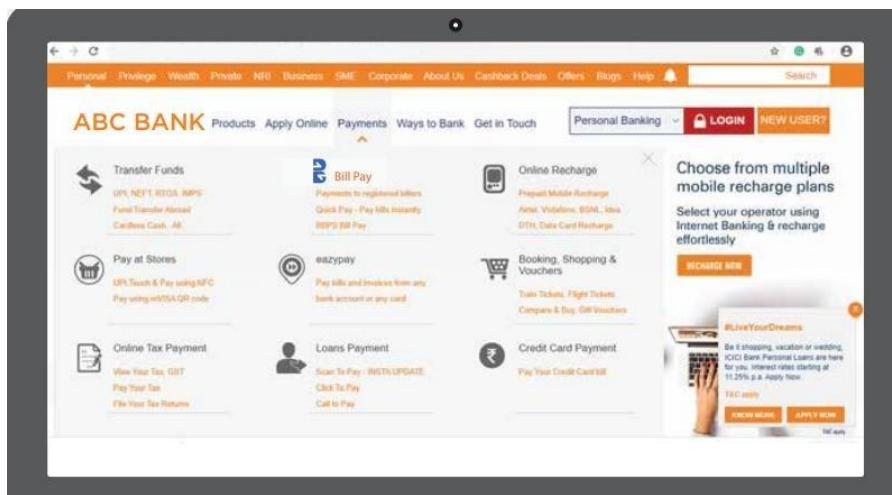


Frontend demo for WEB

Kindly find enclosed herewith the revised Bharat Connect Brand Guidelines. Key aspects are delineated below:

1. Bharat Connect “B” mnemonic to be placed at the entry of Connect section or Pay Bills sections (across all channels and respective Agent-Institutions). This will help consumer to identify with the brand as they look to begin their journey to pay their bills on the app/website/other channels. (Enclosed B Mnemonic). Below B mnemonic logo use words like Bill Pay/ Pay Bill/ Bill Payment.



2. Please display all BBPS categories with the Bharat Connect logo as follows:

1. Broadband Postpaid
2. Cable TV
3. Clubs and Associations
4. Credit Card
5. Donation
6. DTH
7. E-Challan
8. Education Fees
9. Electricity
10. Fastag
11. Gas
12. Housing Society
13. Health Insurance
14. Insurance
15. Landline Postpaid
16. Loan Repayment
17. LPG Gas
18. Mobile Postpaid
19. Mobile Prepaid

- 20. Municipal Services
 - 21. Municipal Taxes
 - 22. Recurring Deposit
 - 23. Rental
 - 24. Subscription
 - 25. Water
 - 26. NCMC
 - 27. NPS
 - 28. Prepaid Meter
 - 29. Life Insurance

3. We would like to inform you that the UAT billers, "OTME00005XXZ43" for Fetch and Pay and "OTNS00005XXZ43" for Quick Pay, need to be listed on your frontend. Upon selecting a biller, the system should redirect to the "Bill Fetch" page. On this page, customers can obtain bill details by providing the following information:

Mobile number:

 - 9898990084 for Bill Fetch and Pay
 - 9898990083 for Quick Pay

Input Parameters:

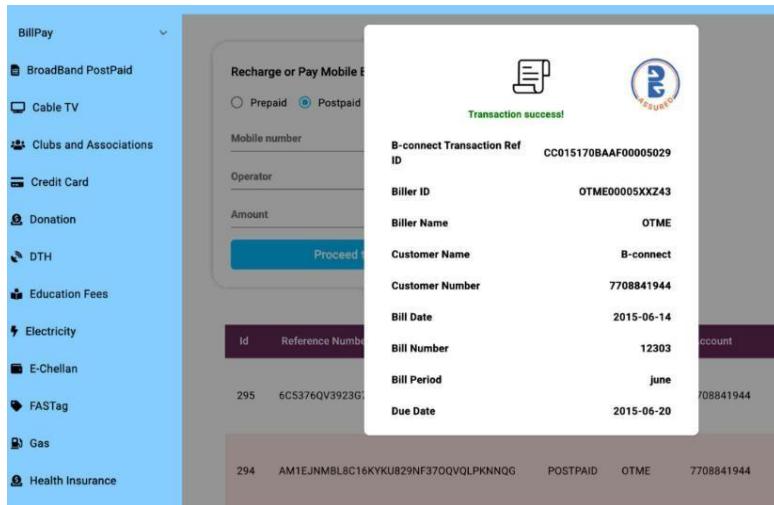
 - a) Param Name: `a`, Param Value: `10`
 - b) Param Name: `a b`, Param Value: `20`
 - c) Param Name: `a b c`, Param Value: `30`
 - d) Param Name: `a b c d`, Param Value: `40`
 - e) Param Name: `a b c d e`, Param Value: `50`

4. Please note that this scenario is for UAT. For production, the field names should be as follows: "Mobile number," "Biller name," "CA number," "Email," "Customer name," etc., depending on the biller.

On the fetched Bill Page, the following fields should be displayed: Biller Name, Customer Name, Customer Number, Bill Date, Bill Period, Bill Number, Due Date, Bill Amount, Customer Convenience Fees, Total Amount, Payment Mode, and Multiple Amount Option.

The Amount Options include parameters like "Base Bill Amount," "Late Payment Fee," "Additional Charges," and "Fixed Charges," with customers able to select one or multiple amounts, while the "Total Amount" combines the Bill Amount and Customer Convenience Fees, and all amounts should be displayed in Rupees, not Paise.

