Ali Adil Ali Alfarsi

Technical Support

Personal profile

I am a graduate of Sohar University with a degree in Networking and Database Administration. After graduation, I focused on developing my technical skills through practical training and specialized courses. I acquired strong skills in technical support, troubleshooting, and providing effective solutions. I also have a basic understanding of HTML. I am always striving to learn and grow, and to contribute to a work environment that enables me to add real value through my technical knowledge and problem-solving skills.

skills

★ Time managment

★ Problem analysis

★ Problem solving

- ★ Communication skills

- ★ Computer knowledge

- ★ Understanding the internal part of the Computer

- ★ Understanding HTML concepts

Work Experience

- ★ Delegate Talabat 2024 -2024 Sohar worked as a delivery representative at lalabat, where I was responsible for picking up orders from restaurants and delivering them to customers accurarely and on time. wnie canerina to cuancy Scandaros and .customel service, and ensuring the safety of the order during delivery

- ★ Delegate GFS Express 2025 -2025 Sohar I worked as a delivery representative at GFS, where I delivered packages to customers, upaated tne shipment statuses, and ensured tne package was delivered at the right time and place, while maintaining service quality and courreous ineracuion win cuscomers.. Contact: 72223747

Education

- ★ Diploma in Networking And Database, Sohar University, 2021 -2024 , GPA:2.6

- ★ General education diploma AL Emam Alrabea bin habib Basic Education School, Liwa, 2020 - 2021 ,GPA:81.4

Certificates

* Nama Water Services (06/2024 - 07/2024) I completed an internship in the technical support field, where I solved device issues.

* Nafith Oman (11/2024 - 12/2024) Troubleshooting some devices that have malfunctioned and calibrating some cameras and inspecting some cameras and slow devices.

* Sohar University (01/2025 - 02/2020) Maintenance of computer devices sand networks in technica. support, which enhanced my skills in troubleshooting and providina immediate solutions

* Online / Adlal Omantel (02/2025 - 02/2025) Designing reports and dashboards using Microsoft Power BI

languge

* Arabic

* English

Interests

- ★ Programming and problem solving skills
- ★ Online training courses
- ★ Design and editing
- ★ Playing chess
- ★ Browsing