

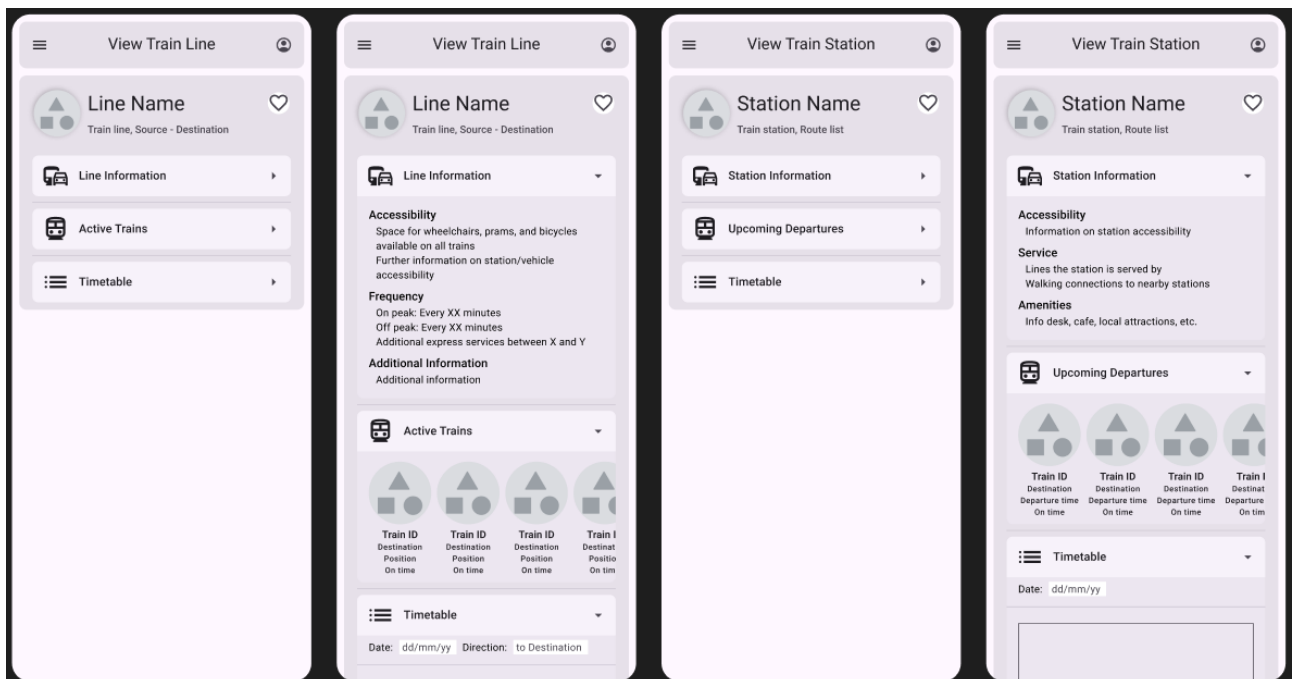
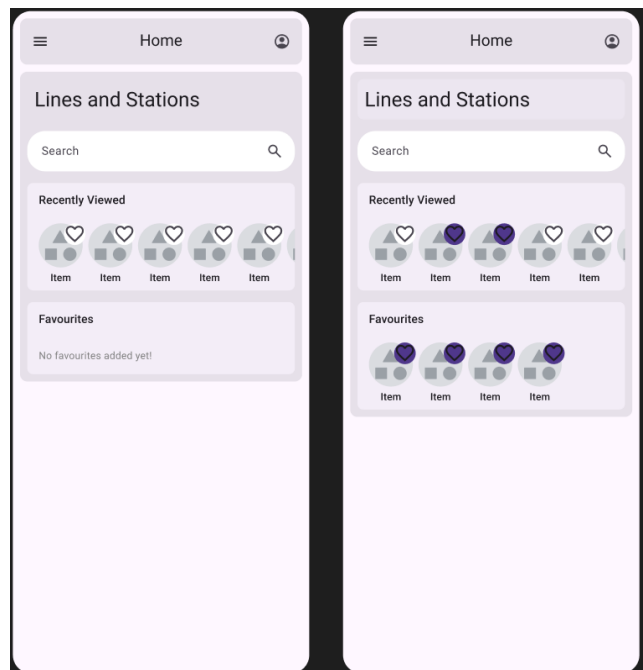
Wireframing

For this assignment, I wanted my 3 tasks to show a more fully fleshed-out version of one similar group of tasks: retrieving information about lines and stops/stations. The aim here was to design for multiple distinct use cases (novice/experienced users, different levels of urgency, and different types of information required), catering to all of those needs in an efficient way.

This focus on one singular system means the app as a whole is not especially fleshed out. In the final product, there would be other sections above and below the Lines and Stations section on the homepage, such as a trip planner, a news feed for updates to services, etc.

