

Meeting virtual and Face to Face

Team Benzene

27/11/2024

Content Slide – Title



- Meeting Etiquette
- Face to Face Meeting
- Meeting Virtual

Meeting Etiquette-Face to Face



What is meeting Etiquette?

- The **standard of behavior** expected in the workplace during meetings.
- Meeting etiquette is important to respect others time and project a professional image.
- Good meeting etiquette shows dependability and that the subject matter is valued by all attendees.





• Rule 1

Confirm or **acknowledge** your participation to join when you have been sent an invitation to attend the meeting.



• Rule 2: Be punctual

That's right, show up **on time.** Rather, show up early enough to get settled at the location.

If you are late, proceed quietly and with the least amount of interruption of taking your seat.

The objective is to **NOT BE LATE!**

Do not expect others to fill you in during or after the meeting.





• Rule 3: Meeting Leader

Keep your work status/presentation equipment **ready to go** by start of meeting.





• Rule 4: Don't interrupt

Don't interrupt **the presenter** while he is speaking. Only speak once other has completed his part.

Don't interrupt **other attendee**s. Wait your turn for the full conclusion of that individual's input and the response from the speaker



• Rule 5: Mute electronics

Turn on vibrate or turn off completely.

If you forgot to turn off your phone, don't answer your phone while in the meeting.

Do not text.

Do not check emails.





Rule 6: Questions

Do **not blurt** your question out in the middle of the presentation.

Keep your questions simple, direct, and brief.

Ask one question at a time and wait for the answer.





• Rule 7: Actively listen

Pay attention to the information the speaker is addressing, and

The questions of the other participants so that your question does not repeat what was already covered.

Rule 8: Remain composed

Do not tap your pen, flip through material, tap your foot, fuss, fidget, or conduct yourself in a way that is distracting to others.







Rule 9: Attend the entire meeting

If you must leave early, send notification prior to the meeting and receive confirmation.

Stick with meeting timeline.

Start on time!

If the meeting is scheduled for 30 minutes or an hour, stay true to your meeting timeline.

End on time

• Rule 10: Create an agenda

Distribute agenda to participants prior to the meeting.

Stay on topic to the agenda.





Rule 11: Conduct yourself professionally

Do not use profanity or slang.

Be polite.



• Rule 12: Meeting conclusion

As a participant, thank the speaker, coordinator, meeting leader (this could be just one person).

As the meeting leader, follow-up with participants, circulate list of action items, resolutions, and issues that remain open.

As the participant, complete tasks assigned to you and without delay.

As the meeting leader, thank people for attending.

As the meeting leader, request feedback.

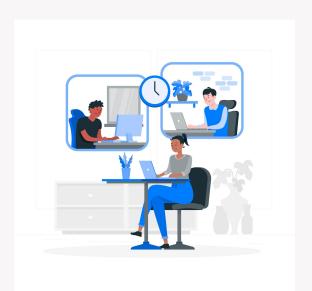
As the participant, provide your feedback



Planning

As a team, or majority of the team, agree upon a consistent virtual meeting day and time.





Pre meeting

Project manager should decide **how to virtually host** the meeting.

Determine what the **meeting goals and agenda** will be and verify with other important team members.



Pre meeting

Project manager should **send out a email invite/reminder** about the meeting.

Give RSVP deadline.

Send the agenda.

Double check spelling and grammar.

Send invites to correct team members.





Pre meeting

Invited meeting attendees should RSVP in a timely manner.

Inform the project manager or meeting facilitator of extra notes or content for meeting agenda(if needed)

Notify if you will be late.

Notify if you cannot attend.



Pre meeting

The manager **should be online** at virtual meeting location **5-10 minutes** before start time.



Pre meeting

Meeting attendees should make sure that all **equipment is working** ahead of time.



Meeting time

Attendees should **arrive** a **few minutes before** or exactly at the start time.

Dont

Show up late without telling anyone.

Be unprepared with what the meeting is about.

Manager must make sure everyone's **speakers and microphone** work properly.

Do's

Briefly go over meeting agenda.

Remind attendees about virtual meeting etiquette.

Give an estimated end time for the meeting.





Attendee Do's

Focus on the meeting, eliminate distractions.

Mute your cell phone

Mute your microphone when you are not speaking.

Use the chat box to write questions or comments.

Be prepared to present your work.

Know how to operate virtual meeting tools.

Attendee Dont's

Get off topic.

Shout into microphone.

Be unprepared as to what is going on.

Be unprepared to operate virtual meeting tools.





Post Meeting

Project Manager should wrap up the meeting and give a reminder for the next meeting.

Should follow up by sending out the **meeting summary** to team members no later than a day after the meeting. This will also keep members who were absent **on track and in the loop**.

Team members do's

- Work that was assigned.
- Contact team members or the project manager for help.
- Prepare work or progress to report at the next meeting.





Post Meeting

Project Manager Dont's

- Push your work or duties off onto others.
- Take too long to follow up and send out meeting notes.
- Prepare for next meeting.

Project Manager Do's

- Prepare for the next meeting.
- Update files, calendars.
- Be available to help and answer questions.





Thank you!