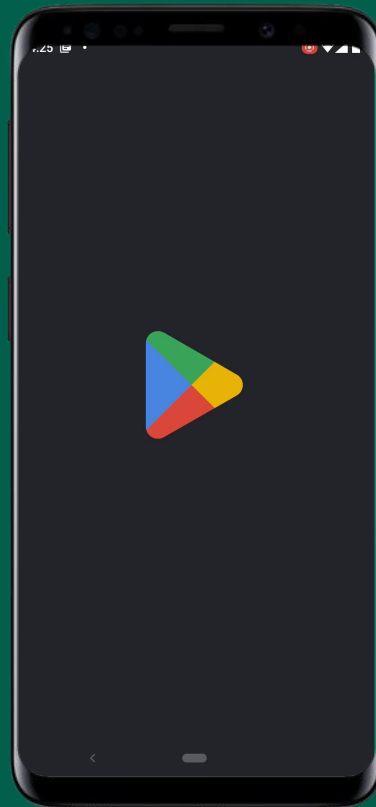


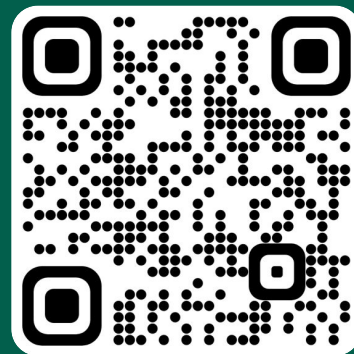
Hello,
We are

loop

We've got you covered.



Scan to download
the Loop app



We do this
at scale →

240K+

Lives
insured

18K+

Doctor
consultations

50K+

Health
chats

30+

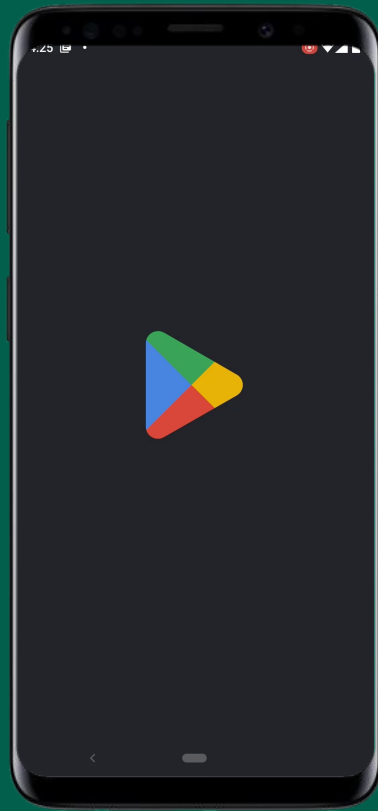
Doctors at
Loop

8K+

Claims
passed

240+

Wellness
events



Let's all download
the Loop app



Don't just take our word for it.

“We had Loop's support by our side at 3AM. Amazing service.”

- **AUGUST 08**

Loop member's child was running high fever. His father got in touch immediately with their medical advisor via Loop app.

- **AUGUST 09-11**

Loop doc found the nearest cashless hospital, checked him in with a reputed specialist and ran required tests. The reports were sent on the app. The patient was diagnosed with dengue.

- **AUGUST 19**

Our claims specialist was by the family's side helping with the discharge at zero payment!



Loop is **with you and your family** at every step



We provide a flexible
and comprehensive
health policy



Help during
hospitalization and
with claims



We will also help you
stay healthy

Your Insurance Details

Benefit	Details
Insurer	Care Health Insurance
TPA	Care Health Insurance
Family Definition	Self + Spouse + 4 Kids
Policy Period	28th June 2023 - 27th June 2024
Sum Insured	2L, 3L, 4L, 5L

This covers standard hospitalisation



Your policy provides cashless or reimbursement of expenses up to your sum insured related to →

- Room, boarding, and nursing fees
- Doctor Fees
- Intensive Care Unit (ICU)
- Surgical fees
- Operating theatre
- Anesthesia and oxygen
- Pre- and post- hospitalisation expenses
- Drugs and medicines consulted
- Tests performed at the hospital
- Dressings, ordinary splints, plaster casts
- Costs of prosthetic devices if implanted
- Organ transplantation charges

Reimbursement available at any hospitals or nursing homes in India having registration certificate with a minimum of 15 beds in metro cities and 10 beds outside metros.

