# Mathematics and Big Data

Natural Language Processing - Part 1

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  - History
  - Applications
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#### Introduction

- Natural Language Processing, or NLP for short, is broadly defined as the automatic manipulation of natural language, like speech and text, by software.
- It is a branch of AI that helps computers understand, interpret and manipulate human language.
- NLP draws from many disciplines, including computer science and computational linguistics.
- Its pursuit to fill the gap between human communication and computer understanding.
- Its study has been around for more than 50 years to retrieve high quality information from text.

# Why NLP?

Natural language refers to the way we, humans, communicate with each other, namely, speech and text.

We are surrounded by text. Think about how much text you see each day:

- Emails
- SMS
- Web Pages
- Blogs
- Endless list of text...

### History

# A brief history of NLP

- Early enthusiasm (1950's): Machine Translation
  - Too ambitious
  - Bar-Hillel report (1960) concluded that fully-automatic high-quality translation could not be accomplished without knowledge (Dictionary + Encyclopedia)
- Less ambitious applications (late 1960's & early 1970's): Limited success, failed to scale up
   Deep understanding in
  - Speech recognition

limited domain

Dialogue (Eliza) Shallow understanding

Inference and domain knowledge (SHRDLU="block world")

- Real world evaluation (late 1970's now)
  - Story understanding (late 1970's & early 1980's) Knowledge representation
  - Large scale evaluation of speech recognition, text retrieval, information extraction (1980 – now)
     Robust component techniques
  - Statistical approaches enjoy more success (first in speech recognition &
  - retrieval, later others) Statistical language models
- · Current trend:
  - Boundary between statistical and symbolic approaches is disappearing.
  - We need to use all the available knowledge

Applications



# Let's build an artificial system that understands human language



# **Applications**

#### Which NLP application do we use every day?

- Google translate
- Facebook
- Twitter.
- Blogspot.
- Job seeking.
- Google search
- Yahoo search.
- Many more ...

# **Applications**

### Machine translation

it's a question, but also an expression of disbelief.

Those who get lost driving can use GPS. If you lose your iPhone, there's an app to track it down. Scientists successfully plotted the course for a spacecraft that landed on a speeding asteroid.

How did weather affect AirAsia flight?

English Spanish French English - detected

But something goes wrong aboard a 123-foot, 67-ton passenger jet and rescuers must resort to scouring the ocean?

"Why is it easier to find an iPhone (than) to find a plane?" one Twitter user. Catalina Buitano, asked.

There are dozens of similar questions on social media. They hint at the same sentiment; in a world where people's locations are tracked for everything from map apps to what ads appear on a web browser, why does Big Brother's gaze avoid the skies?



1) 0

这是一个问题, 但也不敢相信的表情。 这些谁迷路驾驶可以使用GPS。如果你失去了你的iPhone,有一个应用程序来追查。科 学家成功绘制过程中的飞船降落在小行星飞驰。 没有天气如何影响亚航的班机吗? 但不顺心的事一艘123英尺,67吨重的喷气式客机和救援人员必须求助于淘海洋? "为什么更容易找到一个iPhone(比)找到飞机?"1 Twitter的用户,卡塔利娜Buitano。 问道。

有几十个在社交媒体上类似的问题。他们暗示相同的感悟:在这个世界上,人的位置进 行跟踪,一切从地图应用程序,以广告出现在网页浏览器,为什么大哥的目光避开天空 是什么?



# **Applications**

The vast applications of NLP can be viewed in the following categories:

- Automatically answer our emails.
- Translate languages accurately.
- Manage, summarize and aggregate information.
- Use speech as a UI when needed.
- Talk to us.
- Litsen to us.

# Challenges

Following challenges are commonly faced while working with text mining:

- Word level ambiguity
  - Words have multiple meaning e.g "Root".
  - Words can be noun or verb e.g "Design".
- Context sensitivity
  - Presupposition e.g He has quit school implies he attended school before.
- Syntactic ambiguity
- Others

### Challenges

#### **Issues in Syntax**

Syntax does not deal with the meaning of a sentence, but it may help?!

# "the dog ate my homework"

Who ate? →dog

The important thing when we analyze a syntax is to identify the part of speech (POS): Dog = noun; ate = verb; homework = noun

There are programs that do this automatically, called: Part of Speech Taggers. (also called grammatical tagging)

Accuracy of English POS tagging: 99%.

Identify collocations
mother in law, hot dog
Compositional versus non-compositional collocates

### Challenges

### Issues in Syntax (Part of Speech Tagging)

Based on [1]

Assume input sentence **S** in natural language **L**. Assume you have rules (*grammar* **G**) that describe syntactic regularities (patterns or structures). Given **S** & **G**, find syntactic structure of **S**. Such a structure is called a Parse Tree

Pars tree: John loves Mary

NP(John)

Helps a computer to automatically answer questions like -Who did what and when?

NP(John)

NP(Mary)

NP(Mary)

Name(John)

Verb(x,y Loves(x,y)))

Name(Mary)

loves

John

Mary

#### **Tokenization**

# Tokenization/Segmentation

- Split text into words and sentences
  - Task: what is the most likely segmentation / tokenization?

There was an earthquake near Barcelona. I've even felt it in Terrassa, Sabadell, etc.

```
There + was + an + earthquake + near + Barcelona.
```

```
I + ve + even + felt + it + in +
Terrassa, + Sabadell + etc.
```

# Named Entity Recognition (NER)

# Named entity recognition

- Determine text mapping to proper names
  - Task: what is the most likely mapping

Its initial Board of Visitors included U.S. Presidents Thomas Jefferson, James Madison, and James Monroe

Its initial Board of Visitors included U.S. Presidents Thomas Jefferson, James Madison, and James Monroe.

**Organization, Location, Person** 

# Parts of Speech (POS)

# Part-of-Speech tagging

- Marking up a word in a text (corpus) as corresponding to a particular part of speech
  - Task: what is the most likely tag sequence

```
A + dog + is + chasing + a + boy + on + the + playground
```

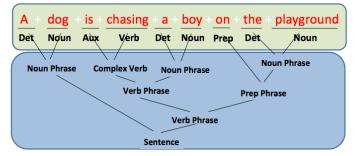
```
A + dog + is + chasing + a + boy + on + the + playground

Det Noun Aux Verb Det Noun Prep Det Noun
```

# Syntactic Parsing

# Syntactic parsing

- Grammatical analysis of a given sentence, conforming to the rules of a formal grammar
  - Task: what is the most likely grammatical



#### References

#### References

Some of the slides in this lecture are based on the following resources , but with many additions and revision:

- [1] Rada Mihalcea: Natural Language Processing, 2008 www.cs.odu.edu/~mukka/cs480f09/Lecturenotes/.../Intro1.ppt
- [2] Markus Dickinson: Introduction to Natural Language Processing (NLP), Linguistics 362 course, 2006 http://www9.georgetown.edu/faculty/mad87/06/362/syllabus.html