

A Hybrid Password Manager

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Abstract

Most password managers store passwords so you don't have to remember them. That choice imposes costs on the company providing the password manager and risks on its users. Another option is to calculate passwords as they are needed. SitePassword is such a calculator but one that provides all the key features that users want in their password manager – remembering metadata, synchronizing across machines, and autofilling the login form. In addition, it can store passwords that you choose without the cost and with no more risk than password managers that only store your passwords.

1. Introduction

“Dealing with passwords is awful” is a statement few would disagree with. Password managers make the situation less awful, improving both security and usability by making it easier for you to have a different, strong password for every site. Of course, you probably care at least as much about ease of use, trust in the password manager, and the ability to get your passwords from any

machine as you do the strength and uniqueness of your passwords.

There are two kinds of password managers. The most widely used of them remember passwords and other metadata, such as userids. They make the stored passwords available from any machine by using encrypted databases and cloud storage.

Remembering passwords adds cost for the company providing the password manager for it to handle user accounts and to pay for the necessary cloud storage. It imposes risks on the user because the stored passwords can be stolen. In addition, some companies have dropped support for their password databases,¹ leaving users in the lurch.

Password calculators, the second type, don't need to store passwords. They combine a master password with other data to calculate a strong password for a website when you need to log in.

SitePassword is a password calculator designed for usability and security that supports all the features users want in a password manager. SitePassword can also store passwords the user has created making it a hybrid of the two types.

¹ <https://www.remembear.com/>

2. SitePassword Overview

SitePassword is an extension that runs in Firefox, Safari, and most Chromium browsers. It has three components. The popup, with the user interface shown in Figure 1, is where you provide the necessary metadata. A content script running on the page with the login form is responsible for finding the userid and password fields on the page and filling them in on request. A service worker manages the metadata and calculates the site password when the content script asks for it.

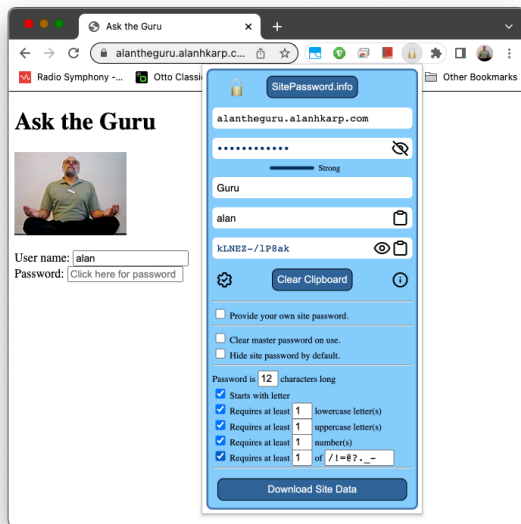


Figure 1: The SitePassword popup showing all available options.

SitePassword remembers your settings and, if desired a user-selected password, for each site and synchronizes across your machines without the need to manage user accounts or for cloud storage. It does that by putting your settings in

bookmarks, which virtually all browsers synchronize across machines. Using bookmarks makes your settings available on machines that cannot install the extension, such as your mobile devices. The security aspects of this choice are discussed in Section 5.

Unlike most password calculators, SitePassword provides features usually found only in password managers that store passwords. In addition to synchronizing across machines, SitePassword finds and autofills both userid and password fields and provides a web page for use on machines where the extension is not installed.

3. Using SitePassword

When you first encounter a page with a login form at a given domain, the password field contains a placeholder *Click SitePassword*. Clicking the SitePassword icon opens the popup. As you fill out the form the site password field updates on every keystroke, making it clear how uncorrelated the passwords are.

As you mouse over to the password field, your userid gets filled in and the placeholder changes to *Click here for password*. Click and your password gets filled in. When you return to that login page on any machine that synchronizes your bookmarks and has the extension installed, your userid is automatically filled in. You only need to click on the password field. The result is that using SitePassword is even easier than typing the same, weak password for every site.

