

Alan Dennis Kelsey

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Job Objective:

To improve business processes with creative solutions and industry standards.

Employment History:

- *NSN Solutions, Velma.com*,
Test Manager 06/16 to present
QA Analyst 02/16 to 6/16
- *Granbury Restaurant Solutions*, (acquired *Firefly Technologies* 10/10)
Technical lead. 01/08 to present.
Support Lead. 11/05 to 01/08.
Installer 10/05 to 11/05
- *Double Tree Hotels*, In the 4 years prior to 10/05 I worked as a maintenance mechanic, which is where I began my transition to IT.

Experience:

- 17 years combined tech. support for hotels, call center and university systems.
- Hardware, software, and network troubleshooting within Microsoft and Linux systems.
- Agile development processes.
- Manual, testing of web applications.
- Test automation using Selenium/WebDriver, Protractor, PhantomJs.
- Programming within async,synchronous, and OOP environments .
- Amazon Web Services.
- VMWare ESX.
- Continuous delivery/integration using Team City.
- Log analysis with Elasticsearch, Kibana, Logstash and Papertrail.

Educational Background:

- *Boise State University*, Boise, ID, Programming.
- *College of Western Idaho*, Nampa, ID, Math, Science.
- *Laptop Training Solutions*, Tigard OR, obtained A+, MCP.
- *Portland Community College*, Oregon City OR, Web development.
- *Clackamas Community College*, Oregon City OR, Sound Engineering.
- *Ridgecrest High School*, Nampa Id, High School Diploma, 9/00.

References available upon request