

Table of Contents

- I. Connecting to FX Corporate VPN
- II. Installing Citrix XenDesktop Desktop Receiver
- III. Launch a Citrix Application
- IV. Mac OS X instructions
- V. Using Network Connect

Connecting to FX Corporate VPN

From the Office Computer

Knowing Your PC's Hostname

We have setup a special page that will give you your hostname quickly and easily from within the office. Please visit:

<https://intranet.usa.fxcorp.prv/it/hostname.php>

From your Home Computer or Laptop (Windows)

DO NOT PLUG THE TOKEN INTO YOUR PC OR LAPTOP

1. Open your web browser and go to <https://fxgw.fxcorporate.com>
2. Select realm VPN.

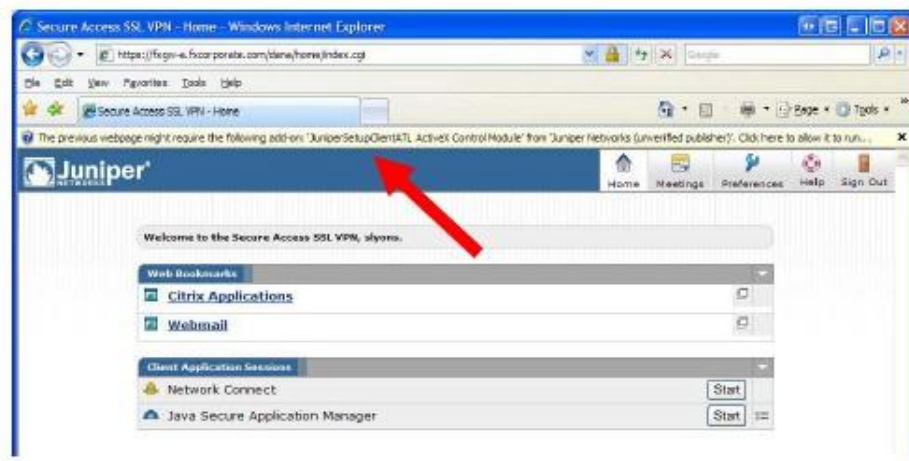


3. Login using your Windows username and password (with token, if applicable).
 - a. If using a token, your password is two parts for security reasons. The first part is your standard Windows password. After you have entered your password, press the button on your token and append the 6-digit number. For example, if your password is "g0odp4ssw!rd" and the token displays "455237," you should type "g0odp4ssw!rd455237" into the Password box.
4. Once logged in, click on the application you wish to launch.
 - a. If you plan to use Remote Desktop to access your corporate PC, you must create a new Terminal Session. If you are using a Mac please see the 'Mac OS X instructions'. If you plan to use a standalone Remote desktop client, please see the 'Using Network Connect' instructions. The information you will need is:
 - i. Session Type: Windows Terminal Services
 - ii. Bookmark Name: a name for your session
 - iii. Host: your hostname
 - iv. Screen size: user may choose
 - v. Color depth: 24-bit

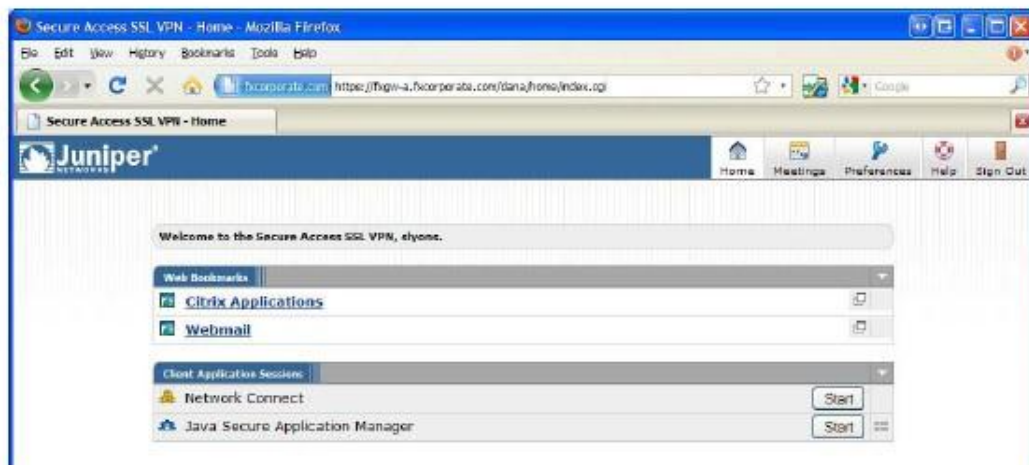
- vi. Username: username@usa.fxcorp.prv
- vii. Connect Devices and Display Settings: check whichever boxes you want
- viii. ***ALL OTHER INFORMATION CAN BE LEFT BLANK



- b. If you have been granted access to Remote Desktop and other resources, you will need to use Network Connect. If you are using Internet Explorer, you might need to click on the yellow Information Bar and select "Run ActiveX Control" to allow the applet to install.