There are times when a calculated password can't be used. Perhaps the password rules can't be satisfied by the available settings, as is the case for the five sites listed in Appendix 2. Perhaps you can't figure out how to change your password at a site, although the *Forgot Password* option should always suffice. Perhaps you are given a password that you are not allowed to change, as done by some companies.

To support such cases, SitePassword allows you to specify a password for a site. Simply fill in the form, check the Provide Password check box, and edit the site password field. Your password encrypted with the computed site password is stored in the bookmark for the domain. Once created in this way, SitePassword

will insert the password you provided when you click on the password field.

SitePassword also provides a web page, shown in Figure 2, that you can use to get your passwords when the extension is not available, such as on your mobile devices. You don't even have to remember your settings if you synchronize bookmarks to the device. Just paste the corresponding bookmark into the form.

You can also download a formatted table of your settings that you can print for times when your bookmarks are not available. Losing this piece of paper adds only a small amount of vulnerability as discussed in Section 5. You can also get your bookmarks from the downloaded file.

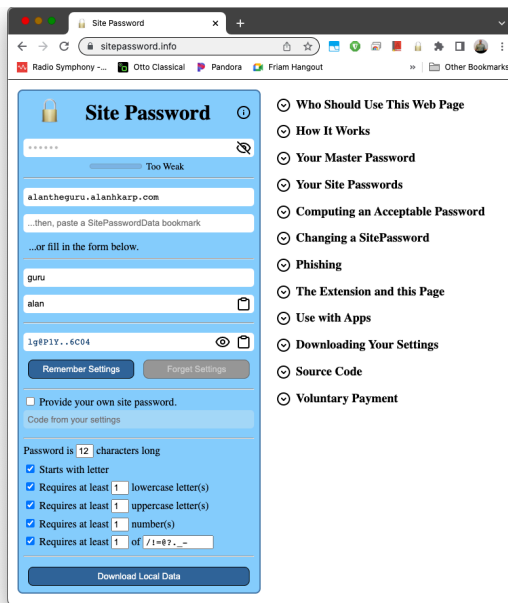


Figure 2: The SitePassword web page showing all available options and the table of contents of the instructions. Note that the calculated password is the same as in Figure 1.

4. Usability Considerations

People who don't use a password manager often give usability as the main reason [1]. SitePassword was designed to be as usable as a simple game. Each step should be obvious; you should be able to experiment without worrying about breaking something; warnings make clear what next steps to take. Although SitePassword comes with extensive instructions, as shown in Figure 2, the hope is that they won't be needed.

A very simple way to guide the user is to put the browser focus on the field that should be filled in next. Another is to disable fields until they are ready for user interaction. For example, a user-provided password is encrypted with the computed

site password, which can only be done once the master password, site name, and user name are available. The Provide Password check box is disabled until those fields are filled in.

Another way to help the user is to put the information the user needs where the user is looking. An example is the placeholder put in the password field of the login form. More extensive information is provided by tooltips, which also serve as a backup in case the placeholder isn't visible.

Websites often have rather specific password rules, such as how many lower/upper case letters, numbers, and special case characters are needed and even which ones are acceptable. Your only involvement in getting a valid site password is in filling out the form in the pop-up to specify the rules. SitePassword automatically finds a suitable password by continually hashing until one is found, stopping after 1,000 tries.

While failing to find a legal password could happen by chance, the most frequent cause is incompatible settings, such as asking for more numbers than the specified length of the password. If that's not the case, trying again with a different nickname for the site will find a valid password with high probability. No such failure has occurred in over a decade's use of this algorithm.

There are times when you need to type the site password manually, such as when logging into an app on a smart TV. It is also possible that SitePassword won't find the password field on a page that has disabled pasting. Hence, SitePassword uses a font that doesn't make, for example, lower case l (ell) look like upper case I (eye).²

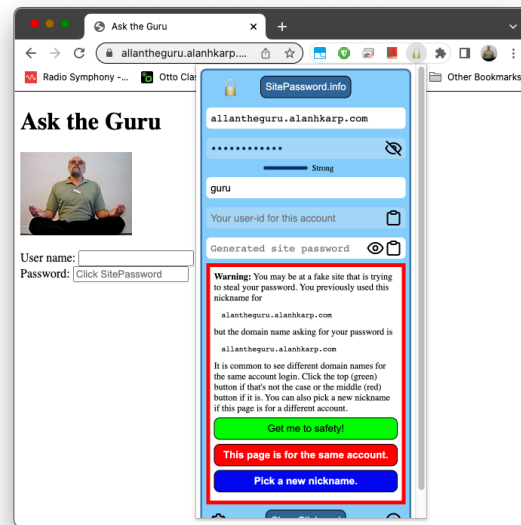


Figure 3: The SitePassword phishing warning.

