Connection issues with BYOD on Mac
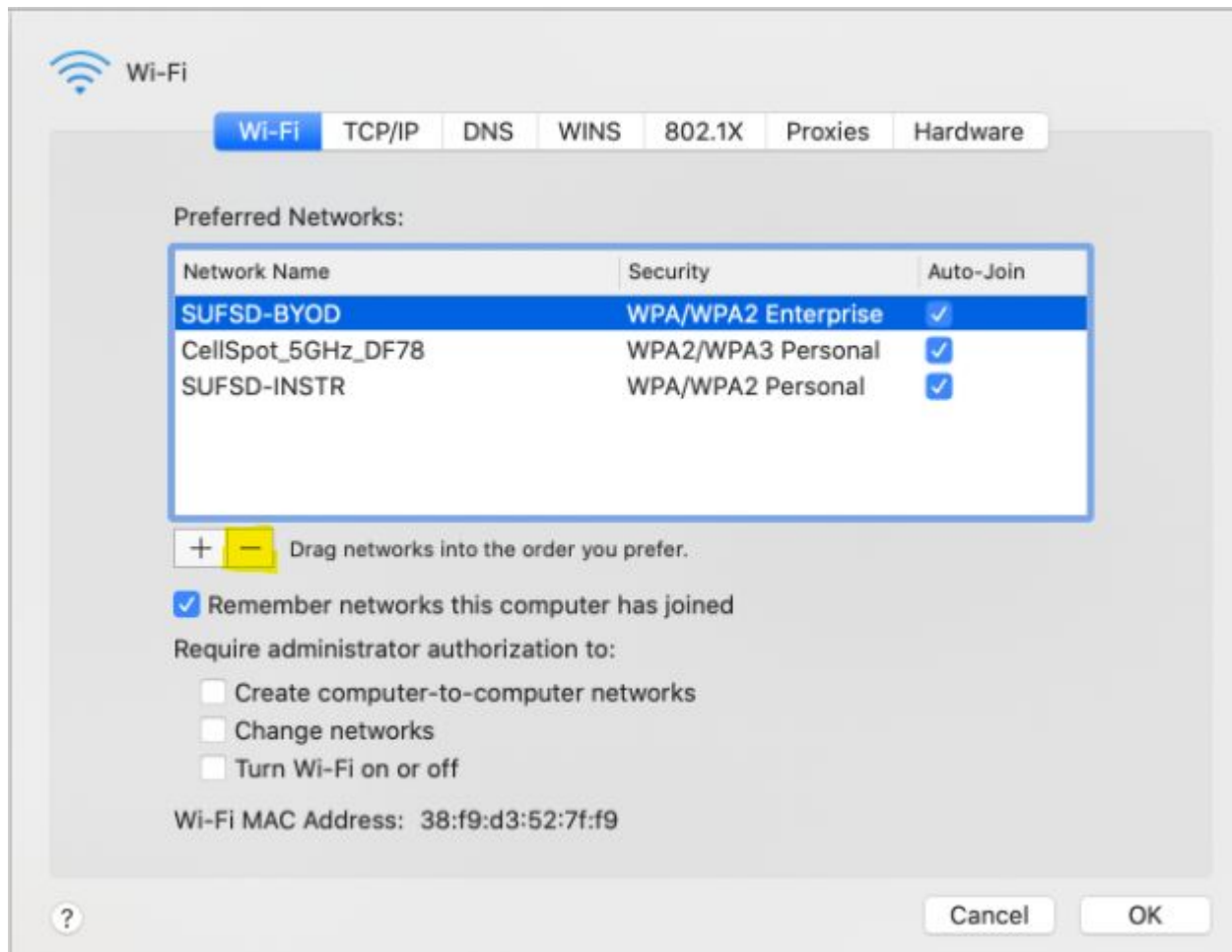
Sometimes users will be unable to connect to BYOD on an iMac or Macbook, the following details how to resolve this:
