

Name	Heuristic Violated	Description	Suggested Fix	Severity Rating(0-4)
Jared	Flexibility and efficiency of use	There's no real functionality to allow frequent users faster access.	Perhaps make logging in go directly to the most frequently used sub directory, or most frequently accessed device in devices/favorites	2
Jared	Aesthetic and minimalist design	Details page has mostly machine statistics, but it takes up the majority of the screen, and all the info may not be relevant to every user.	Only have the most relevant details listed, have an option for further details, ie another button	1
Jared	Aesthetic and minimalist design	The calendar defaults to the month view, displaying only the days in the month.	Change it so it lists a 3 day view, Today, Tomorrow, and the day after, with hours listed (similar to google calendar), or allow for an option to choose	1

			which type of view to default to.	
Jared	Error Prevention	Currently no prevention of one user locking the device if another has it scheduled for an overlapping time period.	Add a popup error message stating the conflict, with perhaps a contact user option to discuss the scheduling conflict.	2
Jared	Help users recognize, diagnose, and recover from errors	The repair icon is a bit ambiguous and doesn't directly lead a user to what s/he should do next.	If a device is in need of/under repair, scheduling and locking should be blocked, and support should either auto open or be more apparent.	2
Jared	Help and Documentation	The Lock button is still a bit ambiguous as to what it's function is to a first time user.	Add a popup help text, or instructions for how to properly use the lock function in tandem with the scheduling.	3
Jay	Match between system and the real world	The calendar does not include year	Add a year selection droplist to the calendar	3

		selection, which might make user confused when they are in December and want to book a time in January next year		
Jay	User control and freedom	Currently no logout button for users	Add a logout button at the right of the login button and it only show when the user logged in	3
Jay	User control and freedom	When user click the back button in support page, it will always go back to main page, so if a new user is in device details page and click the support by mistake, s/he cannot go back to device details page by clicking the back button in support page	Add a connection of back button to device details page, so when the user click the support button from device details page, s/he can go back to it by clicking back button.	1

Jay	Flexibility and efficiency of use	Expert users have no way to have faster access to what they need	Perhaps add history function to personal account and notifications of saved devices and events when logged in.	1
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