

Alan S. Wagner

(701-212-9576)

AlanWagner101@gmail.com

1000 n 5th st, Minneapolis, MN 55411

Employment

The Window Store Home Improvements

Aug 2015 – Present

Canvass Team Lead, Marketing Coordinator

St. Anthony, MN

Bluestem Brands

Aug 2014 – Aug 2015

Customer Service Rep, Trainer, Team Lead, Quality Assurance

St. Paul, MN

Tech Mahindra

Sep 2013 – Aug 2014

Quality Assurance, Trainer, Team Lead, Customer Service Rep

Fargo, ND

Drunken Noodle/ Wasabi

May 2011- Sep 2013

Manager, Trainer, Server, Cook, Dishwasher, Sushi Prep, Host

Fargo, ND

CSD Relay

May 2011- Nov 2011

Communications Assistant

Moorhead, MN

Johnny Carino's

May 2010- May 2011

Host, Bus Boy

Fargo, ND

Skills

- Proficient in HTML, CSS, and JavaScript.
- Knowledgeable in libraries such as jQuery, Bootstrap, and Firebase.
- 7 years management/ leadership experience.
- 10+ years of customer service experience.
- 5 years of sales experience.

- Conflict resolution specialist.
 - Take pride in doing my job well.
 - Enjoy helping people.
 - Very fast learner.
 - Great problem solver.
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Hobbies

- Musician
 - Web Design
 - Reading
 - Drawing
 - Outdoors Activities (hiking, kayaking, biking)
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Education

University of Minnesota
Coding Boot Camp

2018 – 2019

Central Cass High School
High School Diploma

2005-2009

References

Joe Einbinder

Ad Manager
The Window Store
612-916-2677

Matthew Peterson

Kitchen Manager
Drunken Noodle/Wasabi
701-866-9575