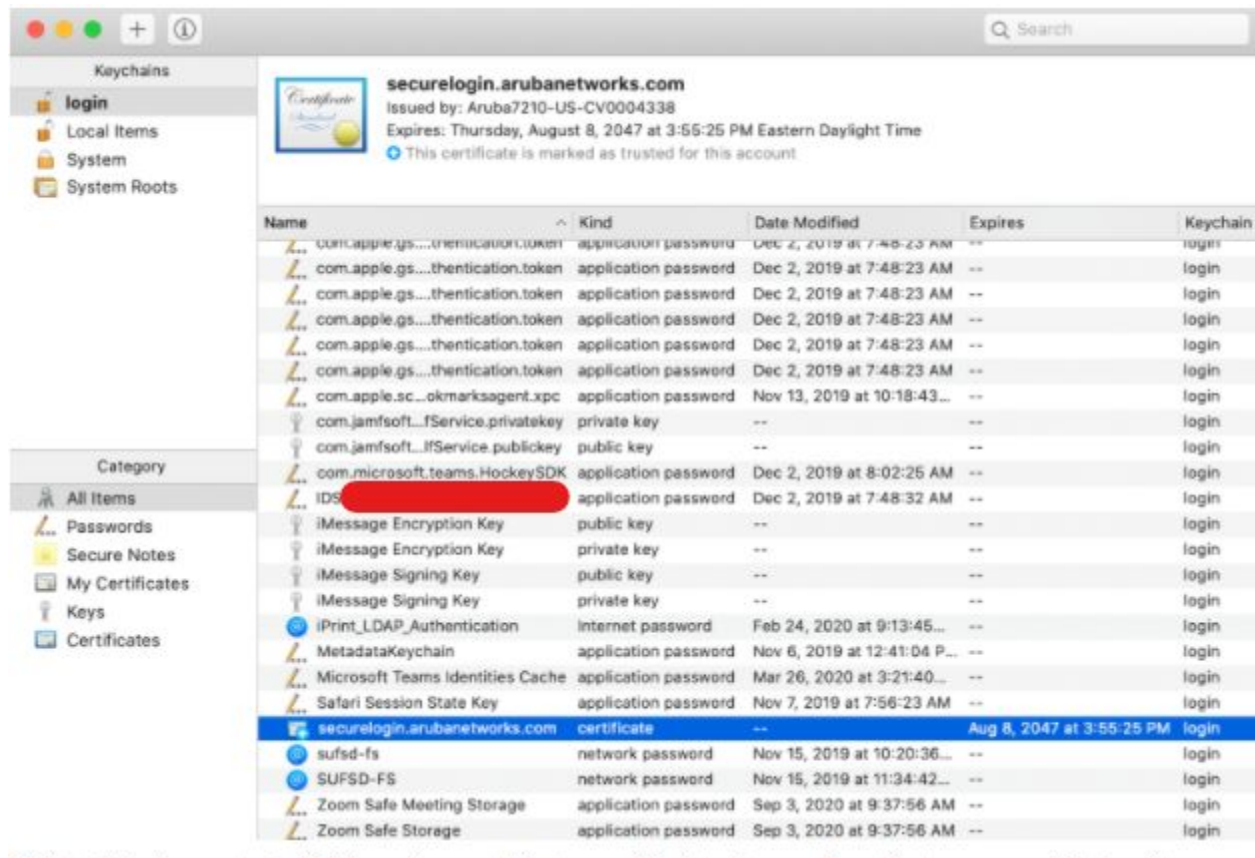
First go to System Preferences > Network > Wifi > Advanced, find SUFSD-BYOD in the Preferred Networks list and remove it using the **-** below the window.
