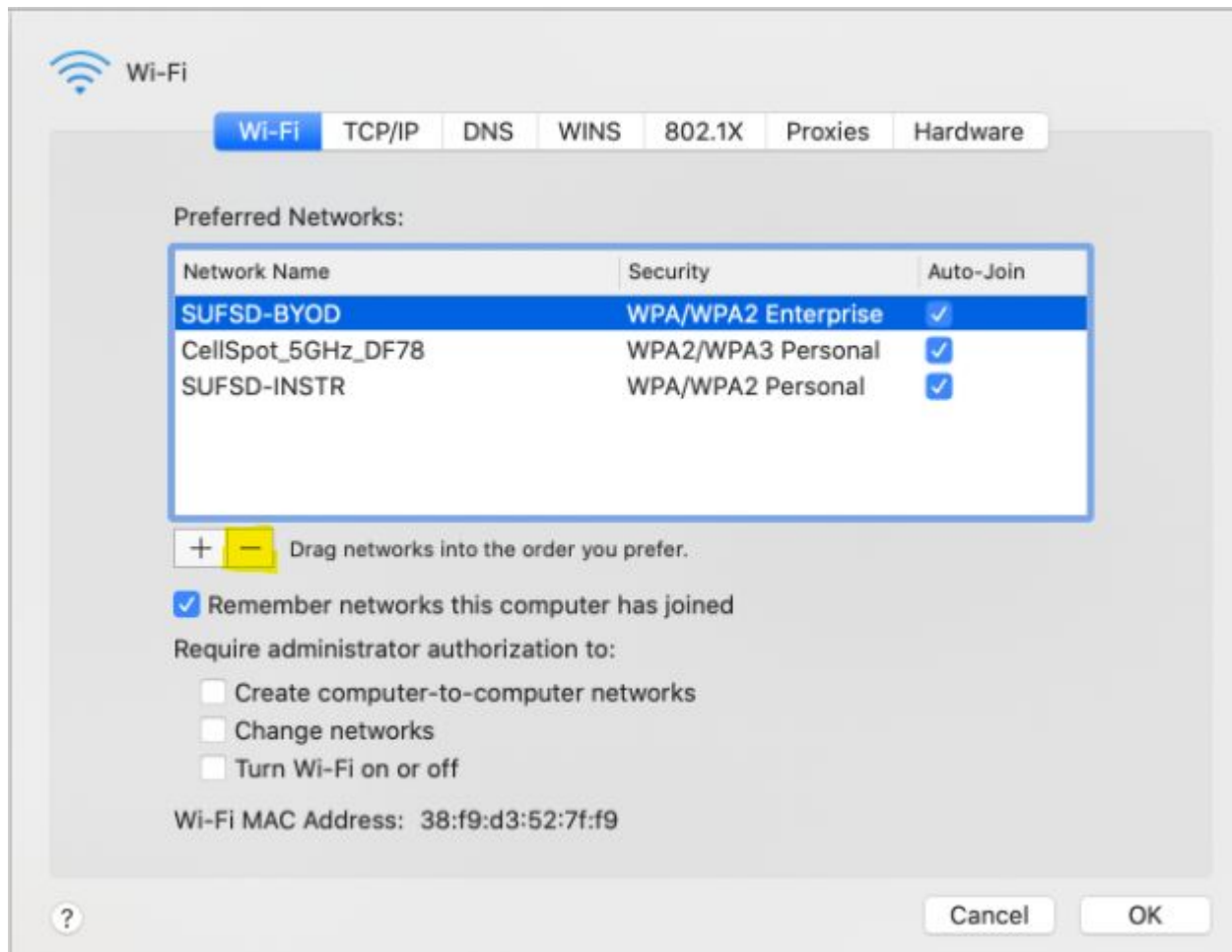


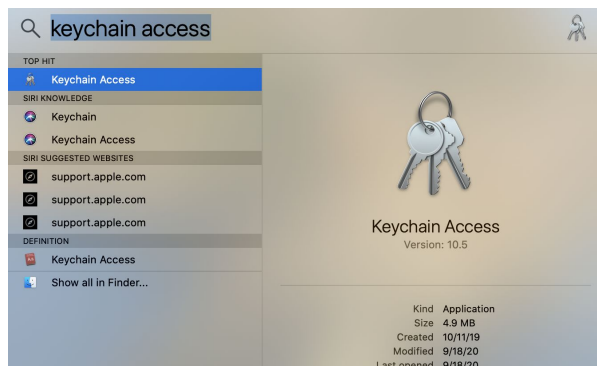
## Connection issues with BYOD on Mac

Sometimes users will be unable to connect to BYOD on an iMac or Macbook, the following details how to resolve this:

