

ALAN CASTILLO

Data Analyst

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Buenos Aires, AR



EXPERIENCE

Customer Service

Farmaplus

- 11/2019 05/2025 Buenos Aires, Argentina
- I regularly prepared sales and inventory reports, which helped improve stock accuracy by about **15%**
 - Reviewed customer issues and provided quick solutions, reducing wait times by **20%** and improving overall service quality
 - Analyzed sales and customer data to identify trends, helping the team make decisions that boosted monthly sales by **10%** over six months

Data Analyst

Freelance

- 01/2025 05/2025 Buenos Aires, Argentina
- Consolidated and cleaned over **10** disparate datasets, including handwritten records, producing usable and consistent data for business decisions
 - After showing them what I found, they made some changes that ended up increasing their sales by over **10%**
 - Built dynamic dashboards in Excel and Power BI that improved visibility into weekly KPIs and reduced reporting time by **30%**

PROJECTS

Space missions data analysis

- 08/2024
- Calculated an average success rate of **85%** in space launches, highlighting variations by country and organization
 - Performed data cleaning and analysis using Pandas and NumPy, focusing on mission success rates and launch trends by year

Titanic data analysis

- 01/2025
- Processed a dataset of over **1,300** records, applying data cleaning techniques to remove inconsistencies and null values
 - Performed data exploration using Python libraries (Pandas, Matplotlib, Seaborn) to identify key trends, resulting in a **15%** improvement in data interpretation accuracy for project reports

EDUCATION

Data Science Career

EducaciónIT

- 07/2024 05/2025 Buenos Aires, AR
- Relevant Coursework: Data Engineering, Machine Learning, Power BI (Beginner and Advanced), Microsoft Azure, AI Fundamentals
 - Introduction to MongoDB, Data Analysis with R, Storytelling
 - Artificial Intelligence and Productivity, Introduction to Databases and SQL, SQL Server Programming, Python for Data Analysis
 - Data Analytics and Visualization

SUMMARY

I've spent the last few years working closely with both data and people. I know what it's like to be on the front line, solving problems in real time, and I've learned how valuable good data can be when it comes to improving that experience—for both customers and teams. Some of the changes I helped implement led to noticeable improvements in sales and in how smoothly things ran day to day. I'm not an expert in everything, but I'm curious, I pay attention, and I care about doing things better. Now, I'm looking for a role where I can grow as a data analyst while bringing real value to the team.

LANGUAGES

English

Competent



Spanish

Native



SKILLS

Programming

Python

R Language

Java

Data Analysis

Pandas

NumPy

Seaborn

Matplotlib

Power BI

Tableau

Data Mining

Databases

SQL

MongoDB

SQL Server

PostgreSQL

Tools

Jupyter Notebooks

Google Sheets

Excel

Azure

GitHub

CERTIFICATIONS



Python with Frameworks

Udemy



Become a Data Analyst

LinkedIn Learning



Programming Foundations: Python & Java

Udemy