Phishing is a threat that SitePassword is in a position to warn about, but too many websites make the warning ambiguous by using multiple domain names for logging into the same account. Unfortunately, it is virtually impossible to use the domain name to distinguish phishing from a legitimate use of a different domain name. For example, are the domain names in Figures 1 and 3 for the same

² An earlier version did not follow this advice, resulting in the author needing several tries to log into Netflix on his new smart TV.

account? You can't tell from the trailing part of the domain name because alanhkarp.com might be providing these domain names as a service to independent parties. Perhaps allan is attempting to phish users of alan's website.

The fact that most phishing warnings are spurious leaves two choices. Either ignore them or explain them. SitePassword made the latter choice in the hope that the explanation shown in Figure 3 suffices.

5. Security Considerations

A guiding principle is that a system cannot be secure unless users are aware of the implications of their actions. To that end, the SitePassword user experience is based on a set of usable security principles [2]. For one, SitePassword makes the easy way the secure way, as noted in Section 3. It also requires a click on the password field both to avoid a family of attacks [3, p. 37] and to give you control over where your password goes. Finally, potential phishing results in the warning shown in Figure 3.

Of course, that's not enough. It's also necessary to keep the user informed. To that end, SitePassword provides a strength meter for the master password and uses the same colors for the site password in case a generated one is weak. Leaving a password on the clipboard is not good practice, so SitePass-

word indicates when that might be the case.

Other protections aren't visible to the user. Your master password is never stored. It is kept in session memory, a transient space only available to the extension for the duration of the browser session. The callback that fills in the password is only registered on a visible password element, making clickjacking more difficult. If that element is in an iframe, the domain name of that iframe is used to select the metadata used to calculate the site password. Including your user name and site nickname in the computation provides salt to protect the master password from pre-image attacks.

SitePassword is self-contained as protection from supply chain attacks. Once loaded it does not need the network except for the bookmark synchronization provided by your browser. Its two dependencies `zxcvbn` [4], which is only used to estimate password strength, and a `SHA256` library [5], are included in the distribution.

Some decisions slightly weaken security to give a big gain in usability. For example, the site password is visible by default to increase the user's trust in the generated passwords.³ Any risk is mitigated by the fact that you only open the popup rarely, namely to enter your master password at the start of a browser session, to set up a new password, or when you need to copy-and-paste your site

³ Besides, it's cool watching it change as you type.

password. You have the option to change the default. Another decision was choosing a default site password length of 12 because some websites do not accept longer ones, although that has become less of an issue in recent years.

The main decision that weakens security is using unencrypted bookmarks to store your settings. There are many benefits.

- There's no need for SitePassword to deal with user accounts or cloud storage.
- Your settings are available on your mobile devices that can't install the extension.
- Support for personas is provided by browser profiles.
- You won't lose your settings if you need to uninstall and reinstall the extension.
- You can import your bookmarks to other browsers.

The risk is low; all an attacker with access to your bookmarks learns is knowledge of the sites you log into and your userids at those sites. That's not nothing, but that knowledge gives no hint of either your master or site passwords.

There are two reasons not to encrypt your settings. First, you select a bookmark by domain name when pasting it into the web form, which means a key piece of data must be in the clear. Second, is the question of what to use for the

encryption key. The master password may not work, because the user might have different master passwords for different classes of web sites. It wasn't deemed worth the complication of dealing with that just to protect your user names, often your name or email address, which are easy to guess.