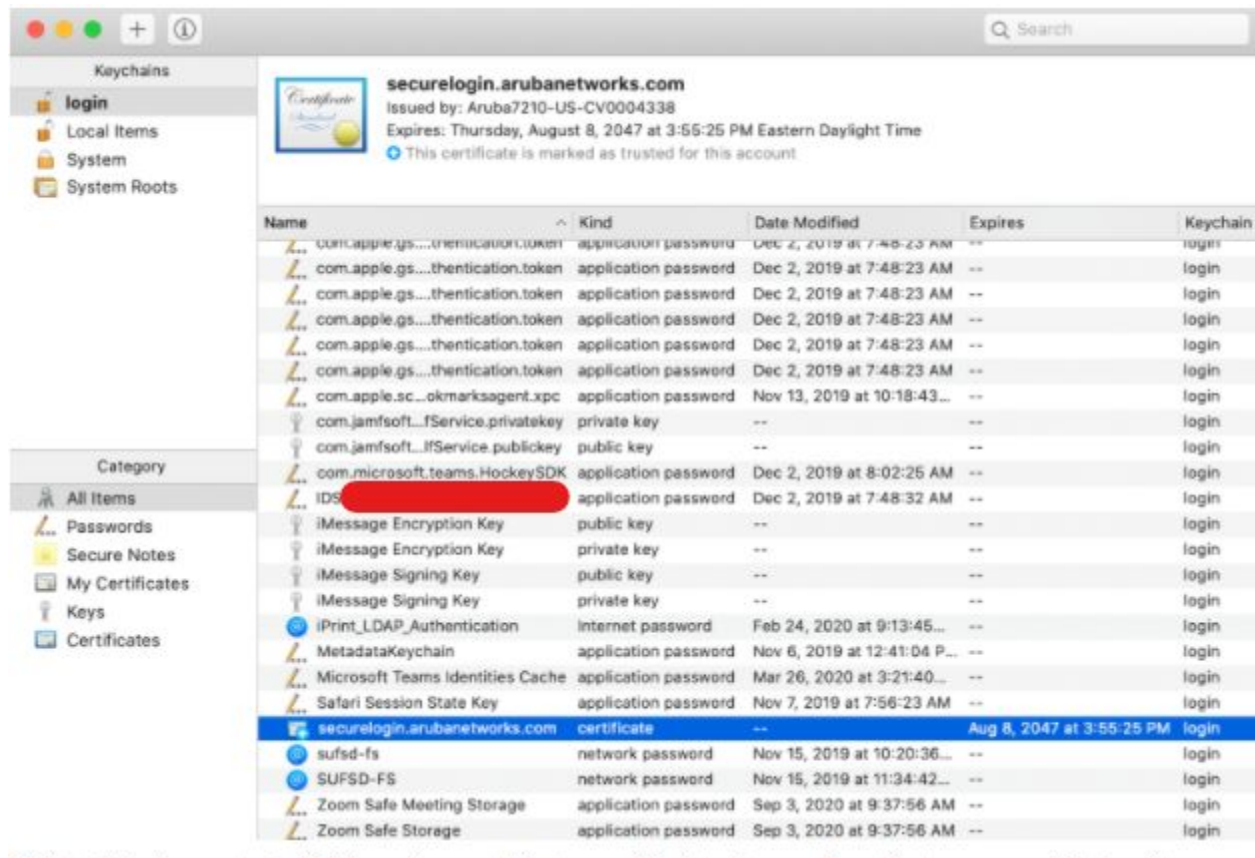
First go to System Preferences > Network > Wifi > Advanced, find SUFSD-BYOD in the Preferred Networks list and remove it using the - below the window.