Cashless facility available in cashless hospital network.

.

Room rent & restrictions

For normal hospital room : No limit

For ICU room : No limit

Should you opt for a room of higher category, you are responsible for bearing the additional proportional charges associated with such room.



Daycare procedures are covered

There are **130+** daycare procedures you can take which do not require 24 hours hospitalisation but are still covered under your policy.

Example →

Cataract, Dialysis, Chemotherapy, etc.

*Capping on certain procedures like cataract

Ambulance Charges

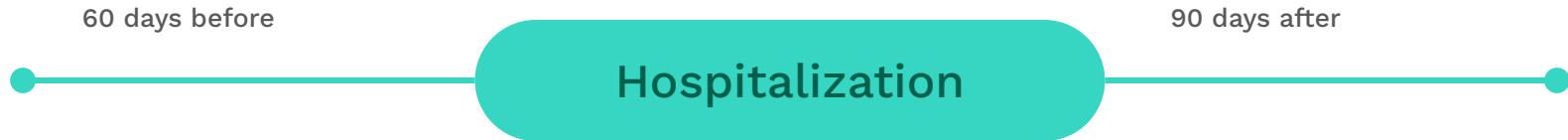
Covered upto Rs.1500 per person per claim



Pre and post-hospitalisation expenses are covered

Medical costs related to a hospitalisation can be reimbursed if incurred 60 days before or 90 days after a hospitalisation.

Example →
diagnostic tests related to the hospitalisation, follow-up consultations, etc.



Maternity & **baby** coverage



Coverage for first two children

- Rs. 50,000 for Normal & C-Section
- 9-month waiting period: Waived off
- Pre- and post-natal expenses: 5000
- New born baby : Covered from day 1

Pre-existing conditions are covered

Any pre-existing ailment is covered from inception in this Group Mediclaim Policy

First 30 days exclusion - **waived off**

1 and 2 year disease exclusions- **waived off**



Sublimits/ Ailment capping

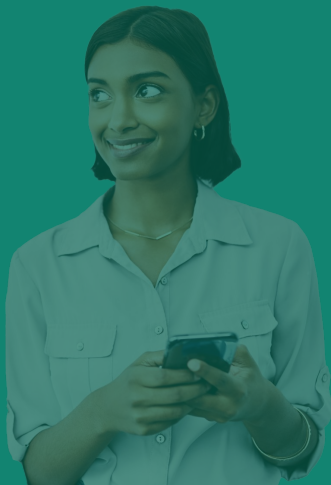
Coverage	Particulars
Internal congenital disease	Covered
External congenital disease	Covered for life threatening conditions
Hospitalization arising out of Terrorism	Covered
Lasik Surgery	Covered if power is +/-6.5
Cyberknife treatment or Stem cell transplantation	50% Copay
Cochlear implant treatment	50% of the sum insured
Functional Endoscopic Sinus Surgery	Rs. 35,000

