check the "Accounting Seed Integration" checkbox in gateway record to activate the integration. If you have multiple active gateway records be sure to select the checkbox for each of them.





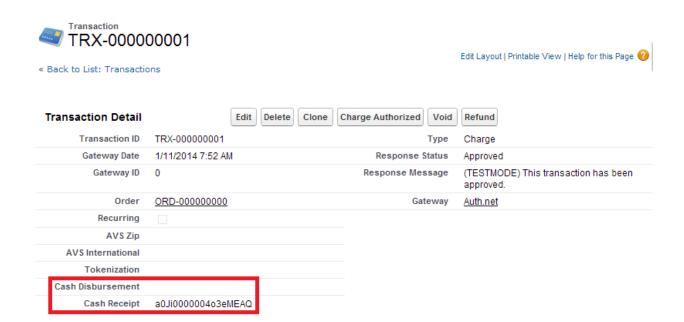


2. Edit the Page Layout for the Chargent Transaction object related to either Opportunities, Cases, or Chargent Orders (depending on which Chargent transaction package you are using). Note: This step may not be necessary for new installations of Chargent.

NOTE: Both Chargent and Accounting Seed have an object called "Transactions", so be sure to choose the Chargent one.

Add "Cash Receipt" field

Add "Cash Disbursement" field



3. Refer to the Accounting Seed documentation for information on <u>how to apply Cash Receipts</u> and <u>Cash Disbursements</u> to your Accounting Seed Accounts and Billings.

# **Additional Information**

## **Account Lookup**

All Cash Receipts and Cash Disbursements need to be related to an Account in Salesforce. For this reason, we have added an Account lookup field to the Chargent **Orders** custom object in Salesforce, though you may have configured it to have lookup or Master-Detail relationships with other objects.

#### **Relating Transactions**

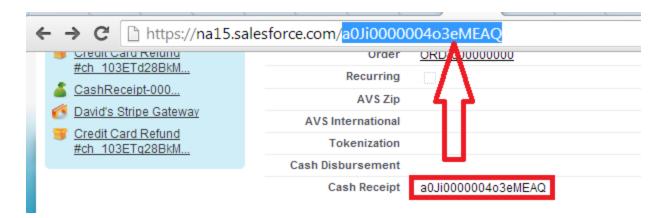
For each Chargent transaction, the 15 digit Salesforce record ID of the corresponding Cash Receipt or Cash Disbursement is saved in the Cash Receipt or Cash Disbursement field on the





Chargent Transaction record.

To quickly view the Cash Disbursement or Cash Receipt, just copy and paste that value into your browser bar after the Salesforce URL.



## Voids

While approved Charge transactions create a Cash Receipt in Accounting Seed, and approved Refund transactions create a Cash Disbursement in Accounting Seed, if you Void a transaction in Chargent (similar to a refund but done before the daily batch settles), generally you should simply delete the related cash receipt that was created when the Charge first went through.

# **Security**

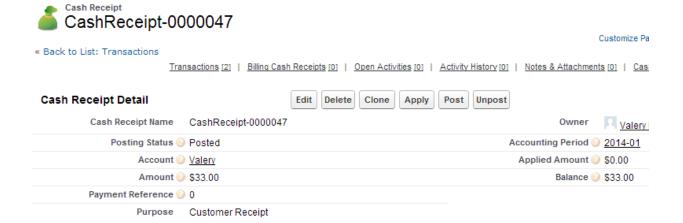
The integration between Chargent and Accounting Seed takes place entirely inside of Salesforce, as both applications are 100% Salesforce native. There is no transmission of data outside of your Salesforce org (other than the initial call out between Chargent and your payment gateway to initiate a transaction.)

# **Integration Detail: Cash Receipts**

The integration between Chargent and Accounting Seed creates a Cash Receipt in Accounting Seed for every transaction in Chargent where **Type = Charge** and **Response Status = Approved**. The Chargent **Gateway ID** is mapped to the Accounting Seed **Payment Reference** field, and the Chargent **Gateway Date** is mapped to the Accounting Seed **Receipt Date** field.







# **Integration Details: Cash Disbursements**

The integration between Chargent and Accounting Seed creates a Cash Disbursement Batch with a single Cash Disbursement in Accounting Seed for every transaction in Chargent where Type = Refund and Response Status = Approved. The Chargent Gateway ID is mapped to the Accounting Seed Reference field, as well as being used to name the Cash Disbursement Batch in the format of Credit Card Refund#{Gateway ID}. The Accounting Seed Vendor field is a lookup to the Salesforce Account, since all Cash Disbursements need to be associated with an Account.