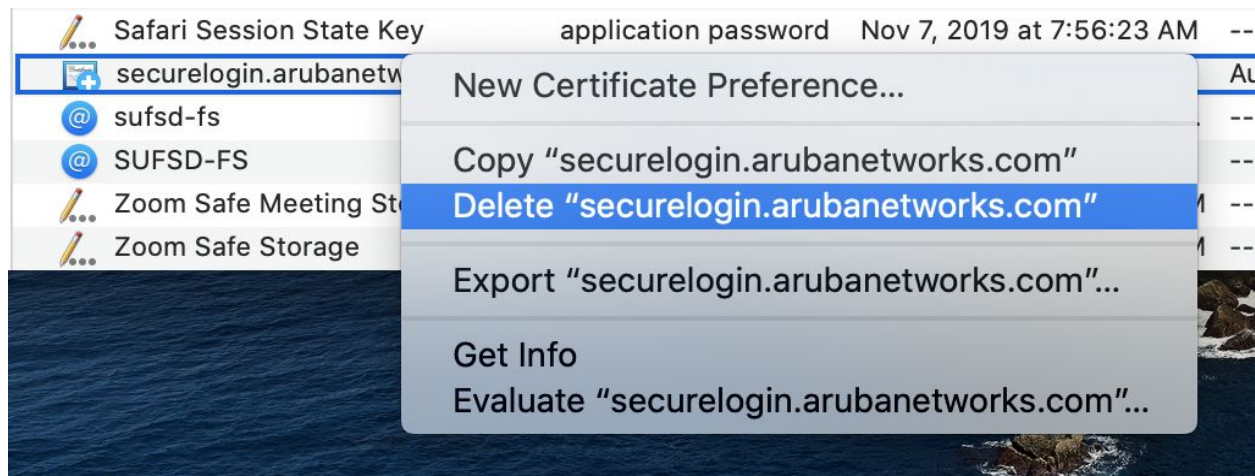
Next, launch 'Keychain Access' by searching with spotlight or by going to Finder > Applications > Utilities > Keychain Access



Locate the following certificate in the list of certificates: [securelogin.arubanetworks.com](https://securelogin.arubanetworks.com)