- c. For Citrix, click on the Citrix Applications link and login to Citrix (no token is needed when logging in to Citrix). When using Citrix the Java Secure Application Manager should launch automatically. If it does not, return to you Home screen, click Start on the Java Secure Application Manager, and then click on Citrix Applications again. You must leave JSAM open the entire time you are connected to Citrix.



IMPORTANT NOTES:

1. Make sure that pop-ups are enabled for the site.
2. Do NOT add <https://fxgw.fxcorporate.com> to Internet Explorer Trusted Sites

Icon key:



=== move the toolbar from one side of the screen to the other



=== return to the Home Screen



=== expand/collapse the toolbar



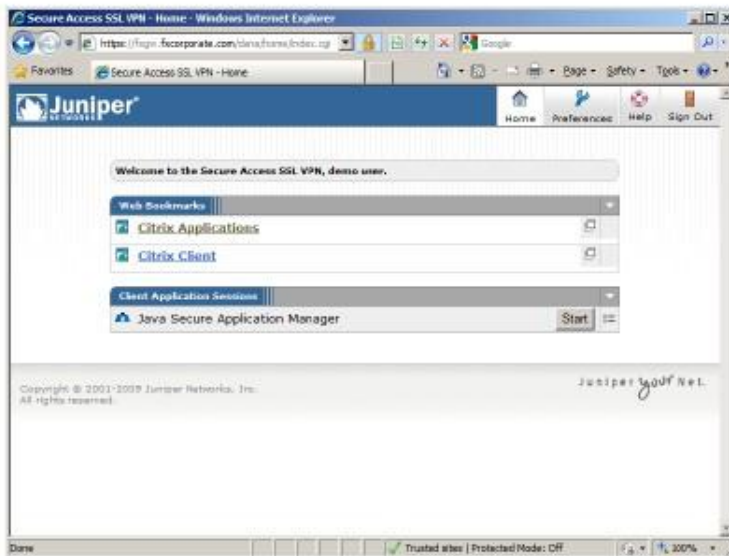
=== help



=== logout

Installing Citrix XenDesktop Desktop Receiver

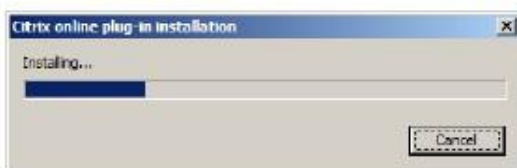
- Click on "Citrix Client"



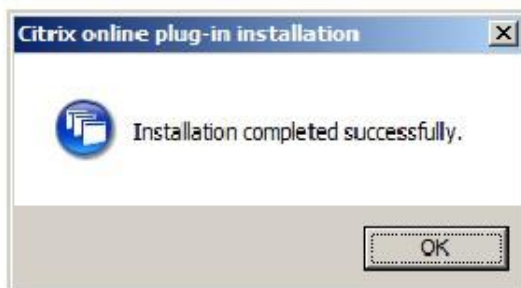
- You will be prompted to Run or Save CitrixOnlinePluginWeb.exe
- Save and then run the program



- At the Internet Explorer- Security Warning dialogue
- Click run to launch CitrixOnlinePluginWeb