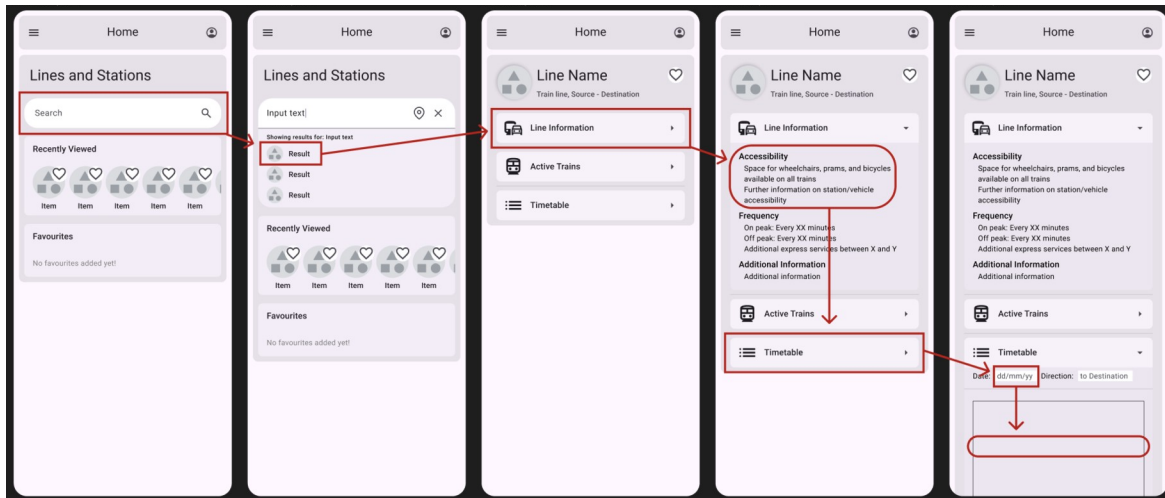
To right: “Lines and Stations” section of homepage, with variants for a less experienced and more experienced user.

Below: Example information pages for a train line and train station (there are further variations on this for bus routes and bus stops). Accordion menus are shown open and closed. Note that similar information is found in similar locations on each page.

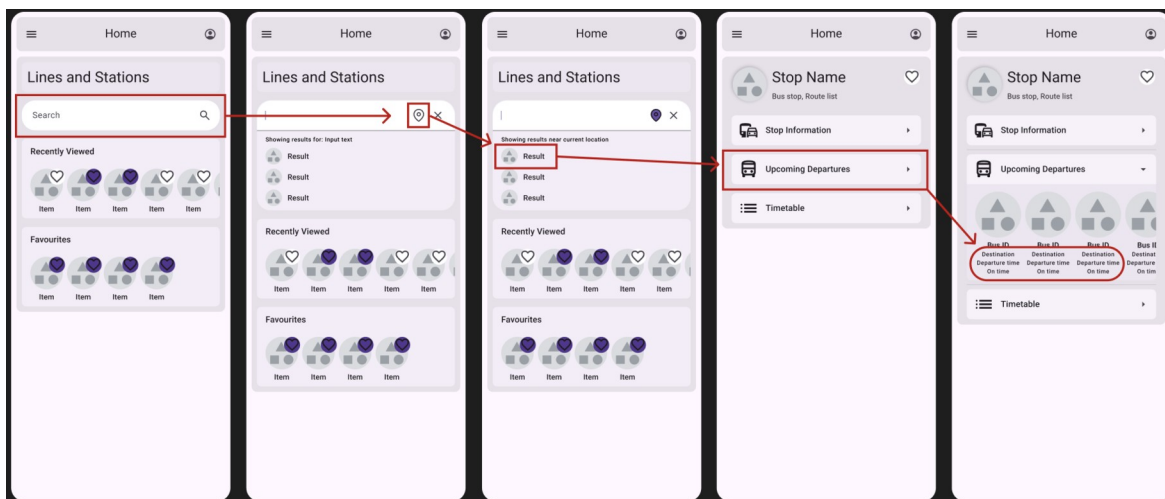


User Flows

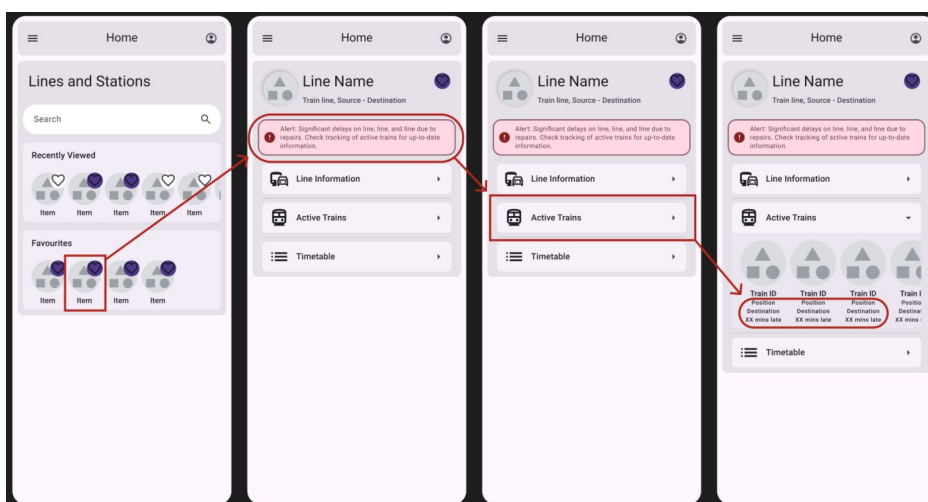
Here are user flows through the wireframe for the 3 tasks I outlined earlier.
Sharp corners indicate user interaction, rounded corners indicate information access.



Task A: Alex Singh (cycling trip)



Task B: Laid-back Lisa (leaving bar)



Task C: Busy Billie (delays due to storm)