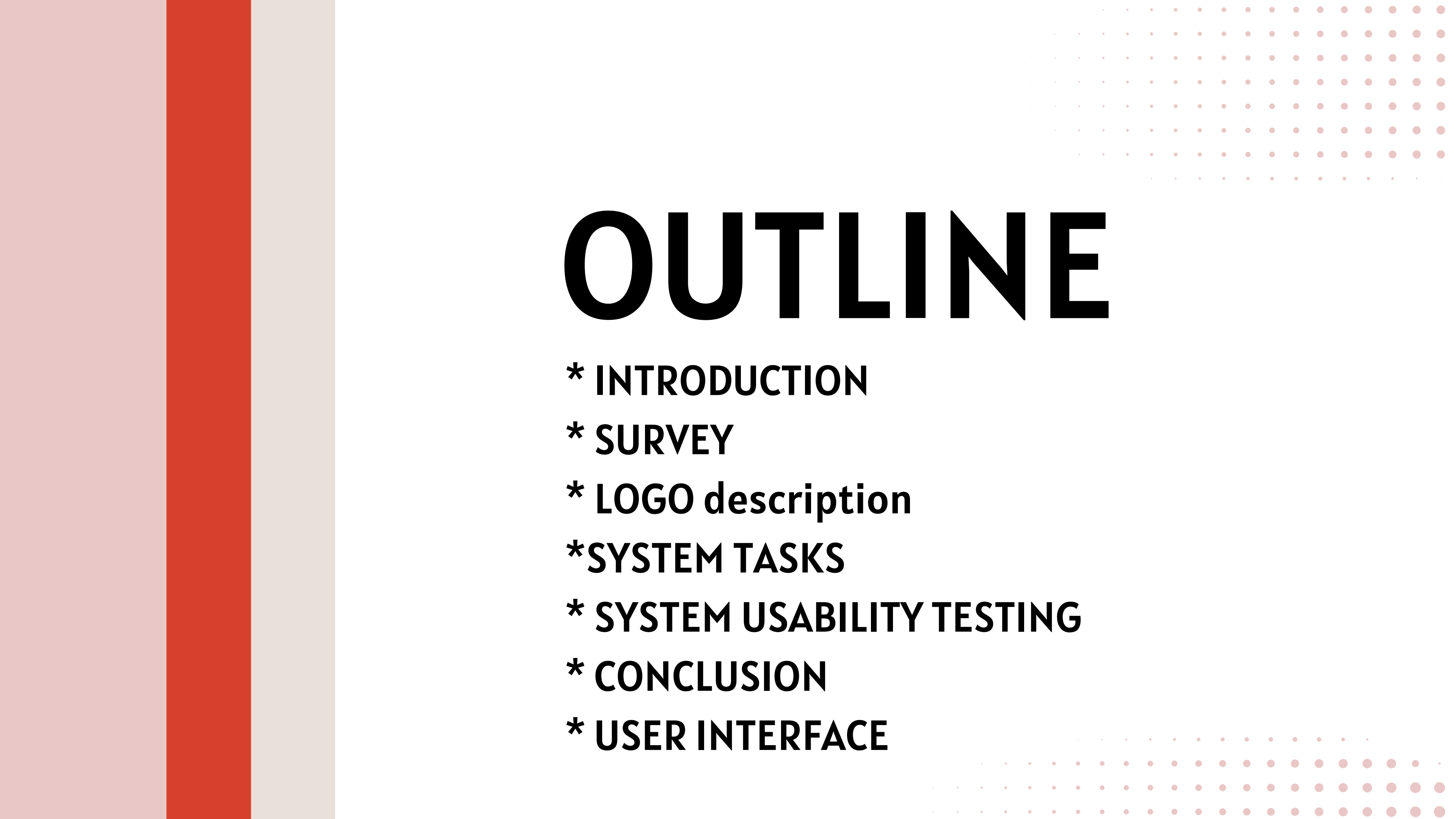# Human Computer Interaction

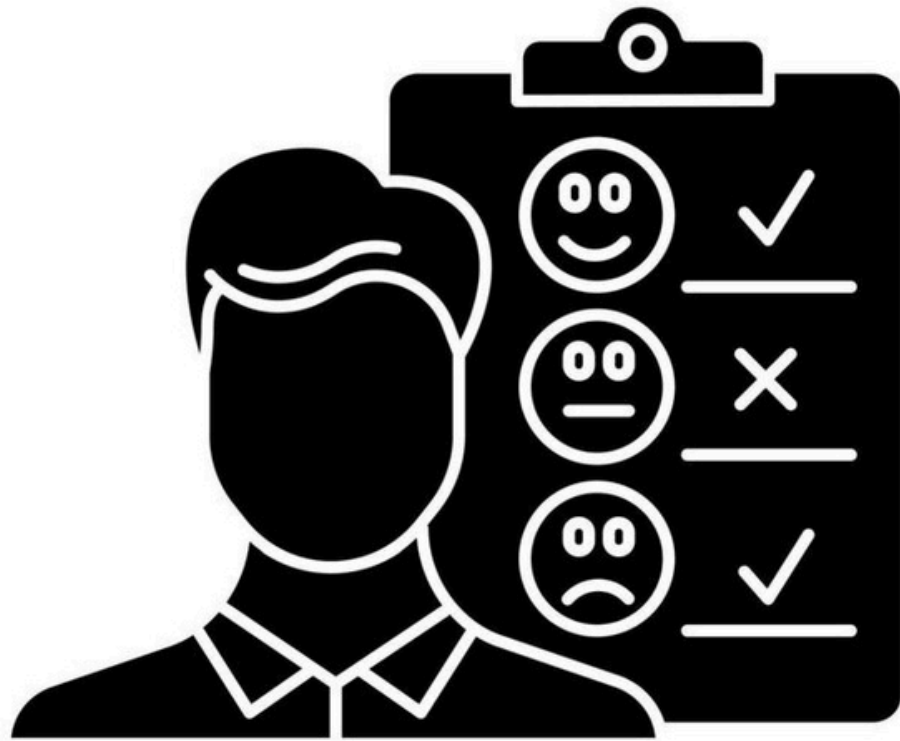## Pets Health

INTRODUCTION

Pet shops are establishments that play a significant role in the acquisition and distribution of pets, such as dogs, cats, birds, reptiles, and small animals. While many pet shops prioritize the well-being of their animals, certain health issues can arise in these environments. It is crucial to address these concerns to ensure that pets are healthy, happy, and provided with the best possible care.