5. By clicking "Pay" on the Bill Payment page, a receipt should be generated with the Be-Assured logo prominently displayed in the top right-hand corner. The receipt should include the following fields: 20 character BBPD Transaction ID (starting with "CC01"), Biller ID, Biller Name, Customer Name, Customer Number, Bill Date, Bill Period, Bill Number, Due Date, Bill Amount, Customer Convenience Fees, Total Amount, Transaction Date and Time, Initiating Channel, Payment Mode, Transaction Status, and Approval Number.
6. To enhance user experience and reinforce our brand identity, the designated sonic branding audio clip must be played simultaneously with the display of 'B Assured' on the payment successful screen. This sonic branding element should be consistent across all platforms and devices, maintaining the same tone, tempo, and overall audio characteristics.
7. Kindly use term as BBPS Transaction ID which starts from CC01 of 20 characters in below transaction successful page and receipt page.



BILL PAY RECEIPT



Transaction Successful !			
Biller Name	Ronak	Biller Amount	350
Biller Id	OTME00006XXX32	CCF	15
B-Connect Txn ID	CC014366BAAE00066544	Total Amount	365
Customer Name	Vijay	Txn Date & Time	2018-04-12 15:23:20
Mobile Number	9824568189	Payment Channel	ABC
Bill Date	2018-04-12	Payment Mode	Credit Card
Bill Period	April	Transaction Status	Successful
Bill Number	12303078	Approved Number	12303078
Due Date	2018-04-20		

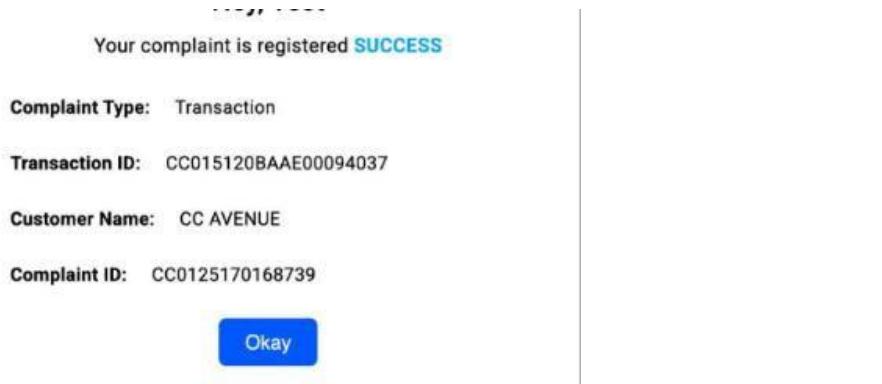
[Download Receipt](#)

8. Search Transaction Screen-- should be Search By:
 - a. BBPS Transaction Ref ID

- b. Mobile Number and Date Range (OTP required for mobile number)
 Response Fields should include `<agentId>`, `<amount>`, `<billerName>`, `<txnDate>`, `<txnReferenceId>`, and `<txnStatus>`.

9. Complaint Registration Screen-- which should include three sections:

- Transaction Type Complaint:
 - Input Fields:
 - Type of complaint (default as "Transaction")
 - B-Connect Transaction ID or Mobile Number and Date Range
 - Complaint Disposition (from BBPS list)
 - Complaint Description
 - BBPS Dispositions:
 - Transaction Successful, Amount Debited but services not received
 - Transaction Successful, Amount Debited but Service Disconnected or Service Stopped
 - Transaction Successful, Amount Debited but Late Payment Surcharge Charges add in next bill
 - Erroneously paid in wrong account
 - Duplicate Payment
 - Erroneously paid the wrong amount
 - Payment information not received from Biller or Delay in receiving payment information from the Biller
 - Bill Paid but Amount not adjusted or still showing due amount
- Response Page Fields:
 - <complaintAssigned>
 - <complaintId>



10. Complaint Tracking screen—Should be tracked by using the complaint id.

Your complaint Status SUCCESS

ComplaintAssigned : CC AVENUE

ComplaintId : CC0125170168739

ComplaintStatus : SUCCESS

Okay

11. Kindly Provide SMS for Successful Transaction & Complaint Registration. Please find below SMS Format

SMS for Successful Transaction:

Thank you for payment of <AMOUNT> against <BILLERNAME>, Consumer no<CONSUMERNO.>, B-Connect Txn id <12digitRefID> on <DATE&TIME> vide <PAYMENTCHANNEL>.

12. SMS for Complaint Registration:

Your Complaint has been registered successfully for B-Connect Txn id <12digitRefID>. Your Complaint ID is XXXXXXXXXXXXXXXXX. You can track status of your complaint using your Complaint ID.

 Thank you for payment of Rs. 1,200. against OTNS, Consumer no 9824568189, B-Connect Txn ID CC014366BAAE00066544 on 12-04-2018 11:30AM vide Cash.

11:08

 Your Complaint has been registered successfully for B-Connect Txn ID CC014366BAAE00066544. Your Complaint ID is CC0124366238328. You can track status of your complaint using your Complaint ID.

11:10

13. Bharat Connect logo (horizontal) to be present during selection of Biller, Bill Fetch, Bill Payment and other value added services like Transaction Query, Raise Complaint, Complaint Status etc. The Bharat Connect logo, should be present on the top right-hand corner of the page with optimum visibility.
14. Please ensure that the Be-Assured logo should be present on the top right-hand corner of the page with optimum visibility of the bill payment receipt or payment confirmation page.

NOTE:

1. The logo must remain fixed in position and should not shift across screens.
2. The logo size should be exactly 35px.
3. The logo must appear consistently and remain stagnant across all pages.
4. Either make the background color white on all screens OR use the white version of the logo and keep the background color as per your requirement for better visibility.
5. If your business module is BtoC- then you need to share us the designated sonic branding video clip, demo has been provided, kindly refer demo video file.