

Alanna Pasco

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EDUCATION

Northeastern University

Candidate for M.S. in Computer Science

Exp. Graduation May 2022

B.A. in International Affairs, minor in Computer Science

August 2020

Relevant Coursework: *Fundamentals of Comp Sci; Discrete Structures; Object-Oriented Design; Software Development; Computer Systems*

Bunker Hill Community College

A.A. in Linguistics and World Studies

May 2016

Awards: Foreign Language Departmental Award; Academic Excellence Award; GPA 3.8

PROFESSIONAL EXPERIENCE

The Boston Foundation

Grants Management Intern

July 2020-Present | Boston, MA

- Process and track up to 40 grant payments each week
- Support the Grants Management System software design and implementation project

Northeastern University Dialogue of Civilizations Global Experience

Program Assistant

May 2017-April 2020 | Amman, Jordan

- Co-led international experiential study abroad program to Jordan for up to 38 students for three program iterations
- Responded efficiently to student inquiries regarding local logistics and academic assignments
- Developed students' cultural competence through weekly informal chats where students reflected on experiences
- Designed and implemented program's first student feedback channel and adjusted programming in response to it

Apple Inc.

Specialist

Oct 2014-May 2016; Dec 2019-Feb 2020 | Cambridge, MA

- Created energy around Apple products by engaging with up to twenty customers per shift
- Awarded for contribution to loss prevention by collaborating with Cambridge Police to curtail theft
- Built relationships with a team of forty staff by delivering and receiving constructive feedback daily

United Nations High Commissioner for Refugees

MENA Policy Unit Partnerships Intern

August-December 2018 | Amman, Jordan

- Conducted research and presented data for meetings with private and public sector partners
- Drafted progress reports on roundtables to be sent to UNHCR headquarters in Geneva
- Monitored and updated social media sites

Tatte Bakery & Cafe

Shift Lead

July 2016-May 2018 | Cambridge, MA

- Identified the need to improve refrigerated product rotation; Planned, developed, and executed a sustainable operational solution, leading to reduced waste and a higher quality product
- Support store function by submitting daily supply and inventory orders in a timely manner
- Responsible for handling finances, regularly submitting bank deposits and counting safe

SKILLS & INTERESTS

Language: Intermediate Arabic; Beginner Spanish

Technical Skills: Java; Python; Javascript/HTML/CSS; Git/Github

Professional Interests: Linguistics; Global Justice; Computer Programming