There are also mitigating factors. It is hard to get to your bookmarks from a web page, so malware on your machine is the main threat. Such malware is likely to cause bigger problems than exposing your SitePassword settings.

The biggest threat you face is an offline attack against your master password, the same threat that results from a stolen password database. Say that you create an account at a rogue site. The site owner knows your userid and site password and can probably guess your nickname for the site. The site owner can now mount an offline guessing attack against your master password.

There are three mitigations. First is choosing a strong master password. According to zxcvbn [4], which is used for the password strength meter, it would take 3 days to guess a 12-character password at 10^6 guesses per second. The second is that SitePassword hashes a minimum of 100 times before producing a site password, increasing the attacker's work factor by that amount. The third is up to the user. Nothing says you must have only one master password. You could have one for banking and health accounts, a second for subscriptions, and

a third for sketchy sites. This choice is not readily available for password managers that store passwords.

Before being stored with the other settings in the bookmark for the domain, a user-provided password is encrypted by XORing it with the password calculated for the site. As a result, an attacker who learns your password for a site and has access to your bookmarks can calculate the computed password for the site but must still mount an offline attack to learn your master password.

The user-provided password could also be encrypted using a key derived from the computed site password, but doing so would make SitePassword dependent on a crypto library. Doing that would only double the work required to guess the master password, which wasn't deemed worth the extra dependency.

6. Related Work

There are a number of reviews [3] of the kind of password manager that stores passwords, so this section only reviews password calculators.

An early, very simple calculator [6] hashed the user's master password with a user selected nickname for the site to produce a password that the user would copy and paste into the password field. It was later adapted into the HP Antiphishing Toolbar for Internet Explorer, which added many of the features of a modern password manager. PassPet [7] is an extension of this work.

PwdHash [8] combines the user's password for a site with the domain name of the page. Its key advantage is familiarity; the user simply types into the login form's password field. SitePassword trades this familiarity for the simplicity of just clicking on the password field.

The PwdHash algorithm means that you get different passwords if the site uses different domain names for the same account, a problem SitePassword solves by associating the settings with a user chosen nickname for the account. PwdHash's greatest strength is the protection it affords when entering passwords into pages containing malicious JavaScript.

Appendix 1 has notes on all the password calculators in the Chrome store as of March 2023 that provide at least one password manager feature.

7. Future Work

There is still work to be done. A user study would identify any glitches in the user experience. A comprehensive security review of both the design and the code should also be done. Unfortunately, there is no funding to support either of them.

In lieu of a user study, SitePassword is currently only available to those who know its URL in the Chrome Store. The hope is that early users will provide sufficient feedback. Informal discussions with a number of security experts has confirmed the safety of several aspects of the design.

The Safari version uses synchronized storage, because the browser doesn't support the bookmarks API. As a result, your bookmarks are only available if you download the settings file to the cloud.

There are no plans to create apps for mobile devices because of existing security problems on those platforms [3, Chapter 4].

8. Conclusions

SitePassword is an open source, hybrid password manager that includes the features people want most – ease of use, trustworthiness, remembering of metadata, and availability of passwords across devices. In addition to calculating passwords when needed, it can also remember passwords you provide. Because it doesn't require user accounts or cloud storage, it is free.

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Appendix 1: Comparison of Password Calculators

There are a LOT of password managers in the Chrome extension store. The majority store passwords, but there are also a lot that calculate them. I installed every one of the password calculator extension that claims to have at least one password manager feature and attempted to use each one to figure out what features it supports. Some of them I couldn't figure out how to make work; others didn't work at all. Some have web pages for doing the calculation that no longer exist. A few have instructions not to use them!

The good news is that all of these password managers that autofill require a user action. The bad news is that user action is often in the popup, which risks putting the password in unintended fields, such as the answers to security questions or those put on the page by an attacker.

A surprising number are unusable, in contrast to those that store passwords. For example, some that use the domain name as an input generate different passwords for different domains for logging into the same account, *eg*, [client.schwab.com](#) vs. [www.schwab.com](#). Others have no option to generate passwords if the extension is not available or to put the password on the clipboard if autofill doesn't work. Most do not provide rich enough settings to guarantee generating a legal password.

