6 Parklands View Firhouse,
Dublin 24

Mobile:0853512463

Email: alannahmcgrane@hotmail.com

# **Education and qualifications**

2015-present Studying Bachelor of Science in IT Management (honours Level 8)

Expect to graduate 2019.

2007-2013 Sancta Maria College. Leaving Certificate Achieved. Honours: Maths C, English C,

Irish D, Home Economics B+, Chemistry B+, Business Studies C+, French C.

### Experience

2014-2017 Sales/Stockroom Assistant, JD Sports, Dundrum for three years

- Customer care, assistance and service
- Teamwork, achieving goals and targets
- Dealing with cash throughout the business day
- Stock handling intake, delivery reports and stock check using Excel

2017-2018 Sales Assistant, Supervalu, Knocklyon

- Customer Care, assistance and service
- Teamwork, achieving goals and targets
- Dealing with cash throughout the business day and cashing up at the end of the night.
- Dealing with customers, complaints and answering shop phone for deliveries.

2018- August 2018 Business Analyst, Total Produce

- Testing Software
- Running applications and fixing bugs
- Organising meetings and skype calls

#### **Interests and Achievements**

- Gaelic Football- I currently play for my local team, Women seniors. Coached under 18 school basketball team in 2014, I was responsible for selecting and motivating players. Organising training twice a week and arranging matches.
- Full Driving Licensed Achieved.

#### **Soft Skills**

- Communication Skills
- Time management Skills
- Organizational Skills
- Self-motivated
- Team player
- Ability to work under pressure
- Leadership

## **IT Skills**

- Java, pseudo-code
- Program testing and debugging
- Python, Windows Power shell, Linux
- GitHub
- Excel, Microsoft Word and PowerPoint
- HTML and CSS
- Using Sql to manipulate data into a database (e.g. Oracle)
- Develop and test small networks, configure networks using Cisco