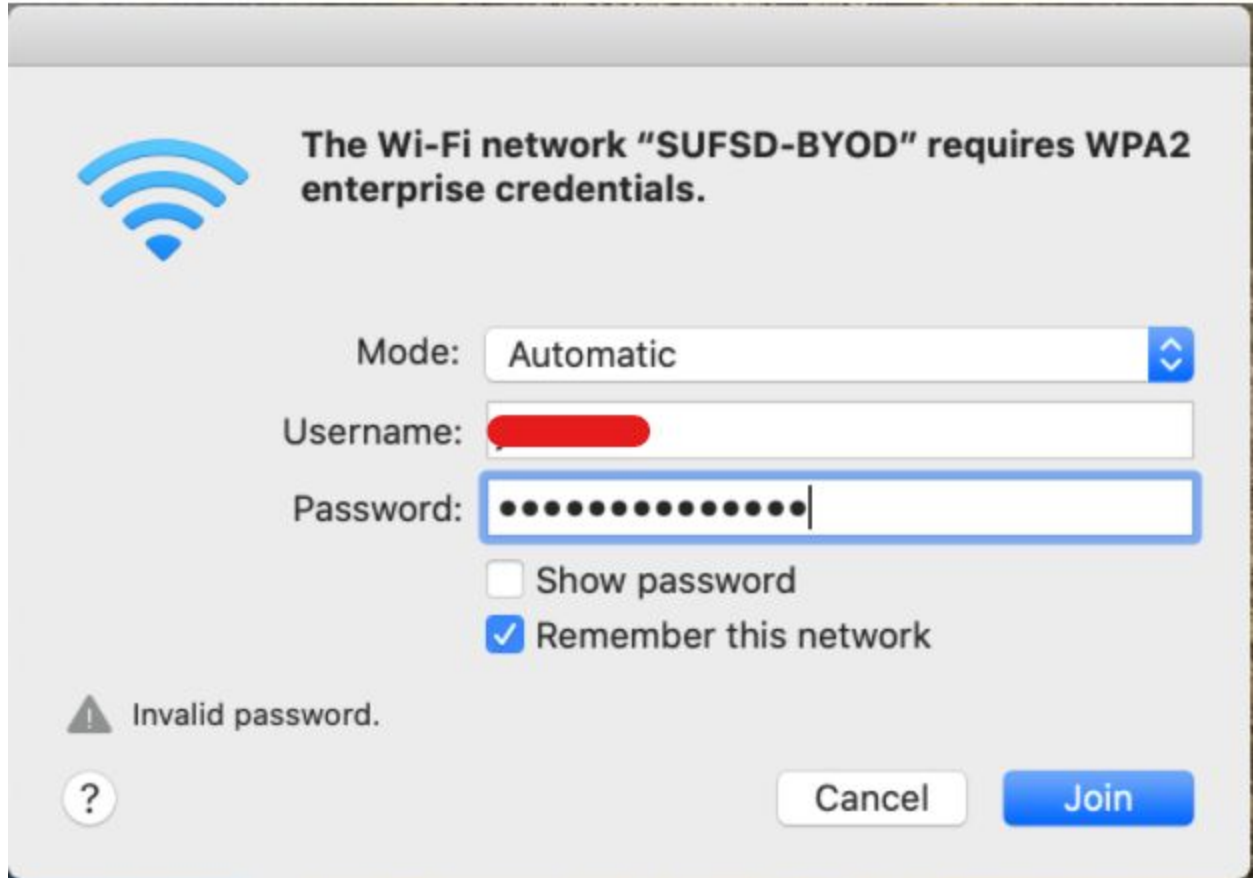


Right-click (or control-click) on the certificate and delete it - confirm that you are deleting it



## ***Reboot the computer!***

Log back in and select the BYOD network again. When prompted enter your Scarsdale username and password



The Wi-Fi network "SUFSD-BYOD" requires WPA2 enterprise credentials.

Mode: Automatic

Username: [Redacted]

Password: [Redacted]

☐ Show password

☒ Remember this network

Invalid password.

Cancel Join

You should now be prompted to confirm the certificate, click continue



Verify Certificate

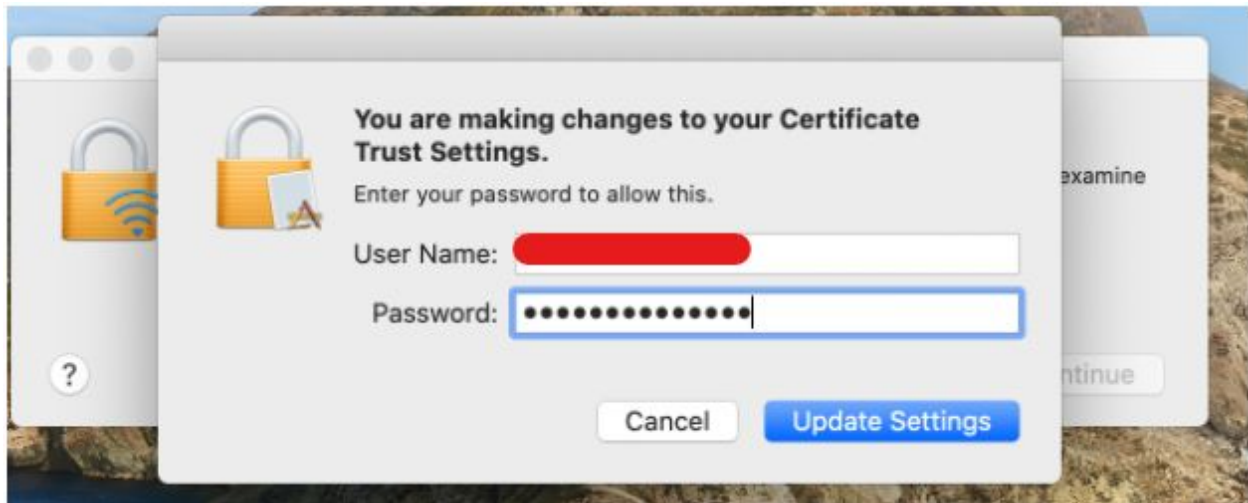
Authenticating to network "SUFSD-BYOD"

Before authenticating to server "securelogin.arubanetworks.com", you should examine the server's certificate to ensure that it is appropriate for this network.

To view the certificate, click 'Show Certificate'.

Show Certificate Cancel Continue

Confirm the settings by entering the Mac user password



User should now be connected to BYOD