GMC Policy

Additional Coverage

Coverage	Particulars
Special Conditions 1	1. Pre-Post Natal Expenses to the limit of Rs 5000 is covered Within Maternity Limit 2. Well baby and Well mother expenses covered within maternity limit with a sub-limit of 10%
Special Conditions 2	Lucentis is covered upto 50,000 per family within the Sum insured
Special Conditions 3	1. Air Ambulance is covered upto Rs 100,000 or family sum insured whichever is less. 2. Attendant charges are cover upto Rs 5,000 (Per life incase case of Employee only policy or else it's Per Family within Family sum insured) if length of stay for the patient is more than 5 days. Add on covers cost pertaining to boarding and lodging of the attendant in a hospital/location prescribed by treating Medical Practitioner on reimbursement basis by presenting original Bills for each cost incurred
Special Conditions 4	1. Isolation Rooms : Upto Rs. 1200 or 2 PPE kit per day whichever is lower 2. ICU with or without Ventilators : Upto Rs. 2000 or 4 PPE kit per day whichever is lower
Special Conditions 5	1. Modern treatment, Weight loss treatment including Bariatric surgery 50% of Sum insured 2.The Coverage for treatment of mental illness is also covered upto 30,000 within sum insured

Loop is **with you and your family** at every step



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health policy



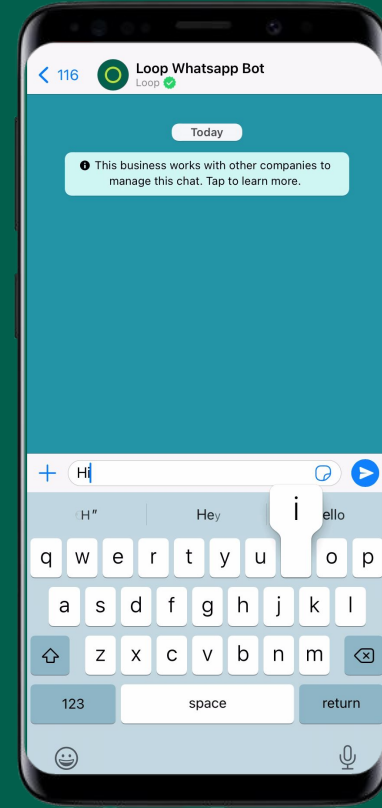
Help during
hospitalization and
with claims



We will also help you
stay healthy

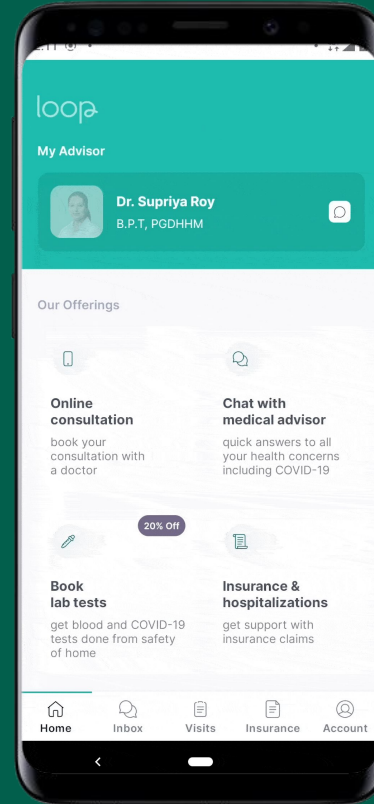
Free for Loop Members

Get your policy
instantly by
chatting with
our **Whatsapp bot**



Free for Loop Members

All your **e-cards**
and policy details
in 1 place



Download the app
to view your e-card



Benefits with Loop

Don't worry about your hospital discharge



Intimate us of your emergency



Our Claims Advisor visits hospital



Help with documentation and quick discharge



Cashless is easier

Detailed explanation of the process [here](#)

Call → +91 803-783-6789

Email → claims@loophealth.com

Direct contact → [via Loop Health app](#)

Let's see how it works for a knee surgery.

Cashless →

You only pay 20,000

Insurance pays 2,30,000 to hospital

Reimbursement →

You pay 2,50,000

2,30,000 reimbursed to you once discharge documents are submitted

2,50,000

Total hospital bill

- 20,000

(Non-medical expenses)
Items not covered under your policy.

2,30,000

Paid for by insurance

In a medical emergency how does **reimbursement** work?