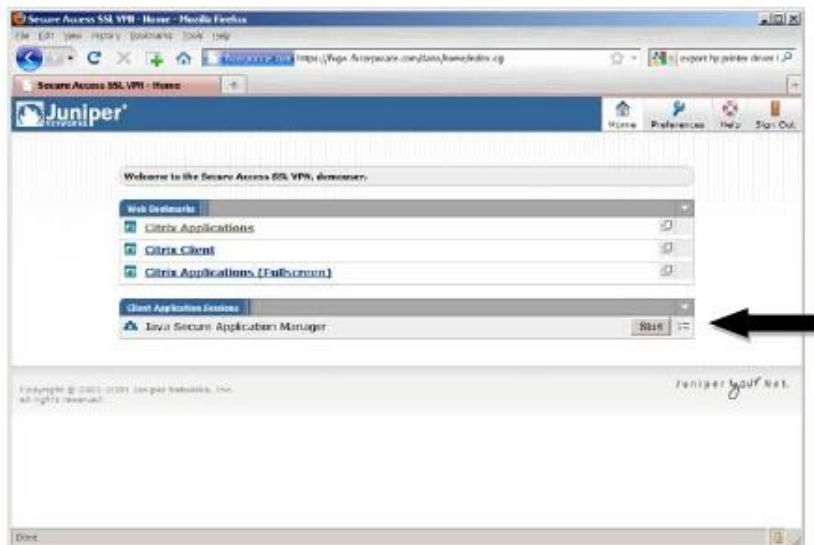


- Click OK to complete the installation



Launch a Citrix Application

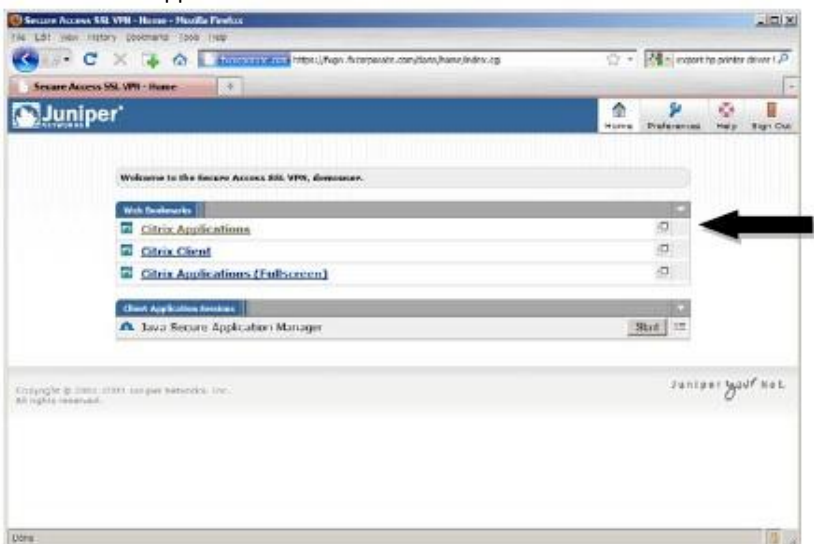
- Log into FX Corporate VPN
- Install Citrix Client
- Launch Java Secure Application Manager



- You must keep the Java Secure Application Manager open



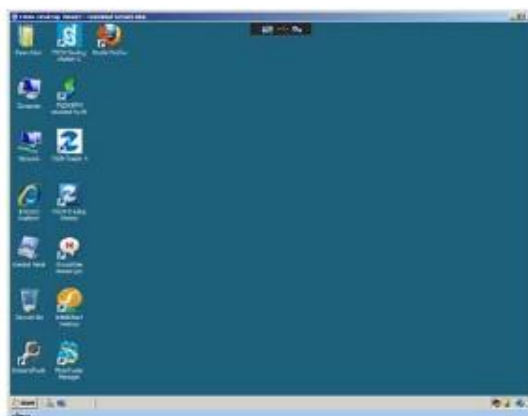
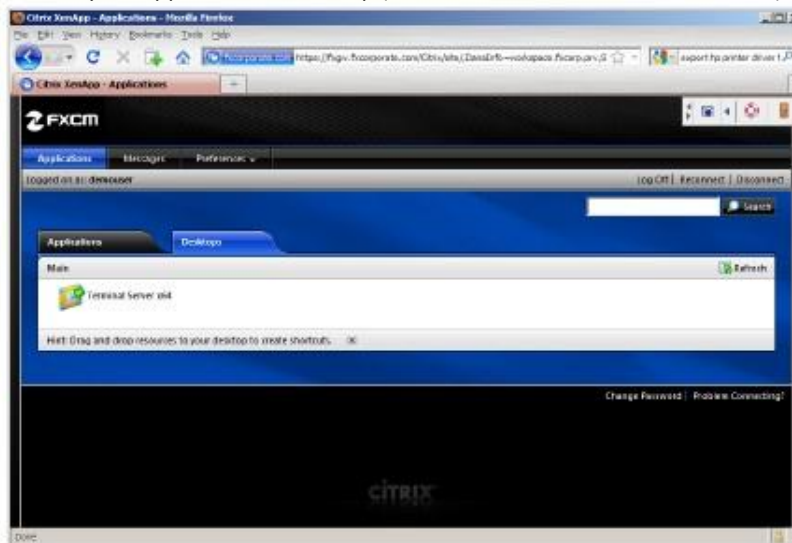
- Click on Citrix Applications



