

Alan Wagner

Email: alanwagner101@gmail.com | Phone: 701-212-9576 | Minneapolis, MN 55411

Github: [Click Here!](#) | LinkedIn: [Click Here!](#) | Portfolio: [Click Here!](#)

Multidisciplinary Full Stack Web Developer with a passion for problem solving and adapting to new and challenging tasks. Adept at working independently as well as collaborating with others to create intuitive and well thought out user experiences as well as clean and easy to read code for future developers. Bring leadership and communication experience from a decades worth of relentless attentiveness and work ethic. Prepared to exceed expectation and create a real and lasting influence on my future employer.

Technical Skills:

Languages: HTML5, CSS3, JavaScript, jQuery, Node.JS, Express.JS, Handlebars, JSON.

Databases: mySQL, Google Firebase

Others: Git, Bash, Bootstrap, NPM, Heroku, Microsoft Office

APPLICATIONS BUILT

Friend Finder

- The purpose of this site is to create an app that allows you to fill out a quick survey and find friends with similar temperaments.
- mySQL, JavaScript, Express.js, HTML, CSS, Bootstrap, API, JSON
- <https://thawing-crag-75891.herokuapp.com/>

Word Constructor

- Command Line program that utilizes constructors to create a hangman like game.
- Node.JS, JavaScript
- Video tutorial: https://www.youtube.com/watch?v=fbwW_cLI4w4
- Code: <https://github.com/alanwagner101/Constructor>

Rock Paper Scissors

- Multiplayer online rock, paper, scissors game allowing two players to play and chat.
- Detects when a player joins or leaves.
- HTML, Bootstrap, jQuery, and Google Firebase
- <https://alanwagner101.github.io/RPS-Multiplayer>

NaPS App

- National Park Service application that allows the user to search for parks and campsites and what to expect upon arrival.
- Uses the NPS, NASA, and Weather channel API to retrieve relative information.
- HTML, Bootstrap, jQuery, API, JSON
- <https://alanwagner101.github.io/Project1/>

GIPHY App

- Application that allows the user to search for groups of gifs based off of user inputted key words.
- Save your favorite searches in buttons for later use.
- HTML, Bootstrap, jQuery, API, JSON
- <https://alanwagner101.github.io/GIPHYapp/>

RELEVANT EXPERIENCE

The Window Store Home Improvements, St Anthony, MN

Canvass Team Lead/ Marketing Coordinator , 2015 - Present

In charge of designing and implementing marketing promotions as well as training and coaching the canvass department employees. Spent a lot of time talking to other employees and homeowners making sure to deliver a good experience for the customer but also ensure the better interests of the company. Refined my leadership and communications skills while working here.

Bluestem Brands (Fingerhut), St Paul, MN

Trainer, Quality Assurance/ Team Lead , Specialty line rep, and CSR, 2014 - 2015

Helped drive the initiative to train in at home reps in the Minneapolis/ St. Paul area. Training took place both in person in a class environment as well as remotely from my home office in a conference call/ screen sharing environment. I also was in charge of a team of customer service reps (ie; listening to calls, coaching, keeping track and logging stats), and during downtime would run the specialty line (ie; taking irate or upset customers phone calls and resolving the issue for them).

Tech Mahindra (Fingerhut), Fargo, ND

Trainer, Quality Assurance/ Team Lead , and CSR, 2013 - 2014

Started a test pilot for Bluestem Brands in an effort to bring more of the sales and customer service reps back onshore. I was in charge of training in all new hires as well as managing a team of representatives (ie; listening to calls, coaching, keeping track and logging stats). This job ultimately lead to my moving to St. Paul and helping the company out directly (see above).

Drunken Noodle/ Wasabi, Fargo, ND

Manager, server, line cook, sushi prep, FOH, and dishwasher, 2011 - 2013

Ran up the ranks quickly here starting as a dishwasher, then moving up to front of house (FOH) and so on until I had worked every position wherein I was promoted to manager with the responsibility of opening, closing, counting cash registers, making the employee schedule, and keeping track of and ordering stock. This job is a prime example of my work ethic and drive to succeed no matter what position i am in.

Selected Contributions:

- Within 1 year of starting working my way up from dishwasher to manager (Drunken Noodle/ Wasabi).
- Starting as a sales rep and being promoted to head trainer within 2 month of work (Tech Mahindra).
- Being asked to move to St. Paul to help train at home agents directly for Bluestem Brands which included a raise.
- Working as a canvasser and then being promoted to a Team Lead and later the Marketing Coordinator within 7 months of working.

QUALIFICATIONS

- 7 years management/ leadership experience.
- 10+ years of customer service experience.
- 5 years of sales experience.
- Conflict resolution specialist.
- Take pride in doing my job well.
- Enjoy helping people.
- Very fast learner.
- Great problem solver.

EDUCATION

University of Minnesota, St. Paul,
MN

Full Stack Web Development Bootcamp

An intensive 24-week long boot camp dedicated to designing and building web applications. Skills learned consisted of HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handlebars JS, & React Js.