Call → +91 803-783-6789

Email → claims@loophealth.com

Direct contact → [via Loop Health app](#)

Detailed explanation of the process [here](#)



Intimation

Ensure that you inform us about the emergency hospitalization ()



Documentation

You will need to submit your *claim form* and all the documents enlisted in the [checklist](#) sent to you



Discharge

Post your discharge. You need to send your medical file to the TPA within 30 days



Settlement

The TPA will settle your claim within 4-5 weeks

Specialists to assist you

Via call or chat

Our Claims Specialists are here to help you with the entire claims process. They will:

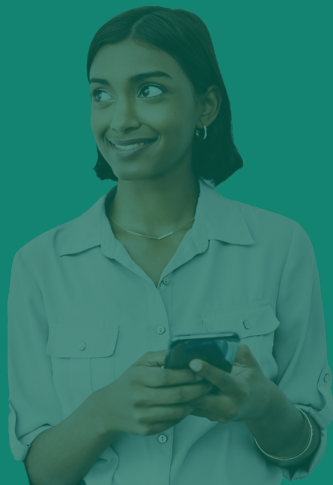
- 1 Answer any coverage related questions
- 2 Help you find a cashless hospital
- 3 Ensure a smooth claims process



Call Customer Support: +91 803-783-6789

Direct contact: [via Loop Health app](#)

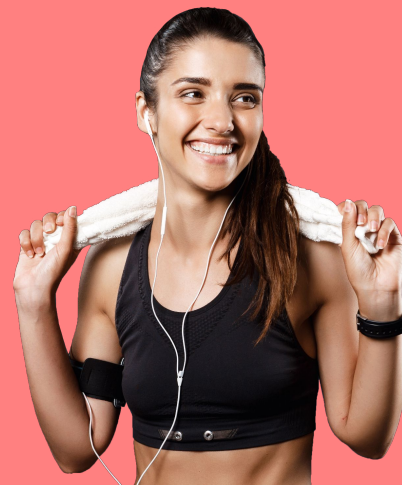
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Help during
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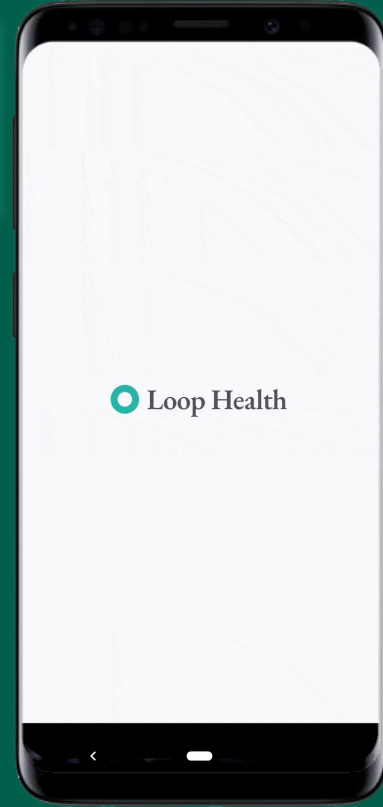


We will also help you
stay healthy

Free for Loop Members

Ask a medical
advisor a health
question anytime

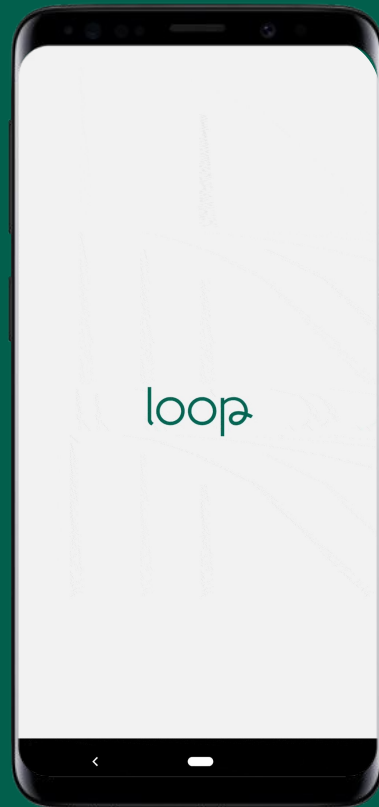
Share with up to 3 family members



Free for Loop Members

Book unlimited consults with our doctors

Share with up to 3 family members



Benefits with Loop

Get discounts from our medical advisors

Pharmacy

- Get upto **20% off** on medicines with the best pharmacies in India
- Order online and get your prescription delivered right at your doorstep