- Logon to the Citrix Web Interface

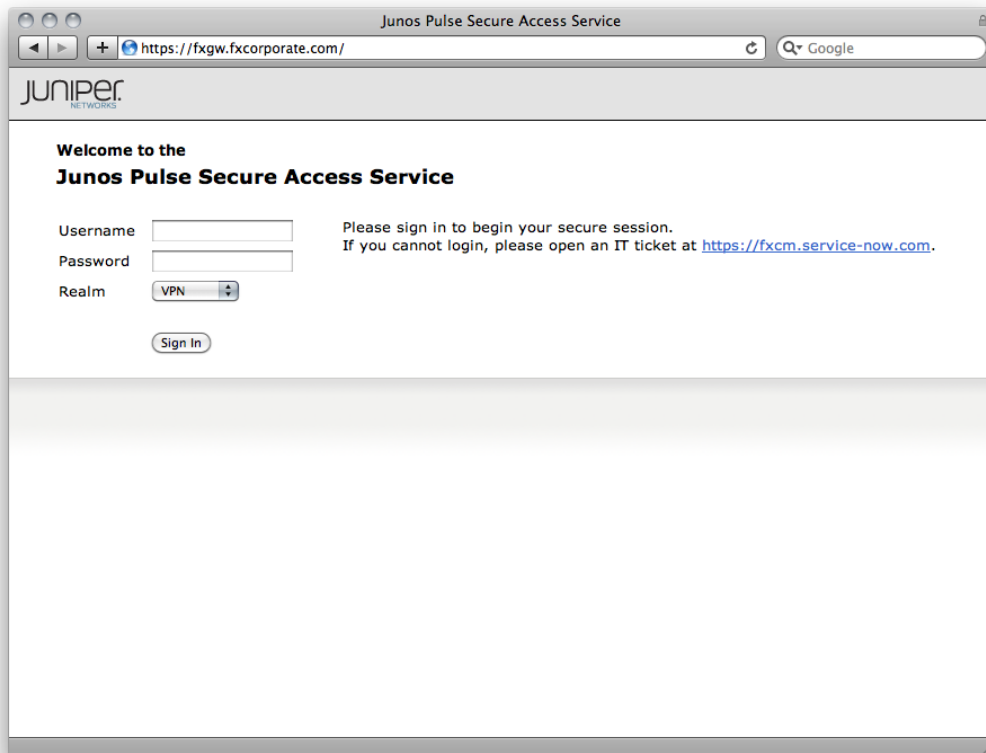


- Launch your Application or Desktop (Main Office, Terminal Server x64, Etc.)