The table summarizes properties of the all password calculators in the Chrome store as of March 2023 that I could make work and have at least one password manager feature. The column headings are:

Extension: The name of the extension to search in the Chrome store

Inputs: The values used to compute the password, settings include such things as the number of numbers, upper and lower case letters, and how many and which special characters to include.

M: Which values are remembered across invocations

S: If settings are synched across machines

F: Autofill (u = userid, p = password)

R: If there is a way to conform to the site's password rules (P = partial)

O: If you can get your passwords if the extension isn't available

P: If you are warned of potential phishing

A: If you need an account with the password manager's provider

D: If there is an app for mobile devices

E: If you can use your existing passwords

Notes: Things that don't fit the other categories.

Extension	Inputs	M	S	F	R	O	P	A	D	E	Notes
SitePassword	masterpw userid nickname settings	All settings and user- provided passwords	Y	u p	Y	Y	Y	N	N	Y	Finds pw field on 120+ test sites
MindYour-Pass	pw per site part of domain, pw size, spe- cial chars	username	Y	u p	P	Y	N	Y	Y	Y	Autofill often fails
OnePass	nickname part of domain, pw size	masterpw nickname	N	N	P	P	N	N	N	N	Recommends using any MD5 generator for if extension not available
Password Generator	nickname settings	all	Y	p	Y	Y	N	N	N	N	Autofill fails on iframe, uses sync storage
GenPass	masterpw domain pw size	masterpw nickname	Y	N	N	N	N	N	N	N	Different passwords for client.schwab and www.schwab
Password Maker	masterpw nickname settings	masterpw	N	?	P	N	N	N	N	N	Autofill doesn't work with iframe
Pure	masterpw nickname grid	None	N	p	P	N	N	N	N	N	Only opens if it finds password field, fails on iframe
Entropass	masterpw nickname hidden key pw size	nickname	Y	p	P	N	N	N	N	N	Can't tell how hidden key is synched
SynthPass	masterpw part of domain, pw size	All	Y	u p	N	N	N	N	Y	N	Doesn't work if pw in iframe
PwdHash	password domain	None	N	na	N	Y	N	N	N	Y	Type into pw field with prefix
PawHash	masterpw nickname settings	None	N	p	P	N	N	N	N	N	Doesn't work if pw in iframe
OfflinePass	masterpw domain year, counter	masterpw userid	N	N	N	Y	N	N	N	N	Different pw for client.schwab and www.schwab,
SimplePass-words	masterpw nickname	masterpw	N	p	N	N	N	N	N	N	Autofills on generating password
Just1Pass-word	masterpw domain email	email	N	N	N	N	N	N	N	N	Different pw for client.schwab and www.schwab,

Appendix 2: Computing a Valid Password

Many sites forbid using your name, user name, “common” words, keyboard sequences (qwerty, asdf) as part of your password, or a repeat of a previously used or similar password. The chances of SitePassword generating such a password is vanishingly small. The main requirement SitePassword doesn’t consider is rules that disallow sequences and repeats. In these cases changing the site’s nickname will generate an acceptable password with high probability.

There is a list of some 300 sites that have particularly dubious password rules.⁴ Given the ability to generate a new password by trying a different nickname, SitePassword can generate a legal password in a few tries for all but 5 sites.

- Easybank passwords must start with 5 numbers, which SitePassword is unlikely to generate.
- Intellink disallows passwords that have any three characters or three numbers in a row, e.g., axqalkd3239x is not acceptable. SitePassword is unlikely to generate an acceptable password.
- ME Bank passwords consist of all numbers, but a given digit can appear no more than 5 times. There is only a modest probability that SitePassword will compute an acceptable 20-digit password.
- Onleihe: Your password is your birthday, and you can’t change it. SitePassword can store that password but clearly isn’t going to calculate it.
- Vancity Credit Union: Your password is all digits and must start with a 0. SitePassword will calculate a valid password for 10% of the nicknames you try.

⁴ <https://dumbpasswordrules.com/sites/>