OUTLINE

* INTRODUCTION

* SURVEY

* LOGO description

*SYSTEM TASKS

* SYSTEM USABILITY TESTING
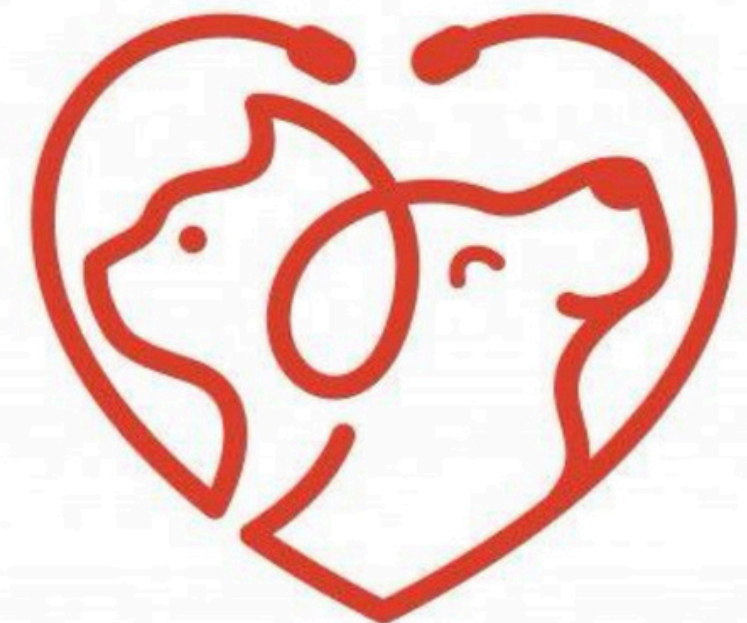
* CONCLUSION

* USER INTERFACE

SURVEY

Based on the results of the survey on a number of participants. 70% of pets store customers believe diseases can spread from humans to animals. The primary users are pet owners and secondary users are pet health enthusiasts. Users record health issues, vaccinations, and personal information, receiving recommendations for pet care and cleanliness.
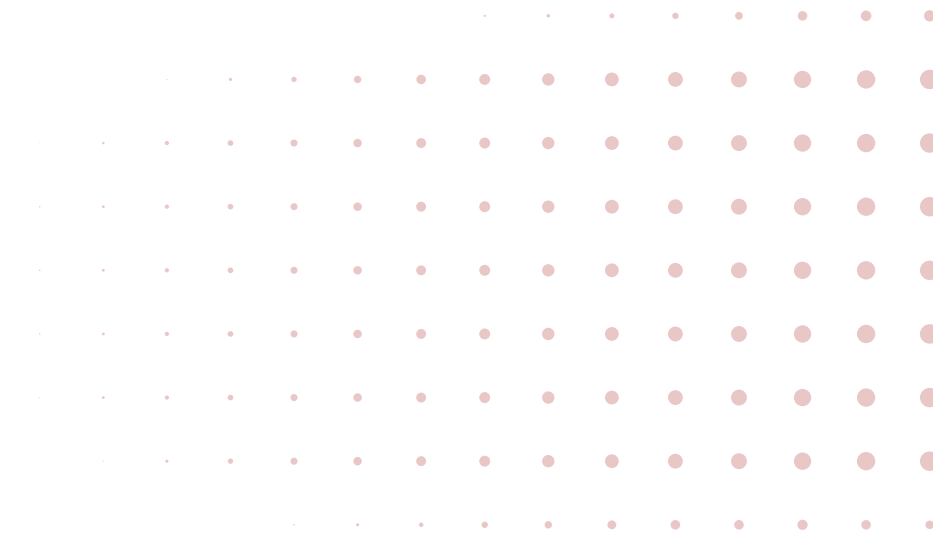
LOGO

The pet health care system's logo, featuring a red heart and a stethoscope, symbolizes love, compassion, expertise, and unity, promoting harmony and trust among pet owners.

SYSTEM TASKS

- **Adoption**

- **Vaccination**

- **Grooming**

- **Registering and creating an account**

- **Check ups**

SYSTEM USABILITY TESTING

Task Name	Task Time	Number of Errors	Comments	Suggestion to improve Task Design
registering user's Information in the System.	2 minutes	0	It was clear and easy to fill my information	None
Registering Pet's Information in the System.	2 minutes and 20 second	0	Done successfully with no issues	None
choosing from available services	2 minutes	0	Easy to select amoung services	They could include products with some service to help the customer
confirm appointment	1 minutes and 20 seconds	0	Clear and understanding	They may enlarge the font of the confirmation phrase so it could more clear
selecting date and time for the appointment .	3 minutes and 10 seconds	0	Understandable, but the colors are a little annoying	The may choose a soft colors like blue
Browse Available Pets for Adoption.	4 minutes	0	I enjoyed browsing through the website I loved how it included nice colors and pictures	none
Contacting customer support for assistance.	56 seconds		I had no difficulty obtaining contact information for the staff, and I could also inquire about something very easily	None
the user login.	0 minutes	1	I can not login in the pets application so it is impractical	They should add the login box in their application
the user Select type of vaccine.	0 minutes	1	I couldn't find any types of vaccines.	It is supposed to have types of vaccines such as: a vaccine for virus prevention, and a bacterial vaccine for dogs
The user choose more than one service at the same time.	-	1	Unfortunately you're only able to pick one service for each pet	Make multiple services possible

CONCLUSION

1 • Convenient access to contact information and inquiries

2 • Easy completion of the registration process

3 • Clear presentation of images and descriptions for services

4 • Comprehensive understanding of available services

5 • Ability to select appointment times that suit users' needs

6 • Flexibility in modifying appointments when necessary

USER INTERFACE

Human computer interaction

THANK YOU

Presented By

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