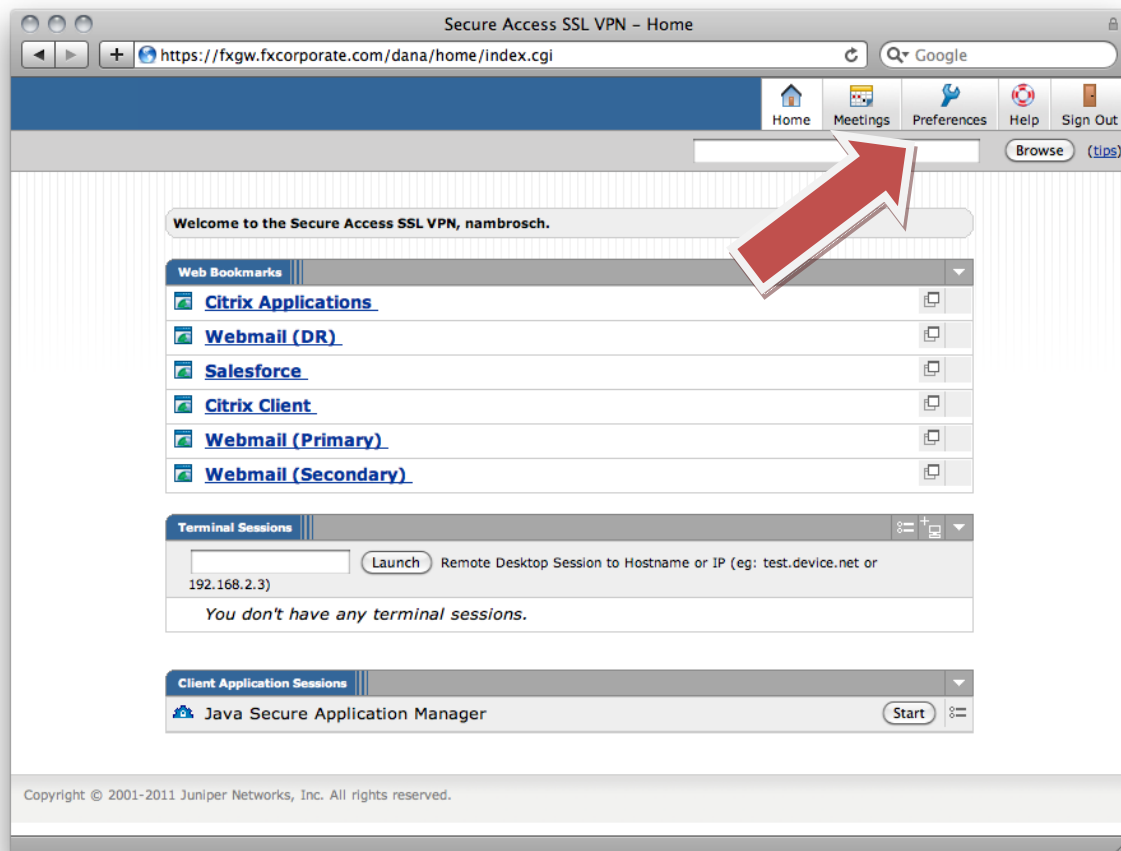


Mac OS X instructions

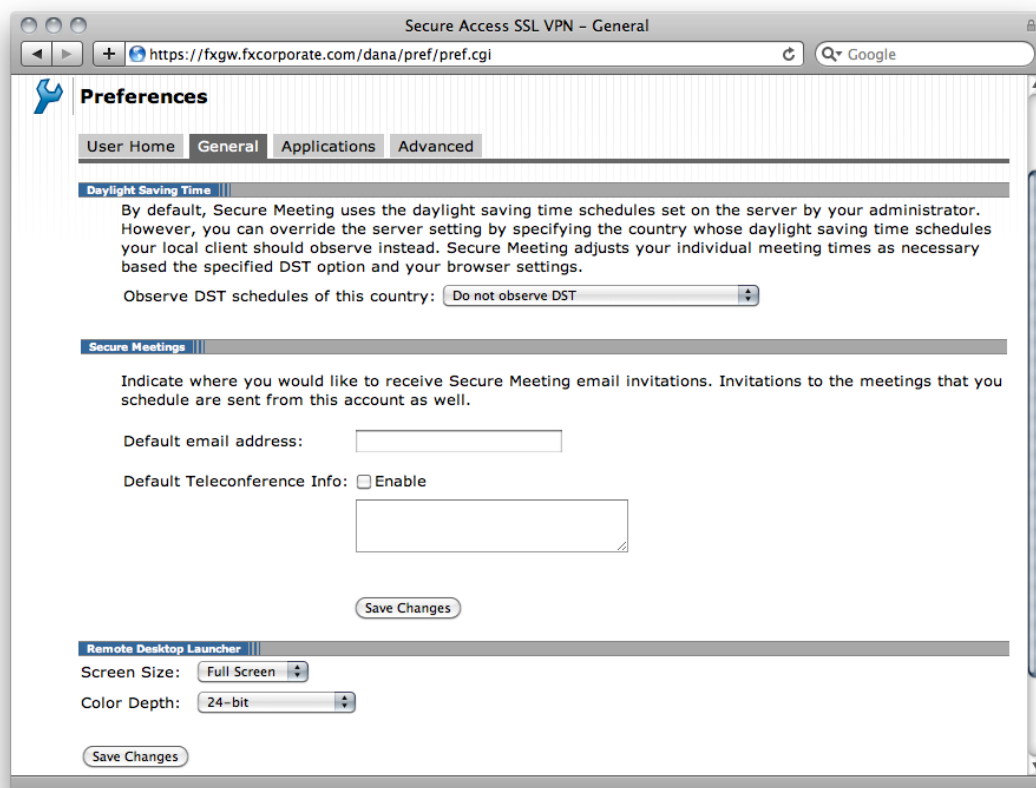
1. Open your web browser and go to <https://fxgw.fxcorporate.com>
2. Select realm VPN.



