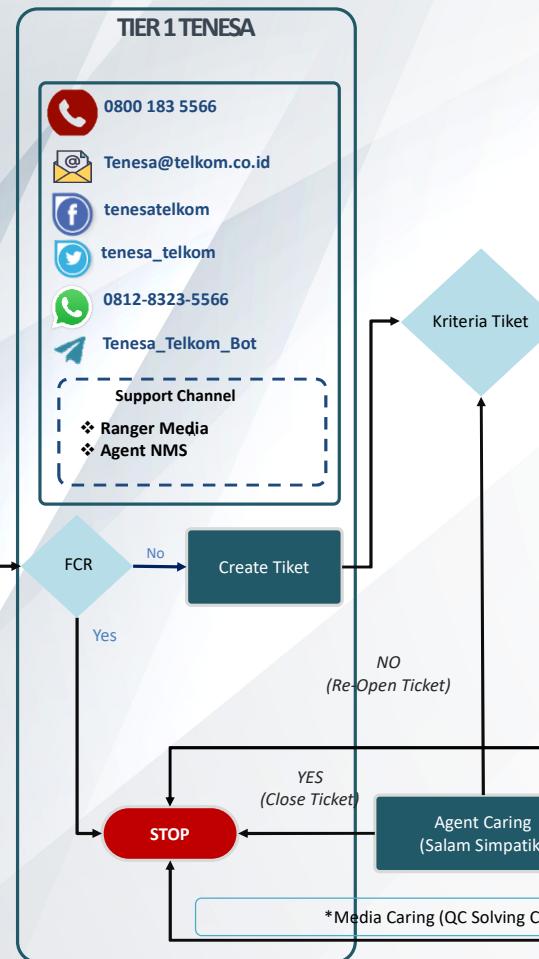


# BISPRO TENESA (ASSURANCE)

## COMPLAIN HANDLING



## INCIDENT HANDLING