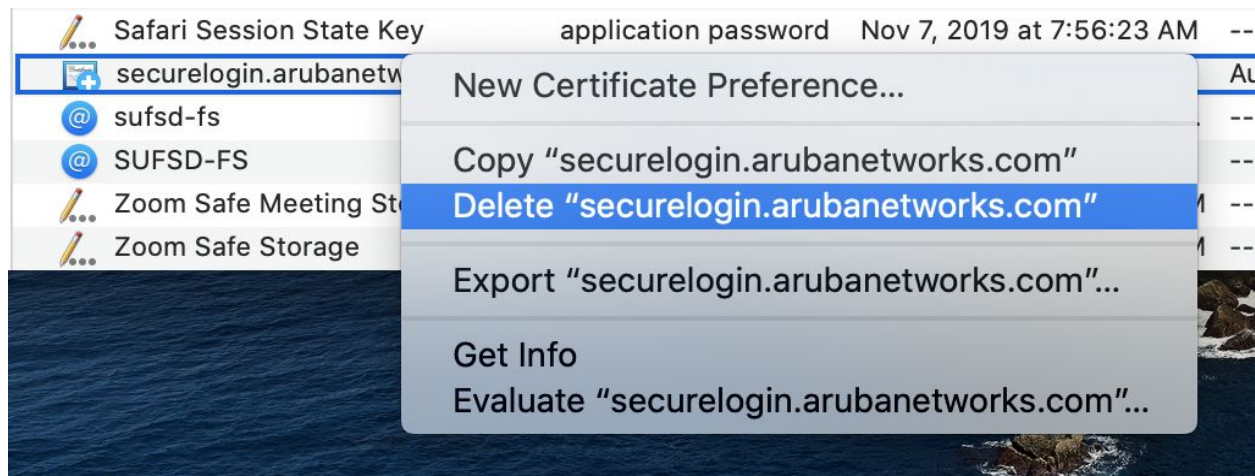

Next, launch 'Keychain Access' by searching with spotlight or by going to Finder > Applications > Utilities > Keychain Access
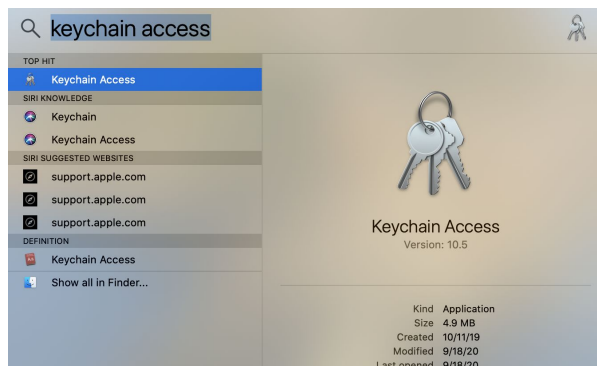
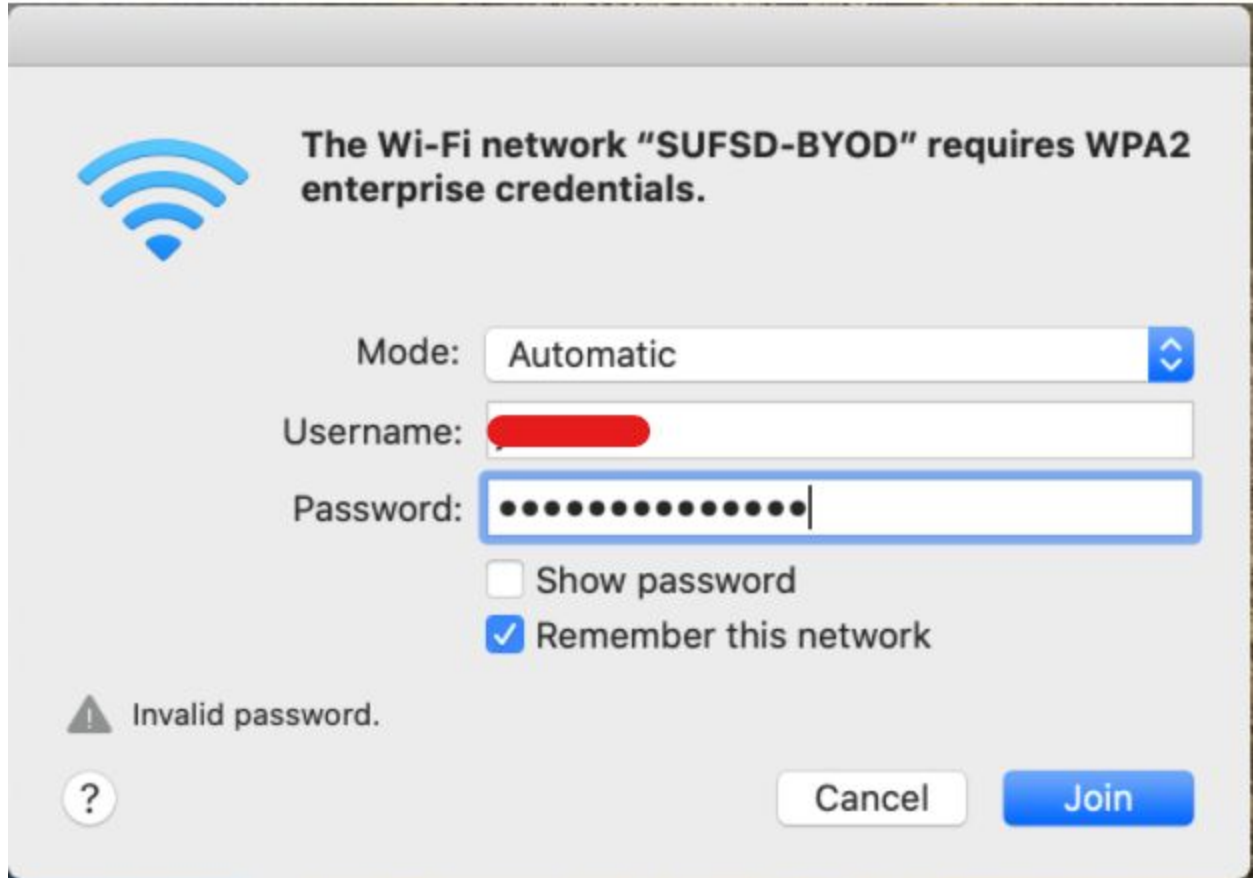Locate the following certificate in the list of certificates: securelogin.arubanetworks.com

