

Name	Problem	App	Likes	Dislikes	Improvements	Age	Gender	Occupation
Jane Shou	Money management from bank account	Santender banking app	Easy to use money transfers and understandable expense and income logs	Credit payment management features	Allow to view any payment methods linked to the account	54	F	Software Engineer
Bryant Li	Needs Directions to Campus	Waze	Finds fastest route and alerts user of obstacles	Not necesarrily the easiest route is used	Show different avalible routes and allow the user to decide which to take	19	M	Student