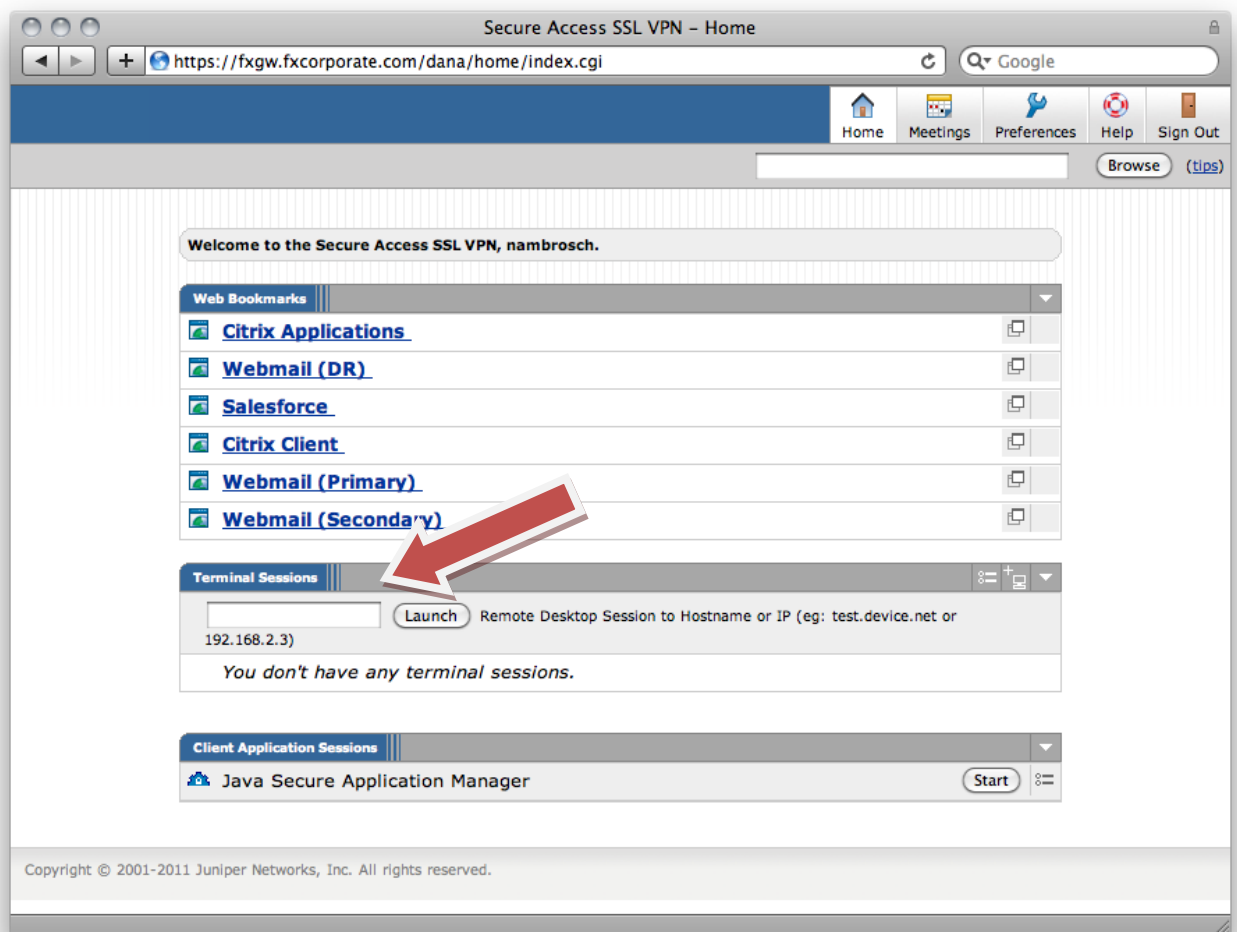
3. Login using your Windows username and password (with token, if applicable).
 - a. If using a token, your password is two parts for security reasons. The first part is your standard Windows password. After you have entered your password, press the button on your token and append the 6-digit number. For example, if your password is "gOodp4ssw!rd" and the token displays "455237," you should type "gOodp4ssw!rd455237" into the Password box.
4. If you are logging in for the first time you will be prompted to install the Juniper vpn software to your mac, please disable any pop-up blockers you may have. Once logged in, you will be greeted with the following screen:



From this screen you will need to set up the java rdp client by going to Preferences -> General



Under the heading "Remote Desktop Launcher," set the appropriate screen size and color depth (recommended is 24-bit). Save your changes.