Online & over 200+ stores PAN-India

Dental

- Free first consultation
- Up to **50% off** cleanings
- Upto **15% off** on braces and treatments



120+ locations PAN-India

Vision

- Free vision consultation
- Upto **10% off** on opticals
- Upto **20% off** on pre-Lasik investigations



95+ hospitals across Pune, Mumbai, Bangalore, Chennai and more

Lab Tests

- Consult with your Medical Advisor
- Upto **20% off** on Lab Tests
- Book tests at Home or at the Lab
- Loop Doctor explains the result



Benefits with Loop

Get tips on getting healthier

- **Webinars**

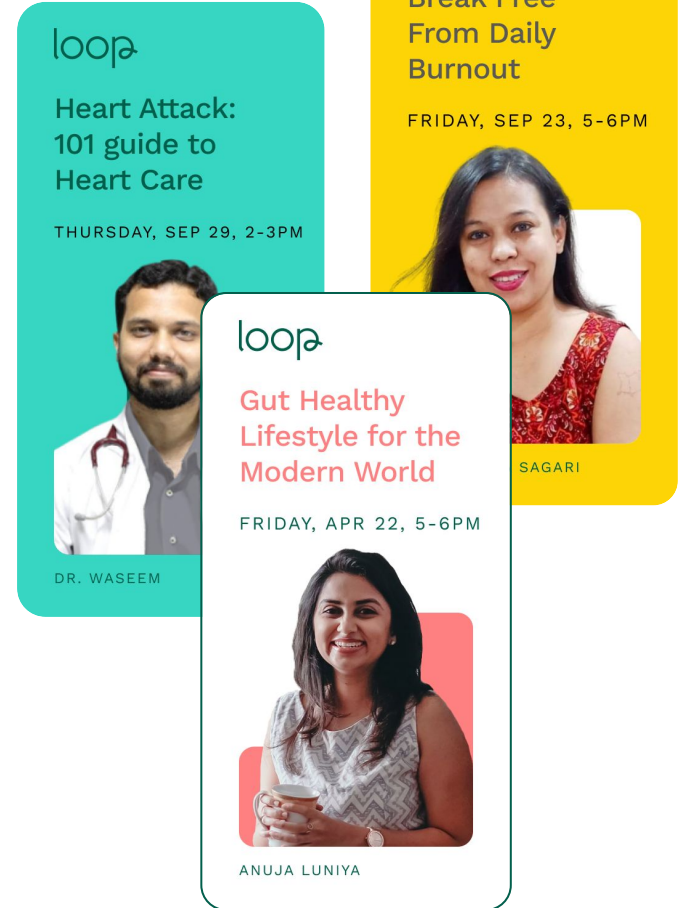
Curated webinars with experts every two weeks.

- **Activities**

Range of activities like yoga, pilates, zumba, meditation, stand-up comedy and more

- **Calendar**

<https://lu.ma/Loopwellness>



Resources

How Do I?

- Find the list of day care procedure? [Link](#)
- Know what is not covered in the policy? [Link](#)
- Find my network hospitals list? [Link](#)
- File for Cashless procedure? [Link](#)
- File for Reimbursement procedure? [Link](#)
- RSVP for upcoming wellness events? [Link](#)
- Know the T&C's for Loop? [Link](#)

Congrats!

You're now Looped In

