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# JETIQUETTE.THE CUSTOMER EXPERIENCE AND YOU



iUniverse, United States, 2008. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.How do people in customer service adopt the frame of mind that allows them to provide exceptional service? It s called Jetiquette. At the age of nine, Gailen David dreamed of a career in the airline industry. Armed with a notebook, telephone and official Airline Guide he began booking travel for friends and family. With an unwavering confidence...

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- Authored by Gailen David
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