5. From this point, you will see the above screen shot. Under terminal sessions, put in the hostname/IP address of your office computer and click 'launch'

6. Next, you will see the following login screen. Enter your windows login credentials and the proper domain (usa.fxcorp.prv) then click 'Connect'

HOBLink JWT - Startup Settings

HOB
Secure Business Connectivity

HOBLink JWT

Windows account credentials

Please enter credentials to connect to "nyc-it-nik.usa.fxcorp.prv".

User name: username

Password: *****

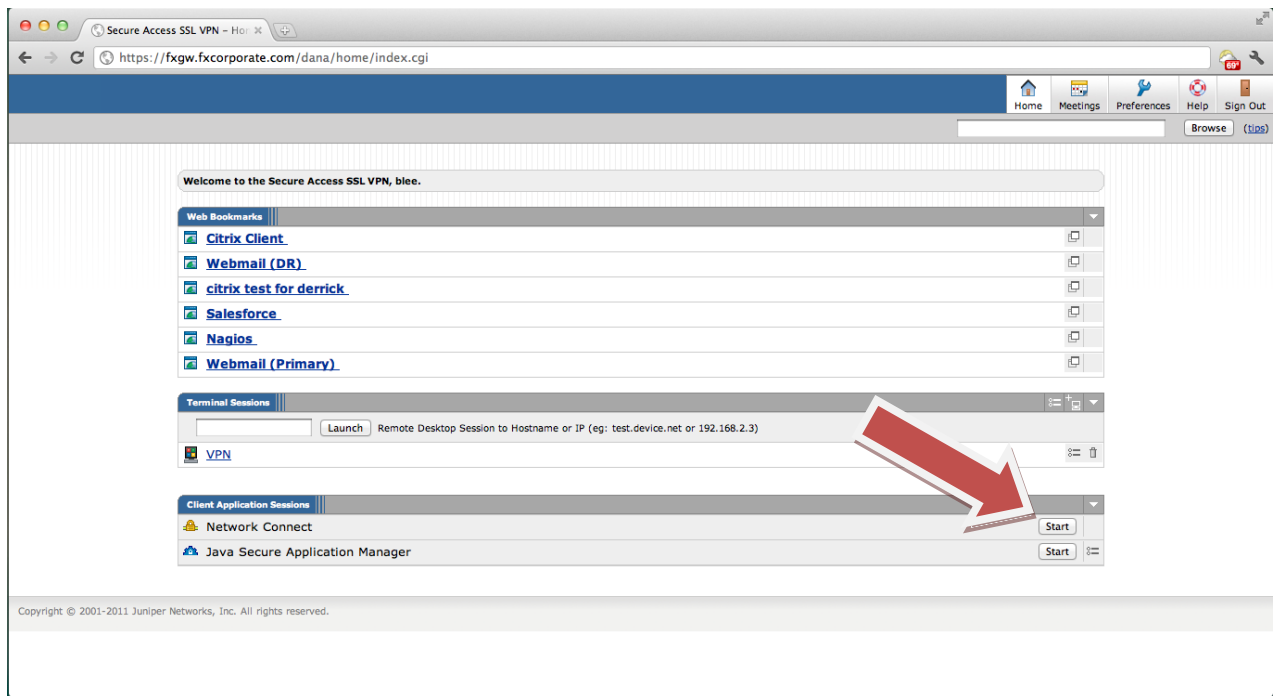
Domain: usa.fxcorp.prv

Back Next Retry Connect Cancel

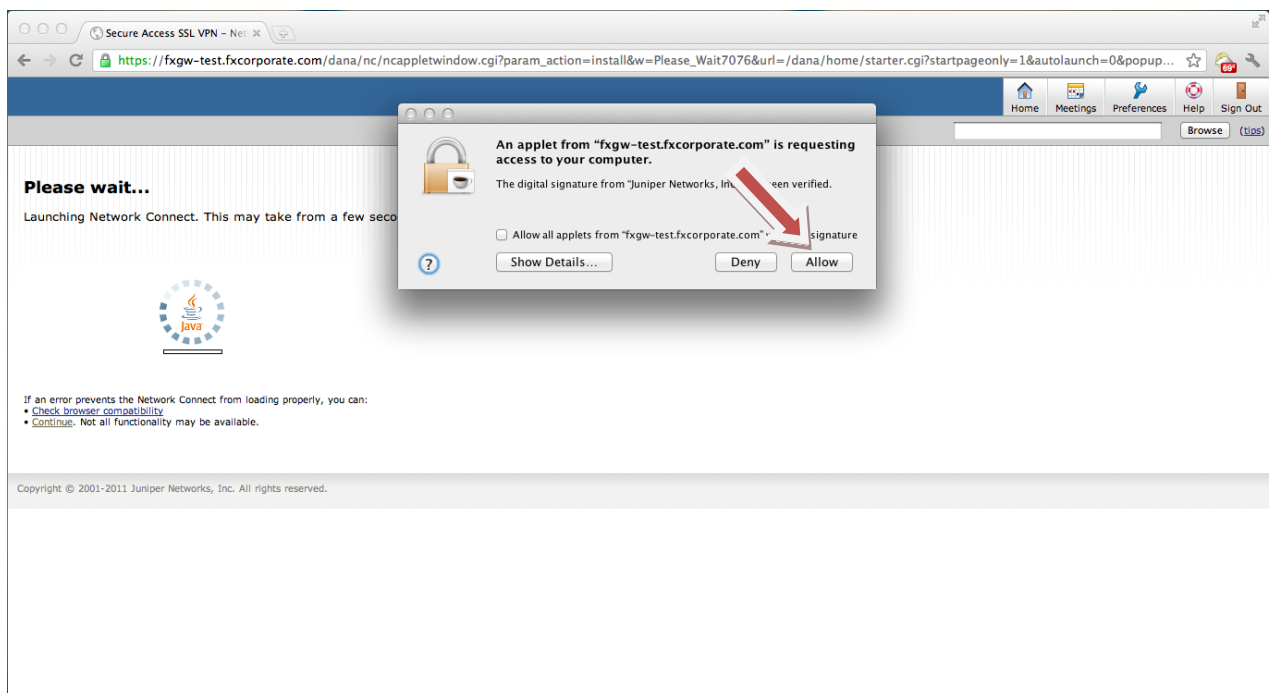
7. After successfully connecting, you should see the desktop to your office PC.

Using Network Connect

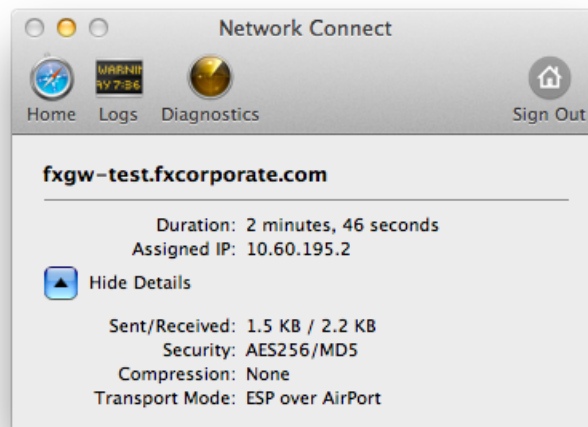
1. As an alternative for using a terminal session, the 'Network Connect' feature of VPN may be used. Please note if you are only using vpn for remote desktop, it is recommended to use a terminal session instead as there is less overhead with that method.
2. To use Network Connect please refer to the following screen below:



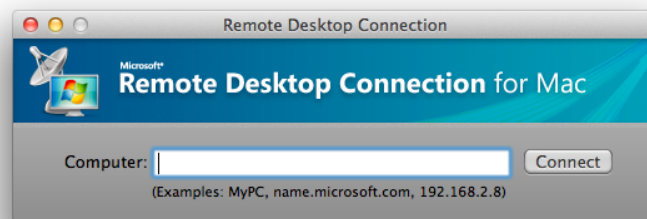
3. Under 'Client Application Session' click 'start' where it says 'Network Connect'
4. From there you will be greeted with the following screen:



5. When prompted, click 'Allow' on the pop up window. The Network Connect software will install on your Mac or PC.
6. Once installed, Network Connect will pop open a new window. Make sure you are 'Assigned an IP' which indicates that you are connected.



7. Once connected to Network Connect, launch your Windows remote desktop client. If you are on Mac, you will have to make sure that you have a Windows remote desktop client installed. If not, you can download it here: <http://www.microsoft.com/mac/remote-desktop-client>
8. From the remote desktop client, enter the hostname/IP address of your PC at work



9. After successfully connecting, you should see the desktop to your office PC. *If not please see step 9a.
- 9a. If you are on Mac and you receive the following error:

"Remote desktop connection cannot verify the identity of the computer that you want to connect to. try reconnecting to the windows-based computer or contact your administrator."

When trying to connect OS X to a Windows Machine via RDP then do the following:

- 1.) Delete all files in /user/{username}/Documents/RDC Connections
- 2.) Don't fill in the domain text box