Right-click (or control-click) on the certificate and delete it - confirm that you are deleting it

Reboot the computer!

Log back in and select the BYOD network again. When prompted enter your Scarsdale username and password

You should now be prompted to confirm the certificate, click continue

Confirm the settings by entering the Mac user password
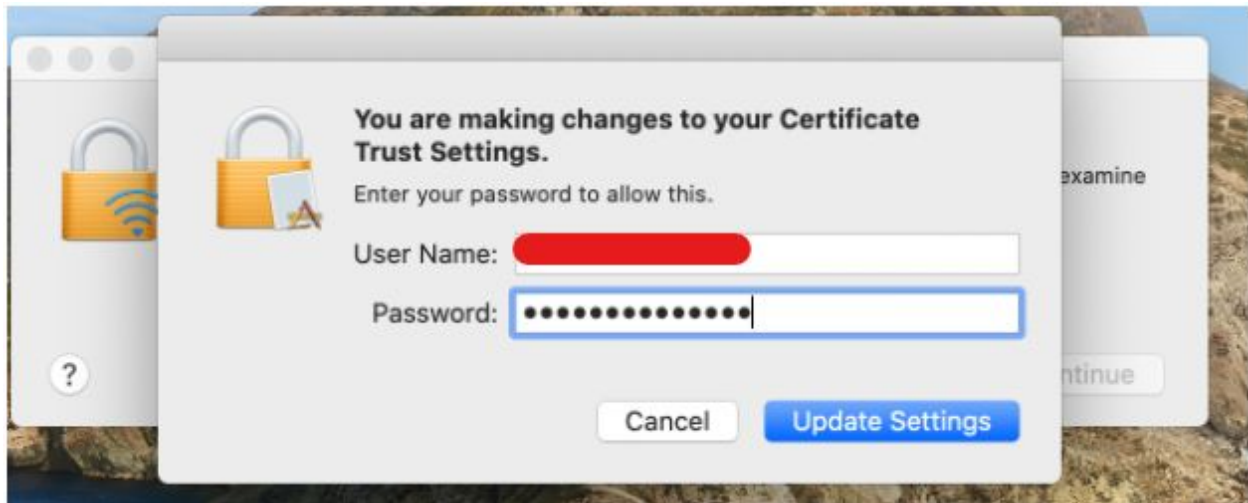
User should now be connected to BYOD