Alan Ariel Velazquez

EXPERIENCE

IT Support

Cat Technologies | March 2022 - October 2024 | San Luis, Argentina

- Provided level 1 and 2 technical support to clients, resolving issues related to hardware, software, and connectivity.
- Diagnosed and resolved system operating issues, application malfunctions, and peripheral device failures both remotely and on-site.
- Assisted users with equipment setup, software installation, and troubleshooting of technical problems.
- Documented and escalated complex issues to higher support levels when necessary, ensuring operational continuity.
- Maintained clear and effective communication with clients, delivering quick and accurate solutions with a focus on customer satisfaction.

PROJECTS

Universidad Innova

NUCBA | September 2024 - October 2024

- Developed a fully functional web page for a university offering online courses using JavaScript.
- Implemented a shopping cart feature allowing users to add courses, ensuring an interactive and efficient user experience.

Home Burger Bar

NUCBA | July 2024 - September 2024

- Created an ecommerce platform for a hamburger restaurant using CSS for styling, React, and JavaScript for the application logic.
- Utilized React Router and Redux Toolkit for route and state management, ensuring responsive design across devices.
- Integrated NucbazApi for product management and EmailJS for email delivery, achieving full functionality.

Margarita

NUCBA | June 2024 - July 2024

- Developed an ecommerce platform for a bakery using HTML and CSS, ensuring 100% responsive design for optimal user experience.
- Designed smooth navigation and attractive product presentation

EDUCATION

Full Stack Developer

NUCBA | Argentina | 2024

UX/UI Designer

Upro | San Luis, Argentina | 2024

Full Stack Developer

Soy Henry | Argentina | 2024

SKILLS

- Languages & Technologies: HTML, CSS, JavaScript, React, TypeScript
- Databases: MongoDB
- Design: UX/UI principles for intuitive user experiences
 Analytical Skills: Strong mathematical background and marketing knowledge for strategic project approaches