

# Alana Hoang

Designer

## Contact

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Lynnwood, WA

### LinkedIn:

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### Portfolio:

[https://www.behance.net/  
alanahoang](https://www.behance.net/alanahoang)

## Skills

User Research

User Flows

Wireframing

Prototyping

Usability Testing

A/B & Preference Testing

Typography

Iconography

Style Guides

Mock-ups

## Tools

Adobe XD

Adobe Photoshop

Adobe Illustrator

HTML

CSS

JavaScript

## Work Experience

### Material Handler

XPO Logistics / 2019-2020

- Picking and counting Boeing parts while placing the parts in the correct location in plastic storage kits
- Labeling and bagging up parts that cannot fit inside the plastic storage kits
- Communicating with Kitters by informing them of count errors
- Using handheld tools such as scissors to open boxes and plastic packaging
- Finding the correct amount of parts needed by using a scale

### Production Artist

Microsoft / 2017-2019

- Researching for similar, missing, and icon bugs in Microsoft Office products
- Proofreading icon designs for clarity and accuracy
- Responding to emails quickly to clarify confusion
- Collaborating with a team to meet monthly deadlines
- Managing an organized workspace to speed up workflow

### Fitting Room Associate

Walmart / 2016-2017

- Performing friendly and professional interactions with customers
- Answering store calls quickly and attentively
- Keeping an organized and tidy workspace at the end of every shift
- Printing missing tags and attaching them with a tag gun

## Education

### CareerFoundry

Certification in UI Design / 2020

- Nine months UI Design program

### Highline College

Associate of Arts degree / 2013-2016

- Has artwork published in 2015 Arcturus